INS. CASE OWNER	Statey	CC Y / ASIN 180	1464, 19	pu392	DAC 6 WAS
S. rveyor.	John	DOL ASSIGN	1/2010	ne/Trest	10/8/2018
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner If NO, Driver Name	Andrey  (YES (199)	CON VAVINER  HP:  D.O.A: 8181 2018  Nature of Accident:  M. Uhen, Javany	Claim No. : Policy No. : Make / Model : Place of Accident :	57.	Venfire  CHAREPORT: YES INO
THO 7152		FRIX (VAL YES/NO)	Insured Liability :		Final ? Yes / No
WSP: Tel: CV (of Liability: RMKS:  Date/ Time	TY WSP. Tel. Liabil RMK	ity D	WSP: Tel: Liability: RMKS:		WSP: Tel: Liability: RMKS:
13/8	SPX415 m C	- 1200 1866   Klub3 - 1 6 1200 1866   Klub3 - 1	9 10 7 8 No 9 10 7 8 No No	AGE on-Reporting for (1 on-Reporting for (2 on-Reporting for (7 on	nd): inal):
23/8/18@4.06pm	OI. Confirm AC	tillant Inform system be almost me the the the the the the the the the th	Mer of No 1. Houver M me As my formand Ra	utification by (if no her call by to Of dhorisation To Ac hease Voucher tal Repair Bill	_
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11/1/18 -	File persisto n	w kwan to clo	M Mi	edical Bill: R: andate/Reject Ins DD	
PRELIMINARY ADVICE	Date/Time:	Sent By:	Po	yment Breakdow st-Repair Photos	
FINALIZATION	Date/Time:	Confirm with:	C	hers: onfirm by:	
Repair Cost. FINAL SETTLEMENT Final Machiner Repair Cost 333.6663	Date Time: 6 11 11 Agreed		117	nail Call NO or B 28, Ass	Email Call Lia:
Loss of Rental (LOR) 351 Loss of Use (LOU): Loss of Income (LOI) 150 LOR only LOU only GIA/LTA Search	SS 75.W (550)	3 days) × 117. W (- days) (2 days) LOR + LOI   Tick enly on		G	stuly:
Medical: Disbursement: Legal Cost	SS = SS =	(e.g. Tow/ Independe	ot) 2)	Claim status: No Report Format. Survey fee:	MReject/Private Settle
Total: FINAL PAYMENT Payes 1:	SS 62 4.83  Date/Time: SS 630.00	Confirm with:  Name 1: Com-CoADA	gno Engineer	Cult	
Payer 2: (Strike if N.A.) Payer 3: (Strike if N.A.)	SS SS	Name 2 Name 3:	J	J	

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Burreyr: Kalvin

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w	-	-	

ASSI	GNMENT
From: Date: .	Veh No: SHO 7132 R YEREGO 10 Nov 2016
EstimatedCost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tagil / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Traller or
To Insped Vehicle No:	Make: _ Hymn Jos Z40 ac 16851.
at Workstop m/s	Colour Bhe A/C: In Ged / Std / NI / NA
of .	Sp.Reading 305523 T/Radio: Instred   Std   NI / NA
Insured: SFX 915M	Eng/No:
Policy No.	CNO: KMHLOXINAH4096281
Claims No.	Gen. Cond: Good / For / Poor / Burnt
Suminaved: . Excess:	Steering: Inord / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder [ Jammed   Leaked   Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD Mim or
	Tyre Size; F: 265/60 K16
(Pelicy Condition)	Ri
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Market
Ball or Market Value:	Eroni Rear
IDAC Accident Rport Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 7 mm.
GIA / PR Seen: Consistent? : Yes or No	L/Bal. + mm L/Bal. + mm
Est. Repairs: days Res.: Yes or No	D.O.A. 8/8/18 D.O.I. 10/8/18
Lum Sum: % 3 Val.: Yes or No	Survey held at (DRE (Loyang)
CA'/ REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Dale: Person Contacted: Vehicle: IN / OUT	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
SHD7132R-NATINGEOUS-118	/24 DOP:10/2/8 AXA
3FX 415M - CC3/AKO 140053311	
1112 \$ 685-68 (Red)	\$ 2021.28 757).
3/1 3/	
Cale/Time, File Pass to? : Prell. Report	Days Of Repair:
1) : Final Report	Resurvey No. of Trip: Survey Fee;
Date/Time, File Return to?	Transportation:
z) Add Fe	e: :Site Insp (\$ ) _s+Rs_si
	:Interview (\$. ) Photos
Report Format :	: Tech. Invs (\$ ) Others
Lump Sum / I.B.I: (\$	:Weekend (\$
	TOTAL

## COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO: SHD 7132R

MAKE ;

AXA

DATE: 10.08.2018

ac

Qty	: HYUNDAI i40 Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover X 109.1-			\$ 544.50
	Front Bumper Bracket Top (RH)			\$ 22.40
	Front Bumper Retainer Mounting			\$ 9.20
	1 44			S 1,388.00
	Front Wheel Hub Cap (RH)			S 107.10-
	au G. L. Land			
	Front Wheel Hub Cap (RH) / hord			
	SUB TOTAL			\$ 2,071.20
	LESS 20%			\$ 414.24
	DISCOUNTED TOTAL			\$ 1,656.96
	the state where			
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 500.00
	Wiring Charge			S 39:00
	Tuff Kote			\$ 50.00
	FRT Wheel Alignment			S 120,00
	T 1 voi t-	Contail	tis hence notify	
	10/8/le 1400h.	pref of the	Control of the Contro	1 1
	Kalut (CR W		or transmitted	7
	1010 14006		11.00	1
	10/8/2 1400		- Allered	Oil Street
	11 11 1		the same to the same of the sa	id hid
	11 - Pro			Chilibath
	200	1 10 2	1	5 1 0 50 00
	Ola TOTAL LABOUR	econe or		S 1,050.00
	P// Squal			5 370606
	All Perrir DESTIMATE TOTAL			S 2,706.96
	Alle Peprir LESTIMATE TOTAL			
	,			
				1

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## OMFORTDELGRO ENGINEERING

member of COMFORTDELCRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 10.08.2018 11:29

Page : 1

ARC Repair TP(CLSO)1 Team:

JOB CARD

Sales Order:

REGN NO

AND DEL

MILEAGE

FUEL

JONO 305198113

MER NO.

(R)

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

YR OF MANU 10.11.2016

TARGET DATE

SHD7132R

HYUNDAI

I - 40

08.08.2018 16:50

COMPLETION DATE TIME KMHLB41UMHU096281

UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 08.08.2018

NATURE: 3P 08.08.18/C

S/NO

LABOR CODE

DESCRIPTION

KED & PASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE

ердетент Зіір

CHIANG

Ext.Poss

Vehicle No.:

SHD7132R

Service Advisor

Signature/Date

Name of Service Advisor

Date

To be kept by Security Guard

SHD7132R

## COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO: SHD 7132R

MAKE

DATE : 10.08.2018

Qty	Parts Description/ Labour	Type	Unit Price		Amount
	Front Bumper Cover X 107.1-			S	544.50
	Front Bumper Bracket Top (RH)			8	22.40
	Front Bumper Retainer Mounting 🖌			S	9.20
	Headlamp (RH)			S	1,388.00
	Front Wheel Hub Cap (RH)			S	107.10
	Front Wheel Hub Cap (RH)				
	SUB TOTAL LESS 20% DISCOUNTED TOTAL			S S S	2,071.20 414.24 1,656.96
	Les Terrorios Edition (1995)				
	Labour Charge				200
	Panel Beating			S	350.00
	Spray Painting Charge			\$	500.00
	Wiring Charge Tuff Kote			S	30.00
	Marie II Programme Commission Com			\$	50.00
	FRT Wheel Alignment			S	120.00
	LKK Auto Conthe Repairer to the Repairer to the Repairer to to resulting to the To discuss distribution of the Supplement in subject to the Supplement in subject	I the folion	ence notify ying: to calcing the partiests the register but the total care the to	5	
	After Peprir Destimate TOTAL			s	1,050.00
	PIP				1
	Mr lesir of Estimate TOTAL			S	2,706.96
	Mar Li La.				
	This is an initial estimate based on a visual inspection of the	e above v	chicle. The final	epair	quantum w

COMFORTDELGRO

	Our Job Ref No : 305198113				LINGINEERING			
Date : 14/08/18			59 Lavi	tDelGro Engineering Pte Lto ang Drive: Singapore 50896 46 8156				
INALIZAT	TION FO	RM			196.00	NB 0130		
o :	: LKK				Fax:			
ttn :		H	ALVIN					
ehicle Re	g No.	: SHD7132	3		_	08/08/18		
he surve	v and es	timates of the re	pairs of the above-me	entioned vehicle	are as follows:-			
			<b>*****</b> *******************************			SFX915M		
The	repair j	ob shall bill to:		AXA		SEVATOR		
The	finalize	d amount shall b	e:					
(a)	(a) Spare Parts after List discount					\$85.68		
(b) Labour Charges						\$600.00		
	Tota	for Part-By-Pa	rt Repair Cost			\$685.68		
(c.)	Lumo	sum Repair (if a	applicable)					
(-1	Total	for Lumpsum re	pair cost after Less:					
	Final	Lumpsum Rep	air cost					
					77 Y			
Esti	mated n	ormal period for	repairs:	2 wc	rking days.			
We	shall tre	eat the above a	mount as Correct an	d Confirmed if	there is no rep	ly from you within 7		
wor	rking da	ys						
Tha	nk you f	or your assistan	ce.	W	e confirm the es	timates and		
		/		fin	alized amount	/		
		6	1			1/1		
61-	- Marine	3	7/) _		0.000			
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Nan	ne	CHIANG			me :	14/8/1		
Tel		62148314		Da	ite	17/6/1		
Fax	5	65468156		_				
or Officia	al Use C	nly						
	W		76	Document	Confirm By	-		
	Item		Amount	Attached Yes or No	(Signature)	Remarks		
	mare ma	Day		YES				
Rental	Rate P/I			N				
	Income	Paid						
	Income	Paid						
Loss of Survey LTA Se	Fees earch Fe	0	7.49					
Loss of Survey LTA Se Medica	Fees earch Fe	e on behalf	7.49					
Loss of Survey LTA Se Medica of drive	Fees earch Fe Fees (or, if appl	e on behalf	7.49					
Loss of Survey LTA Se Medica	Fees earch Fe Fees (or, if appl	e on behalf				es Appul		

#### COMFORTDELGRO ENGINEERING PTE LTD

Date: 14.08.2018 Time: 08:36:49

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO : 305198113

MILEAGE

: SHD7132R : 0000000000

MAKE

: HYUNDAI

MODEL

: 1-40

DATE OF REGN

: 10.11.2016

DATE/TIME IN

: 08.08.2018 16:50

ACCIDENT DATE : 08.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

RT REQUISITION

0001 04-01-0103-0658-G 140VC CAP ASSY-WHEEL HUB 1 107.10 20.00 85.68

SUB-TOTAL: 85.68

JOB NATURE

0000 L PANEL BEATING

200.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

400.00

SUB-TOTAL: 600,00

TOTAL : 685.68

MVA NAME & SIGNATURE DATE:

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:



# <IA UPLOADED> - S8M00RIB [ACCIDENT INVOLVING SFX 915M(OI) & SHD 7132R(TP) ON 08/08/2018]

#### Type

**Q** Question

#### Message

Liability: 50%. Both parties changed into the same lane. Inform OI about third party claim and advised it is a 50/50 case. Agreed to settle and aware NCD issue. IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 22 Oct 2018



51 URI AVE 1, 802-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

Date:

22/10/2018

## Survey Details:

Date of loss	8-Aug-18	
Date of appointment	10-Aug-18	
Date of survey	10-Aug-18	
Location of survey	CDGE LOYANG	

## Vehicle Details:

Claim Type:	THIRD PARTY CLAIM		
Vehicle number	SHD7132R		
Make and Model	HYUNDAI 140 1.7 CRDI F/L AT - 1685cc		
Date of registration	10-Nov-16		
Excess			
Market Value	\$ -		
Parf Rebate	\$		
Nett Loss	\$ -		

### Repair details:

Initial Estimate	2,706.96
------------------	----------

## Proposed/Revised repair cost:

Parts	\$ 85.68
Check items (estimate)	\$ -
Labour	\$ 600.00
Total	\$ 685.68
Lump Sum(if applicable)	\$ -

Number of days for repair	2 days
Tremine of Control of Tepan	E GOY3



51 UBLAVE 1, 492-25 PAYA URI INDUSTRIAL PARK, SINGAPORE 408933 TEL ; (065) 62563561 FAX ; (065) 62564315

## Remarks:

The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party	

## Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 733.68	
Loss of use	NIL	
Loss of rental	\$ 351.00	(3days x \$117.00)
Loss of income	\$ 150.00	(3days x \$50.00)
	\$ 1,234.68	
@ 50%	\$ 617.34	
LTA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 624.83	

K 620 m

#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 3 November 2018 9:14 AM

To:

'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'

Subject:

Your ref: T 0818/ SHD7132R/ WT(st) \*Our ref: CC4/ASM18014604/K1pa3 [ACCIDENT INVOLVING SFX 915M(AXA) & SHD 7132R ON 08/08/2018]

Your ref: T 0818/ SHD7132R/ WT(st) Our ref: CC4/ASM18014604/K1pa3 Without Prejudice

Dear Sir/Mdm.

#### ACCIDENT INVOLVING SFX 915M(AXA) & SHD 7132R ON 08/08/2018

We refer to the above matter.

We propose settlement at a global sum of \$540.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### Hsiao Tong (LKKAuto)

From:

William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent:

Monday, 5 November 2018 9:30 AM

To:

Hsiao Tong (LKKAuto)

Cc:

KKLau

Subject:

Fw: Your ref: T 0818/ SHD7132R/ WT(st) \*Our ref: CC4/ASM18014604/K1pa3 [ACCIDENT INVOLVING SFX 915M(AXA) & SHD 7132R ON 08/08/2018]

#### Without Prejudice.

Dear Hsiao Tong.

We spoke a moment ago. As negotiated and agreed amicably. We hereby confirm settlement at global sum of \$620.00.

Kindly forward your Discharge voucher.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: William Tan Thoo Seng

Sent: Monday, 5 November 2018 8:44 AM

To: Hsiao Tong (LKKAuto) Cc: kklau@lkkauto.com

Subject: Re: Your ref: T 0818/ SHD7132R/ WT(st) \*Our ref: CC4/ASM18014604/K1pa3 [ACCIDENT INVOLVING SFX

915M(AXA) & SHD 7132R ON 08/08/2018]

Without Prejudice.

Dear Hsiao Tong

We wish to know how you derived at global sum of \$540.00. How many days?

Anyway, we are rejecting your offer.

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 3 November 2018 9:14 AM

To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0818/ SHD7132R/ WT(st) \*Our ref: CC4/ASM18014604/K1pa3 [ACCIDENT INVOLVING SFX

915M(AXA) & SHD 7132R ON 08/08/2018]

Your ref: T 0818/ SHD7132R/ WT(st)
Our ref: CC4/ASM18014604/K1pa3

Without Prejudice

Dear Sir/Mdm.

#### ACCIDENT INVOLVING SFX 915M(AXA) & SHD 7132R ON 08/08/2018

We refer to the above matter.

We propose settlement at a global sum of \$540.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify in and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDetGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Our Ref : T 0818/ SHD7132R /WT(st)		Engineering
Your Ref : Date : 21-Aug-18	CDGE Taxi Claims Dept	ComfortDelGro Engineering Pte Ltd 255 Bracket Road Singapore 579701
AXA Insurance Pte Ltd	59 Loyang Drive 4th Flr Singapore 508969	Mamiling +65 6383 6286 Facsimilin +65 6289 9755
8 Shenton Way		www.crge.com.ag
#24-01, AXA Tower		Company Programme No. 1000000000
Singapore 068811		Workshops
Attn : Motor Claims Department	WITHOUT PREJUDICE	Braddell 205 Braddell Road Singapore 579701
Dear Sir ACCIDENT INVOLVING OUR TAXI	SHD7132R YOUR INSURED S	Loyang 59 Loyang Drive Singapore 508969
AND OTHER	ON <u>08.08.18</u>	Sin Ming 383 Sin Ming Drive Singapore 575717
We are the authorised repair workshop for C of motor vehicle No : SHD7132R which was	as involved in the captioned accider	nt with your 45 Pandan Road
insured vehicle. The vehicle owner and the ta authorized us to assist them in presenting the	eir claims against the party respons	LIN
for all applicable matters arising from the dar As the accident was caused by the negligent act	of your insured driving : SFX 915M	Senako 24 Senako Loop Singapora 758156
we are submitting these claim for your consid	deration on behalf of the claimants.	Sungei Kadut
TAXI OWNER'S CLAIM		7 Sungel Kadut Way
1 Cost of Repair	- 100202 U -	\$ 733.68 Singapore 728791
2 4 days Loss of Rental @		\$ 468.00 Yishun Industrial Park A
3 Survey Report Fees (Surveye 4 GIA / LTA Search Fee	d by M/s LKK)	\$ - Singapore 768732 \$ 7.49
5 GIA / Police Report Fees	-	\$ -
6 Towing Fees		\$ -
o rowing roos	Sub Total :	-
HIRER'S CLAIM	oud rotal	1,200.11
7 4 days Loss of Income @	\$ 80.00 per days	\$ 320.00
	Total Claims:	\$ 1,529.17
We enclose herewith the following document a) Original repair bill and photocopies of ph b) LTA search slip/s of: SFX 9 c) GIA / Police report/s of: SHD7 d) Letter of authority from owner / hirer / op ( X ) Photocopie/s of Accident Scene Photo ( ) Witness statement/s ( x ) Rental Rate	ts to support the claims: - hotographs 7 p 115M 132R perator o/s ( ) Traffic Compound ( ) P	ocs

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of COMFORTDELGRO









51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

27 AUG 2018

#### AUDREY KOH KARMEN

18 TOH HEIGHTS SINGAPORE 507819

Dear Sir/ Mdm

OUR REF : CC4/ASM18014604/K1pa3 YOUR REF : GA235579/1 (SFX 915M)

ACCIDENT INVOLVING SFX 915M AND SHD 7132R ALONG/AT KILLINERY ROAD ON 08/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHD 7132R against your motor insurance policy.

Based on all the available information on hand, we are of the view that the case would be settled at equal liability as both parties were changing lane. Under Motor Accident Guide, both vehicles should exercise caution when changing lanes. Therefore, we will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
  are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

all

Chew Hsiao Tong

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHD7132R , SFX915M

ON 08-Aug-18 13:40

ALONG

KILINEY RD X SOMERSET RD / PENANG RD

1 / We

TEO SONG HENG

(Hirer) NRIC No.: \$1129412Z

and/or

SUM CHEE KUEN

(Relief) NRIC No.: 51797130A

Taxi Number

SHD7132R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

08-Aug-2018

Name of Hirer

**TEO SONG HENG** 

Hirer NRIC

S1129412Z

Signature :

Address

751 PASIR RIS STREET 71 #08-74

510751

Contact No.

81633596

Name of Relief

SUM CHEE KUEN

Relief NRIC

S1797130A

Signature:

mm.

Address

739 PASIR RIS DRIVE 10 #11-11

510739

Contact No.

98445363



CLAIM REF INSURED S8M00RIB

: AUDREY KOH KARMEN

#### DISCHARGE VOUCHER

We, ComfortDelgro Engineering Pte Ltd confirm that by letter of authorisation dated <u>08.08.2018</u>, we are authorised to and do hereby give this discharge for ourselves and on behalf of <u>Comfort Transportation Pte Ltd</u> and the Hirer, <u>Teo Song Heng of vehicle no. SHD 7132R</u>.

Now we ComfortDelgro Engineering Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>Six Hundred Twenty</u> only (<u>S\$620.00</u>) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against <u>AXA INSURANCE PTE LTD</u> and/or their Insured and/or the driver of vehicle no (<u>SFX 915M</u>) arising out of an accident with (<u>SHD 7132R</u>) on 08.08.2018.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. <u>SFX</u> 915M arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SFX 915M.

Dated this	07	_day of Nevenber 2018		
Signed by	(A	UTHORISED SIGNATORY)		
Company	Stamp	CONFORTIGIONO ENGINEERING PTE (12) ESTLOMANG ORDINE SANGANICHE STREET	Please forward your COMFORTDELGRO	cheque made payable to: ENGINEERING PTE LTI
Witness	:	1/2		
Name			-	
I/C No		CLANS DESCRIPTION		
Address	:	CONFORDELING ENGINEERS FOR STORE STORE STORES		

AXA insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

## COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Maining + 85 8303 6260 Factorile + 85 6260 9755

Workshieps

59 Layang Drive Singapore 508909 383 Sin Ming Drive Simplecare 5/15717-45 Psindan Plaid Singspore 609288 300 Uts Road 5 Singapore 408949

24 Sensko Loop Singapore 758156 7 Sungel Kadal Way Singapore 758791 501 Yesun Industrial Park A Singapore 768750

COMPANY REG. NO.: 199506048W

8010010

AXA INSURANCE PTR LTD

8 SHENTON WAY AXA TOWER #24-01. SINGAPORE SG 068811

CONTACT NO: 63387288

Description: 3P 08.08.18

VICILE NO SH07132F

TNV. NO/DATR 91389998 15.08.2018

MAKK HYUNDAI JOB NO. 305198113

MUDRI. I - 40

OIXMETER READING

DATE OF REG 10.11.2016

DATK/TIME IN 08.08.2018 16:50

CHASSIS CODE

KMHLB41UMHU096281

Net.

S/No Part No.

PART REQUISITION

0001 04-01-0103-0658 140VC CAP ASSY-WHERE BUR 107,10 20.00

85.68

SUB-TOTAL

Oty Unit Price WDisc

85.68

JOB NATURE

0001 L

PANKL BRATING

200.00

200.00

0002 23-502 SPRAYPAINT ON AFFECTION AREA

400.00

400:00

SUB-TOTAL:

600.00

ComfortDelGro Engineering Pte Ltd A member of COMPORIDILGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 8010010 91389998 733,68

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

# COMFORTDELGRO ENGINEERING

A member of ComfortDelcro

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering r w ===

205 Brechell Flood Singapore 179701 Maintine + 85 6383 6090, Facemble + 65 6290 9755

Workshops

24 Service Loop Tangapore Till 7 Sunger Hadut Way Sirigapore 501 Yelfull Industrial Park A Sing 59 Layung Drive Singapore States 393 Se Ming Drive Singapore 575747 AS Paydan Fund Singapore 570365 300 Ubi Plead 3 Singapore 406649

COMPANY REG. NO.: 199506

8010010

AXA INSURANCE PTE L'10

8 SHENTON WAY AXA TOWER SINGAPORE SG 068811

CONTACT NO: 63387288

VKHCLK NO SHD713ZR

MAKE HYUNDAT

MODIKI. f = 40

DATE OF REG 10.11.2016

CHASSIS CODE EMHURATUMBU096281

JOH NO. 305198113

TNV. NO/DATK 91389998 15.08.

ODOMETER READ

DATE/TIME IN 08.08.2018 16

items total

Add GST @

7,000 %

48

invoice amount

Issued by

KATHERINGTAN 15.08.2018 14:50:11

vpe : CLSO/57/57 Type/Term: /Credit 30 days

INTEREST OF AS PER MONTH WILL ITS CHARGED THE A DAY TO SHOW MAD

ComfortDelGro Engineering Pte Ltd A member of COMFORIDILGRO

Head Office:

205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



Our Ref: CT18080238

Date: 15 August 2018



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

08/08/2018 @ 13:40 hrs

ALONG

KILINEY RD X SOMERSET RD / PENANG RD

INVOLVING

SFX915M

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD7132R (the "Taxi"). The Taxi was hired to TEO SONG HENG IC NO S1129412Z a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$117.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Jan Jac

HOURS OPERATED (TIME)	10	8-20c 4-45pm	/	1001				
HOURS OPER	FROM	8.200	1650	\				
MILEAGE	(KM)		F	3				
-132R	MILEAGE READING	300523	\ 	7				
SHD 7132R	NAME OF DRIVER	Sum	Azeldent	repair				
	DATE	8. 800 8	×	× =				

MILEAGE	HOURS OPERATED (TIM	ATED (TIME)
(KM)	FROM	OT
	8-20am	16-49m
	7.B.	8.60
	8-Jour	11.30Pm
	8-20an	640 pm
	7	4.40
	8. 4 Sam	6.3500
	1-10	1125
	6204	8.15
	8-20cm	11-16pm
	Mapar.	-woh.9
	de	2 70 m

nsurance Particulars Enquiry By Agents Detail

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time

Search Status Insurance Company Code

Insurance Company Name

SFX915M

08 Aug 2018 / 13:40:00

Successful

A12

AXA INSURANCE PTE LTD

Previous

OK

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFX 915M (Ins	sd veh)	Model:	HYUNDAI 140
	SHD 7132R (	TP veh)	1	
Date of Accide	ent: 08/08/2018			
Blobal Sum Se	ttlement : [X] Yes	I	] No	
Repair Estimate	9	: \$	2,896.45	
inal Repair Co	ost	: \$	733.68	
oss of Token S	Sum	:\$	150.00	3days at \$50.00 per day
tental (if any)		: \$	351.00	3 days
	@50%		617.34	
TA / GIA Sear	ch Fee	: \$	7.49	
Others:		: \$	0.00	
		: S		
inal Settlemen	nt Sum (Global Sum)	: \$	620.00	
Third Party (	Workshop GIA Registered	i? [	X ] YES [	] NO (Kindly indicate
) For Non G	IA Registered Workshop:		Agreed Liability _	(%)
) For GIA Re	egistered Workshop:		BOLA Applicable _NIL	: Yes/ No BOLA Scenario No:
<b>BOLA Liab</b>	ility:50(%)		Assessed Liabilit	y (*):(%)
* Assessed	d Liability to be filled only for	r chain co	ollisions and for ca	ises where BOLA does not apply.
emarks				
ayment Instru	uction: Payee's Breakdow	n		
ATTENDED AND INC.	DELGRO ENGINEERING	100	: \$	620.0
MAOL	NE LEE KHANG MIN	3	20/11/2018	
	to Consultants Pte I td		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

4		Affiliated to Federation Intern	ationale Des Experts En Auton	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1801	4604/K1pa3q2
AXA	HENTON WAY #24 TOWERSINGAPO N:STACEY NG		Date: 20-11-2018 Code: ASM	
1.	of Diament Co.	Policy Particula	rs :- THIRD PARTY CLA	IM
	Insured Veh.	SFX 915M	Veh. Inspected	SHD 7132R
	Policy No.	GA235579/1	Coverage (\$)	0.00
П	Claim No.	S8M00RIB	Excess (\$)	0.00
	Assign From		Assign Date	10/08/2018
		Vehicle Pa	rticulars & Condition	N. R. D. HES
	Make & Model	HYUNDAI 140	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	KMHLB41UMHU096281	Colour	BLUE
	Odometer	300523	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	HANKOOK	7 mm
	L/H Front Tyre	205/60 R16	HANKOOK	7 mm
	R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
	L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
k	The second second		ption of Damages	
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	O/S FRONT PORTION.	
5.			eral Information	COLUMN TO SERVICE
	Accident Date	08/08/2018	Inspection Date	10/08/2018
	Survey held at	COMFORTDELGRO ENGINE	EERING PTE LTD	
	2	59 LOYANG DRIVE SINGAPORE 508969		
a.	with the family		Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	MITHOUT PREJUDICE" BAS , WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
b.	1.2.5	Estima	ite Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Day	's



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7132R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			7.1
1	FRONT BUMPER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	544.50	
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	
1	FRONT BUMPER RETAINER MOUNTING (CONSISTENT)	SERVICEABLE	9.20	
1	HEADLAMP (RH) (CONSISTENT)	SERVICEABLE	1,388.00	
1	FRONT WHEEL HUB CAP (RH) (CONSISTENT)	GRAZED	107.10	107.10
1	FRONT RH FENDER (NPA)(CONSISTENT)	TO REPAIR SEE LABOUR		
	LESS 20% DISCOUNT	2011200000	-414.24	-21.42
			1,656.96	85.68
	LABOUR			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER AND FRONT RH FENDER		350.00	200.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.	NOT NECESSARY	30.00	
	TUFF KOTE.	NOT NECESSARY	50.00	10
	FRT WHEEL ALIGNMENT	NOT NECESSARY	120.00	
			1,050.00	600.00
	GRAND TOTAL		2,706.96	685.68

RECOMMENDED COST OF REPAIRS	685.68
-----------------------------	--------

Report Ref No. CC4/ASM18014604/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

**Automotive Assessor** 

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