

Veron Chen (LKKAUTO)

From: WANG Peter <peter.wang@axa.com.sg>
Sent: Friday, 17 August 2018 5:24 PM
To: Claims Dept
Cc: SUR; RATAN BHOSALE Pragati
Subject: RE: S8M00RK8 D.O.L 04/08/2018 (AXA Ref: S8M00R8C / SJW988K)

Dear George

For the accident involving SJW988K on 4 Aug 2018, our reference number is S8M00R8C.

Meanwhile, the own-damage excess is '0' based on the policy schedule.

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: peter.wang@axa.com.sg (wef 1 May 2018)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, August 17, 2018 3:02 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>
Cc: WANG Peter <peter.wang@axa.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: S8M00RK8 D.O.L 04/08/2018

Dear all,

Survey was carried out on 14 of August.

Please assist to advise and confirm on excess amount.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 10 August 2018 2:01 PM
To: 'RATAN BHOSALE Pragati'; motor.survey@axa.com.sg
Cc: 'WANG Peter'; 'Claims Dept'
Subject: RE: S8M00RK8 D.O.L 04/08/2018

Good afternoon Sir/Mdm,

Attached is necessary documentation for your easy reference.

I believe this should be of more help to you.

Kindly confirm the vehicle no. for the above mentioned case.

Aside to motor survey,

Kindly arrange survey on 14 of August @ 1030AM , at 55 Ubi Road 1 Road S 408699. Owner waiting.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

From: RATAN BHOSALE Pragati [<mailto:pragati.bhosale@axa.com.sg>]
Sent: Friday, 10 August 2018 9:29 AM
To: Claims Dept
Cc: WANG Peter
Subject: S8M00RK8 D.O.L 04/08/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. S8M00RK8. In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards
Pragati

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, August 09, 2018 8:48 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SJW 0988 K ON 04/08/2018

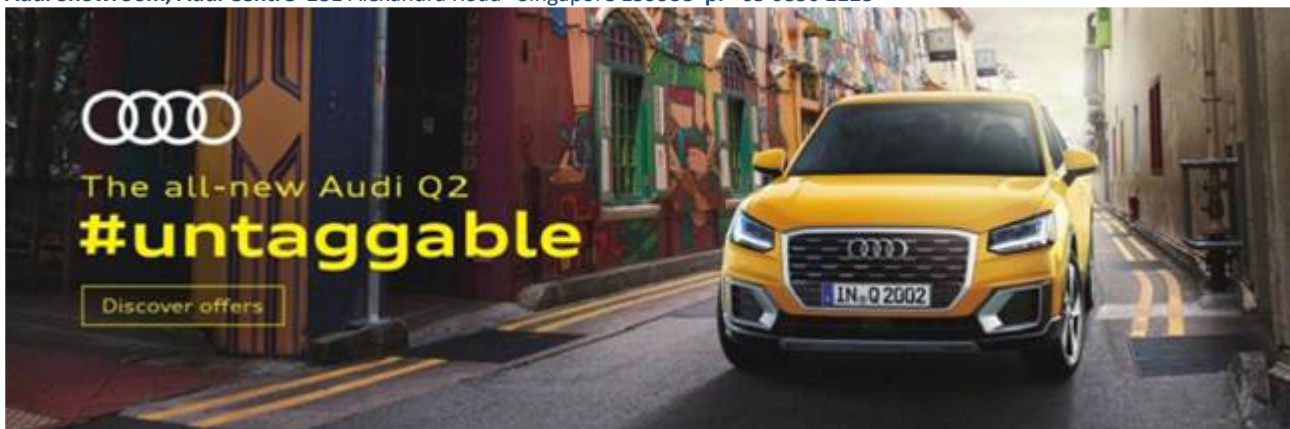
Dear all,

Kindly arrange survey on 14 of August @ 1030AM , at 55 Ubi Road 1 Road S 408699. Owner waiting.

Thank you.

Best Regards,
George wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 8 August 2018 4:47 PM
To: motor.survey@axa.com.sg; 'cst'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SJW 0988 K ON 04/08/2018

Good afternoon all,

Here is the attached estimate for your kind reference.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 7 August 2018 11:37 AM
To: motor.survey@axa.com.sg; 'cst'
Cc: 'Claims'
Subject: RE : OD CLAIM FOR SJW 0988 K ON 04/08/2018

Good afternoon all,

Here are the GIA report and attached IC and CI for your kind reference. Kindly assist the claim.

We will email the estimate once available.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.