

**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer See-Toh Yuit Mei  
NRIC S1496572F insured of vehicle SFL1196C against  
your insured vehicle number GW8512H ( AlG- )  
On the accident dated on 9/8/2018 (ddmmyyy) along \_\_\_\_\_  
No 2 Braddell Road

Dated this 13 (day) of 8 (month) 20 18.



Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)



PDI TUAS

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SEE-TOH YUIT MEI  
253 LOYANG RISE  
Singapore, 507348  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV024871  
Quote No. SER/QUO/1801294  
QuoteDate 11/08/18  
Salesperson Grace Sng  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo GP 1.2 BMT DSG SR LED	21,963	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SFL1196C	WVWZZZ6RZGU028637	05/02/16	Grace Sng
Engine Code	Labor Type	Engine No.	Model Code
	1L	CJZ 763327	6C13EZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>5,680.00</b>
P 6C0819448 9B9	LINING FOR FENDER RH	1	Pieces		15.87
P 6R0821105H	FENDER LH Predecessor 6R0821105G	1	Pieces		654.04
P 6R0821141B	FRT LHS FENDER BRACKET Use Predecessor 6R0821141A	1	Pieces		66.09
P 6R0853274A 9B9	TRIM RH	1	Pieces		19.29
	<b>Sum Item</b>				<b>755.29</b>

<b>Sum Labor</b>	<b>5,680.00</b>
<b>Sum Item</b>	<b>755.29</b>

<b>Total SGD</b>	<b>6,435.29</b>
7% GST	450.47
<b>Total SGD Incl. GST</b>	<b>6,885.76</b>



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<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1L	CJZ 763327	6C13EZ

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No..:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/08/2018 22:51
Date Of Accident	09/08/2018 19:00
Exact Location Of Accident	NO 2 BRADDELL RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFL1196C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SEE-TOH YUIT MEI
NRIC No	S1496572F
Email Address	SIDNEYTJX@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91526810
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO-1.2 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087808941-01
Cover Note Number	

### Driver

Name of Driver	TEO JUN XIANG SIDNEY
NRIC No	S9339661H
Date Of Birth	20/10/1993
Occupation	INDOOR
Date Of Driving Pass	28/06/2013
Driving Experience	5 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91526810

Fax Number

Contact Number

EMail Address

SIDNEYTJX@GMAIL.COM

adeline sty M@gmail.com

Address	253 LOYANG RISE
Postcode	507348
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GW8512H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHOONG CHEE SENG
NRIC/Passport Number	S1474337E
Contact Number	91398176
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

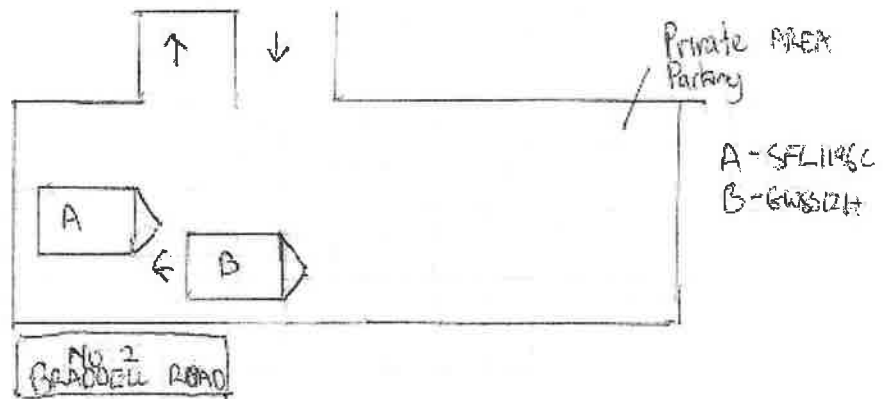
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 04/08/2018 / 10:50PM

Reporting Centre Personnel's Signature  
Name: JESSAM  
NRIC/FIN No: S85241014

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was having dinner at No 2 BraddeLL Road when I notice vehicle B reverse & collided onto my vehicle. My vehicle is at parked.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 04/08/2018

Reporting Centre Personnel's Signature  
Name: JEFFREY  
NRIC/FIN No.: S55246914

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1496572**

Name: **SEE-TOH YUIT MEI**

Birth Date: **27 Jun 1961**

Issue Date: **15 Apr 2003**

000386217A



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. **S1496572F**

Name: **SEE-TOH YUIT MEI**

司徒月微

Race: **CHINESE**

Date of Birth: **27-06-1961** Sex: **F**

Country of Birth: **SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	29 May 1984

NP 428A

Licence No: **S1496572F**

0473895

NRIC No: **S1496572F**

Blood Group: **A+** Date of issue: **16-08-1992**

Address: **253 LOYANG RISE SINGAPORE 507348**

NRIC No: **S1496572F** Date: **16-08-1992** No: **1862704**





REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S 9339661H



TEO JUN XIANG, SIDNEY

Birth Date 20 Oct 1993

Issue Date 28 Jun 2013



002197035F



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S9339661H

Name

TEO JUN XIANG, SIDNEY

張鈞翔

Race

CHINESE

Date of birth

20-10-1993

Country of birth

SINGAPORE

Sex

M

S9339661H

LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Motor Cars < 3000kg with ≤ 7 passengers, exclusive 28 Jun 2013  
of the driver; and other motor vehicles ≤ 2500kg

NP 428A

Licence No: S9339661H



4318454



NRIC No: S9339661H



Date of Issue  
06-12-2008

Address  
253 LOYANG RISE  
SINGAPORE 507348