

ASS. REC. BY:

REF:

CS/IAS18014603/Rvd3^{SR}

Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Kenmy Tay

of

Insight Adjusters

Date/Time:

10/8/18 @ 10:37am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBF 1048B

Insured:

Public liability

at Workshop n/s

Sin Sheng Engineering

Tel:

6863 9595

of

3 Tech Park Crescent

Policy No:

Claim No:

JA 2018 - 37652 / twm

Sum Insured:

Excess:

Make of Veh:

D.O.A.

26/07/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

1up

H.O.D. Endorsement:

Date/Time:

11:13am @ 10/8/18

Person Contacted:

Susan

Vehicle:

IN/OUT

Date/Time	Action/Instruction (✓) Estimate
21/8/18	LS \$5600 confirmed by email (Red 5610.51, 50%)

Signature

Person

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: GBF 10483
 at Workshop m/s: SIN STHAN
 of: TWAS BLK PK
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBF 10483 Yr Regn: 2016 / Jun
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: MITSUBISHI CANTER c.c. 2998
 Colour: WHITE A/C: Insured / Std / NI / NA
 Sp. Reading: 82124 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: FEA01BA 20150
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195 R15C
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Austone

Front		Rear
R/Bal. <u>7</u> mm		R/Bal. <u>7/7</u> mm
L/Bal. <u>7</u> mm		L/Bal. <u>7/7</u> mm
D.O.A. <u>26/07/18</u>		D.O.I. <u>13/08/18</u>

Survey held at SIN STHAN

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 23 AUG 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 21/8 - typist

Report Format : TP

Lump Sum / I.B.I. (\$) 5600/2

Days Of Repair: 4

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

☐ S + RS. ☐ St

☐ Photos

☐ Others

TOTAL

1x15=15
15x170=185

185
50
50+50
102
80
517



Affiliated to Federation Internationale Des Experts En Automobile				
INSIGHT ADJUSTERS AND SURVEYORS PL			Ref : CS/IAS18014603/R1vd3	
c/o INSIGHT ADJUSTERS & SURVEYORS PL 133 CECIL STREET #14-02 KECK SENG TOWER SINGAPORE 069535			Date : 13-08-2018	
			Code : IAS	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PUBLIC LIABILITY		Veh. Inspected	GBF 1048J
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From	KENNY TAY		Assign Date	13/08/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/07/2018		Inspection Date	13/08/2018
Survey held at	SIN SHENG ENGINEERING SERVICES 3 TECH PARK CRESCENT TUAS TECK PARK SINGAPORE 638129			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Nivitha (LKK Auto)

From: Kenny Tay <kennytay@insightadjusters.com>
Sent: Friday, 10 August 2018 10:37 AM
To: 'assignments@lkkauto.com'
Subject: [IA2018-37652] Our Principal's Insured: Orchard Central Pte Ltd + Subject: Damage to Third Party vehicle bearing registration no. GBF1048B

Our Ref: IA2018-37652/twm

Dear to whom it may concern

We are the Loss Adjusters acting for the Insurers of Orchard Central Pte Ltd – the building owners of Orchard Central. We are looking into an incident involving damage to a Third Party's lorry bearing registration no. GBF1048B.

Please assist to survey the damage to the Third Party's vehicle on a without prejudice basis. Please contact the Third Party's workshop today to make arrangements for the survey.

Contact details of the Third Party's workshop as follows:-

Cheryl
Sin Sheng Enterprise
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477
Email: sinsheng1981@gmail.com

We look forward to receiving your report and please do let me know if you require any further details.

Best regards,
Kenny Tay
E-Mail : kennytay@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
133 Cecil Street, #14-02
Keck Seng Tower
Singapore 069535
(65) 6223 2008 • Fax : (65) 6226 2356

<http://www.insightadjusters.com>

- ASIA Regional Office for vrs adjusters
- Loss Adjuster of the Year, Asia Insurance Industry Award
- A Singapore Top 500 SME
- CESAM Average Agents, AIMU Correspondents

*CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law.

If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited.
If you have received this message in error, please immediately notify the sender and delete the mail.
Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/07/2018 09:42
Date Of Accident	26/07/2018 14:30
Exact Location Of Accident	181 ORCHARD ROAD (ORCHARD CENTRAL)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF1048B
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64942833

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER-3.0 D FEA01BR2SDEB (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	29004183
Cover Note Number	

Driver

Name of Driver	TAY CHIEW MENG
NRIC No	S6820323F
Date Of Birth	18/05/1968
Occupation	OUTDOOR
Date Of Driving Pass	22/01/1991
Driving Experience	27 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97246705
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 707 YISHUN AVE 5 #03-40
 Postcode 760707
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - LESSEE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT BY FALLEN TREE / OTHER OBJECTS
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

ON 26/07/2018 @ 1430HRS, I WAS DOING DELIVERY TO ORCHARD CENTRAL. WHEN I WAS AT THE VEHICLE LEFT, THE LIFT DOOR OPEN AND I DROVE MY VEHICLE GBF1048B INTO THE LIFT. BEFORE MY VEHICLE FULLY ENTER THE LIFT, SUDDENLY THE LIFT DOOR CLOSED AND HIT AGAINST MY VEHICLE, CAUSING DAMAGE TO MY VEHICLE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category NA/UNKNOWN
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage VEHICLE LIFT
 No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or discussed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders



Policyholder's Signature
Date & Time:

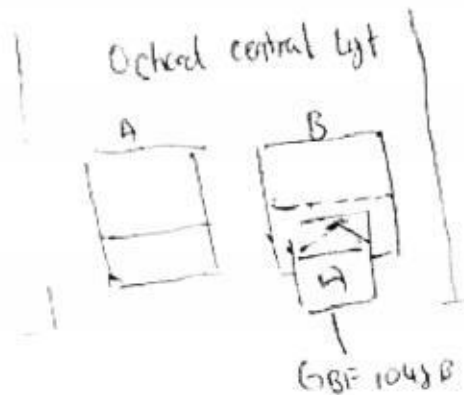
Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/PIN No:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

In 2016 I was driving to Overhead Central, when I was at the vehicle light, the light door open and I drove my vehicle GBF 1048 B into the light. Before I my vehicle fully enter the light, suddenly the light door closed and hit against my vehicle, causing damage to my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect



Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name
NRIC/PIN No.

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002566

Date : 10/08/2018

Vehicle Num. : GBF1048B

Make/Model : MITSUBISHI FEA 01-2016

Chassis/Eng# : FEA01BA20150/4P10C15052

Accident Date : 26/07/2018

Claim No. :

Reference :

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	2	CUSHION, RADIATOR SUPPORT	40.15	80.30
2.	1	SHROUD RADIATOR	222.89	222.89
3.	1	HOSE, AIR INLET -	347.14	347.14
4.	1	INTERCOOLER	3,703.59	3,703.59
5.	1	SUPPORT, RADIATOR LOWER	128.29	128.29
6.	1	RADIATOR ASSY	2,261.89	2,261.89
7.	1	HOSE SUCTION ASSY	336.46	336.46
8.	1	PIPE, DISCHARGE	93.54	93.54
9.	1	PIPE, SUCTION	196.45	196.45
10.	1	CROSSMEMBER ASSY, FR SUSPENSION	4,695.57	4,695.57
11.	1	HOSE, AIR INLET ✓	258.25	258.25
12.	1	FAN, COOLING	193.68	193.68
13.	1	HOSE RADIATOR LOWER	66.64	66.64
14.	1	HOSE RADIATOR UPR	33.83	33.83
15.	1	HOSE INTER COOLER AIR	206.28	206.28
16.	1	HOSE, AIRCON PIPING NO 1	273.21	273.21
17.	4	RADIATOR HOSE, CLIP	12.50	50.00
18.	4	HOSE, AIR INLET, CLIP	14.50	58.00
List Total S\$:				13,206.01
25.00% Discount S\$:				3,301.50
				9,904.51

CONTINUE / ...

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

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Claim No. :

Reference :

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	NETT ITEMS :		
		COOLANT		40.00 <i>ms</i>
		Nett Total S\$:		40.00
		10.00% Discount S\$:		4.00
				36.00
		LABOUR :		
		TO DISMANTLE/REPLACE RADIATOR AND INTERCOOLER		950.00 <i>650</i>
		TO REPAIR UNDERCARRIAGE		
		TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS		
		TO DISMANTLE/REPLACE AIR-CON PIPE		250.00 <i>150</i>
		TO TOP-UP GAS		
		TOWING CHARGES		70.00 <i>/</i>
		LOSS OF USE : 7 DAYS @ \$ 120/DAY		
		Labour Total S\$:		1,270.00

13/08/18 Total S\$: 11,210.51
@ 1000

SIN SHENG ENGINEERING SERVICES

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rey after repair
14/8/18

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

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12.	1	FAN, COOLING	193.68	193.68
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16.	1	HOSE, AIRCON PIPING NO 1	273.21	273.21
17.	4	RADIATOR HOSE, CLIP	12.50	50.00
18.	4	HOSE, AIR INLET, CLIP	14.50	58.00
List TotalSS :				13,206.01
25.00% Discount SS :				3,301.50
				9,904.51

CONTINUE / ...

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 21 August 2018 2:44 PM
To: 'sinsheng engineering services'
Cc: Mei Kwan (LKKAUTO); Rasul (LKKAUTO); Admin A; SUR
Subject: RE: [IA2018-37652] Our Principal's Insured: Orchard Central Pte Ltd + Subject: Damage to Third Party's lorry bearing registration no. GBF 1048 B on 26 July 2018
*** LKK REF: CS/IAS18014603/R1vd3

Dear Susan,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineering services <sinsheng1981@gmail.com>
Sent: Tuesday, 21 August 2018 2:38 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: [IA2018-37652] Our Principal's Insured: Orchard Central Pte Ltd + Subject: Damage to Third Party's lorry bearing registration no. GBF 1048 B on 26 July 2018 *** LKK REF: CS/IAS18014603/R1vd3

Hi Ms Veron,

We are agreed.

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On 21 August 2018 at 10:35, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Susan,

WITHOUT PREJUDICE

Offer Lump Sum \$5600 @ 4 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 20 August 2018 3:01 PM

To: sinsheng engineering services <sinsheng1981@gmail.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: [IA2018-37652] Our Principal's Insured: Orchard Central Pte Ltd + Subject: Damage to Third Party's lorry bearing registration no. GBF 1048 B on 26 July 2018 *** LKK REF: CS/IAS18014603/R1vd3

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/IAS18014603/R1vd3	Veron

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineering services <sinsheng1981@gmail.com>

Sent: Monday, 20 August, 2018 2:03 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [IA2018-37652] Our Principal's Insured: Orchard Central Pte Ltd + Subject: Damage to Third Party's lorry bearing registration no. GBF 1048 B on 26 July 2018

Hi Mr Rasul,

Please find attached and have your finalized please.

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477

On 10 August 2018 at 10:43, Kenny Tay <kennytay@insightadjusters.com> wrote:

Our Principal's Ref: 4051518845

Our Ref: IA2018-37652/twm

Without Prejudice

Dear Cheryl

We are the Loss Adjusters appointed by the Liability Insurers of Orchard Central Pte Ltd to deal with the above on a without prejudice basis. Your email of 7 August 2018 has been forwarded to us.

Entirely without prejudice to liability, we have appointed a motor surveyor, LKK Auto Consultants Pte Ltd ("LKK") to survey the damage to the lorry bearing registration no. GBF 1048 B. We have passed your contact details to LKK and trust that they will be contacting you to make arrangements for the survey shortly.

This correspondence should not be construed as an admission of liability on the part of whomsoever is concerned.

Best regards,
Kenny Tay
E-Mail : kennytay@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
133 Cecil Street, #14-02
Keck Seng Tower
Singapore 069535
(65) 6223 2008 • Fax : (65) 6226 2356

<http://www.insightadjusters.com>

- ASIA Regional Office for vrs adjusters
- Loss Adjuster of the Year, Asia Insurance Industry Award
- A Singapore Top 500 SME
- CESAM Average Agents, AIMU Correspondents

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Thank you.

From: SS ARC <ssarc.motoring@gmail.com>

Sent: Tuesday, 7 August 2018 10:27 AM

To: ..OC Operation Team <ocoperation@fareast.com.sg>

Cc: sinsheng engineeringservices <sinsheng1981@gmail.com>

Subject: Fwd: Incident happened on 26 July 2018 at Orchard Central invlg vehicle no. GBF1048B

Dear Sir/Mdm,

We refer to the above matter. Please let us know if you will be arranging for your surveyor to assess the damage to our vehicle, GBF1048B within two (2) working days from the date of this email.

Currently, the vehicle has yet to be repaired pending for establishment of liability and your surveyor's attendance if necessary.

Thank You
Regards

Cheryl
Sin Sheng Enterprise

3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

----- Forwarded message -----

From: SS ARC <ssarc.motoring@gmail.com>

Date: Thu, Aug 2, 2018 at 4:04 PM

Subject: Incident happened on 26 July 2018 at Orchard Central invlg vehicle no. GBF1048B

To: ocoperation@fareast.com.sg

Dear Sir/Madam,

We write to inform that we are the repairer of the vehicle no. GBF1048B. Before we could proceed with the repairs, we would like to request for viewing the footage pertaining to the above subject.

Your assistance to the above matter is much appreciated.

Thank you.

Regards,

Ah B

Mobile : 9838 5899 (Cheryl)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INSIGHT ADJUSTERS AND SURVEYORS PL

Ref : CS/IAS18014603/R1vd3s2

c/o INSIGHT ADJUSTERS & SURVEYORS PL
133 CECIL STREET
#14-02 KECK SENG TOWER
SINGAPORE 069535

Date : 19-09-2018



Code : IAS

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	GBF 1048B
Policy No.		Coverage (\$)	0.00
Claim No.	IA2018-37652/twm	Excess (\$)	0.00
Assign From	KENNY TAY	Assign Date	10/08/2018

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI CANTER	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	FEA01BA20150	Colour	WHITE
Odometer	82124	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15C	AUSTONE	7 mm
L/H Front Tyre	195 R15C	AUSTONE	7 mm
R/H Rear Tyre	195 R15C (D)	AUSTONE	7/7 mm
L/H Rear Tyre	195 R15C (D)	AUSTONE	7/7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE UNDERCARRIAGE. DAMAGES SEE DETAILS.

5. General Information

Accident Date	26/07/2018	Inspection Date	13/08/2018
Survey held at	SIN SHENG ENGINEERING SERVICES 3 TECH PARK CRESCENT TUAS TECK PARK SINGAPORE 638129		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 1048B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	CUSHION, RADIATOR SUPPORT @ \$40.15	CUT	80.30	80.30
1	SHROUD RADIATOR	CRACKED	222.89	222.89
1	HOSE, AIR INLET	SERVICEABLE	347.14	-
1	INTERCOOLER	BENT	3,703.59	3,703.59
1	SUPPORT, RADIATOR LOWER	BENT	128.29	128.29
1	RADIATOR ASSY	BENT	2,261.89	2,261.89
1	HOSE SUCTION ASSY	TWISTED	336.46	336.46
1	PIPE, DISCHARGE	BENT	93.54	93.54
1	PIPE, SUCTION	BROKEN	196.45	196.45
1	CROSSMEMBER ASSY, FR SUSPENSION	TO REPAIR SEE LABOUR	4,695.57	-
1	HOSE, AIR INLET	TWISTED	258.25	258.25
1	FAN, COOLING	CUT	193.68	193.68
1	HOSE RADIATOR LOWER	CUT	66.64	66.64
1	HOSE RADIATOR UPR	SERVICEABLE	33.83	-
1	HOSE INTER COOLER AIR	CUT	206.28	206.28
1	HOSE, AIRCON PIPING NO 1	BENT	273.21	273.21
4	RADIATOR HOSE, CLIP @ \$12.50	NECESSARY	50.00	50.00
4	HOSE, AIR INLET, CLIP @ \$14.50	NECESSARY	58.00	58.00
	LESS 25% DISCOUNT		-3,301.50	-2,032.37
			9,904.51	6,097.10
NETT ITEMS				
1	COOLANT (N)	NECESSARY	40.00	40.00
	LESS 10% DISCOUNT		-4.00	-4.00
			36.00	36.00
LABOUR				
	TO DISMANTLE / REPLACE RADIATOR AND INTERCOOLER. TO REPAIR UNDERCARRIAGE. TO DISMANTLE / REPLACE ABOVE MENTIONED PARTS.		950.00	650.00
	TO DISMANTLE / REPLACE AIR-CON PIPE. TO TOP-UP GAS.		250.00	150.00
	TOWING CHARGES.		70.00	70.00
			1,270.00	870.00
GRAND TOTAL			11,210.51	7,003.10

Report Ref No. CS/IAS18014603/R1vd3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,600.00
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Report Ref No. CS/IAS18014603/R1vd3s2

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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