

ASS. REC. BY: Menimen REP: CS3/MSG18006527/Urb⁰⁷ Sub Instruction: ASSIGNMENT (Office)

From (Person): Chbia Nyuk Pui of MSG Date/Time: 13082018

Estimated Cost: _____ Bill by: _____

OD / TD / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDW 7717B Insured: SJV 5416S

at Workshop no: Y.S. Automobile Tel: 9662 7598

of Bik S Defu Lane 10 # 01-580

Policy No: 27637966DMA Claim No: 554849

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 9/4/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 1up 10/04/2018

Date/Time: 5:30pm 9/4/18 Person Contacted: Peter H.O.D. Endorsement: _____

Vehicle: IN / OUT

Date/Time	Action/Instruction (X) Estimate	Do Not Finalize
	SDW 7717B - X	
	SJV 5416S - X	
11/4/18	Disassembled	
	Sumif 4/547200	

resumy bole 24-4

14 dy.

Red: \$5600, 44%.

RECEIVED 23 AUG 2018

Catherine Chong (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 13 August, 2018 11:24 AM
To: Chhia Nyuk Pui; SUR; assignments
Subject: RE: Our claim ref: 554849 (OIV: SJV5416S)

Dear Nyuk Pui,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Monday, 13 August 2018 11:19 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Our claim ref: 554849 (OIV: SJV5416S)

Dear LKK


We have received third party letter of demand & survey report.

Please do paper resurvey and confirm vehicle is economical to be repaired.

We await your report soon.

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on  [@MSIG_SG](https://twitter.com/MSIG_SG)

A member of **MS&AD** INSURANCE GROUP

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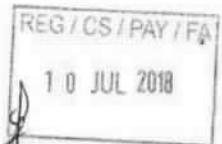
...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Apr 2018		09 Apr 2018 15:14 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		JULIANNA BINTE MOHAMED AMIN, ID: S7940695C							
Main Claimant:		SIM LYE HENG, ID: S6817540B							
Vehicle Reg. No.:		SDW7717B	Date of Loss:	09/04/2018 07:00 - :59 [99 Months and 14 Days From LTA Reg Date (Man Yr)]					
Claim Type:		TP / 554849	Policy/Cover Note No.:	27637966DMA Coverage: 28/01/2018 - 27/01/2019					
Vehicle Reg. No. (Insured):		SJV5416S	Policy No. (Claimant):						
		Excess:							
Repairer:		Y S Automobile Service (HQ) BLK 5 DEFU LANE 10, #01-580, 539186 Defu Lane - Tel:							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 15/08/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (13/08/2018): Report Send Back Alerts - SDW7717B (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Cheonghoh Law Corporation

(Incorporated with limited liability) Blk 53 Chin Swee Road #03-05 . Singapore 160053
Co. Reg No.201108070G Tel: 63378700 Fax: 63373700 E-mail: mail@cheonghoh.sg



In reply please quote our Reference Number
Our Ref: LCH.lg/DF02-80310.18

6 July 2018

BY HAND

WITHOUT PREJUDICE
CERTIFICATE OF POSTING

554849

MSIG Insurance (S) Pte Ltd-Motor Claims
16 Raffles Quay #24-01
Hong Leong Building
Singapore 048581

Julianna Binte Mohamed Amin
Blk 213 Petir Road
#05-513
Singapore 670213

Attn: Motor Claims Dept.
(Vehicle No. SJV 5416 S)

China Taiping Insurance (Singapore) Pte
3 Anson Road #15-00
Springleaf Tower
Singapore 079909

Ling Jean Ee
10 Park Villas Rise
Singapore 545398

Ong Ooi Keat
Blk 118 Tampines Street 11
#02-194
Singapore 520118

Attn: Motor Claims Dept.
(Vehicle No. SKG 375 B)

Dear Sirs

TRAFFIC ACCIDENT INVOLVING YOUR/YOUR INSURED'S VEHICLE SJV 5416 S AND SKG 375 B AND SDW 7717 B ON 9 APRIL 2018 AT 7:20 AM ALONG/AT PIE (CHANGI) AFTER PAYA LEBAR EXIT

We act for the claimant **Sim Lye Heng**, the owner of the above said motor vehicle no. **SDW 7717 B**.

We are instructed to claim damages against you/your driver/your insured in connection with the above-captioned accident involving our client's vehicle registration number **SDW 7717 B** and vehicle registration number **SJV 5416 S** and **SKG 375 B** driven by you/your driver/your insured respectively at the material time.

We are instructed that the accident was caused by you/your driver's/your insured's negligent driving and/or management of motor-vehicle **SJV 5416 S** and **SKG 375 B**. As a result, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as stated in Part 1 of the Annexure.

A copy each of the supporting documents as stated in Part 2 of the Annexure is enclosed.

We have on **9 April 2018** notified your insurer (abovenamed addressee) of the accident and a pre-repair inspection of our client's vehicle was carried out by your insurer on **10 April 2018**.

Please note that:

- (a) if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer;
- (b) you or your insurer should send to us an acknowledgment of receipt of this letter within 14 days of your/your insurer receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer;
- (c) if you have a counterclaim against our client arising out of this accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For the avoidance of doubt, unless otherwise indicated, this letter of claim is sent to the abovenamed addressees.

Yours faithfully

Lee Cheong Hoh
Cheonghoh Law Corporation

enc.: supporting documents in paragraph 4 enclosed in covering letter to insurers only
cc: client (via email /fax only) - SDW 7717 B

Y S Automobile Service

Block 5, Defu Lane 10, #01-580

Singapore 539186

Tel: 62842257, Fax: 62839847

H/P 96627598

*Specialises In Accident Repair, Insurance Claims & Reporting, Service Repair, Panel Beating & Spray Painting
Of Automotive Vehicles.*

25th June 2018

INVOICE NO: YS3033

**Sim Lye Heng
C/o Blk 5 Defu Lane 10
#01-580
Singapore 539186**

REPAIR BILL

RE: VEHICLE NO: SDW 7717 B

Total Lump sum repair

-

S\$12,800.00

Y S Automobile Service





**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-062339

Date of Request: 25/04/2018

Your Ref No: LCH.LG/DF02-80310.18

CHEONGHOH LAW CORPORATION
53 Chin Swee Road #03-05
Singapore 160053

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/04/2018

Place of Accident: PIE/PAYA LEBAR EXIT

Client Vehicle No: SDW7717B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-062347

Date of Request: 25/04/2018

Your Ref No: LCH.LG/DF02-80310.18

CHEONGHOH LAW CORPORATION
53 Chin Swee Road #03-05
Singapore 160053

Dear Sir/Madam,

Date of Accident: 09/04/2018
Vehicle No: SDW7717B
Place of Accident: PIE(CHANGI) AFTER PAYA LEBAR EXIT
Involving Vehicle No: SJV5416S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SJV5416S	PIE(CHANGI) AFTER PAYA LEBAR EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

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Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-062365

Date of Request: 25/04/2018

Your Ref No: lch.lg/df02-80310.18

CHEONGHOH LAW CORPORATION
53 Chin Swee Road #03-05
Singapore 160053

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/04/2018

Place of Accident: pie/PAYA LEBAR EXIT

Client Vehicle No: SDW7717B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

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Date:

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-062366
Date of Request: 25/04/2018

Your Ref No: lch.lg/df02-80310.18

CHEONGHOH LAW CORPORATION
53 Chin Swee Road #03-05
Singapore 160053

Dear Sir/Madam,

Date of Accident: 09/04/2018
Vehicle No: SDW7717B
Place of Accident: PIE(CHANGI) AFTER PAYA LEBAR EXIT
Involving Vehicle No: SKG375B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKG375B	PIE(CHANGI) AFTER PAYA LEBAR EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

CARLINK CONSULTANCY

60 Hillside Drive, Singapore 549009
Tel: 62856178 Fax: 62874788

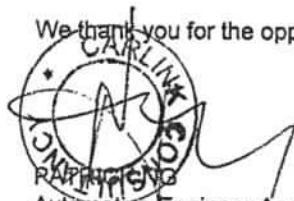
INVOICE

Sim Lye Heng
C/o Blk 5 Defu Lane 10, #01-580
Singapore 539186

Invoice No: CL 11815 TP
Our Ref: CL 11815 SDW 7717 B
Date: 25th June 2018

S/N	DESCRIPTION	QTY	UNIT PRICE (\$)	AMOUNT (\$)
1	Vehicle No: <u>SDW 7717 B</u> Charges for accident vehicle inspection and appraisal report, transportation, photographs & misc*** (photographs - 238 copies) 59 pcs			\$1,088.00
Total:				\$1,088.00

We thank you for the opportunity to serve you and assure you of our best at all times


RAPPIN HENG
Automotive Engineer Assessor
MIMI, MIRTE, LCGI, I ENG, LAE, CGLI FTC.

Note: Payment by cheque should be crossed and made payable to "CARLINK CONSULTANCY"

CARLINK CONSULTANCY

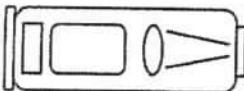
60 Hillside Drive
Singapore 549009

Tel : 62856178

Fax : 62874788

ACCIDENT VEHICLE INSPECTION / ASSESSMENT REPORT

Our Ref: CL 11815 SDW 7717 B

1 REFERENCE			
Date of request	:	10th April 2018	
Requested by	:	Sim Lye Heng C/o Blk 5 Defu Lane 10, #01-580, Singapore 539186	
Type of claim	:	Third party	
Workshop	:	M/S Y S Automobile Service Blk 5 Defu Lane 10, #01-580 Singapore 539186	
Date of survey	:	10th April 2018	
Accident date	:	9th April 2018	
2 DETAILS OF VEHICLE			
Registration No.	:	SDW 7717 B	
Make & Model	:	Honda Civic 2.0L 5AT	
Date of registration	:	26th December 2009	
Engine No.	:	K20Z24500965	
Chassis No.	:	JHMF26409S200965	
Speedometer reading	:	188605 Km	
Transmission	:	Automatic	
Colour	:	White	
3 STATIC CHECK			
Steering	:	see annex(es)	Paintwork : Good
Footbrake	:	see annex(es)	Modification : Nil
Handbrake	:	see annex(es)	General condition : Good
4 TYRE CONDITION			
		<u>Nearside/Make</u>	<u>Offside/Make</u> <u>Size</u>
Front tyre	:	6mm/Pirelli	6mm/Pirelli : 205/55 R16
Rear tyre	:	6mm/Pirelli	6mm/Pirelli : 205/55 R16
5 POINT OF IMPACT			
See Annex(es) and Motor Accident Reports			
6 REMARK			
This inspection was conducted entirely on a "WITHOUT PREJUDICE" basis and we have not authorised any repair.			

Annex A : Assesement / Adjustment on Spare Parts

SDW 7717 B

Item	Vehicle Parts Description	Condition	Qty	W/shop Est. (\$)	Disc (%)	Adjusted Cost (\$)	
List Items							
1	Boot lid assy	Buckled	3 u C	1	\$610.70	20%	\$488.56 ✓
2	Boot lid hinge garnish	Distorted/cut	2 u	2	\$44.40	20%	\$35.52 ✓
3	Boot lid hinges	Bent/jammed	2 u	2	\$93.44	20%	\$74.75 ✓
4	Boot lid weatherstripe	Deformed/cut	2 u	1	\$98.40	20%	\$78.72 ✓
5	Boot lid stopper	Necessary	2 u	2	\$14.00	20%	\$11.20 ✓
6	Boot lid lock	Distorted/jammed	2 u	1	\$187.00	20%	\$149.60 ✓
7	Boot lid lock striker	Bent	2 u	1	\$14.00	20%	\$11.20 ✓
8	Boot lid lock cable	Cut	2 u	1	\$84.20	20%	\$67.36 ✓
9	Boot lid insulator	Crumpled	2 u	1	\$128.52	20%	\$102.82 ✓
10	Boot lid insulator clips	Necessary	2 u	10	\$35.00	20%	\$28.00 ✓
11	Boot lid emblem "2.0"	Necessary	2 u	1	\$28.00	20%	\$22.40 ✓
12	Boot lid emblem "I-VTEC"	Necessary	2 u	1	\$32.72	20%	\$26.18 ✓
13	Boot lid emblem "CIVIC"	Necessary	2 u	1	\$28.00	20%	\$22.40 ✓
14	Boot lid badge	Necessary	2 u	1	\$25.72	20%	\$20.58 ✓
15	Boot lid reflector	Grazed/cracked	2 u	2	\$280.40	20%	\$224.32 ✓
16	Boot lid reflector sealant	Necessary	2 u	2	\$76.00	20%	\$60.80 ✓
17	Boot lid reflector clips	Necessary	2 u	4	\$18.00	20%	\$14.40 ✓
18	Rear bumper fascia	Buckled/cut	2 u	1	\$638.10	20%	\$510.48 ✓
19	Rear bumper side retainer	Shifted/cut	2 u	2	\$28.24	20%	\$22.59 ✓
20	Rear bumper bracket	Bent/cut	2 u	2	\$36.40	20%	\$29.12 ✓
21	Rear bumper exhaust garnish	Slack/cut	2 u	1	\$26.42	20%	\$21.14 ✓
22	Rear bumper exhaust garnish clips	Necessary	2 u	2	\$9.00	20%	\$7.20 ✓
23	Rear bumper clips	Necessary	2 u	10	\$35.00	20%	\$28.00 ✓
24	Tail lamp	Grazed/cracked	2 u	2	\$434.84	20%	\$347.87 ✓
25	Tail lamp sealant	Cut	2 u	2	\$48.00	20%	\$38.40 X
26	Tail lamp clips	Necessary	2 u	4	\$14.00	20%	\$11.20 X
27	Rear end panel	Buckled	2 u	1	\$480.40	20%	\$384.32 ✓
28	Rear end panel top trim	Bent/cut	2 u	1	\$58.42	20%	\$46.74 ✓
29	Rear end panel top trim clips	Necessary	2 u	4	\$14.00	20%	\$11.20 X
30	Rear fender RH	Warpe/dented	2 u	1	\$712.80	20%	\$570.24 X
31	Rear fender inner trim board RH	Crumpled/cut	2 u	1	\$248.90	20%	\$199.12 ✓
32	Rear fender inner trim board clips RH	Necessary	2 u	8	\$30.40	20%	\$24.32 ✓
33	Rear fender LH	Dented/bent	2 u	1	\$712.80	20%	\$570.24 ✓
34	Rear fender inner trim board LH	Crumpled/cut	2 u	1	\$248.90	20%	\$199.12 ✓
35	Rear fender inner trim board clips LH	Necessary	2 u	8	\$30.40	20%	\$24.32 ✓
36	Rear fender splash shield LH	Cut	2 u	1	\$38.40	20%	\$30.72 ✓
37	Rear fender splash shield clips LH	Necessary	2 u	3	\$10.50	20%	\$8.40 ✓
38	Rear fender splash shield RH	Cut	2 u	1	\$38.40	20%	\$30.72 X
39	Rear fender splash shield clips RH	Necessary	2 u	3	\$10.50	20%	\$8.40 X
40	Rear windscreen glass moulding	Necessary	2 u	1	\$65.00	20%	\$52.00 ✓
41	Rear windscreen glass sealant	Necessary	2 u	1	\$50.00	20%	\$40.00 ✓
42	Rear windscreen glass inner seal	Necessary	2 u	1	\$39.10	20%	\$31.28 ✓
43	Rear windscreen glass clips	Necessary	2 u	14	\$49.00	20%	\$39.20 ✓
44	Rear mudflap L/R	Grazed/cut	2 u	2	\$103.20	20%	\$82.56 ✓
45	Rear floor panel	Crumpled/torn	2 u	1	\$911.42	20%	\$729.14 ✓
46	Rear floor panel insulator cloth	Necessary	2 u	1	\$180.60	20%	\$144.48 ✓
47	Rear sub chassis frame member LH	Dented/bent	2 u	1	\$328.50	20%	\$262.80 X

SDW 7717 B

Item	Vehicle Parts Description	Condition	Qty	W/shop Est. (\$)	Disc (%)	Adjusted Cost (\$)	
48	Rear sub chassis frame member RH	Repair	1	\$328.50	100%	\$0.00	α
49	Tail lamp base panel L/R	Dented/bent	2	\$156.20	20%	\$124.96	✓
50	Rear floor panel board	Bent/cut	1	\$303.82	20%	\$243.06	✓
51	Exhaust silencer	Distorted/dented/rattle	1	\$614.20	20%	\$491.36	✓
52	Exhaust silencer mounting	Shifted/cut	3	\$84.30	20%	\$67.44	α
53	Exhaust chrome pipe	Slack/dented	2	\$186.84	20%	\$149.47	α
54	Exhaust heat shield	Crumpled	1	\$65.30	20%	\$52.24	α
55	Rear floor side panel LH	Dented/bent	1	\$64.70	20%	\$51.76	α
56	Rear wheel housing panel (outer) LH	Distorted	1	\$644.80	20%	\$515.84	α
57	Rear wheel housing panel (inner) LH	Distorted	1	\$644.80	20%	\$515.84	α
58	Rear fender air vent LH	Bent/cut	1	\$23.40	20%	\$18.72	α
59	Rear fender air vent RH	Serviceable	1	\$23.40	100%	\$0.00	α
60	Rear number plate lamp	Serviceable	2	\$76.00	100%	\$0.00	α
61	Rear number plate lamp lower garnish	Bent/cut	1	\$116.90	20%	\$93.52	✓
62	Rear number plate lamp lower garnish clips	Necessary	4	\$18.00	20%	\$14.40	✓
63	Rear control arm LH	Bent	1	\$369.20	20%	\$295.36	α
64	Rear upper arm LH	Bent	1	\$123.80	20%	\$99.04	α
65	Rear absorber LH	Serviceable	1	\$397.20	100%	\$0.00	α
66	Rear knuckle arm LH	Distorted/rattle	1	\$327.20	20%	\$261.76	α
67	Spare tyre windnut	Bent/cut	1	\$43.00	20%	\$34.40	✓
S/Nett Items							
68	Reverse sensors	Cut/faulty	1set	\$380.00		\$380.00	200
69	Rear number plate	Dented/bent	1	\$35.00		\$35.00	20
70	Rear number plate casing	Bent/cut	1	\$40.00		\$40.00	20
71	Rear windscreen sealant	Necessary	1	\$60.00		\$60.00	40
72	Boot compartment water proof sealer	Necessary	1	\$150.00		\$150.00	50

Total for Spare Parts : \$12,706.70 \$9,638.28

Annex B : Adjustment on Labour and Spray Painting

SDW 7717 B

Item	Job Description	Workshop Est. (\$)	Adjusted Cost (\$)	
1	Towing fee	\$100.00	\$60.00	✓
2	Anti rust treatment	\$180.00	\$120.00	✓
3	To check wiring system & lights	\$100.00	\$80.00	30
4	To remove/refix rear windscreen glass to assist in repair	\$180.00	\$120.00	✓
5	To transfer boot lid mechanism	\$100.00	\$80.00	✓
6	To remove/refix fuel tank to assist in repair	\$180.00	\$100.00	✓
7	To remove/replace exhaust silencer & straighten exhaust center pipe	\$220.00	\$180.00	60
8	To remove & replace rear LH undercarriage components	\$380.00	\$250.00	X
9	To check & adjust computer wheel alignment	\$150.00	\$100.00	X
10	To remove/refix interior upholstery	\$120.00	\$100.00	✓
11	To remove/replace reverse sensor	\$120.00	\$80.00	50
12	To adjust chassis alignment on car o liner <i>(no photo show car o liner)</i>	\$380.00	\$280.00	X
13	To respray affected areas	\$2,100.00	\$1,800.00	1200
14	To renew damaged parts, straighten/repair rear chassis frame member, rear RH fender inner panel etc & aligned all parts	\$2,400.00	\$2,100.00	1500
TOTAL FOR LABOUR & SPRAY PAINTING :		\$6,710.00	\$5,450.00	

Summary

	Workshop Est. (\$)	Adjusted Cost (\$)
TOTAL FOR SPARE PARTS :	\$12,706.70	\$9,638.28
TOTAL FOR LABOUR & SPRAY PAINTING :	\$6,710.00	\$5,450.00
TOTAL REPAIR COSTS :	\$19,416.70	\$15,088.28

CARLINK CONSULTANCY

SDW 7717 B

Annex C: Recommendation

We have inspected thoroughly the actual damages found on the vehicle and our assessment is appended in the Annex(es) attached. The condition and age of the vehicle was considered before we reached our recommendation as to whether the parts need replacement or repair.

M/S Y S Automobile Service estimated repair cost is **S\$19,416.70** and we have adjusted it to **S\$15,088.28** on a part by part basis. However, taking into consideration the age of the vehicle and the availability of used/recondition components. We, therefore recommend a contract lump sum repair cost.

The repairer have agreed to undertake the repairs on a contract lump sum of **S\$12,800.00**, according to acceptable quality and standard. (Repairer discretion to repair parts, to replace with old parts, or to replace with OEM or genuine parts).

The entire repair of the damaged vehicle should be completed within a reasonable period of **14** working days.

We have advised the repairer that the inspection was conducted strictly on a WITHOUT PREJUDICE basis and we have not given any instruction and authorisation to proceed with the repair of the vehicle.

We are reverting the matter to you for your discretion and enclosed is our invoice for service rendered.

Yours faithfully,

CARLINK CONSULTANCY

PATRICK NG

Automotive Engineer Assessor

MIMI, MIRTE, LCGI, I ENG, LAE, CGLI FTC.

...CLAIM SUBFOLDER...(Pending for Survey Report)



















































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Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Apr 2018		09 Apr 2018 15:14 Edit Adj Rpt	S\$7,200.00 Edit Estimates	S\$7,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	JULIANNA BINTE MOHAMED AMIN, ID: S7940695C								
Main Claimant:	SIM LYE HENG, ID: S6817540B								
Vehicle Reg. No.:	SDW7717B	Date of Loss:	09/04/2018 07:00 - :59 [99 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 554849	Policy/Cover Note No.:	27637966DMA Coverage: 28/01/2018 - 27/01/2019						
Vehicle Reg. No. (Insured):	SJV5416S	Policy No. (Claimant):							
		Excess:							
Repairer:	Y S Automobile Service (HQ) BLK 5 DEFU LANE 10, #01-580, 539186 Defu Lane - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 15/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (13/08/2018): Report Send Back Alerts - SDW7717B (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDW7717B (554849)**
[SJV5416S]
TP
SIM LYE HENG
Apr 9 2018 7:00AM
[JULIANNA BINTE MOHAMED AMIN]
Y S Automobile Service

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
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2	24/08/18 09:53	PRS Invoice	Load PDF	

Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18006527/URBE2-1

Date: 24/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27637966DMA

Claimant Vehicle No : SDW7717B

Insured Vehicle No : SJV5416S

Date of Loss: 09/04/2018

Nature of Claim: TP

Claim No: 554849

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDW7717B

Make & Model: HONDA CIVIC, 2.0 L (A)

Engine No: K20Z24500965

Reg. Date: 26/12/2009 (Man. Year: 2009)

Chassis No: JHMF26409S200965

Colour: White

Odometer: 188605 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,706.70	5,603.49	7,103.21	55.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,710.00	3,420.00	3,290.00	49.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,416.70	9,023.49	10,393.21	53.53
Approved Total (Overridden) (S\$)		7,200.00		
Nett Amount (S\$)	19,416.70	7,200.00	12,216.70	62.92

INSPECTION

Date of Assignment: 09/04/2018

Date Inspected: 10/04/2018 Inspected At:

Y S Automobile Service (HQ)
BLK 5 DEFU LANE 10, #01-580
Singapore 539186

Estimated Period of Repair: 14.0 days

Adjuster: MARCUS CHUA

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 24 Aug 2018)
Parts: 143	HONDA CIVIC 2.0 L (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SDW7717B)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID ASSY	Buckled	610.70 F	*610.70 FL
2	2		*BOOT LID HINGE GARNISH	Twisted	44.40 F	*44.40 FL
3	2		*BOOT LID HINGES	Bent	93.44 F	*93.44 FL
4	1		*BOOT LID WEATHERSTRIPE	Twisted	98.40 F	*98.40 FL
5	2		*BOOT LID STOPPER	Necessary	14.00 F	*14.00 FL
6	1		*BOOT LID LOCK	Twisted	187.00 F	*187.00 FL
7	1		*BOOT LID LOCK STRIKER	Bent	14.00 F	*14.00 FL
8	1		*BOOT LID LOCK CABLE	Jammed	84.20 F	*84.20 FL
9	1		*BOOT LID INSULATOR	Distorted	128.52 F	*128.52 FL
10	10		*BOOT LID INSULATOR CLIPS	Necessary	35.00 F	*35.00 FL
11	1		*BOOT LID EMBLEM 2.0	Necessary	28.00 F	*28.00 FL
12	1		*BOOT LID EMBLEM I-VTEC	Necessary	32.72 F	*32.72 FL
13	1		*BOOT LID EMBLEM CIVIC	Necessary	28.00 F	*28.00 FL
14	1		*BOOT LID BADGE	Necessary	25.72 F	*25.72 FL
15	2		*BOOT LID REFLECTOR	Cracked	280.40 F	*280.40 FL
16	2		*BOOT LID REFLECTOR SEALANT	Not Necessary	76.00 F	*- FL
17	4		*BOOT LID REFLECTOR CLIPS	Not Necessary	18.00 F	*- FL
18	1		*REAR BUMPER FASCIA	Distorted	638.10 F	*638.10 FL
19	2		*REAR BUMPER SIDE RETAINER	Bent	28.24 F	*28.24 FL
20	2		*REAR BUMPER BRACKET	Bent	36.40 F	*36.40 FL
21	1		*REAR BUMPER EXHAUST GARNISH	Twisted	26.42 F	*26.42 FL
22	2		*REAR BUMPER EXHAUST GARNISH CLIPS	Necessary	9.00 F	*9.00 FL
23	10		*REAR BUMPER CLIPS	Necessary	35.00 F	*35.00 FL
24	2		*TAIL LAMP	Cracked	434.84 F	*434.84 FL
25	2		*TAIL LAMP SEALANT	Not Necessary	48.00 F	*- FL
26	4		*TAIL LAMP CLIPS	Not Necessary	14.00 F	*- FL
27	1		*REAR END PANEL	Badly Dented	480.40 F	*316.00 FL
28	1		*REAR END PANEL TOP TRIM	Twisted	58.42 F	*58.42 FL
29	4		*REAR END PANEL TOP TRIM CLIPS	Not Necessary	14.00 F	*- FL
30	1		*REAR FENDER RH	Repair	712.80 F	*- FL
31	1		*REAR FENDER INNER TRIM BOARD RH	Deformed	248.90 F	*248.90 FL
32	8		*REAR FENDER INNER TRIM BOARD CLIPS RH	Necessary	30.40 F	*30.40 FL
33	1		*REAR FENDER LH	Badly Dented / Buckled	712.80 F	*712.80 FL
34	1		*REAR FENDER INNER TRIM BOARD LH	Torn	248.90 F	*248.90 FL
35	8		*REAR FENDER INNER TRIM BOARD CLIPS LH	Necessary	30.40 F	*30.40 FL
36	1		*REAR FENDER SPLASH SHIELD LH	Torn	38.40 F	*38.40 FL
37	3		*REAR FENDER SPLASH SHIELD CLIPS LH	Necessary	10.50 F	*10.50 FL
38	1		*REAR FENDER SPLASH SHIELD RH	Not Necessary	38.40 F	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	3		*REAR FENDER SPLASH SHIELD CLIPS RH	Not Necessary	10.50 F	*- FL
40	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	65.00 F	*65.00 FL
41	1		*REAR WINDSCREEN GLASS SEALANT	Necessary	50.00 F	*50.00 FL
42	1		*REAR WINDSCREEN GLASS INNER SEAL	Necessary	39.10 F	*39.10 FL
43	14		*REAR WINDSCREEN GLASS CLIPS	Necessary	49.00 F	*49.00 FL
44	1		*REAR MUDFLAP L/R	N/S Torn	103.20 F	*51.60 FL
45	1		*REAR FLOOR PANEL	Crumpled	911.42 F	*911.42 FL
46	1		*REAR FLOOR PANEL INSULATOR CLOTH	Necessary	180.60 F	*180.60 FL
47	1		*REAR SUB CHASSIS FRAME MEMBER LH	Repair	328.50 F	*- FL
48	1		*REAR SUB CHASSIS FRAME MEMBER RH	Repair	328.50 F	*- FL
49	2		*TAIL LAMP BASE PANEL L/R	Bent / Dented	156.20 F	*156.20 FL
50	1		*REAR FLOOR PANEL BOARD	Warped	303.82 F	*303.82 FL
51	1		*EXHAUST SILENCER	Repair	614.20 F	*- FL
52	3		*EXHAUST SILENCER MOUNTING	Not Changed	84.30 F	*- FL
53	2		*EXHAUST CHROME PIPE	Not Changed	186.84 F	*- FL
54	1		*EXHAUST HEAT SHIELD	Repair	65.30 F	*- FL
55	1		*REAR FLOOR SIDE PANEL LH	Repair	64.70 F	*- FL
56	1		*REAR WHEEL HOUSING PANEL (OUTER) LH	Repair	644.80 F	*- FL
57	1		*REAR WHEEL HOUSING PANEL (INNER) LH	Repair	644.80 F	*- FL
58	1		*REAR FENDER AIR VENT LH	Not Necessary	23.40 F	*- FL
59	1		*REAR FENDER AIR VENT RH	Not Necessary	23.40 F	*- FL
60	2		*REAR NUMBER PLATE LAMP	Not Necessary	76.00 F	*- FL
61	1		*REAR NUMBER PLATE LAMP LOWER GARNISH	Bent	116.90 F	*116.90 FL
62	4		*REAR NUMBER PLATE LAMP LOWER GARNISH CLIPS	Necessary	18.00 F	*18.00 FL
63	1		*REAR CONTROL ARM LH	Not Necessary	369.20 F	*- FL
64	1		*REAR UPPER ARM LH	Not Necessary	123.80 F	*- FL
65	1		*REAR ABSORBER LH	Not Necessary	397.20 F	*- FL
66	1		*REAR KNUCKLE ARM LH	Not Necessary	327.20 F	*- FL
67	1		*SPARE TYRE WINDNUT	Bent	43.00 F	*43.00 FL
68	1		*SET REVERSE SENSORS	Shorted	380.00 FS	*200.00 FS
69	1		*REAR NUMBER PLATE	Bent	35.00 FS	*20.00 FS
70	1		*REAR NUMBER PLATE CASING	Bent	40.00 FS	*20.00 FS
71	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
72	1		*BOOT COMPARTMENT WATER PROOF SEALER	Necessary	150.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 12,706.70 6,921.86
 - List Item Discount on L Items 0.00/20.00% (S\$) 0.00 1,318.37

Total Parts (S\$) 12,706.70 5,603.49

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING FEE	New	100.00	60.00
2	ANTI RUST TREATMENT	New	180.00	120.00
3	TO CHECK WIRING SYSTEM & LIGHTS	New	100.00	30.00
4	TO REMOVE / REFIX REAR WINDSCREEN GLASS TO ASSIST IN REPAIR	New	180.00	120.00
5	TO TRANSFER BOOT LID MECHANISM	New	100.00	80.00
6	TO REMOVE / REFIX FUEL TANK TO ASSIST IN REPAIR	New	180.00	100.00
7	TO REMOVE / REPLACE EXHAUST SILENCER & STRAIGHTEN EXHAUST CENTER PIPE	New	220.00	60.00
8	TO REMOVE & REPLACE REAR LH UNDERCARRIAGE COMPONENTS	New	380.00	0.00
9	TO CHECK & ADJUST COMPUTER WHEEL ALIGNMENT	New	150.00	0.00
10	TO REMOVE / REFIX INTERIOR UPHOLSTERY	New	120.00	100.00
11	TO REMOVE / REPLACE REVERSE SENSOR	New	120.00	50.00
12	TO ADJUST CHASSIS ALIGNMENT ON CAR O LINER	New	380.00	0.00
13	TO RESPRAY AFFECTED AREAS	New	2,100.00	1,200.00
14	TO RENEW DAMAGED PARTS, STRAIGHTEN / REPAIR REAR CHASSIS FRAME MEMBER, REAR RH FENDER INNER PANEL ETC & ALIGNED ALL PARTS	New	2,400.00	1,500.00
Gross Labour Cost (S\$)			6,710.00	3,420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >