



SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M00R8C
Reference	None
Loss Date	4 August 2018
Request Date	26 September 2018
Due Date	14 November 2018
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Actions

Next Step PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

[Complete Work](#)[More ▾](#)

Vehicle Information

Incident SJW988K
Vehicle
Registration #

Make AUDI

Model Q7 3.0 TFSI

Service Address

...

Primary Contact/Insured

KOH KHAI YANG
20F WATTEN RISE, SINGAPORE 287386,
287386, Singapore
93632003
kohkhaiyang@yahoo.com

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions

Wkshop: Premium Auto Exess: Nil Pending estimate To survey WP

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Workshop Invoice - SJW 988K.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (OD)	9 January 2019
 Discharge Voucher - SJW 988K.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (OD)	9 January 2019
 MARK ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	14 August 2018
 IA 14.8.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	14 August 2018
 SURVEY PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	14 August 2018
 SAftersales18080816490.pdf	Forms / Claim Documents	Others	DHAKAL Raghav	10 August 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 OD PRI EMAIL.pdf	Letters and Correspondence	Workshop	DHAKAL Raghav	10 August 2018
 Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	WANG Peter	7 August 2018
 DL.pdf	Forms / Claim Documents	Driver's License / IDP	DHAKAL Raghav	7 August 2018
 OD PRI FROM WORKSHOP.pdf	Letters and Correspondence	Workshop	DHAKAL Raghav	7 August 2018



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving 1 2015 AUDI Q7 3.0 TFSI (SJW988K)

Date of Loss 4 August 2018

Time of Loss 18.30

Loss Description SJW988K (INSD) C/W PROPERTY

Comment

Workshop Details

Total Rebate Amount 110096

Nett Loss Amount \$144,904.00

Assigned Workshop LKK AUTO CONSULTANTS PTE LTD (OD)

Days of work completion * 169



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration# SJW988K

Purchase Date

dd/mm/yyyy



Registration State

SINGAPORE

Registration Date *

21/04/2016



Mileage

16839

Age of Vehicle

2

Driver Details

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Manufacturing Year	2015	2015
Make	AUDI	AUDI
Model	Q7 3.0 TFSI	Q7 3.0 TFSI QU

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Driver Name	KOH KHAI YANG	
Date of Birth	4 November 1976	dd/mm/y
Age	42	

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Type		
Type of Paint		
Chassis No	WAUZZZ4M1GD009689	WAUZZZ4M1G
Engine No	CRE050525	CRE050525
Engine Capacity		2995
Sum Insured	0	0
Market Value	0	255000

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Occupation	Unknown	
Education Qualification	Other	
Driving Experience	24	
Driver License #		
License Type		
License Issue Date		dd/mm/y
License Expiration Date		dd/mm/y
Address	20F WATTEN RISE, SINGAPORE 287386, 287386, Singapore	
Address type	Residential	

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Gender	Male	
Marital status	Married	
Identification #	S7635330A	



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Detailed Assessment

Inspection Date *

14/08/2018



Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

0

Young/Inexperienced/
Unnamed Driver Excess

0

Other Excess

Condition of Vehicle at time of survey

General condition

Good ▾

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good ▾

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

285/45R20

Rear Tyre Size

285/45R20

Front left side

PIRELLI6mm

Rear left side

PIRELLI6mm

Front right side

PIRELLI6mm

Rear right side

PIRELLI6mm



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Salvage%

Discount%

Settlement%

Paint Labour/Material Ratio

Paint Labour Ratio

Paint Material Ratio

Cash Loss

Yes

No

Part Supplied by AXA

Yes

No

Save

Assessment Details

General & Workshop Details																
Vehicle & Driver Details																
Vehicle Condition																
Taxes & Ratio																
Parts & Labour																
Miscellaneous																
Summary																
Parts																
AddApproveDenySubmit All																
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE	
	1	1			REAR BUMPER TOP			Repair	0	0	0	0	0	Deny		
	2	1			REAR BUMPER MID			Repair	0	0	0	0	0	Deny		
	3	1			REAR BUMPER FIXING PARTS			Serviceable	0	0	0	0	0	Deny		
	4	1			REAR BUMPER SPOILER			Serviceable	0	0	0	0	0	Deny		
	5	1			SPOILER			Serviceable	0	0	0	0	0	Deny		
	6	1			GUIDE SECTION			Serviceable	0	0	0	0	0	Deny		
	7	1			REAR PARKING AID SENSOR			Serviceable	0	0	0	0	0	Deny		
	8	1			REAR PARKING AID SENSOR SEAL RING			Serviceable	0	0	0	0	0	Deny		
	9	1			REAR BUMPER TAILLIGHT RH			Cracked	313				313	Reviewing		
	10	2			REAR WHEEL ARCH COVER LH / RH			Necessary	330.5				661	Reviewing		

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISCOUNT%	SALVAGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		11	1			"Q7" EMBLEM			Necessary	82.7				82.7	Reviewing	
		12	1			"AUDI" EMBLEM			Necessary	107.5				107.5	Reviewing	
		13	1			"TFSI" EMBLEM			Necessary	82.7				82.7	Reviewing	
		14	1			"QUATTRO" EMBLEM			Necessary	82.7				82.7	Reviewing	
		15	1			ADHESIVE PACKING			Necessary	14.5				14.5	Reviewing	
		16	1			REAR NO PLATE			Serviceable	0	0	0	0	0	Deny	
		17	1			SUNDRIES			Necessary	8.4				8.4	Reviewing	

Labour

Add

Approve

Deny

Submit All

	EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
		1		TO REMOVE AND TRANSFER REAR PARKING AID AND REAR KICK LID SENSOR. CALIBRATE PARK ASSISTANCE	480	0	0	Reviewing		
		2		TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	800	0	0	Reviewing		
		3		TO RESPRAY REAR BUMPER, REAR LOWER SPOILER, BOTH WHEEL ARCH COVERS, RHS REAR FENDER AND REAR LID	3000	0	0	Reviewing		
		4		TO CARRY OUT DIAGNOSTIC CHECKS	192	0	0	Reviewing		

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Claim Amount \$5,824.50

Claim Amount \$5,824.50

CATEGORY

ESTIMATE

REVISED AMOUNT

Spare Parts

\$1,352.50

\$1,352.50

Labour

\$4,472.00

\$4,472.00

Submit for Review