

INS. CASE OWNER

Surveyor:

Pre-assign / CCU / FTE

Jas Ian CC 4, Asm 180 14724, Kkasyu LKK: 62997
 Kenneth ASSIGNMENT 14/8/18 Date / Time: 13/8/2018
 DOI: 14/8/18



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

240611
 97420775

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

S8MOORX

BMW X1

Exit ALTER TO PARKING
 DR 3

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLB 47020



INSRS:

WSP:

Tel:

Liability:

RMKS:

Alam,
 United.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

17/8

SLB 47020-X: S8M7733X-X

17/8

17/8/18 @ 11:40

Spoke to OI, she confirmed the
 accident details. Informed TP claim
 and she agree to settle.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 03 DEC 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:		Confirm with:		Confirm by:	
FINALIZATION		Date/Time:	Confirm with:		Confirm by:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost:	SS	() days	Reduction:	%				
FINAL SETTLEMENT		Date/Time:	Confirm with:		Confirm by:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	%	100 (Agreed)	Assessed		BOLA S/N No.:		27	
Repair Cost:	SS	655	3,211.37					
Loss of Rental (LOR):	SS	600	(6 days) X 100					
Loss of Use (LOU):	SS	-	(S x days)					
Loss of Income (LOI):	SS	-	(S x days)					
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>		[Tick only one]			
GIA/LTA Search:	SS	2.22						
Medical:	SS	-						
Disbursement:	SS	-	(e.g. Tow/ Independent)					
Legal Cost:	SS	-						
Total:	SS	3,813.37	Global Sum SS:					
FINAL PAYMENT		Date/Time:	Confirm with:		Confirm by:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS	3,813.37	Name 1:		ALAN'S UNITED AUTO PTE LTD			
Payee 2: (Strike if N.A.)	SS	X	Name 2:					
Payee 3: (Strike if N.A.)	SS	X	Name 3:					

COPY SENT
 3/12/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF: ASM(AXA)

ASSIGNMENT

From: Date: 14082018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLB 4702D

at Workshop m/n:

Alan's United

of

Blk 7 Sim Ming Ind Est

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$69k

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est Repairs:

4-6 days

Res: Yes or No

Lum Sum:

1-B-1%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Veh No:

SLB 4702D Yr Regn: 04 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Vezel 1996

Colour:

M.P. White A/C Insured / Std / NI / NA

Sp. Reading:

61027 T/Radio Insured / Std / NI / NA

Eng No:

C/No:

RUI 1113548

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal:

6 mm

R/Bal:

5 mm

L/Bal:

6 mm

L/Bal:

5 mm

D.O.A.

1/18

D.O.I.

14/8/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15/8 All pass to Customer

\$3,001.28

R / \$1,464.08 / 337.1

Date/Time File Part 1 of

☐

Preli. Report

2)

☐

Final Report

Date/Time File Return 1 of

3)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. S + R = \$

2. Phone:

3. Other:

Report Format:

Lump Sum / I.B. / (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Workshop (\$)

Total:

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SGM7733X
Accident Date : 09-Aug-2018

No. : 05832

Date : 13-Aug-2018

Our Ref : 218137 (AXA) / CHAN

PAGE : 1

LIM CHUAN LIOG
BLK 55 MARINE TERRACE
#12-19
Singapore 440055

Not Notified
Repair by pain
& 3001.28

4 days

ESTIMATED COST OF REPAIR FOR HONDA VEZEL 1.5X CVT SLB4702D

1 pc Tail gate	By 953.30	—
1 pc Tail gate inner lock	By 157.70	—
1 pc Tail gate rubber	Sn 96.80	X
1 pc Tail gate glass inner seal(set	nn 120.00	—
1 pc Tail gate "VEZEL" emblem	nn 38.90	—
1 pc Rear end panel	By 385.70	7 X
1 pc End panel top garnish	Sn 92.30	7 X
1 pc Rear bumper fascia	By 511.70	—
2 pcs Rear bumper side bumper	By 370.00	7 X
1 pc Rear bumper under cover	Sn 240.10	X X
4 pcs Rear bumper under cover clip	nn 15.20	X X
	2,981.70	2181.60
	Less 20% :	596.34
		420.32
		1721.28
1 pc Rear bumper reverse sensor	Short 200sn	2,385.36
1 pc Rear w/s glass sealant	nn 40sn	300.00 sn
To remove & refix rear windscreen glass and conduct water leak test.		60.00 sn
		150.00 1201
To remove roof lining, front and rear seats, trim board and carpet	nn	120.00 7X
To apply undersealing		100.00 30%

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SGM7733X

Page : 2

To putty and spray replaced parts

600.00 440/

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

450/
750.00 740/

Total : S\$ 4,465.36

=====

Singapore Dollars Four Thousand Four Hundred
and Sixty Five and Cents Thirty Six Only

P 1721.28

SN 740.00

L 1070.00

~~2481.28~~

0

5 days

RECEIVED AS Goh
7/10/14

Auto Consultants hence notify
the repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport/Company Cert No.: S7040135E
 Owner ID Type: Singapore NRIC
 Owner Name: LIM CHUAN LIOG
 Registered Address: APT BLK 55 MARINE TERRACE #12-19 SINGAPORE 440055
 Mailing Address: -
 Birth Date: 19 Nov 1970

Vehicle Particulars

Vehicle No.: SLB4702D
 Previous Vehicle No.: -
 Effective Date of Ownership: 08 Apr 2016
 Original Regn Date: 08 Apr 2016
 Registration Date: 08 Apr 2016
 Year of Manufacture: 2016
 Vehicle Type: Passenger Station Wagon/Jeep/Land Rover
 Vehicle Scheme: -
 Vehicle Attachment 1: No Attachment
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HONDA
 Vehicle Model: VEZEL 1.5X CVT ABS D/AIRBAG 2WD
 Primary Colour: White
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: RU11113548
 Engine No.: L15B4033554
 Engine Capacity / Power Rating: 1496 cc / -
 Maximum Power Output: 96.0 kW (128 bhp)
 Propellant: Petrol
 Max Unladen Weight: 1190 kg
 Maximum Laden Weight: 1465 kg
 Open Market Value: \$20,174.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 07 Apr 2026
 Minimum PARF Benefit: \$5,122.00
 No. of Transfers: 0
 IU Label No.: 1126450822
 COE No.: 2016050101000746K
 COE Expiry Date: 07 Apr 2026
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 COE Registration Category: A - Car up to 1600cc & 97kW (130bhp)
 Quota Premium (QP) / Prevailing Quota Premium: \$46,009.00 / -
 Actual QP Paid: \$46,009.00
 QP (Regn Cat): \$46,009.00
 OPC Cash Rebate Eligibility: No
 QP during COE Bidding Exercise: \$46,009.00
 Additional Registration Fee Rate: First \$20,000.00 (100%), next \$174.00 (140%)
 Actual ARF Paid: \$10,244.00
 Vehicle Lifespan Expiry Date: No Lifespan
 CO2 Emission: 117.00 (g/km)
 CEV/VES Rebate Utilised Amount: \$10,000.00
 CO Emission: -
 HC Emission: -
 NOx Emission: -
 PM Emission: -
 Message: To renew the COE, the Prevailing Quota Premium payable is that of Category A.

Print

OK

Save as PDF

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05832

Vehicle Insured : SGM7733X
Accident Date : 09-Aug-2018

Date : 13-Aug-2018

Our Ref : 218137 (AXA) / CHAN

PAGE : 1

LIM CHUAN LIOG
BLK 55 MARINE TERRACE
#12-19
Singapore 440055

*Not Notation
Repair B4 pain*

ESTIMATED COST OF REPAIR FOR HONDA VEZEL 1.5X CVT SLB4702D

1 pc	Tail gate		By 953.30	—
1 pc	Tail gate inner lock		By 157.70	—
1 pc	Tail gate rubber		Sn 96.80	X
1 pc	Tail gate glass inner seal(set		By 120.00	—
1 pc	Tail gate "VEZEL" emblem		By 38.90	—
1 pc	Rear end panel		385.70	?
1 pc	End panel top garnish		92.30	?
1 pc	Rear bumper fascia		By 511.70	—
2 pcs	Rear bumper side bumper	@ S\$185.00	370.00	?
1 pc	Rear bumper under cover		240.10	?
4 pcs	Rear bumper under cover clip	@ S\$ 3.80	15.20	?
			2,981.70	
			Less 20% :	596.34

1 pc Rear bumper reverse sensor
1 pc Rear w/s glass sealant

*Shan 200sn 300.00 sn
By 40sn 60.00 sn*

To remove & refix rear windscreen
glass and conduct water leak test.

150.00 *120*

To remove roof lining, front and
rear seats, trim board and carpet

120.00 ?

To apply undersealing

100.00 ?

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SGM7733X

Page : 2

To putty and spray replaced parts

600.00 440/

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

750.00 ?

Total : S\$ 4,465.36
=====

Singapore Dollars Four Thousand Four Hundred
and Sixty Five and Cents Thirty Six Only



SERVICE REQUESTS

MESSAGES

CLAIMS

<< Re:Request for Mandate approval S8M00RRX

Type

Question

Message

hi, please offer 4 days for LOR and other you may proceed.

[Reply](#)




Service Request Details

Claim

S8M00RRX

Reference

None 

Loss Date

August 9, 2018

Request Date

August 13, 2018

Due Date

August 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

13/08/2018 @ 2:57pm
Kenny vehim
Alan's Unitd

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLB4702D

Make

TPVD HONDA

Model

VEZEL-1.5 1.5X CVT (A)

Service Address

...

Primary Contact/Insured

HUI FUNG LAM

7 PASIR RIS LINK, #09-15, 518188, Singapore

michael.hui@capitaland.com

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Re:RE: Re:Request for Mandate approval S8M00RRX

Type

🔗 Question

Message

We will compromise additional 2 days.

Reply



RE: Re:Request for Mandate approval S8M00RRX

Type

🔗 Question

Message

Hi Jas, Please be inform that we have offered to TP as per instruction. However, TP did not accept our offer and counter propose 8 days . We have uploaded the email from TP for your perusal. In view of the above kindly let us have your further instruction. Thanks. Best Regards, Thin Thin

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/9/2018

Survey Details:

Date of loss	9-Aug-18
Date of appointment	13-Aug-18
Date of survey	14-Aug-18
Location of survey	ALAN'S UNITED AUTO PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLB4702D
Make and Model	HONDA VEZEL 1.5X CVT ABS - 1496cc
Date of registration	8-Apr-16
Excess	
Market Value	\$ 69,000.00
Part Rebate	\$ 42,872.00
Nett Loss	\$ 26,128.00

Repair details:

Initial Estimate	4,465.36
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,961.28
Check items (estimate)	\$ -
Labour	\$ 1,040.00
Total	\$ 3,001.28
Lump Sum(if applicable)	\$ -

Number of days for repair	4 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Please be inform that we have spoken to OID, she confirmed the accident details. Informed TP claim and agree to settle. We have not authorized repairs.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	3,211.37
Loss of use		no. of days
Loss of rental	\$	600.00 no. of days 6 x \$ 100
Loss of income		no. of days
LTA search fees	\$	2.00
Others		
Proposed Total	\$	3,813.37

Lim Chuan Cio G
c/o Blk 7 Sin Ming Industrial Estate
#01-76

Singapore 575642

Date: 28-8-2018

ASA INSURANCE PTE LTD
MOTOR CLAIMS DEPT.

8 SHENTON WAY

#17-01 ASA TOWER

SINGAPORE 068811

LKK

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLB 4702 D AND SGM 7733 X
ALONG LOYANG AVE EXIT PASIR RIS AVE 3 ON 09-08-2018

I / We, the owner of Vehicle No. SLB 4702 D which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1. Costs of repair	-	\$3211.37
2. Loss-of-Use/Rental fees 10 days (Per Sunday)	-	\$1000.00
3. Police / GIA report / LTA fees	-	\$2.00
4. Surveyor report fees	-	
5. Others	-	
Total:		<u>\$4213.37</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 AUGUST 2018

HUI FUNG LAM
7 PASIR RIS LINK
#09-15
SINGAPORE 518188

Dear Sir/Madam,

OUR REF : CC4/ASM18014724/Kua3
YOUR REF : SGM 7733X

**ACCIDENT INVOLVING SGM 7733X AND SLB 4702D ALONG LOYANG AVE EXIT
PASIR RIS AVE 3 ON 09/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **ALAN'S UNITED AUTO PTE LTD** acting on behalf of the owner of **SLB 4702D** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLB 4702D AND SGM7733X
ALONG LOYANG AVE EXIT PASIR RIS AVE 3
ON 09-08-2018

BY THE LETTER OF AUTHORITY, I/We, LIM CHUAN LIOG
NRIC NO. S7040135E The owner of Vehicle No. SLB4702D

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 10 (day) 08 (month) 2018 (year)



Acknowledged by Owner
(company stamp if applicable)



redefining / insurance

CLAIM REF : S8M00RRX
INSURED : HUI FUNG LAM

DISCHARGE VOUCHER

We/I (LIM CHUAN LIOG, S7040135E) hereby agree to accept the sum of dollars Three Thousand Eight Hundred Thirteen and Cents Thirty Seven Only (S\$ 3,813.37) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SGM 7733X as a result of an accident along LOYANG AVE EXIT PASIR RIS AVE 3 on 09/08/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLB 4702D.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGM 7733X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGM 7733X.

Dated this 30 day of Nov 2018

Claimant's Signature : [Signature]
NRIC no./ Company Stamp : S7040135E
Occupation/ Business : _____
Address : _____
Telephone No. : _____
Witness's Name : ALAN'S UNITED AUTO PTE. LTD.
Witness's Signature : [Signature]
Witness's NRIC No. : _____

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 15597

Vehicle Insured : SGM7733X
Accident Date : 09-Aug-2018

Date : 23-Aug-2018

Our Ref : 218137 (AXA) / CHAN

PAGE : 1

LIM CHUAN LIOG
BLK 55 MARINE TERRACE
#12-19
Singapore 440055

FINAL REPAIR COST FOR HONDA VEZEL 1.5X CVT SLB4702D

1 pc Tail gate	953.30	
1 pc Tail gate inner lock	157.70	
1 pc Tail gate glass inner seal(set	120.00	
1 pc Tail gate "VEZEL" emblem	38.90	
1 pc Rear bumper fascia	511.70	
2 pcs Rear bumper side bumper @ S\$185.00	370.00	
	2,151.60	
Less 20% :	430.32	
		1,721.28
1 pc Rear bumper reverse sensor		200.00 sn
1 pc Rear w/s glass sealant		40.00 sn
To remove & refix rear windscreen glass and conduct water leak test.		120.00
To apply undersealing		30.00
To putty and spray replaced parts		440.00
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts		450.00
		3,001.28
Add 7% GST :		210.09
Total :		S\$ 3,211.37


Singapore Dollars Three Thousand Two Hundred
and Eleven and Cents Thirty Seven Only

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 8212

HIRER'S PARTICULAR		Vehicle No: SKZ 1197S		Mileage Out: 67719	
Hirer: LIM CHUAN LIOG		Make & Model: TOYOTA ARTIS		Auto / Manual Group: <input checked="" type="radio"/> Auto	
NRIC / Passport No: S7060135E		Date of Birth: 19-11-1970		OUT : Date: 10-8-2018	
Address: BUC 55 MARENE TERRACE		Repace Veh No:		Mileage Out:	
#12-19 SC 440055		OUT : Date:		OUT : Time: 11.15 AM	
Driving Licence No: 2640-					
Contact Number: 96963276					
DRIVERS PARTICULARS (If different from Hirer)		CHARGES			
Appointed Driver:		Daily 10 @ \$ 100/- per day 1000.00			
NRIC / Passport No:		Weekly @ \$ per week			
Date of Birth:		Monthly @ \$ per month			
Address:		Hours @ \$ per hour			
Driving Licence No:		Others @ \$			
Pass Date:					
Contact Number:		SUB-TOTAL \$ 1000.00			
New Insurance Policy Terms & Conditions as at 08-12-2010		PETROL LEVEL			
1. NOT PERMITTED TO DRIVE - Not Covered		Out E 1/4 1/2 3/4 F			
Driver Age 22 years old and below		In E 1/4 1/2 3/4 F			
Driver above Age 70 years old		TOTAL CHARGES \$ 1000.00			
Driver less than 2 years Driving Experience					
2. ADDITIONAL EXCESS - S\$3000.00					
Driver Age 23 to 25 years old with 2 years driving experience					
Driver Age 65 to 70 years old with 2 years driving experience					
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY			
SLR 6702-D		Excess Liability: S\$2500.00			
		Malaysia Excess (With Prior Consent): NOT ALLOWED			
		Hirer's Signature: 			
		Addition Driver's Signature:			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
20/8/18	5.20pm	48526		

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

LIM CHUAN LIOG
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

ATTN : MR. ALAN KHONG

INVOICE NO : **180210**

DATE : 18.08.2018

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	yr reference	no. of day/s	unit pr \$	amount
1	SKZ 1197S	8212	SLB 4702D	10	100.00	\$ 1,000.00
		***	*****	***		

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF CHIN HUI CAR RENTAL

TOTAL: **\$ 1,000.00**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-122488

Date of Request: 10/08/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 10/08/2018
Enquiry By Chan Yew Siah
TP Vehicle No. SGM7733X
Accident Date 09/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-122488

Date of Request: 10/08/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 10/08/2018
Enquiry By Chan Yew Siah
TP Vehicle No. SGM7733X
Accident Date 09/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGM7733X	AXA Insurance Pte Ltd	26/08/2017-25/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGM 7733X (Insd veh)	Model:	HONDA VEZEL (A)
	SLB 4702D (TP veh)		
Date of Accident:	09/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,777.94
Final Repair Cost	:	\$	3,211.37
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	3,813.37

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No <input checked="" type="checkbox"/> BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	ALAN'S UNITED AUTO PTE.LTD.	\$ 3,813.37

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014724/Kja3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 17-12-2018



ATTN:JAS TAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGM 7733X	Veh. Inspected	SLB 4702D
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00RRX	Excess (\$)	0.00
Assign From		Assign Date	13/08/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	RU11113548	Colour	METALLIC PEARL WHITE
Odometer	61027	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	6 mm
L/H Front Tyre	215/60 R16	DUNLOP	6 mm
R/H Rear Tyre	215/60 R16	DUNLOP	5 mm
L/H Rear Tyre	215/60 R16 ✓	DUNLOP	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/08/2018	Inspection Date	14/08/2018
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 4702D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAIL GATE (CONSISTENT)	BENT	953.30	953.30
1	TAIL GATE INNER LOCK (CONSISTENT)	DENTED	157.70	157.70
1	TAIL GATE RUBBER (CONSISTENT)	SERVICEABLE	96.80	-
1	SET TAIL GATE GLASS INNER SEAL (CONSISTENT)	NECESSARY	120.00	120.00
1	TAIL GATE 'VEZEL' EMBLEM (CONSISTENT)	NECESSARY	38.90	38.90
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	385.70	-
1	END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	92.30	-
1	REAR BUMPER FASCIA (CONSISTENT)	BENT	511.70	511.70
2	REAR BUMPER SIDE BUMPER @\$185.00 (CONSISTENT)	BUCKLED/DISTORTED	370.00	370.00
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	240.10	-
4	REAR BUMPER UNDER COVER CLIP @\$3.80 (CONSISTENT)	NOT NECESSARY	15.20	-
	LESS 20% DISCOUNT		-596.34	-430.32
			2,385.36	1,721.28
SPECIAL NETT ITEMS				
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	300.00	200.00
1	REAR W/S GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	60.00	40.00
			360.00	240.00
LABOUR				
	TO REMOVE & REFIX REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.		150.00	120.00
	TO REMOVE ROOF LINING,FRONT AND REAR SEAT ,TRIM BOARD AND CARPET.	NOT NECESSARY	120.00	-
	TO APPLY UNDERSEALING.		100.00	30.00
	TO PUTTY AND SPRAY REPLACED PARTS.		600.00	440.00
	TO REMOVE,CUT-OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		750.00	450.00
			1,720.00	1,040.00

Report Ref No. CC4/ASM18014724/Kja3q2



GRAND TOTAL		4,465.36	3,001.28
RECOMMENDED COST OF REPAIRS			3,001.28

Report Ref No. CC4/ASM18014724/Kja3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted by any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SJM0006BX
Reference	CCA/ASM10014724/HJ242
Loss Date	9 August 2018
Request Date	13 August 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Remarks

Vehicle Information	
Incident Vehicle Registration #	SLB4702D
Make	TPVD HONDA
Model	VIZEL 1.5 1.5X CVT (A)
Service Address	
...	
Primary Contact/Insured	
HUI FUNG LAM	
7 PASIR RIS LINK, #09-15, S1818B, Singapore	
michael.hui@capitaland.com	
Claim Handler	
TAN Jia	
656804844	
jia.tan@axa.com.sg	












Additional Instructions











MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (0).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 GLA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LETTER TO GL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 Email from TP.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	4 October 2018
 Rental.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 LTA Search Fee.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 LKK Re-Inspection Photo 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 LKK Re-Inspection Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX INSPECTION PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 Immediate Advice and Mandate.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 Mark Estimate.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 LKX INSPECTION PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 August 2018
 TP_ESTIMATE_-_MAILED.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 August 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 August 2018
 TP_ESTIMATE_-_MAILED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	17 August 2018
 SUB7020 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghu	13 August 2018
 TP ALAN UNITED_PRII FROM WORKSHOP WITH ESTIMATE.msg	Letters and Correspondence	Workshop	DHAKAL Raghu	13 August 2018
 SCM7723X INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghu	13 August 2018