Shiau Chan (LKKAuto)

From: Christina Wong < Christina_Wong@sq.msig-asia.com>

Sent: Friday, 24 August 2018 8:32 PM

To: Admin-D (LKKAuto)

Subject: RE: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Hi Catherine

Can you cancel the paper survey or waive this paper survey bill as we could not wait too long and managed to settle the TP lawyer's claim.

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on fymatical or first product of the state of the



From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 23 August, 2018 3:46 PM

To: Christina Wong < Christina Wong@sg.msig-asia.com>; 'assignments' < assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com> Subject: RE: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Dear Christina,

Kindly assist send back adjuster report in Merimen as Bryan already done for the Paper Survey.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 23 August, 2018 1:40 PM

To: Christina Wong <Christina_Wong@sg.msig-asia.com>; assignments@lkkauto.com>

Cc: SUR < sur@lkkauto.com>

Subject: FW: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Dear Christina,

Thank you for the email.

Please be informed that we have already submitted the pre-repair survey report via Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong < Christina Wong@sg.msig-asia.com>

Sent: Thursday, 23 August 2018 12:13 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Hi Shiau Chan

As spoken, please cancel paper survey and please return the PRI report to Merimen

Thanks

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor) Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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From: Christina Wong

Sent: Tuesday, 7 August, 2018 1:05 PM

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com> Cc: 'Bryan Ang (LKKAuto)' < bryanang@lkkauto.com>

Subject: RE: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Hi Bryan

TP workshop letter of claim came in since 28.4.2018, now they have appointed lawyers

Please expedite

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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From: Christina Wong

Sent: Tuesday, 31 July, 2018 11:36 AM

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>

Subject: Our Ref:M553111 TP SKZ4766E & OI SJJ1957L DOA 14.3.2018

Dear Shiau Chan

WE have received the Letter of claim from TP TeamGarage on 28.4.2018.

Todate we have not received your survey report, please expedite report now they have passed case to TP lawyers.

Thanks

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor) Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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