

## Vic (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 26 December, 2018 5:24 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving EW926Z (OI : EQI - DM18HO02092-JG) AND SJY6351Y (TP : LKK REF - CC6/EQI18014622/Uhb3) on 12.08.2018

Dear Vic

Please proceed to resolve this matter up to S\$8,353.00.

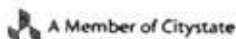
Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Saturday, December 22, 2018 1:33 PM  
**To:** Joel Goh  
**Cc:** Admin A; Vic (LKKAUTO); Janet Tan  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving EW926Z (OI : EQI - TBA) AND SJY6351Y (TP : LKK REF - CC6/EQI18014622/Uhb3) on 12.08.2018

**YOUR REF – TBA**  
**LKK REF – CC6/EQI18014622/Uhb3**  
=====

Dear Joel,

ACCIDENT INVOL VING VEHICLES EW 926Z (OI) AND SJY 6351Y (TP) ON 12/08/2018

We refer to the above matter.

It was reported that our Insured Vehicle was making a turn from minor road when collided to TP vehicle on the main road.

We had sent out email to Insured to notify TP claim and NCD issues. No feedback till to date.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 20,981.74	\$ 7,811.00
Loss of Rental (\$180 x 3 days)	\$ 540.00	\$ 540.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 21,523.74</b>	<b>\$ 8,353.00</b>

**TP VEHICLE**

Market Value: \$25,000.00 (est)

LTE Rebate : \$13,124.00 (est)

Nett Value : \$11,876.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
<b>CLAIMED</b>	<b>3 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

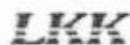
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Friday, 23 November, 2018 10:26 AM

**To:** Joel Goh

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving EW926Z (OI : EQI - TBA) AND SJY6351Y (TP : LKK REF - CC6/EQI18014622/Uhb3) on 12.08.2018

**Your Ref:** TBA

Dear Joel,

We refer further to our below email.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 14/03/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	EW 926Z (Insd Veh)	Your Ref. No. : DM18HO02092-JG
	SJY 6351Y (TP Veh)	Our Ref. No. : CC6/EQ18014622/Uhb3s2
Date of Accident	12/8/2018	

Liability	100%	
Final Repair Cost	: \$ 7,811.00	(W/GST)
Loss of Use	: \$	days
Rental (If any)	: \$ 540.00	3 days
Others:	: \$ 2.00	
	: \$	
	8,353.00	
Final Settlement Sum	: \$ 8,000.00	(GLOBAL SUM)
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	FASTECH AUTO PTE LTD	: \$ 8,000.00
		: \$

NUR SHAQILAH

LKK Auto Consultants Pte Ltd

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE : 07.09.2018

EQ Insurance Company Limited

5 Maxwell Road

#17-00 Tower Block MND Complex

Singapore 069110

Attn: Motor Claim Department

## **ACCIDENT INVOLVING VEHICLE: SJY6351Y AND EW926Z ON 12.08.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SJY6351Y**, which was involved in the captioned accident with your insured vehicle no: **EW926Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	7,811.00
2) Loss Of Rental	\$	540.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>8,353.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) Rental Agreement/Invoice        | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Report/ GIA Search        |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 23 November, 2018 9:53 AM  
**To:** ew0926Z@yahoo.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: EW 926Z\_ACCIDENT INVOLVING EW 926Z AND SJY 6351Y ON 12/08/2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQI18014622/Uhb3

23 NOVEMBER 2018

YAP KIM FUI

By Email Only

Dear Sir/Madam,

### ACCIDENT INVOLVING EW 926Z AND SJY 6351Y ON 12/08/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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DATE : 12th Aug 2018

TO : EQ Insurance Company Limited

RE : ACCIDENT INVOLVING VEHICLE NO. SJY6351Y & EW926Z

ALONG Airport Terminal 4 Arrival

ON 12/8/18

I/We, Notizah Binti Sadick

of (NRIC No./ROC No.) S1810846A

of Blk 241 Bukit Panjang Ring Road #03-143 S670241

owner of vehicle no. SJY6351Y in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJY6351Y at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : \_\_\_\_\_

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax.Reg No: 200006262D**

EQ Insurance Company Limited  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Attn: Motor Claim Department

Tax Invoice : 20474

Date: 07.09.2018  
Vehicle No: SJY6351Y  
Make/Model: TOYOTA HARRIER 2.4

Accident Date: 12.08.2018

Claim No : 0818-20474

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

7,300.00

E. & O. E.

Total : S\$ 7,300.00

GST @ 7% : S\$ 511.00

Amount Due : S\$ 7,811.00

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: NORIZAH BINTI SADICK

Invoice : DCR-2018-08-11

Date : 15.08.2018

Agreement No : 20112

Payment Term: : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : SJR7314K ( 0818-20474 )	\$ 540.00
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Rental Period from 12.08.2018 to 15.08.2018 .

E. & O. E.

Total \$ 540.00

NANCY LAM

for Dynamic Car Rental



# Dynamic Car Rental

DCR-2018-08-11

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 20112

Name: <u>Norizah Binti Sudick</u>			REG. No. <u>5JA7314K</u>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	
			E		1/4 1/2 3/4 F	
			KM IN		DATE & TIME IN <u>15/8/18 @ 5.30pm</u>	
			KM OUT		DATE & TIME OUT <u>12/8/18 @ 3.15pm</u>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <u>Badrulhisham Bin Sidek</u>						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3 DAYS		@SS 180 540	
ADD NAMED DRIVER			WEEKS		@SS	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL 540	
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.  Vehicle return during office hour only. No Service on Public Holiday and Sunday.  <b>EXCESS:</b> *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess in S'pore :SGD100 W/screen Excess Outside S'pore :SGD200  <b>ADDITIONAL CONDITIONS:</b> * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.  * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.  * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.  * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll will not be responsible for any reporting of such losses.  * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.  Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			TOTAL RENTAL			
			DELIVERY FEE			
			COLLECTION FEE			
			X PER DAY \$ PER WEEK \$ PER MONTH \$			
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			X PER DAY \$ PER WEEK \$ PER MONTH \$			
PREPAYMENT			TOTAL CHARGE			
CHECK			DEPOSIT			
CASH						
RECEIPT NO.			NETT CHARGE			
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-123042  
Date of Request: 12/08/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 12/08/2018  
Enquiry By: Tang Kok Wee, Allan  
TP Vehicle No.: EW926Z  
Accident Date: 12/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
EW926Z	EQ Insurance Company Ltd	25/01/2018-24/01/2019	6223 9433

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

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**TAX INVOICE**

Our Ref No: GR-18-123042

Date of Request: 12/08/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 12/08/2018  
Enquiry By: Tang Kok Wee, Allan  
TP Vehicle No: EW926Z  
Accident Date: 12/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque