

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKX 9408 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0912/2018/MAS

23 Oct 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKX 9408 S, Audi A3 Sedan 1.4 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SKX 9408 S**, claimant,
Ms. Teng Siok Ting @Tan Siok Ting, please find the related document per
attached.

1. A copy of the Original invoice no. 85013032 – S\$3,092.69
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKX 9408 S

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Page 2 16:10

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1

Customer Service
Service Appointment
24-hour Breakdown Service
Email

6366 2323
9828 1233

customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Tel. No. 193902271W
GST Reg. No. 193902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013032
Date : 19/10/2018
Order : SKX94085
Term : 30

Account: A00006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

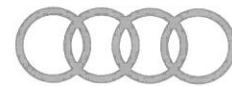
Regn No.: SKX940BS (V 27981) Regn Date: 31/12/2015 Mileage: 16813 WIP No.: 20528
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V6G1040506 Engine: CZC 294933 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

| | | Details | Qty | Unit Price | Amount |
|---|-------------|-----------|------|------------|--|
| X | A8K0010520A | PLATE | | | |
| X | A8V0010515A | STICKER | | | |
| | | Less 020% | 1.00 | 11.60 | 9.28 |
| | | Less 020% | 1.00 | 6.10 | 4.88 |
| <div> <div>Parts</div> <div>1,863.36</div> </div> <div> <div>Labour</div> <div>0.00</div> </div> <div> <div>Sublet</div> <div>1,627.00</div> </div> <div> <div>Menus</div> <div>0.00</div> </div> <div> <div>Lubricant</div> <div>0.00</div> </div> | | | | | <div>Sub-Total</div> <div>2,890.36</div> |
| | | | | | <div>7% GST</div> <div>202.33</div> |
| <div>Grand Total</div> | | | | | <div>3,092.69</div> |

Received by

For & on Behalf of
Premium Automobiles Pte Ltd

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Page 1 16:10

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323
Telefax 6841 1183
INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

| | | |
|---|---|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120 | Invoice: 85013032 Date : 19/10/2018 Order : SKX9408S Term : 30 | Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 |
|---|---|--|

Regn No.: SKX9408S (V 27981) Regn Date: 31/12/2015 Mileage: 16813 WIP No.: 20528
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) B Chassis: WAUZZZ8V6G1040506 Engine: CZC 294933 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

| | | Details | Qty | Unit Price | Amount |
|-------------|-----------------|---|---------|------------|----------|
| S | SUBLET | M: TO SUPPLY VEHICLE NUMBER PLATE | 25.00 | 1.00 | 25.00 |
| Q | EXC | M: 8888 Insurance Excess/Liability | -600.00 | 1.00 | -600.00 |
| S | BODYWORK | M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY | 360.00 | 1.00 | 360.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | 500.00 | 1.00 | 500.00 |
| S | BODYWORK | M: TO RESPRAY FRONT BUMPER | 550.00 | 1.00 | 550.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X | A8V5853651 1QP | GRILLE Less 020% | 1.00 | 572.50 | 458.00 |
| X | A8V5807065A GRU | COVER Less 020% | 1.00 | 1739.00 | 1,391.20 |
| Sub-Total | | | | | |
| 7% GST | | | | | |
| Grand Total | | | | | |

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKX9408S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0912/2018/TF
20 August 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V6G1040506
Vehicle Regn No. : **SKX9408S**
Vehicle Mileage : 16813KM
Vehicle Owner : Ms. Teng Siok Ting
Certificate No : 2100445404-02
Policy Excess : S\$642.00 (Inclusive GST)
Accident Date : 07 August 2018
Place : Bukit Timah Road
Repair Cost : \$ 3,092.69
WIP No. : 20528
Repairer's Name : Premium Automobiles Pte Ltd


Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183


I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : TENG SIOK TING
Time : 4:00
Date : 20/8/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

 Licence Number **S85117311**
Name
TEO JUN YI

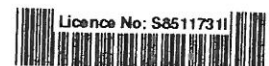
Birth Date: **08 Apr 1985**
Issue Date: **23 Feb 2006**

 001401889D


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

| | PASS DATE |
|---|--------------------|
| Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg | 23 Feb 2006 |

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8511731I




Name
TEO JUN YI
 涂 雋 毅

Race
CHINESE

Date of Birth
08-04-1985

Sex
M

Country of Birth
SINGAPORE



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0054829D



Name
TENG SIOK TING
@TAN SIOK TING
 陳 淑 珍

Race
CHINESE

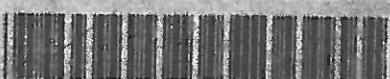
Date of Birth
16-04-1948

Sex
F


Country of Birth
CHINA



2017842



NRIC No. **S8511731I**



Blood Group
A+

Date of issue
28-07-2001

Address
1B PINE GROVE
#09-08
SINGAPORE 591001

2017842



NRIC No. **S0054829D**



Blood Group
O+

Date of issue
18-11-1996

Address
1B PINE GROVE
#09-08
SINGAPORE 591001



CERTIFICATE OF INSURANCE

AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : TENG SIOK TING @ TAN SIOK TING
Period of Insurance : 31 Dec 2017 To 30 Dec 2018
Engine No. : CZC294933
Chassis No. : WAUZZZ8V6G1040506

Vehicle No. : SKX9408S
Policy No. : 2100445404-02
Endorsement No. :
Issued Date : 11 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2015
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TENG SIOK TING @ TAN SIOK TING - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0691755000

LEE KIM CHAN

371 ALEXANDRA ROAD #12-30 AIA ALEXANDRA

SINGAPORE 159963 SP-STEVEN LIM

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCFKJ

1000632041/AC4

1000632041/AC4

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from the **Authorised Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Authorised Workshop upon collection of your accident car.**

Rental Car Company: BKW Rent A Car Pte. Ltd.

Activation Hotline: 67387777

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.