

(19/01/18)

INS. CASE OWNER:

Sherin

CC 6/111801 4594, A

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

10/8/18

Date / Time:

8/8/18

Registered in Merimen:

12/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 3522R

Name of Insured:

YPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

7/8/18

Is driver the owner?

YES / NO

Nature of Accident:

Claim No.:

MUT1450190

Policy No.:

mon005

Make / Model:

Toyota

Place of Accident:

MOETED KU TROS VERBODEN

SHOPPING LEFEE OKIEN

If NO, Driver Name / Age:

YAP BOON KHEW

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SLU 51890



INSRS:

WSP:

Tel:

Liability:

RMKS:

Platinum



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

15/8/18

vian

15/8/18

16/8/18

SLU 51890 3 m / insurancetech / merimen 7/8/18

seek liability via merimen

liability clear via merimen

Hk pass to type mandate report

STAGE	DATE / PIC
Non-Reporting hr (1st):	
Non-Reporting hr (2nd):	
Non-Reporting hr (Final):	
Notification hr (if non-pickup):	
Call OI:	
After call hr to OI:	
Documentation Check List:	Handler Typist
Notification hr (if non-pickup):	<input type="checkbox"/>
After call hr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>		Date/Time:	11/8/18	Sent By:	CR
<b>FINALIZATION</b>		Date/Time:		Confirm with:	
Repair Cost:	\$S 4,400.00	15 days	Reduction:	46.01	%
<b>FINAL SETTLEMENT</b>		Date/Time:	27/8/2019	Confirm with:	Quin
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:	15	
Repair Cost:	\$S 4,400.00				
Loss of Rental (LOR):	\$S 200.00	15 days			
Loss of Use (LOU):	\$S -	(5 x days)			
Loss of Income (LOI):	\$S -	(5 x days)			
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$S 7.45				
Medical:	\$S -				
Disbursement:	\$S -	(e.g. Tow/Independent)			
Legal Cost:	\$S -				
Total:	\$S 5,207.45	Global Sum \$S:	5,200.00		
<b>FINAL PAYMENT</b>		Date/Time:		Confirm with:	
Payee 1:	\$S 5,200.00	Name 1:	Adrian Werkz Pte Ltd		
Payee 2: (Strike if N.A.)	\$S -	Name 2:			
Payee 3: (Strike if N.A.)	\$S -	Name 3:			

COPY SENT

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: \$350.00

## ASSIGNMENT

Front: \_\_\_\_\_ Date: 10/8/18  
 Estimated Cost: \_\_\_\_\_  
 OD TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: SLU5189D  
 at Workshop m/s Platinum Werkz  
 of 53 Ubi Ave 1 # 01-25  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record) Before 2pm  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 5 days Res.: Yes or No  
 Lum Sum: 10 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLU5189D Yr Regt: 2017 / Dec.  
 Type M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota CHR C.C. 1797  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 54057 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 27x102086661

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / SRM / STD A/Rim orTyre Size: F: 225/50R18R: 225/50R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front Rear  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 10/08/18

Survey held at Platinum Werkz

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Tp III

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1) \_\_\_\_\_  
 Date/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

2) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

4/51 \$4400.00 (Red) 3,750.20 / 46.01%



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18014594/Awb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 13-08-2018		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 3522R	Veh. Inspected	SLU 5189D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/08/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	07/08/2018	Inspection Date	10/08/2018	
Survey held at	PLATINUM WERKZ PTE. LTD. 53 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# PLATINUM WERKZ PTE LTD

53, UBI AVENUE 1, #01-25, PAYA UBI INDUSTRIAL PARK, SINGAPORE 408934  
 Contact: +65 6741 0610 Email: platinumwerkz@gmail.com FAX: 67410892

Vehicle No: SLU5189D  
 Model: TOYOTA C-HR

TP III  
 VIN: 7YX102086661

Date: 8-Aug-2018

## ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

No	Particular	Qty	Amount (\$)
<b>List Price</b>			
1	FRONT BONNET <i>new</i>		1,089.00
2	FRONT HEADLAMP RH <i>cut</i>		2,501.00
3	FRONT FENDER RH <i>Beveled</i>		733.00
4	FRONT FENDER GARNISH RH <i>Del</i>		209.00
5	FRONT BUMPER <i>Del</i>		874.00
6	FRONT BUMPER SABLON (BELOW) <i>cut</i>		494.00
7	FRONT BUMPER SABLON (TOP) <i>cut</i>		391.00
8	FRONT BUMPER LAMP (TRIANGLE) RH <i>crack</i>		363.00
9	FRONT BUMPER RETAINER RH <i>new</i>		58.00
10	FRONT FENDER INNER SHIELD RH <i>new</i>		195.00
<b>Total</b>			<b>6,907.00</b>
<b>Less 25%</b>			<b>(1,726.75)</b>
<b>Sub-Total cost for parts</b>			<b>5,180.25</b>
<b>Part Replacement - Special</b>			
<b>Nett Item</b>			
1	SPORT RIM RH FRONT <i>cut</i>		450.00
2	NUMBER PLATE C/W FRAME <i>new</i>		60.00
<b>Sub-Total cost for parts</b>			<b>510.00</b>
<b>Labour &amp; MISC Charges</b>			
1	LABOUR TO CHECK WIRING		60.00
2	LABOUR TO PANEL BEAT, REPAIR, REMOVE, REFIX, WEILD AND CUT		1,200.00
3	SPRAY PAINTING TO AFFECTED AREAS		1,200.00
<b>Sub-Total Labour</b>			<b>2,460.00</b>
<b>Grand Total</b>			<b>8,150.25</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
 Signature:

Adrian Lim total 5541.25  
 1/5 10/08/18 4/5: H4K  
 050mg

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 8 August 2018 4:31 PM  
**To:** Platinum Werkz; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sherini Pillai  
**Subject:** RE: Attn:Motor Claims Department  
**Attachments:** SLU5189D CAR CAMERA.MP4; SLU5189D GIA REPORT.PDF; SLU5189D PRI.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLU5189D and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

4:37pm 8/8/18  
Person @ Door  
vehicle in  
arrange on 10/08/2018

**From:** Platinum Werkz [mailto:platinumwerkz@gmail.com]

**Sent:** 08 August, 2018 12:25 PM

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Subject:** Re: Attn:Motor Claims Department

Dear Sir,

We Choose LKK Auto Consultants Pte Ltd ,

This case we do direct , we will prepare estimate cost list. Thanks

On Wed, Aug 8, 2018 at 12:22 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** Platinum Werkz [<mailto:platinumwerkz@gmail.com>]

**Sent:** Wednesday, 8 August, 2018 11:28 AM

**To:** [insure@iii.com.sg](mailto:insure@iii.com.sg)

**Subject:** Attn:Motor Claims Department

Dear Sirs,

PRI ,GIA REPORT ,CAR CAMERA VIDEO attached for your urgent attention.

Kindly provide us your list of surveyors in the next 2 working days.

Thanks

--

Best Regards,

**Dora**

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

**PLATINUM WERKZ PTE LTD**

**UEN: 201735168D**

**FAX: 6741 0892**

**53, UBI AVE 1#01-25 , PAYA UBI INDUSTRIAL PARK ,SINGAPORE 408934**

Your Ref: **SHA3522R**

Our Ref: **SLU5189D**

**IMMEDIATE ATTENTION**

DATE: 8 AUGUST 2018

**CLAIMANT : AMPM AUTO**

**ACCIDENT INVOLVING VEHICLE NOS . SLU5189D & SHA3522R ALONG BIDEFORD RD OUTSIDE PARAGON PICKUP POINT ON 07 AUGUST 2018**

We are instructed to notify you of a road traffic accident on **07 AUGUST 2018** at about **09:35 HOURS ALONG BIDEFORD RD OUTSIDE PARAGON PICKUP POINT** involving **SLU5189D** registration number and vehicle registration number **SHA3522R** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre- repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please contact Dora of Platinum Werkz Pte Ltd at Hp: 8826 1413

Your faithully



**Poh Kin (LKKAuto)**

---

**From:** Platinum Werkz <platinumwerkz@gmail.com>  
**Sent:** Wednesday, 27 February 2019 2:08 PM  
**To:** Poh Kin (LKKAuto)  
**Subject:** Re: FW: RTA involving vehicle nos. SHA 3522R and SLU 5189D on 07/08/2018

Dear Sir  
We accept the amount \$5200  
thanks

On Wed, Feb 27, 2019 at 11:44 AM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

Our Ref: CC4/III18014594/Afb3

Your Ref: SLU 5189D

Dear Sir/Madam,

We refer to the above matter and below e-mail.

We appreciate if you could kindly revert acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 25 January 2019 4:06 PM  
**To:** 'platinumwerkz@gmail.com'  
**Subject:** RTA involving vehicle nos. SHA 3522R and SLU 5189D on 07/08/2018  
  
**Importance:** High

**WITHOUT PREJUDICE**

Our Ref: CC4/III18014594/Afb3  
Your Ref: SLU 5189D

Dear Sir/Madam,

We refer to the above matter.

Towards an amicable settlement, we have instruction from principal to offer settlement at global sum of **\$5,200.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## Print Received Message

This mail is associated with :

**\*SLU5189D (MCT18080190)**  
**[SHA3522R]**  
TP  
AMPM AUTO  
Aug 7 2018 9:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Platinum Werkz Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/01/2019 10:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5207.45) - SLU5189D - Claim Handler: Sherini Pillai

Approved:5207.45.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Aug 2018 14:05	Clim Veh Model Changed	(205694) TOYOTA C-HR HYBRID 1.8 E G CVT (A).	[A] Lau Shu Pei
2	13 Aug 2018 14:05	Clim Created	Reg No: SLU5189D, Acct Date: 2018/08/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Platinum Werkz Pte Ltd (HQ)	[A] Lau Shu Pei
3	13 Aug 2018 14:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	13 Aug 2018 14:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/23	[A] Lau Shu Pei
5	13 Aug 2018 14:05	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	13 Aug 2018 14:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	13 Aug 2018 14:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	14 Aug 2018 20:33	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	14 Aug 2018 20:33	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	15 Aug 2018 16:42	Adj Mandate Request	Cur.Req:0.00:PODS Liability : 100% Remarks: BOLA 15	[A] VIVIAN LAU PEI FENG
11	15 Aug 2018 17:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/23	[I] Sherini Pillai
12	15 Aug 2018 17:08	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	21 Jan 2019 12:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Jan 2019 12:56	Clim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2019 12:56	Clim Dtl Modified	JPJ Reg. Date: -> 2017/12/05.	[A] JOANNE LEE KHANG MIN
16	21 Jan 2019 12:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	22 Jan 2019 17:37	Adj Mandate Request	Cur.Req:5207.45:PODS Liability: 100%, BOLA 15. Quantum: a)COR : \$ 4,400.00 + b)L OR: \$800.00 (\$100.00 x 8 days) + c)LTA: 7.45= Total \$5,207.45 Vehicle Model: Toyota C-HR HYBRID - 1.8 (1797cc) For your approval	[A] Chong Poh Kin
18	24 Jan 2019 10:45	Adj Mandate Set	Approved:5207.45.	[I] Lalitha Krishnan

Date From



Date To



Audit Type

None

Go

### ACTIVITY

[16/08/2018 09:51] VIVIAN LAU PEI FENG:  
16.8.18 liability clear via merimen  
[15/08/2018 16:42] VIVIAN LAU PEI FENG:  
seek liability via merimen

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2035316	21/01/2019 12:56	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SLU5189D	SHA3522R	10.70

## View Received Message

This mail is associated with :

**\*SLU5189D**  
**[SHA3522R]**  
TP  
AMPM AUTO  
Aug 7 2018 9:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Platinum Werkz Pte Ltd

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/08/2018 17:08 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SLU5189D - Claim Handler: Sherini Pillai

Approved:0.00.

### DOCUMENTS SUMMARY

There are no documents.

## Print Received Message

This mail is associated with :

**\*SLU5189D (MCT18080190)**  
**[SHA3522R]**

TP

AMPM AUTO

Aug 7 2018 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Platinum Werkz Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/01/2019 10:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5207.45) - SLU5189D - Claim Handler: Sherini Pillai

Approved:5207.45.

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3	13 Aug 2018 14:05	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
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6	13 Aug 2018 14:05	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	13 Aug 2018 14:05	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	14 Aug 2018 20:33	<b>Cim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
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10	15 Aug 2018 16:42	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability : 100% Remarks: BOLA 15	[A] VIVIAN LAU PEI FENG
11	15 Aug 2018 17:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/08/23	[I] Sherini Pillai
12	15 Aug 2018 17:08	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
13	21 Jan 2019 12:56	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	21 Jan 2019 12:56	<b>Cim Dtl Modified</b>	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2019 12:56	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/05.	[A] JOANNE LEE KHANG MIN
16	21 Jan 2019 12:56	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	22 Jan 2019 17:37	<b>Adj Mandate Request</b>	Cur.Req:5207.45:PODS Liability: 100%, BOLA 15. Quantum: a)COR : \$ 4,400.00 + b)L OR: \$800.00 (\$100.00 x 8 days) + c)LTA: 7.45= Total \$5,207.45 Vehicle Model: Toyota C-HR HYBRID - 1.8 (1797cc) For your approval	[A] Chong Poh Kin
18	24 Jan 2019 10:45	<b>Adj Mandate Set</b>	Approved:5207.45.	[I] Lalitha Krishnan

Date From



Date To



Audit Type None

Go

### ACTIVITY

[16/08/2018 09:51] VIVIAN LAU PEI FENG:

16.8.18 liability clear via merimen

[15/08/2018 16:42] VIVIAN LAU PEI FENG:

seek liability via merimen

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2035316	21/01/2019 12:56	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SLU5189D	SHA3522R	10.70

Our Ref SLU5189D  
Your Ref SHA3522R  
Date 29-Nov-2018

**LETTER OF DEMAND**

FAX: 67410892

LKK AUTO CONSULTANTS PTE LTD  
51 Ubi Avenue 1, #01-25 Paya Ubi Industrial Park  
Singapore 408933

Attn: Motor Claims Department

Dear Sir / Madam ,

**ACCIDENT INVOLVING SLU5189D AND SHA3522R ON 07 AUGUST 18  
ALONG BIDEFORD RD OUTSIDE PARAGON PICKUP POINT**

We act for owner of motor vehicle no.SLU5189D ,who was involver in the above accident.  
Our client has suffered loss and damage as a result of your insured's negligence in the driving of  
motor vehicle no. SHA3522R

We quantify our client's claim as follow

Cost of Repair	\$ 4,400.00
Loss of Rental for 09 Days	\$ 1,080.00
LTA SEARCH	\$ 7.45
Total	<u>\$ 5,487.45</u>

Yours Truly ,



PLATINUM WERKZ  
UEN: 2017351140  
51 Ubi Ave 1, #01-25  
Paya Ubi Industrial Park, S408934  
Tel: 5741 8810  
E: gmm@platinumwerkz@gmail.com

**PLATINUM WERKZ PTE LTD**  
**MAX OH**  
**97659745**





M/S  
ATTN  
TEL  
OUR VEHICLE  
YOUR VEHICLE  
ACCIDENT DATE  
RE:  
SURVEYOR

LKK AUTO CONSULTANTS PTE LTD  
Motor Claim Department  
SLU5189D  
SHA3522R  
7-Aug-2018 9:35  
Third Party Claim  
ADRIAN LING ( LKK AUTO CONSULTANTS PTE LTD )

W

PROGRESS CLAIM

No :

Date: 29-Nov-2018

S/N	Description	Days	Rate	Amount
1	Cost of Repair			\$ 4,400.00
2	Loss of Rental for 09 Days	9	\$ 120.00	\$ 1,080.00
3	LTA Search		\$ 7.45	\$ 7.45
TOTAL				\$ 5,487.45

PLATINUM WERKZ PTE LTD

27

MAX OH  
97659745

PLATINUM WERKZ  
UEN: 201735188D  
51 Ubi Ave 1 #01-25  
Eco-ube Industrial Park, S(408934)  
Tel: 6741 0810  
E: platinumwerkz@gmail.com



PLATINUM WERKZ  
UEN: 201735168D  
53 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park, S(408934)  
Tel: 6741 0610  
E: platinumwerkz@gmail.com

LETTER OF AUTHORITY TO PLATINUM WERKZ

CLAIMANT: AMPM AUTO  
ACCIDENT INVOLVING SLU5189D AND SHA3522R ON 07 August 18  
AT BIDEFORD RD OUTSIDE PARAGON PICKUP POINT

1. I hereby irrevocably appoint PLATINUM WERKZ to be my workshop in respect of my claim.


2. My workshop is authorized to conduct the following:

(a) To receive and keep records of all correspondences including Letter of Demand between my lawyers and 3<sup>rd</sup> party insurers pertaining to the conduct of my workshop until my claim is settled. I will liaise with my workshop and/or contact my lawyers directly if I require to have sight and/or record of any of the correspondences.

(b) To give instructions to commence legal proceedings in court in my name against the third-party driver and/or his employers, if applicable.

(c) My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or his insurers.

3. I understand and accept that until I revoke my said workshop's authority in writing to you, I am bound by all instructions given by my said workshop to you.

  
\_\_\_\_\_

SIGNATURE  
NAME OF AUTHORISED SIGNATORY

07 AUG 2018  
\_\_\_\_\_  
DATE



\_\_\_\_\_  
COMPANY STAMP

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18080190  
Claimant Ref: SLU 5189D

We/I, Platinum Werkz Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,200.00 (<sup>global sum</sup>~~(repair cost)~~), S\$            (loss of use/rental), S\$            (search fee), vehicle no. SLU 5189D that was damaged pursuant to the accident which occurred on 07/08/2018 (date) at Bideford Road (location) involving vehicle no. SHA 3522R (insured vehicle). This is pursuant to the inspection conducted on 10/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AMPM AUTO ("the third party claimant") of vehicle no. SLU 5189D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLU 5189D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,200.00 to Platinum Werkz Pte Ltd

Dated this 28 day of February 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

MAX OH QIN SHENG

SA 331584G

APT BLK 217 SUMANG

WALK # 04-224, 5823217

Singaporean

Manager

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



LWP

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198K

51 Ahm KVL 1 # 1-15

Paya Ubi and Park (S) 408733

-

-

Date 29-Nov-2018

Our Ref: SLU5189D

53 Ubi Avenue 1,  
#01-25 , Paya Ubi Industrial Park ,  
Singapore 408934.

FINAL BILL FOR VEHICLE NO: SLU5189D

MODEL:TOYOTA C-HR HYBRID 1.8G CVT

LUMP SUM REPAIR \$ 4,400.00

INCLUDING SUPPLY OF PART & LABOUR ,  
PANEL BEATING & SPRAY PAINTING

GRAND TOTAL \$ 4,400.00

PATINUM WERKZ PTE LTD

  
MAX OH  
97659745

PATINUM WERKZ  
PTE LTD  
53 UBI AVENUE 1,  
#01-25, PAYA UBI INDUSTRIAL PARK,  
SINGAPORE 408934  
TEL: 6745 1113  
EMAIL: info@patinumwerkz.com





EAZY RENTALS PTE LTD Company Registration No. 201723629E  
Address: 10 Buroh Street West Connect Building #02-20 Singapore 627564  
Tel: 64641245 Fax: 64640242 Email: [accts.apexautomotive@gmail.com](mailto:accts.apexautomotive@gmail.com)

PLATINUM WERKZ  
53 UBI AVENUE 1 #01-25  
PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

ATTN: ACCOUNT DEPARTMENT

## INVOICE

SJP1791R HYUNDAI AVANTE

Dates	Amount (\$) \$120 / Day
07 AUGUST 2018 – 15 AUGUST 2018	09 DAYS
Total Payable	\$1080

### Payment

- 1) Cheque should be crossed and made payable to Eazy Rentals Pte Ltd OR
- 2) Transfer to Ocbc - 712395052001 with a transfer proof





# EAZY RENTALS

Your Best Car Rental Provider

EAZY RENTALS PTE LTD Company Reg No. 201723629E  
Address: West Connect Building 10 Buroh Street #02-20, Singapore 627564  
Tel: 64641245 Fax: 64640242 Email: accts.apexautomotive@gmail.com



## Vehicle Rental Agreement

VCL No: \_\_\_\_\_

### Hire/ Company

Name: AMPM AUTO

Contact Person: MR LEONG

Address: -

Tel: 81334248

### 1<sup>st</sup> Driver

Name: LEONG CHEN WEI

Contact Person: -

Address: 46 WOODLANDS DR 16# 08-49  
737777

Tel: 81334248

HP: -

Occupation: -

Date of Birth: 31 May 2006

Passport / NRIC: A S8705601E

Driver's Licence No: S8705601E

Driving Experience: -

Country of Issue: Singapore

Expiry Date: -

### Additional Driver

Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_

Tel: \_\_\_\_\_

HP: \_\_\_\_\_

Occupation: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Passport / NRIC: \_\_\_\_\_

Driver's Licence No: \_\_\_\_\_

Driving Experience: \_\_\_\_\_

Country of Issue: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

### Payment Mode

☒ CASH

☐ AMEX

☐ MASTERCARD

☐ VISA

☐ DINERS

☐ CHEQUE

Deposit: \_\_\_\_\_

CHEQ / CARD NO: \_\_\_\_\_

CASH: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

No of Key Given: \_\_\_\_\_

Remarks / Delivery Location

No of Remote Control: \_\_\_\_\_

07 August 2018 to 15 August 2018 (09 Days)

\$120 per day

Total: \$1080

### Vehicle Details

Vehicles No: SJP1791R

Make / Model: Hyundai Avante

Date Out: 07 August 2018

Time Out: 1pm

Mileage Out: \_\_\_\_\_

Time In: \_\_\_\_\_

Mileage In: \_\_\_\_\_



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Tel: 64641245 Fax: 64640242 Email: accts.apexautomotive@gmail.com

**Replacement Vehicle**

Vehicles No: \_\_\_\_\_ Make / Model: \_\_\_\_\_  
Date Out: \_\_\_\_\_ Time Out: \_\_\_\_\_  
Mileage Out: \_\_\_\_\_ Time In: \_\_\_\_\_  
Mileage In: \_\_\_\_\_

**Petrol Level**

Out	E	1/8	2/8	3/8	4/8	5/8	7/8	F
In	E	1/8	2/8	3/8	4/8	5/8	7/8	F

**Charges:**

Daily	Per day	\$ _____
Weekly	Per Week	\$ _____
Monthly	Per Month	\$ _____
Weekend		\$ _____
Others		\$ _____
	Sub Total	\$ _____
	Total Charges	\$ _____



**Contract Period**

\_\_\_\_\_ Months From Start Date \_\_\_\_\_

Rent out by



Hirer's Signature

Additional Driver's Signature

\_\_\_\_\_

I have read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge / credit card payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given to EAZY RENTALS PTE LTD in connection with this agreement is true.



## EAZY RENTALS

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Tel: 64641245 Fax: 64640242 Email: accts.apexautomotive@gmail.com  
GENERAL DEFINITIONS

- a. EAZY – means EAZY RENTALS PTE LTD, which include it's successors-in-title and assigns
- b. RENTER – means the person(s) signing this agreement, any other person or entity which caused charges to be incurred under this agreement, and any ADDITIONAL DRIVER shown on the front page of this agreement or otherwise permitted to drive the vehicle with the written consent of EAZY. Any individual, not permitted to drive the vehicle according to the agreement, who drives the car will incur a penalty of \$53,000.00 payable by the renter, in accordance to the agreement.
- c. VEHICLE – means the motor vehicle or any substitute or replacement vehicle described in this agreement and/or other Form of Records, includes all tires, tools, accessories, equipment, keys, parts and vehicle documents in or on the vehicle.

THE TERMS AND CONDITIONS FOR RENTAL MENTION ON BOTH PAGES FORM AN INTEGRAL PART OF THIS VEHICLE RENTAL CONTRACT. BY SIGNING THIS CONTRACT THE RENTER CONFIRMS HAVING READ THE TERMS AND CONDITIONS FOR RENTAL AND OF GIVING HIS UNCONDITIONAL APPROVAL TO THE STIPULATIONS OF THE TERMS AND CONDITIONS FOR RENTAL.

1. The RENTER acknowledges that the VEHICLE is the property of EAZY and that the VEHICLE is in perfect running condition. The RENTER is under obligation to return the VEHICLE together with all tires, tools, accessories and equipment on the pre-arranged date, or an earlier date if EAZY requests for it, in as good order and condition as it was when it was collected by the RENTER from EAZY.
2. Fuel is at the RENTER's expense. All VEHICLES are delivered with fuel and must be returned with the same amount of fuel as at the time of delivery. In the event the RENTER is unable to fill up the fuel for the VEHICLE, EAZY will charge the RENTER \$530 per 1/8 of petrol. If the vehicle is not in a clean condition upon return, Cleaning fees of \$550 shall be charged to the RENTER (Wash & Vacuum).
3. The RENTER agrees to take proper care of the VEHICLE and to drive the same in a careful and skilful manner, observing the traffic regulations and laws. In the event of any breach thereof, the RENTER shall pay all fines and penalties which may be incurred, and shall also answer all Police and Traffic Court Summonses, including all notices and inquiries in connection therewith. In particular the RENTER is to ensure that:
  - a. At all times the VEHICLE must be provided with sufficient engine oil, water/coolant, fuel and the prescribed tire pressure;
  - b. When not in use the VEHICLE must be properly parked and locked;
  - c. The driver cannot exceed the speed limit at all times.The RENTER shall be liable for any damages to the VEHICLE due to a lack of proper care when in possession of the VEHICLE.
4. The full rental cost calculated on the basis of the daily rental charge, is payable by the RENTER in advance, upon delivery of the VEHICLE to the RENTER. At the expiration of this rental contract, i.e. when the VEHICLE is returned to the location indicated in this contract, any additional rental charges, or related costs, which may have been incurred, shall become due for immediate payment.
5. The refundable deposit specified by EAZY from time to time, is payable by the RENTER to EAZY on delivery of the VEHICLE. EAZY shall be entitled to deduct from the said deposit, at its discretion and without notice to the RENTER, any amount due or owed by the RENTER to EAZY.
6. The RENTER shall use the VEHICLE with all reasonable care and shall not:
  - a. Use, or allow the use of the VEHICLE contrary to any law, rule or regulations in force in Singapore for any illegal purpose, or in any manner by which the VEHICLE might become liable to seizure, confiscation or forfeiture; or
  - b. Carry passengers in excess of the limit for which the VEHICLE is licensed; or
  - c. Carry passengers or property to reward; or
  - d. Participate in any race test or contest of for any purpose other than a domestic one; or
  - e. Use the VEHICLE for the purpose of giving driving lessons; or
  - f. Use, operate or drive the VEHICLE under the influence of any intoxicating substance or liquid; or under the influence of any drug; or
  - g. Do or allow or cause anything to be done, or omit to do, allow or cause anything to be done, whereby EAZY's standard vehicle insurance policy shall no longer be effective.That the VEHICLE will be driven only by the RENTER and that the RENTER is duly qualified drivers of 22 years of age and above, possesses at least 2 years of driving experience, and hold current and valid licence to drive the VEHICLE.
7. The RENTER shall not take the VEHICLE outside the Republic of Singapore without permission and shall keep the VEHICLE at all times in his possession and custody and not part with its possession or custody to any other person. If for any reason, the VEHICLE is taken out of Singapore without the prior permission or written consent of EAZY, the RENTER shall be held liable and fully responsible for all costs and expenses, including but not limited to damages, repairs, towing fee, fines or claims, of any nature.
8. The VEHICLE is NOT covered by a policy of insurance covering PERSONAL injuries to or death of the RENTER or his driver. Arrangement may however be made at the request of the RENTER to cover the VEHICLE with such a policy during the period of the hire up to a maximum coverage of \$520,000.00 upon the RENTER having agreed to pay the current rate of premium as evidenced by his initials in the P.A.I. (PERSONAL ACCIDENT INSURANCE) space provided on the front page hereof. A copy of such a policy is available for inspection at EAZY'S place of business for the time being. If the RENTER does not arrange for this insurance cover EAZY shall not under any circumstances be liable to make any payment to the RENTER, in respect of or to indemnify the RENTER against any loss, injury or damage sustained by the RENTER arising out of the use of the VEHICLE or as a result of any defect therein. Upon collection of the VEHICLE the RENTER shall be deemed to have satisfied himself that the VEHICLE is in all respects road worthy and in a proper and safe condition. The express of the insurance is fixed at \$55,000 excluding own damage.
9. The VEHICLE is insured under a standard motor vehicle insurance policy in accordance with laws of Singapore covering liability of the RENTER, in respect of third party injury or death and passenger risk liability. The RENTER agrees to be bound by the terms and conditions of the said policy, a copy of which is available for inspection. The RENTER agrees to protect the interest of EAZY and the insurance company in the event of accident by:
  - a. Obtaining names and addresses of all parties involved and witnesses and not admitting liability or guilt without advance notice to EAZY;
  - b. Not abandoning the VEHICLE without adequate provisions for safeguarding and securing same;
  - c. Giving detailed report including diagram even in cases of slight damage within 24 hours at the nearest police station;
  - d. Notifying EAZY's insurers immediately of such accidents and submitting a duly completed Motor Accident Report Form;
  - e. Delivering to EAZY all correspondence, writs or documents of any kind, received by the RENTER relating to any accident involving the VEHICLE while rented under the Agreement;
  - f. Comply with all requests by EAZY to provide assistance in any litigation or investigation of such accident.
10. The RENTER expressly agrees to pay EAZY on demand all time and mileage surcharges, minimum or other charges applicable to this rental at rates or in the amount specified herein and in the current tariff published by EAZY and in addition, to EAZY any and all damage and insurance claims, which he may have in this connection and agrees that the same be paid directly to EAZY.
11. EAZY cannot be held responsible for any damages, not covered by insurance, to the RENTER and any third party in connection with the operation and the rented VEHICLE as well as the loss or damage to articles stored or left in the VEHICLE during the rental period. The RENTER agrees to exonerate EAZY from all





**EAZY RENTALS**

Your Best Car Rental Provider

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responsibility in connection with any loss or damage or inconvenience caused by the belated delivery of the VEHICLE to the RENTER, possible motor troubles or any other causes.

12. The person(s) signing the Agreement assumes full personal responsibility, jointly and severally with the firm, person or organization, to the driver or all substitute drives in whose name he/they might sign.
13. Arising out of any breach by the RENTER or any of the terms and conditions of this Agreement;
  - a. The RENTER shall pay EAZY on demand all losses and damages suffered by EAZY arising out of any breach by the RENTER of any terms and conditions of this Agreement including, but not limited to any loss & damages suffered by EAZY from EAZY's loss of use or loss of the VEHICLE for any reason whatsoever.
  - b. The RENTER shall pay on demand all costs and expenses (including legal costs on a Solicitor and Client basis) incurred by or on behalf of EAZY for taking any legal proceedings to enforce the provisions of the Agreement.
  - c. The RENTER shall at all times indemnify EAZY against all losses, damages, claims, penalties, liabilities, and expenses including legal costs which may arise or incurred by EAZY.

PROVIDED HOWEVER, that if the VEHICLE is operated by the RENTER in accordance with all the terms and conditions of rental hereof, the RENTER's liability for damages arising out of any collision should be reduced if the RENTER had purchased (prior to such collision) the Collision Damage Waiver (C.D.W.) and agreed to pay the requisite fee as evidenced by the RENTER's initials in the C.D.W. space provided on the front page hereof. And further provided that if and only the VEHICLE is operated by the RENTER in accordance with all the terms and conditions of rental hereof, the RENTER's liability for any damage shall not exceed S\$5,000.00/- per accident.

14. If the VEHICLE is not returned to EAZY on the due date as stated in the front page hereof or if the RENTER is in breach of any of the terms of this Agreement, EAZY shall be entitled to repossess the VEHICLE at the RENTER's expenses at any time without giving him prior notice, and the RENTER hereby irrevocably authorize EAZY, its servants or agents to enter into and unto any premises in which the VEHICLE may be in, to repossess the same without being liable to any actions proceedings at the suit of the RENTER or any persons claiming under or through him.
15. The RENTER is responsible for Electronic Road Pricing fees during the operative hours.
16. EAZY may provide the GPS Navigation systems in conjunction with its car rental service. However, the quality and coverage of the service is dependent on various factors and may be impaired by geographic, atmospheric and other conditions or circumstances beyond EAZY's control. As such, EAZY will not be liable and/or responsible to compensate RENTER arising from the non-performance of the GPS Navigation system.
17. The VEHICLE may be equipped with Global Positioning System - Tracking Hardware to locate the position of the VEHICLE. The RENTER shall not demand to remove the GPS device from the VEHICLE and shall indemnify EAZY free from all claims including but not limited to privacy act and allowed EAZY at any time to monitor the position of the VEHICLE.
18. The VEHICLE may be equipped with Engine Immobilize System. If the RENTER is in breach of any of the terms of this Agreement, EAZY reserve all it's rights to immobilize the VEHICLE without giving prior notice to the RENTER. EAZY shall be entitled to repossess the VEHICLE at the RENTER's expenses. Any mishap that may arise while enforcing it shall be under the full responsibility of the RENTER. The RENTER shall at all times keep EAZY fully indemnified against all claims whatsoever.
19. No relaxation, forbearance or indulgence by EAZY in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and power of EAZY.
20. This agreement and VEHICLE cannot be assigned or transferred by RENTER. The RENTER remains responsible regardless of any attempted assignment.
21. If the RENTER used the rental vehicle for racing, exiting Singapore WITHOUT EAZY's written consent, sublet or lend the VEHICLE, without authorization by EAZY, the RENTER will be liable to pay EAZY a "compensation" of S\$3000.00/- for each incident of non-compliance.
22. If the autolock of the VEHICLE is activated, the RENTER has to pay a fee of S\$200/- for the autolock to be opened using the spare key. In the event that the spare key is not available, the RENTER will have to bear the costs of getting a locksmith to unlock the door.
23. If the car engine is left idling for more than 40 mins, the RENTER will be liable to pay S\$180/- and all related costs arising from this act.
24. If the vehicle is involved in an accident, the RENTER has to inform EAZY immediately. No repair is to be done without the EAZY's approval. If the RENTER is caught repairing the vehicle at any workshop not authorized by the EAZY, the RENTER is liable to pay EAZY a compensation of S\$3000.00/-
25. Compensation upon breach of contract
  - a. Failure to pay. If the Renter fails to pay any amounts due under this agreement and that failure continues for Five Calendar Days, EAZY shall be entitled to repossess the VEHICLE at the RENTER's expenses at any time without giving the RENTER prior notice and the RENTER hereby irrevocable authorize EAZY, its servants or agents to enter into and unto any premises in which the VEHICLE may be in order to repossess the same without being liable to any actions or proceedings at the suit of the RENTER or any persons claiming under or through him. RENTER shall be liable for a S\$3000.00 compensation fee or the breach of obligation to pay.
  - b. Early termination of contract. If the renter terminates the contract before the contract end date, whether or not notice has been served, Eazy shall be entitled to an early termination fee of S\$3,000.00. EAZY shall be entitled to repossess the VEHICLE at the RENTER's expenses at any time without giving the RENTER prior notice and the RENTER hereby irrevocably authorize EAZY, its servants or agents to enter into and unto any premises in which the VEHICLE may be in order to repossess the same without EAZY being liable to any actions or proceedings taken by the RENTER or any persons claiming under or through him
26. Fair usage policy. Use of the VEHICLE shall be subjected to the VEHICLE being used in a fair manner. Usage of the car is only limited to the named drivers in the agreement. Usage of the VEHICLE shall be subjected to no more than 10 hours of usage per day (24 hours) or no more than 400 kilometres per day (24 hours), whichever comes first. Renter shall be liable for any wear and tear that arise from not adhering to the fair usage policy.
27. This agreement shall be governed by and is construed in accordance with the laws of Republic of Singapore.

**In case of any Emergency please contact:**

Accident: Sylvester - 8161 8974, Xiao Hei - 8177 7433, 98782341

Towing: 9182 8211, 9742 9311, 8348 4004

Tow To: Galaxy Auto Care Pte Ltd. Address: 13 Kaki Bukit Road 4, #01-23 Bartley Biz Centre, 417807 HP: 90108488 William

24 Hours Lock smith: 9382 1637

I / we have read and agree to the above-mentioned terms and conditions.

Hire's Signature

Eazy Rentals Pte Ltd



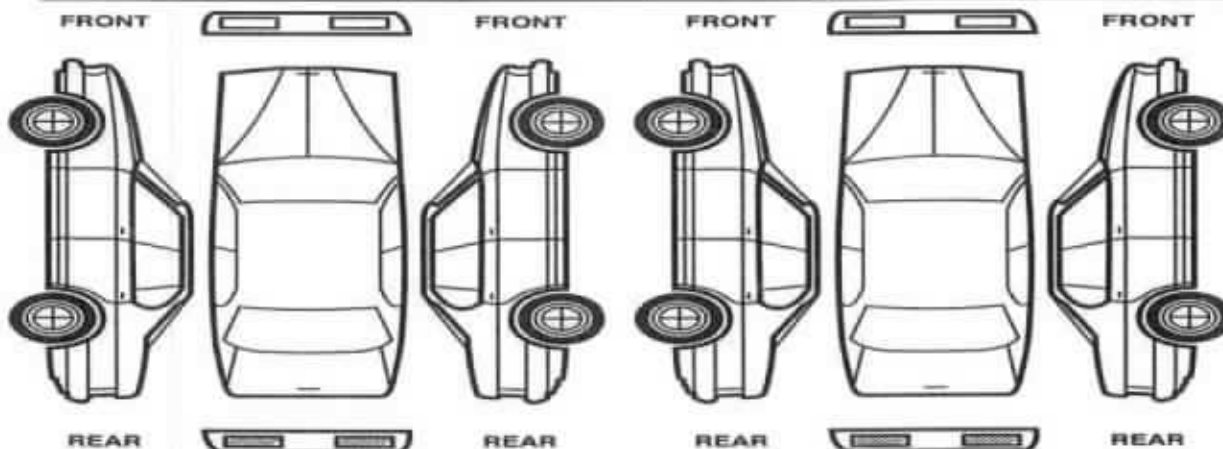


# EAZY RENTALS

Your Best Car Rental Provider

EAZY RENTALS PTE LTD Company Reg No. 201723629E  
Address: West Connect Building 10 Buroh Street #02-20, Singapore 627564  
Tel: 64641245 Fax: 64640242 Email: accts.apexautomotive@gmail.com

<b>Vehicle Check List</b>		<b>VCL No:</b>			
Vehicle Number: <u>SJD1791R</u>					
Make / Model: <u>Hyundai Accent</u>					
Cleanliness: _____					
Purpose: _____		Replacement for Vehicle No: _____			
Recipient's Name: _____					
Recipient's Address: _____					
Contact: _____					
<b>CHECK OUT LIST</b>		<b>CHECK IN LIST</b>			
Check out list: _____		Check out list: _____			
Time out: _____		Time out: _____			
Mileage out: _____		Mileage out: _____			
Petrol (min 95) E 1/8 2/8 3/8 4/8 5/8 7/8 F		Petrol (min 95) E 1/8 2/8 3/8 4/8 5/8 7/8 F			
Please tick appropriate box below:					
<b>INTERIOR / EXTERIOR</b>	<b>OUT</b>	<b>IN</b>	<b>INTERIOR / EXTERIOR</b>	<b>OUT</b>	<b>IN</b>
Radio/ CD Player/DVD Player	<input checked="" type="checkbox"/>		Radio/ CD Player/DVD Player		
CD Cartridge	<input checked="" type="checkbox"/>		CD Cartridge		
Cigarette Lighter	<input checked="" type="checkbox"/>		Cigarette Lighter		
Rubber Mats/Carpets	<input checked="" type="checkbox"/>		Rubber Mats/Carpets		
Reverse Sensor	<input checked="" type="checkbox"/>		Reverse Sensor		



Remark:		Remark:	
KINDLY REMOVE YOUR CASH & VALUABLES FROM VEHICLE			
THE MANAGEMENT SHALL NOT BE LIABLE FOR ANY LOSS OF CASH, VALUABLE OR ANY ARTICLES OF IMPORTANCE FROM THE VEHICLE.			
ATTENTION: SMOKING AND CARRIAGE OF ANY OBJECT WITH FOUL SMELL IS STRICTLY PROHIBITED. IF FOUND			
CHECK OUT BY: _____		CHECK OUT BY: _____	
ACKNOWLEDGE		ACKNOWLEDGE	
& RECEIVED BY: _____		& RECEIVED BY: _____	
SIGNATURE _____		SIGNATURE _____	
HIRER'S NAME: _____		HIRER'S NAME: _____	



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Aug 2018 / 14:42:59

Receipt Date/Time : 07 Aug 2018 / 14:42:59

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180807-001303

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA3522R As at 07 Aug 2018/09:35:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA3522R Enquiry Fee 20180807144140431369	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180807144211545	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)




































Direct Settlement



















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Aug 2018 <a href="#">Edit Reg</a>		08 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>AMPM AUTO</b> , Co. Reg. No.: 53359134A								
Vehicle Reg. No.:	<b>SLU5189D</b>	Date of Loss:	07/08/2018 09:00 - :59 [8 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18080190</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHA3522R</b>	Policy No. (Claimant):	5096276028						
		Excess:							
Repairer:	<b>Platinum Werkz Pte Ltd (HQ)</b> 53 Ubi Ave 1 01-25 Paya Ubi Industrial Park, 408934 Ubi - Tel: 6741 610								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 23/08/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (24/01/2019): Alert - Adj Mandate Approved (S\$5207.45) - SLU5189D - Claim Handler: Sherini Pillai...</li> <li>III_SG (15/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SLU5189D - Claim Handler: Sherini Pillai</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLU5189D (MCT18080190)  
[SHA3522R]  
TP  
AMPM AUTO  
Aug 7 2018 9:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Platinum Werkz Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
2	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
3	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
4	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
5	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
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7	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
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18	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
19	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
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26	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
27	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
28	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
29	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
30	29/11/18 16:57	General View					 Load JPG		<input checked="" type="checkbox"/>	
31	29/11/18 16:58	Reinspection Photo					 Load JPG		<input checked="" type="checkbox"/>	
32	29/11/18 16:58	Reinspection Photo					 Load JPG		<input checked="" type="checkbox"/>	
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34	29/11/18 16:58	Reinspection Photo					 Load JPG		<input checked="" type="checkbox"/>	
35	29/11/18 16:58	Reinspection Photo					 Load JPG		<input checked="" type="checkbox"/>	
36	29/11/18 16:58	Reinspection Photo					Load JPG		<input checked="" type="checkbox"/>	
37	29/11/18 16:58	Reinspection Photo					Load JPG		<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	29/11/18 16:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	29/11/18 16:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	29/11/18 16:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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42	29/11/18 16:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	29/11/18 16:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/08/18 14:06	EMAIL FROM III DD 08082018	 Load PDF	
2	13/08/18 14:06	TP GIA REPORT	 Load PDF	
3	13/08/18 14:06	WKSP NOTICE	 Load PDF	
4	21/01/19 13:01	WORKSHOP INVOICE	 Load PDF	
5	21/01/19 13:01	LTA SEARCH	 Load PDF	
6	01/03/19 15:17	TP Estimate-Marked	 Load PDF	
7	08/03/19 09:35	AUTHORISATION TO ACT FORM	 Load PDF	
8	08/03/19 09:35	DISCHARGE VOUCHER	 Load PDF	
9	08/03/19 09:35	RENTAL RECEIPT	 Load PDF	
10	08/03/19 09:35	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/08/18 08:46	Singapore Accident Statement	 Load PDF	
2	12/12/18 09:55	Letter of Demand from Third Party PLATIUM WERKZ DIRECT SETTLEMENT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014594/AFB3Q2

Date: 08/03/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No : SLU5189D

Insured Vehicle No :

SHA3522R

Date of Loss: 07/08/2018

Nature of Claim:

TP

Claim No: MCT18080190

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLU5189D

Make &amp; Model: TOYOTA C-HR HYBRID, 1.8 E G CVT (A)

Engine No: 2ZR8245837

Reg. Date: 05/12/2017 (Man. Year: 2017)

Chassis No: ZYX102086661

Colour: Blue

Odometer: 54057 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50 R18

Rear Tyre Size:

225/50 R18

Front Left Side: Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,690.25	4,617.25	1,073.00	18.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,460.00	930.00	1,530.00	62.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,150.25</b>	<b>5,547.25</b>	<b>2,603.00</b>	<b>31.94</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,400.00</b>		
<b>Nett Amount (S\$)</b>	<b>8,150.25</b>	<b>4,400.00</b>	<b>3,750.25</b>	<b>46.01</b>
<b>+ Car Rental (8.0 x S\$100.00/day) (S\$)</b>		800.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>5,207.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>5,200.00</b>		

## INSPECTION

Date of Assignment: 08/08/2018

Date Inspected: 10/08/2018 Inspected At:

Platinum Werkz Pte Ltd (HQ)  
53 Ubi Ave 1 01-25 Paya Ubi Industrial  
Park  
Singapore 408934

Estimated Period of Repair: 5.0 days

---

**Adjuster:** ADRIAN LING

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2019)
<b>Parts:</b>	M1-SUV	TOYOTA C-HR HYBRID 1.8 E G CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLU5189D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Not Necessary	1,089.00 FL	*- FL
2	1		*FRONT HEADLAMP RH	Cut	2,501.00 FL	*2,501.00 FL
3	1		*FRONT FENDER RH	Buckled	733.00 FL	*733.00 FL
4	1		*FRONT FENDER GARNISH RH	Deformed	209.00 FL	*209.00 FL
5	1		*FRONT BUMPER	Deformed	874.00 FL	*874.00 FL
6	1		*FRONT BUMPER GARNISH (BELOW)	Cut	494.00 FL	*494.00 FL
7	1		*FRONT BUMPER GARNISH (TOP)	Cut	391.00 FL	*391.00 FL
8	1		*FRONT BUMPER LAMP (TRIANGLE) RH	Cracked	363.00 FL	*363.00 FL
9	1		*FRONT BUMPER RETAINER RH	Necessary	58.00 FL	*58.00 FL
10	1		*FRONT FENDER INNER SHIELD RH	Not Necessary	195.00 FL	*- FL
11	1		*SPORT RIM RH FRONT	Cut	450.00 FS	*400.00 FS
12	1		*NUMBER PLATE C/W FRAME	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,417.00</b>	<b>6,023.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,726.75</b>	<b>1,405.75</b>
<b>Total Parts (\$\$)</b>	<b>5,690.25</b>	<b>4,617.25</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO CHECK WIRING	New	60.00	30.00
2	LABOUR TO PANEL BEAT ,REPAIR ,REMOVE ,REFIX ,WELD AND CUT	New	1,200.00	400.00
3	SPRAY PAINTING TO AFFECTED AREAS	New	1,200.00	500.00
Gross Labour Cost (S\$)			2,460.00	930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >