

INS. CASS OWNER:

LKK:
IDAC:

Sur-tyer

DATE

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

SKA 2282D

KOH GUKE NGOH

HP:

D.O.A: 11/08/2018

(YES / NO)

Nature of Accident:

RACHEL CHUA & FANG
9818226

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

S 8m 00R V X

GAS 74650/1

PDRSOTC

Junction Rd of Brne Basah Rd

OI GIA REPORT: YES / NO, TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLF 312B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Supreme
info
services.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/8
CPC

SLF 312B - X; SKA 2282D - X

29/8/2018

no body pick-up (USD) send letter to OI Kuala
Spoke to workshop to request evidence and estimate for JA
(estimate not ready) and they have no evidence

14/8/2019 send 10 days notice to workshop

6/11 - File pass W/L to close - To get list list from
KCC.

11/11 - File pass W/L to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI: 29/8/2018

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2090.00

(5 days) Reduction: \$199.28 % 40

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 50

(Agreed / Assessed) BOLA S/N No. : 141

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
11/1/19

SLF 312B

Rec	Under LH	By ✓	\$1174.20
Rec	Bumper	By ✓	\$1074.80
"	"	retainer LH	\$36.10
"	"	clips	\$30
"	w/Screen	Midg	\$120
"	"	Sealant	\$40
"	Wheel rim	LH	\$400 (SN)
"	Tailgate	LH	\$669
"	Bumper reflector	LH	\$127.50
			20%

Panel	Painting	\$ 800	—	600
Spray	Painting	\$ 700	—	450
R & R	rear w/Screen	\$ 120	—	✓
"	"	Under trim	\$ 150	—
Check	wiring	\$ 40	—	20
Wheel	alignment	\$ 100	—	60

This participant hence notify
 of the following:
 - before/after spray painting
 - damaged part(s) during repair
 - Repairs are subject to confirmation
 - Third party survey is on a "Work" basis
 - No illegal modification(s) allowed
 - Supplementary item(s) may be added
 - is subject to final approval

Acknowledged by Repairer
 Signature:
 Date:

L / By 8

5/7/05

#4927.10

Service Request Details

Claim

S8M00RVX

Reference

None 

Loss Date

August 11, 2018

Request Date

August 14, 2018

Due Date

August 21, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

14082018 @ 11230am
Yuki veh in.
Kenneth

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLF312B

Make

TPVD MAZDA

Model

3

Service Address

Primary Contact/Insured

KOH GUEK NGOH
53 PARRY TERRACE, 547152, Singapore
96477738

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 14 August 2019 2:48 PM
To: 'admin@supreme.sg'
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B ON 11.08.2018

Importance: High

Our Ref: CC4/ASM18014711/Kga3
Your Ref: SLF 312B

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B ON 11.08.2018

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue this third party claim against our principal M/s AXA Insurance Pte LTD.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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RE: Re:REPORTED

Type

🔗 Question

Message

HI KC, WE HAVE SEND 10 DAYS NOTICE TO TP ON 15/08/2019. TILL DATE STILL NO FURTHER DEVELOPMENT FROM TP. THUS, WE SHALL PROCEED TO SUBMIT WP AND CLOSE OFF THE CASE.
THANKS - CCL

Reply



Re:RE: UPDATES?

Type

🔔 Question

Message

PLS CLOSE THE MATTER IF THERE IS NO DEVELOPMENT

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29th August 2018

KOH GUEK NGOH

53 Parry Terrace,
Singapore 547152.

Dear Sir/Madam,

OUR REF : CC4/ASM18014711/Kfa3

YOUR REF : SKA 2282D

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B
ON 11.08.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Supreme Auto Services, acting on behalf of the owner of SLF 312B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014711/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 13-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 2282D	Veh. Inspected	SLF 312B
Policy No.	GA374650/1	Coverage (\$)	0.00
Claim No.	S8M00RVX	Excess (\$)	0.00
Assign From		Assign Date	14/08/2018

2. Vehicle Particulars & Condition

Make & Model	MAZDA 3 (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JM6BM42A8G0346919	Colour	METALLIC GREY
Odometer	168301	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	ACENDA	7 mm
L/H Front Tyre	205/60 R16	ACENDA	7 mm
R/H Rear Tyre	205/60 R16	ACENDA	7 mm
L/H Rear Tyre	205/60 R16	ACENDA	7 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	11/08/2018	Inspection Date	14/08/2018
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 312B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR FENDER LH (CONSISTENT)	BENT	1,174.20	1,174.20
1	REAR BUMPER (CONSISTENT)	BUCKLED	1,074.80	1,074.80
1	REAR BUMPER RETAINER LH (CONSISTENT)	DISTORTED	36.10	36.10
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR W/SCREEN MLDG (CONSISTENT)	NECESSARY	120.00	120.00
1	REAR W/SCREEN SEALANT (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR TAILLAMP LH (CONSISTENT)	SERVICEABLE	669.00	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	SERVICEABLE	127.50	-
	LESS 20% DISCOUNT		-	-495.02
			3,271.60	1,980.08
SPECIAL NETT ITEMS				
1	REAR WHEEL RIM LH (CONSISTENT)(SN)	DENTED	400.00	400.00
			400.00	400.00
LABOUR				
	PANEL BEATING.		800.00	600.00
	SPRAY PAINTING.		700.00	450.00
	R&R REAR W/SCREEN.		120.00	120.00
	R&R REAR FENDER TRIMS.		150.00	100.00
	CHECK WIRING.		40.00	20.00
	WHEEL ALIGNMENT.		100.00	60.00
			1,910.00	1,350.00
GRAND TOTAL			5,581.60	3,730.08
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC4/ASM18014711/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBH001VX	Vehicle Information
Reference	CCA/ASM18014711/Kga3p2 	Incident Vehicle Registration #
Loss Date	11 August 2018	Make
Report Date	14 Aug 2018 8:57:00 AM	Model
Request Date	16 October 2019	Service Address
Due Date		...
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage	KOH GUJEN NGZHH 53 PABRY TERRACE, 547152, Singapore 96477728
Service	Pending verification - Direct Settlement	Claim Handler
		CHAN Kian Chuan 68805444 kianchuan.chan@axa.com.sg

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Additional Instructions









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[Assessment](#)
[Metrics](#)
[Notes](#)

Document Type

Document SubType

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	15 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 TP EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 November 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 November 2019
 10 days notice to TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 November 2019
 SLF312B TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	14 August 2018
 SKA22820 INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	14 August 2018
 TP PRI FROM WORKSHOP.jpg	Letters and Correspondence	Workshop	DHAKAL Raghav	14 August 2018