

INS. CASE OWNER:

Jus Tan | CC 4, AXA 180 14606, K was

Surveyor:

KSL

DOI:

ASSIGNMENT

27/8/2018

Registered in Merimen:

10/08/2018

10/08/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 739L

Claim No.:

C0474210

Name of Insured:

TAN JUS TANG SERNI PTE LTD

Policy No.:

P1680520

Insured Tel No.:

HP:

Make / Model:

R. Integrale

Excess Sec II :SS

5,000.00

D.O.A.:

8/8/18

Place of Accident:

CYE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lin Tiong Meng.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

8225 4857

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SKN 97962

SHD 739L

SH 70082



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esteem

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

30/8

unre

SH 70082 - X;

SHD 739L - 03/11/18 (407 407) / KSL 302: 08A 11/21/18

02/11/18 (0216 / KSL 302) : 08A 11/16/18

3/9/18

Email letter to CD

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to CI:

3/9/18 email.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to CI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time

27/8

Sent By:

unre

FINALIZATION

Date/Time

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time

29/5/19

Confirm with

Cormer

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

S\$

2216.91

Loss of Rental (LOR):

S\$

242.85

(

3

days)

x80.95

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

2467.21

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2467.21

Name 1:

Esteem Performance Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: AXA

ASSIGNMENT

From: Date: 27082018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No

SLH 7008Z

at Workshop on

Esteem Performance

of

383 Sin Ming Dr.

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Veh.

after 11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value

S73k

IDAC Accident Report

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est. Repairs

03

days

Res. Yes or No

Lump Sum

1-B.1 %

3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Veh No

SLH 7008Z

Yr Regd

11 / 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Toy Prius^{A)}

CC

1798

Colour

M. P. white

A/C

Insured / Std / NI / NA

Sp Reading

132894

T/Radio: Insured / Std / NI / NA

Eng/No

C/No

JTDKB3FU503537444

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

9

mm

R/Bal

9

mm

L/Bal

9

mm

L/Bal

9

mm

D.O.A

8/8/18

D.O.L

27/8/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

28/8 File parts to Carhuu

23/10/19 Confirm 2-B.1 \$2071.88 with 3 working days

(Ad-4032.90
66/1)

Date/Time: File Part to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + P = \$

1. Travel

1. Other

TOTAL

Report Format :

Lump Sum / LB 1: (\$

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Workshop (\$



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLH 7008 Z

Parts	(a) Cost / List Price Items	\$	4,726.37
	Plus/Less 25%	\$	1,181.59
	Total of Cost / List	\$	3,544.78
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	3,744.78
Labour		\$	2,360.00
Total		\$	6,104.78

The above total will be subjected to 7% G.S.T.

Finalized

Not Authorized

Running B4 point

1289.17
322.29
966.88

200
1166.88
905
2071.88 ✓ dk

Name of Surveyor : Kennoch
Company : UKC
Survey conducted on : 27/8/18 at _____

Remarks By Surveyor

- (a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.
- (b) Recommended Days of Repair : 03 day(s)
- (c) Resurvey : Required / ~~Not Required~~
- (d) Excess : \$ _____
- (e) Signature of surveyor : Le 27/8/18 Date: 27/8/18



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SLH 7008 Z**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FU503537444**

Submit By : **Carmen Lim**
Year Manufacture : **2016**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	✓ S.N	✓
2	Rear bumper	1	\$497.50	✓	✓
3	Rear bumper clip	10	\$40.00	✓	✓
4	Rear bumper side retainer LH	1	\$112.70		X
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		X
7	Rear bumper lower garnish centre	1	\$582.60	✓	✓
8	Rear bumper lower garnish RH	1	\$149.70		X
9	Rear bumper under cover	1	\$355.20		X
10	Rear bumper under cover LH	1	\$187.60		✓
11	Rear bumper under cover RH	1	\$187.60		X
12	Rear bumper under cover clip	4	\$14.00		X
13	Tail door emblem	1	\$81.70	✓	✓
14	Wording "PRIUS"	1	\$51.90	✓	✓
15	Wording "HYBRID"	1	\$55.47	✓	✓
16	Tail door plate garnish	1	\$782.50		X
17	Tail end panel	1	\$596.60		X
18	Tail end panel garnish	1	\$151.60		X
19	Tail end panel garnish clip	10	\$35.00		X
20	Boot weatherstrip	1	\$353.10		X
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

1289.17
200(S.N)



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 669536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLH 7008 Z** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	400/-
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$800.00	440/-
3	To check wiring	\$50.00	15/-
4	To remove & refit reverse sensor	\$120.00	50/-
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>na</i>	\$150.00	X
6	To tuff coat. <i>na</i>	\$120.00	X
7	To conduct water leakage tests to ensure proper air and sealing <i>na</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

SLH 7008 Z

Not Authorized
Penny B& paint

Parts	(a) Cost / List Price Items	\$	4,726.37
	Plus/Less 25%	\$	1,181.59
	Total of Cost / List	\$	3,544.78
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	3,744.78
Labour		\$	2,360.00
Total		\$	6,104.78

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 27/8/18 at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor : Se 27/8/18 Date: 27/8/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :	SLH 7008 Z	Submit By :	Carmen Lim
Make & Model :	TOYOTA PRIUS	Year Manufacture :	2016
Chassis No. :	JTDKB3FU503537444	Engine No. :	
Cost / List			

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>shot</i>	1	\$200.00	S.N	✓
2	Rear bumper <i>Re</i>	1	\$497.50		✓
3	Rear bumper clip <i>Re</i>	10	\$40.00		✓
4	Rear bumper side retainer LH <i>Re</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>Re</i>	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		?
7	Rear bumper lower garnish centre <i>Not D.I</i>	1	\$582.60		✓
8	Rear bumper lower garnish RH <i>Re</i>	1	\$149.70		X
9	Rear bumper under cover <i>Re</i>	1	\$355.20		X
10	Rear bumper under cover LH <i>Re</i>	1	\$187.60		✓
11	Rear bumper under cover RH <i>Re</i>	1	\$187.60		X
12	Rear bumper under cover clip <i>Re</i>	4	\$14.00		X
13	Tail door emblem <i>Re</i>	1	\$61.70		✓
14	Wording "PRIUS" <i>Re</i>	1	\$51.90		✓
15	Wording "HYBRID" <i>Re</i>	1	\$55.47		✓
16	Tail door plate garnish <i>Re</i>	1	\$782.50		X
17	Tail end panel <i>Re</i>	1	\$596.60		X
18	Tail end panel garnish <i>Re</i>	1	\$151.60		X
19	Tail end panel garnish clip <i>Re</i>	10	\$35.00		X
20	Boot weatherstrip <i>Re</i>	1	\$353.10		X
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829

Company Reg No. 200005485N / GST No. 20-0005485-N

Labour

Vehicle No. : **SLH 7008 Z**

Submit By : **Carmen Lim**

Make & Model : TOYOTA PRIUS

Year of Manufacture : 2016

[illegible]

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

View Received Message

This mail is associated with :

***SLH7008Z (C0474210)
[SHD739L]**

TP
GRAB RENTALS PTE LTD
Aug 8 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Esteem Performance Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 23/05/2019 09:33 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2467.21) - SLH7008Z - Claim Handler: Lynn Khong

Approved:2467.21.

DOCUMENTS SUMMARY

There are no documents.



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SHD 739 L
Our Ref : SLH 7008 Z

Date : 05-10-18

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLH 7008 Z & SHD 739 L
ACCIDENT DATE 08-08-2018
ACCIDENT ALONG CTE/CITY TOWARDS BUKIT TIMAH EXIT

We are the workshop for the owner of motor vehicle no : SLH 7008 Z which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHD 739 L we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,216.91
2	Loss of rental <u>3</u> days @ \$ <u>80.95</u> / day	S \$	242.85
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>2,467.21</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 3 September, 2018 5:01 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisaalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 739L & SLH 7008Z ALONG CTE

03 September 2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA18014606/Kwa3
YOUR REF : SHD 739L

ACCIDENT INVOLVING SHD 739L & SLH 7008Z ALONG CTE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Esteem Performance Pte Ltd** acting on behalf of the owner of SLH 7008Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

To Whom It May Concern:

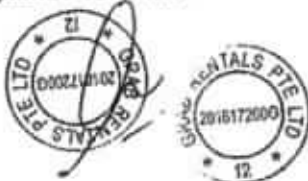
ACCIDENT INVOLVING SLH 7008 Z & SHD 739L
Along CTE /city Towards Bukit Timah Exit On 08/08/2018 @ 15:00

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLH 7008 Z do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
- as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 739L (Insd veh)	Model: Toyota Prius - 1798 cc
	SLH 70082 (TP veh)	
Date of Accident/ Time:	CTE	

Repair Estimate	: \$	6,104.75	
Final Repair Cost	: \$	2,216.91	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	242.85	03 days at \$ 80.95 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,467.21	
Payee Name: Esteem Performance Pte Ltd			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Camen Lim.

Date: 29.05.19



Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Jenny Chung.

Date: 29.05.19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor / Representative:

Date: 29/05/19



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SHD739L
Claim Type: Third Party
Accident Date: 08/08/2018
TP Veh Reg No: SHD739L

Claim No: CER1301070
Final No: CIV1301368
Date: 04 Oct 2018
Policy No: A29069766MKF
Veh Reg No: SLH7008Z
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU503537444
Engine No: 2ZRR962351
Reg. Date: 16/11/2016

Tax Invoice to Vehicle No :SLH7008Z

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PC	2,071.88	2,071.88
		2,071.88	2,071.88
Total			S\$ 2,071.88
Add GST @ 7%			145.03
Total Amount Payable			S\$ 2,216.91

TOTAL: SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED SIXTEEN AND CENTS NINETY ONE ONLY

The above vehicle was surveyed by KENNETH on 27/08/2018

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE





Our Ref: GR-ACC-2017-02

1st Nov 2017

Esteem Performance Pte Ltd
Blk 5033 Ang Mo Kio Ind Park 2
#01-259
Singapore 569536

Mailing Address

18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$80.95
02	Mazda 3 1.5 (A) Sedan	\$66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Aug 2018 / 17:47:17

Receipt Date/Time : 08 Aug 2018 / 17:47:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180808-001864

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - GBF1891H

As at 02 Aug 2018/09:00:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - GBF1891H
Enquiry Fee
20180808174627407566

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Result of Insurance Enquiry - SHD739L

As at 08 Aug 2018/14:00:00

Insurance Co: AXA INSURANCE PTE LTD

2 Insurance Enquiry - SHD739L
Enquiry Fee
20180808174627438822

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

14.00	0.98	14.98
-------	------	-------

Rounding Difference

0.03

Total Amount Payable

14.95

Paid By

20180808174642871 Direct Debit: eNETS Debit
(Internet Banking)

14.95

Total

14.95

Cash Change

0.00

Tendered Amount

14.95

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Aug 2018		10 Aug 2018 15:12 Edit Adj Rpt	S\$2,071.88 Edit Estimates	S\$2,071.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by Insurer]							
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLH7008Z	Date of Loss:	08/08/2018 00:00 - :59 [20 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0474210	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHD739L	Policy No. (Claimant):	A29069766MKF						
		Excess:	S\$5,000.00						
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Lynn Khong - 6880 4892]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/08/2018]								
Driver/Custodian (Insured):	LIN TIONG MENG (51 / Male), NRIC: S1739508D, Tel: +6582884857 Email:								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AXA_SG (23/05/2019): Alert - Adj Mandate Approved (S\$2467.21) - SLH7008Z - Claim Handler: Lynn Khong AXA_SG (03/11/2018): FILE REVIEW, PLS ADVISE STATUS TO CH-VO AXA_SG (10/08/2018): New TP Assignment - C0474210/P1680520 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH7008Z (C0474210)
[SHD739L]
TP
GRAB RENTALS PTE LTD
Aug 8 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Esteem Performance Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
2	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
3	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
4	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
5	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
6	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
7	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
8	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
9	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
10	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
11	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
12	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
13	24/04/19 10:44	General View													Load JPG	<input checked="" type="checkbox"/>				
14	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
15	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
16	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
17	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
18	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
19	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
20	24/04/19 10:45	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)												Thumbnail		Print				
1	10/08/18 10:27	EMAIL													Load PDF					
2	10/08/18 10:27	ESTIMATE & GIA TP													Load PDF					
3	10/08/18 10:27	GIA SHD739L INSD_2ND IN CHAIN													Load PDF					
4	10/08/18 10:29	EMAIL -2 PEFER SURVEY LKK													Load PDF					
5	10/08/18 16:20	ESTIMATE & GIA TP													Load PDF					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	29/08/18 10:50	TP ESTIMATE - MARKED													Load PDF					
2	21/05/19 13:48	RENTAL RATES													Load PDF					
3	21/05/19 13:48	LTA SEARCH													Load PDF					
4	21/05/19 13:48	LETTER TO OI													Load PDF					
5	06/06/19 10:30	WORKSHOP INVOICE													Load PDF					
6	06/06/19 10:30	AUTHORISATION TO ACT FORM													Load PDF					
7	06/06/19 10:30	PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM													Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD739L (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLH7008Z (TP veh)		CVT (A)
Date of Accident:	08/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,532.11
Final Repair Cost	:	\$	2,216.91
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	242.85 3 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,467.21

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): 0 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 2,467.21
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

06 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18014606/KWA3Q2

Date: 06/06/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No: SLH7008Z

Insured Vehicle No:

SHD739L

Date of Loss: 08/08/2018

Nature of Claim:

TP

Claim No: C0474210

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH7008Z

Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No: 2ZRR962351

Reg. Date: 16/11/2016 (Man. Year: 2016)

Chassis No: JTDKB3FU503537444

Colour: Metallic Pearl White

Odometer: 132694 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Yokohama 9 mm

Rear Left Side:

Yokohama 9 mm

Front Right Side: Yokohama 9 mm

Rear Right Side:

Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,744.78	1,166.88	2,577.90	68.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,360.00	905.00	1,455.00	61.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,104.78	2,071.88	4,032.90	66.06
+ GST 7.00/7.00% (S\$)	427.33	145.03	282.30	66.06
Nett Amount (S\$)	6,532.11	2,216.91	4,315.20	66.06
+ Car Rental (3.0 x S\$80.95/day) (S\$)		242.85		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,467.21		

INSPECTION

Date of Assignment: 10/08/2018

Date Inspected: 27/08/2018 Inspected At:

Esteem Performance Pte Ltd (HQ)

Blk 5033 Ang Mo Kio Ind Park 2, #01-259

Singapore 569536

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 May 2019)
Parts:	144	TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH7008Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR (CONSISTENT)	Shorted	200.00 FS	*200.00 FS
2	1		*REAR BUMPER (CONSISTENT)	Buckled	497.50 FL	*497.50 FL
3	10		*REAR BUMPER CLIP (CONSISTENT)	Necessary	40.00 FL	*40.00 FL
4	1		*REAR BUMPER SIDE RETAINER LH (CONSISTENT)	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH (CONSISTENT)	Serviceable	112.70 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Repair	398.90 FL	*- FL
7	1		*REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	Distorted	582.60 FL	*582.60 FL
8	1		*REAR BUMPER LOWER GARNISH RH (CONSISTENT)	Serviceable	149.70 FL	*- FL
9	1		*REAR BUMPER UNDER COVER (CONSISTENT)	Serviceable	355.20 FL	*- FL
10	1		*REAR BUMPER UNDER COVER LH (CONSISTENT)	Serviceable	187.60 FL	*- FL
11	1		*REAR BUMPER UNDER COVER RH (CONSISTENT)	Serviceable	187.60 FL	*- FL
12	4		*REAR BUMPER UNDER COVER CLIP (CONSISTENT)	Not Necessary	14.00 FL	*- FL
13	1		*TAIL DOOR EMBLEM (CONSISTENT)	Necessary	61.70 FL	*61.70 FL
14	1		*WORDING PRIUS (CONSISTENT)	Necessary	51.90 FL	*51.90 FL
15	1		*WORDING HYBRID (CONSISTENT)	Necessary	55.47 FL	*55.47 FL
16	1		*TAIL DOOR PLATE GARNISH (CONSISTENT)	Serviceable	782.50 FL	*- FL
17	1		*TAIL END PANEL (CONSISTENT)	Repair	596.60 FL	*- FL
18	1		*TAIL END PANEL GARNISH (CONSISTENT)	Serviceable	151.60 FL	*- FL
19	10		*TAIL END PANEL GARNISH CLIP (CONSISTENT)	Not Necessary	35.00 FL	*- FL
20	1		*BOOT WEATHERSTRIP (CONSISTENT)	Serviceable	353.10 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 4,926.37 1,489.17

- List Item Discount on L Items 25.00/25.00% (S\$) 1,181.59 322.29

Total Parts (S\$) 3,744.78 1,166.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,TAILDOOR ,END PANEL)	New	1,000.00	400.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,TAILDOOR ,END PANEL)	New	800.00	440.00
3	TO CHECK WIRING	New	50.00	15.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
6	TO TUFF COAT	New	120.00	0.00
7	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
Gross Labour Cost (\$\$)			2,360.00	905.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >