

## Shu Pei (LKKAUTO)

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**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Monday, 20 August 2018 10:14 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: FW:Shu Pei (LKKAUTO) <shupeil@lkkauto.com> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Dear Shu Pei,

AXA has appointed RT Appraisal to survey & handle the case..

Please close the case file to your end.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Shu Pei (LKKAUTO) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]  
**Sent:** Monday, 20 August 2018 10:13  
**To:** Chris Bulaclac  
**Cc:** Vic (LKKAUTO)  
**Subject:** FW: FW:Shu Pei (LKKAUTO) <shupeil@lkkauto.com> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Hi Chris,

Any update?

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 15 August 2018 12:03 PM

**To:** 'Chris Bulaclac' <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** FW: FW:Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Hi Chris,

Please be informed that SHD 268D is should be under AXA.

Kindly submit your claim to AXA directly.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAUTO)

**Sent:** Tuesday, 14 August 2018 1:14 PM

**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: FW:Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Without Prejudice

Dear Chris,

We will check and will get back to you.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]  
**Sent:** Tuesday, 14 August, 2018 12:56 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Mars Ler; Admin A; Vivian Lau (LKKAUTO); Shu Pei (LKKAUTO)  
**Subject:** Re: FW:Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Hi Vic,

Please check if we can re direct to India Insurance?

thank you

Best Regards

Chris Bulaclac

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**From:** Chris Bulaclac  
**Sent:** Tuesday, August 14, 2018 12:32:53 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Mars Ler; Admin A; Vivian Lau (LKKAUTO); Shu Pei (LKKAUTO)  
**Subject:** RE: FW:Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Hi Vic,

Ok noted.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, 14 August 2018 11:56  
**To:** Chris Bulaclac  
**Cc:** Mars Ler; Admin A; Vivian Lau (LKKAUTO); Shu Pei (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: FW:Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3  
**Importance:** High

Without Prejudice

Dear Chris,

We refer to the below email.

Please be informed that our principal is in the view that the claim should be redirected to the taxi that caused the accident as our Insured vehicle was also parked at the time of accident.

As such, our principal had instructed us not commit any liability yet and also not to survey your vehicle and to redirect your claim to the taxi's SHD 268D insurer instead.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

**Sent:** Monday, 13 August, 2018 5:26 PM

**To:** Shu Pei (LKKAuto)

**Cc:** Mars Ler; Admin A; Vivian Lau (LKKAuto); Vic (LKKAuto)

**Subject:** RE: FW:Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Dear Shu Pei,

Please arrange for survey ; vehicle in our workshop.

Thank you,

Best Regards,

**Christopher L. Bulaclac**

**Assistant Manager – Customer Service**

**H/P 96552177 D/D 65949160**

email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)

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330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

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**From:** Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 13 August 2018 17:18

**To:** Chris Bulaclac

**Cc:** Mars Ler; Admin A; Vivian Lau (LKKAUTO); Vic (LKKAUTO)

**Subject:** FW:Shu Pei (LKKAUTO) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)> Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K \*\*\*LKK REF:CC3/CTI18014639/hb3

Dear Chris,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report**.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Sent:** Friday, 10 August 2018 1:09 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** Re : Accident on 10/08/2018 Involving Our Insured SDA3535B & Your Insured GU5975K

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

# Vehicle in our workshop, Please arrange for survey

Thank you,

Best Regards,

**Christopher L. Bulaclac**

**Assistant Manager – Customer Service**

**H/P 96552177      D/D 65949160**

email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)

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