

Surveyor:

*Imp*

DOI:

ASSIGNMENT

*28/8/18*

Date / Time:

*8/11/2018*

Registered in Merimen:

*12/08/2018*

Pre-assign / CCU / FTE

*SJA 4608M*



Insured Vehicle No.

*MD. BOHAMRIZA B. HAMMAL*

Claim No. :

Name of Insured

Policy No. :

*PNPV 2018. 00006184*

Insured Tel No.

HP: *9833460*

Make / Model :

*KIA PICANTO*

Excess Sec II :SS

D.O.A: *4/8/2018*

Place of Accident :

*ADAMANTY PARK*

Is driver the owner? (  YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Driver Tel No. :

(V/L:  YES / NO)

Insured Liability :

% Final ? Yes / No

*SLW 3342E*



INSRS: WSP: *1cah motor*  
Tel: Liability: RMKS:



INSRS: WSP:  
Tel: Liability: RMKS:



INSRS: WSP:  
Tel: Liability: RMKS:



INSRS: WSP:  
Tel: Liability: RMKS:

Date/Time

*14/8/18*  
*SLW 3342E. WATIME 0011054/184 ; D.O.A: 19/06/2018*  
*SJA 4608M - X*

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

*20.8.18 Enam vsp liability claim.*

*14.09.18 File PPRs TO TYPIS TO PREPARE REPORT.*

RECEIVED 7 SEP 2018

RECEIVED 0 1 2018

*14.09.18 PERMISH TP UNDER DIFF BY O.P.*

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: *14.09.18*

Confirm with: *lm*

Confirm by:

Repair Cost: *Plp* *SS 2,050.40*

( *3* days) Reduction: *37* %

Email  Call

FINAL SETTLEMENT

Date/Time: *30.10.18*

Confirm with: *FRBPZ*

Email  Call

Final Liability: *% 100*

(Agreed / Assessed) BOLA S/N No. : *25*

If NO or B 28, Ass. Lia :

Repair Cost: *w/651* *SS 2,193.93*

*01 REVERSED MH PARKED TP.*

Loss of Rental (LOR): *SS -* (  days)

Loss of Use (LOU): *SS 180.00* (*560* x *3* days)

Loss of Income (LOI): *SS -* (*5* x  days)

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GIA/LTA Search *SS -*

Medical: *SS -*

Disbursement: *SS -* (e.g. Tow/ Independent)

Legal Cost *SS -*

Total: *SS 2,373.93*

Global Sum *SS:*

FINAL PAYMENT

Date/Time: *30.10.18*

Confirm with: *F6692*

Email  Call

Payee 1: *SS 2,373.93*

Name 1: *KOH MOHA D. SHA. BND.*

Payee 2 (Strike if N.A.) *SS*

Name 2:

Payee 3 (Strike if N.A.) *SS*

Name 3:

GOVERNMENT  
*11/18*

- 1) Claim status: *Normal/Reject/Private Settle*
- 2) Report Format: *TP*
- 3) Survey fee: *500*

ASS. REC. BY Adrian King

REF:

14581 (Aerb) . @

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : **Yes** or **No**

GIA / PR Seen: \_\_\_\_\_ Consistent? : **Yes** or **No**

Est. Repairs: 3 days Res.: **Yes** or **No**

Lum Sum: - % 3 Val.: **Yes** or **No**

CA / REV / REP. / 24 HRS

Vehicle: **IN / OUT**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: **SLW33A2E** . Yr Regn: **2018 / Feb.**

Type: **M.Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Honda Civic** cc **1597**

Colour: **Grey** . A/C: **Insured / Std / NI / NA**

Sp. Reading: **13682** T/Radio: **Insured / Std / NI / NA**

Eng/No: \_\_\_\_\_  
C/No: **MRHFCS650HT000878** .

Gen. Cond: **Good** / Fair / Poor / Burnt

Steering: **In** / Jammed / Leaked / Burnt or

Brake: **In** / Jammed / Leaked / Burnt or

Mod: **Nil** / R/Rim / STD A/Rim or

Tyre Size: F: **HK 215/55R16** .

R: **215/55R16** .

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or **Hankook** .

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal: **06** mm R/Bal: **06** mm

L/Bal: **06** mm L/Bal: **06** mm

D.O.A. \_\_\_\_\_ D.O.I. **28/08/18** .

Survey held at **Kah Motor**

Des. of Damages: Frt / Rear / **NIS** / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

**TP FWD.**

HP: + 2050 40 (RED: + 777 57 27/)

Date/Time, File Pass In?

: Prefi. Report

1)

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Report Format :

Lump Sum / L.B.I. (\$) \_\_\_\_\_

Add Fee:  Site Insp (\$ \_\_\_\_\_)

Interview (\$ \_\_\_\_\_)

Tech. Invs (\$ \_\_\_\_\_)

Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\_\_\_\_\_ x \_\_\_\_\_ = \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TOTAL



**HONDA**  
**KAH MOTOR CO. SDN. BHD.**  
 (A Member of the Oriental Holdings Berhad)  
 Service and Body Repair  
 Tel: +65 6841 3838 Website: www.honda.com.sg  
 For 24-hours Roadside Assistance, Call 98203838

*Kindly Help to arrange  
 Surveyor to survey this  
 Vehicle Thanks*

# QUOTATION

GST Reg No.: M200050223  
 Company Ref. No.: S60FC1380G

<b>Customer</b> : FWD INSURANCE (S) PTE LTD 6 TEMASEK AVENUE #18-01 #18-01 SINGAPORE 038986	<b>Document No.</b> : SQT18003292	<b>Page</b> : 1
<b>Registration No</b> : SLW3342E	<b>Date</b> : 7. Aug 2018	
<b>Chassis No</b> : MRHFC5650HT000878	<b>Customer No.</b> : WZF001	
<b>Model</b> : CIVIC 1.6 VTI YM2017	<b>Svc Advisor</b> : LIM CHOU SIONG	
<b>Owner's Name</b> : TEO CHUN CHENG	<b>Engine No</b> : R16B22001335	
<b>Ins Policy No.</b> :	<b>Date   Time</b> : 7. Aug 2018 10:42:08 AM	
<b>Date of Accident</b> : 4/8/2018	<b>Surveyor Name</b> :	
	<b>Survey Date</b> :	
	<b>Authorisation Date</b> :	

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: TEO CHUN CHENG OWNER INSURER: AVIVA LTD ACC DATE: 4/8/2018 SURVEYED BY: DATE: REF NO: TP INSURER: FWD INSURANCE (S) PTE LTD TP VEH: SJQ4608M						
67010-TEA-T00ZZ	PANEL COMPR.FR.DOOR <i>Dented</i>	1	761.40	25	571.05	39.97	✓ 611.02
72425-TBA-A01	MOLDING ASSYR.FR.DOOR SASH <i>new</i>	1	25.80	25	19.35	1.35	✓ 20.70
72828-TEA-T01	SEALRR.DOOR LOWER <i>new</i>	1	6.10	25	4.57	0.32	✗ 4.89
	<b>Sum Item</b>				<b>594.97</b>	<b>41.64</b>	<b>636.61</b>
BOMISC1	REPLACE FR R DOOR, REPAIR RR R DOOR & OTHER DAMAGE	1	1200.00		1200.00	84.00	<i>560</i> 1284.00
BP02R	SPRAY PAINTING ON FR R DOOR & RR R DOOR	1	1000.00		1000.00	70.00	<i>900</i> 1070.00
	<b>Sum Labor</b>				<b>2200.00</b>	<b>154.00</b>	<b>2,354.00</b>

Survey By	<u>Ashap hiny</u>	<i>C. S Lim</i>	<b>Total Amount</b>	2,794.97	195.64	2,990.61
Date & Time	<u>28/08/18</u>	<i>SP1006303 (101)</i>	<b>Total (Inclusive of GST)</b>			<b>2,990.61</b>
Excess						
Status	<u>Not Authorized</u>					
Signature	<u><i>[Signature]</i></u>	<i>03 days.</i>				

Printed on 7/8/2018 7:04:28 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)



# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022  
255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

11/9/2018  
Attn: Adrain Ling (L.K.K.)

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

3 days

<b>Customer:</b>	WZF001 / FWD INSURANCE (S)	<b>Document No:</b>	SVO18051435
<b>Chassis No:</b>	MRHFC5650HT000878	<b>Printed By:</b>	CSLIM
<b>License No:</b>	SLW3342E	<b>Order Date:</b>	3. September 2018
<b>Mileage:</b>	14136	<b>Order Time:</b>	9:01:29 AM
<b>Engine No:</b>	R16B22001335	<b>Service Advisor:</b>	LIM CHOU SIONG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Incld GST
	TP DIRECT SETTLEMENT (J/NO: 71159) OWNER: TEO CHUN CHENG OWNER INSURER: AVIVA LTD ACC DATE: 4/8/2018 SURVEYED BY: ADRAIN LING ( L.K.K. ) DATE: 28/08/2018 @ 14:50PM REF NO: TP INSURER: FWD INSURANCE (S) PTE LTD TP VEH: SJQ4608M						
67010-TEA-T00ZZ	PANEL COMPR.FR.DOOR	1	761.40	25	571.05	39.97	611.02
72425-TBA-A01	MOLDING ASSYR.FR.DOOR SASH	1	25.80	25	19.35	1.35	20.70
	<b>SUM PARTS:</b>				<b>590.40</b>	<b>41.32</b>	<b>631.72</b>
BOMISC1	EXT-YJ REPLACE FR R DOOR, REPAIR RR R DOOR & OTHER DAMAGE PARTS.	1	560.00		560.00	39.20	599.20
BP02R	EXT-YBH SPRAY PAINTING ON FR R DOOR & RR R DOOR	1	900.00		900.00	63.00	963.00
	<b>SUM LABOUR:</b>				<b>1,460.00</b>	<b>102.20</b>	<b>1,562.20</b>
	<b>TOTAL SGD</b>				<b>2,050.40</b>	<b>143.52</b>	<b>2,193.92</b>
	<b>Total Payable (SGD)</b>						<b>2,193.92</b>

GST Amount is calculated from individual lines

Auto Consultants hence notify the Repainter of the following:

- Resurvey before/after spray painting
- Resurvey damaged part(s) during resurvey
- Resurvey is subject to confirmation
- Resurvey is on a "Without Prejudice" basis
- Resurvey modification(s) is allowed
- Resurvey item(s) must be resurveyed and subject to final approval from Insurance Company

Knownledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Auto Consultants hence notify the Repainter of the following:

- Resurvey before/after spray painting
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- Resurvey is on a "Without Prejudice" basis
- Resurvey modification(s) is allowed
- Resurvey item(s) must be resurveyed and subject to final approval from Insurance Company

Knownledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 20 August 2018 10:16 AM  
**To:** 'Lim Chou Siong'  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SLW3342E AGAINST SJQ4608M

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Chou Siong <cslim@honda.com.sg>  
**Sent:** Friday, 17 August 2018 10:36 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SLW3342E AGAINST SJQ4608M

Hi Asher,

May I Know Is The Liability Clear,

Your Insure Vehicle Number Is SJQ4608M, Accident Date 04/08/18, Thanks

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [cslim@honda.com.sg](mailto:cslim@honda.com.sg)  
Fax : 67480770 DID : 68465671 H/P : 81006303

**From:** Lim Chou Siong  
**Sent:** Tuesday, 7 August, 2018 7:12 PM  
**To:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SLW3342E AGAINST SJQ4608M

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLW3342E,

Your Insure Vehicle Number SJQ4608M, Accident Date 04/08/18,

Thank for your help.

Best Regards,

Lim Chou Siong  
Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [cslim@honda.com.sg](mailto:cslim@honda.com.sg)  
Fax : 67480770 DID : 68465671 H/P : 81006303

**From:** Printer Service  
**Sent:** Tuesday, 7 August, 2018 7:08 PM  
**To:** Lim Chou Siong <[cslim@honda.com.sg](mailto:cslim@honda.com.sg)>  
**Subject:** Attached Image



**Confidential Note:** The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

**RELEASE**

Claim Reference:	1201800005699
Surveyor's Reference:	CC4/FWD18008642/Aea3
TP Reference:	SLV 6532J

We, **ZERO GRAVITY** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLV 6532J** ("Vehicle") to accept the sum of **\$2,768.85**, being the amount claimed for **\$2,200.00** (repair costs), **\$556.40** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **07/05/2018** (date of accident) at / along **SERANGOON NORTH AVENUE 3** (location) involving vehicle no/s. **SLV 6532J** and **SJT 6204R**.

This is pursuant to the inspection conducted on **26/09/2017** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJT 6204R** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 17 day of Aug 2018

CLAIMANT



\_\_\_\_\_  
[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"

\_\_\_\_\_  
LWP

\_\_\_\_\_  
[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Aug 2018 22:32	<b>Cim Veh Model Changed</b>	(205675) HONDA CIVIC 1.6 VTI CVT (A).	[A] HOW MEI KWAN
2	12 Aug 2018 22:32	<b>Cim Created</b>	Reg No: SLW3342E, Acct Date: 2018/05/04, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: Aviva Ltd (HQ), Workshop: Kah Motor Co Sdn Bhd (Ubi)	[A] HOW MEI KWAN
3	12 Aug 2018 22:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
4	12 Aug 2018 22:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/08/21	[A] HOW MEI KWAN
5	12 Aug 2018 22:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	12 Aug 2018 22:32	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
7	13 Aug 2018 18:05	<b>Cim Registration Modified</b>	Pol No:->PNPV2018-00006184.	[I] Josey Loh
8	29 Aug 2018 16:23	<b>Label Added</b>	(20004):SJE,(20005):Direct Settlement .	[A] HOW MEI KWAN
9	29 Aug 2018 16:23	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
10	29 Aug 2018 16:25	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/08/21	[A] HOW MEI KWAN
11	11 Sep 2018 13:48	<b>Label Removed</b>	(20004):SJE.	[A] Asher Sng Rong Yi
12	11 Sep 2018 13:48	<b>Label Added</b>	(20004):SJE.	[A] Asher Sng Rong Yi
13	27 Sep 2018 14:36	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	27 Sep 2018 14:36	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/02/07.	[A] JOANNE LEE KHANG MIN
15	27 Sep 2018 14:36	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	03 Oct 2018 14:26	<b>Adj Mandate Request</b>	Cur.Req:2373.93:LIABILITY: 100% B:23 OI REVERSED HIT PARKED TP QUANTUM: (a) COR w/GST: \$2,193.92 + (b) LOU: \$180.00 (3days x \$60) Total: a+b = \$2,373.92 PLE ASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1901400	29/08/2018 16:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW3342E	SJQ4608M	10.70

## Print Received Message

This mail is associated with :

**\*SLW3342E (1201800009934)**  
**[SJQ4608M]**

TP

TEO CHUN CHENG

May 4 2018 5:00PM

[MOHAMED EDHAMRIZA BIN HAMWAL]

Kah Motor Co Sdn Bhd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 20/10/2018 19:39 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2373.93) - SLW3342E - Claim Handler: Lionel Tan

Approved:2373.93.



**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
15 Ubi Road 4  
Singapore 408610  
Tel : +65 6841 3838  
Fax : +65 6748 0770  
www.honda.com.sg

M/s FWD Insurance (S) Pte Ltd  
6 Temasek Avenue  
#18-01  
Singapore 038986

Date: 13/9/18

Your ref: Pls provide

Our ref: SLW3342E

Attn: Motor Claims Department

Dear Sir / Madam,

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING SLW3342E AND SJQ4608M ON 04.08.18**

We refer to the items(s) marked ( ✓ ) below:

- ( ✓ ) We refer to LKK - Asher's your email dated 30.08.18
- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- ( ) We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following:-

Repair Cost	<b>S\$2,193.92</b> payable to <b>Kah Motor Co Sdn Bhd</b>
Loss of Use	<b>S\$60.00 X 3 Days = S\$180.00</b> payable to <b>Teo Chun Cheng</b>
Rental	NIL
Third Party Insurer Search	NIL
LTA Search	NIL
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority

Thank you.

Yours faithfully,

Lim Chou Siong

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLW 3342 E

& (THIRD PARTY'S VEHICLE NO.) SJQ 4608m

ON 04/08/2018 ALONG Admiralty Park CP

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Teo Chun Chong

NRIC No : S7821549F

Vehicle No : SLW 3342 E

Date : 7/08/2018

**RELEASE**

Claim Reference:	1201800009934
Surveyor's Reference:	CC4/FWD18014581/Aea3
TP Reference:	SLW 3342E

We, **KAH MOTOR CO SDN BERHAD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLW 3342E** ("Vehicle") to accept the sum of **\$2,373.92**, being the amount claimed for **\$2,193.92** (repair costs), **\$180.00** (loss of rental/ use), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **04/08/2018** (date of accident) at / along **ADMIRALTY PARK CP** (location) involving vehicle no/s. **SLW 3342E** and **SJQ 4608M**.

This is pursuant to the inspection conducted on **28/08/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJQ 4608M** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

**This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.**

Dated this 01 day of 11 2018

CLAIMANT



\_\_\_\_\_  
[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"



\_\_\_\_\_  
LWP  
[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

WITHOUT PREJUDICE to:

Any Personal Injury Claims



# Service Tax Invoice

**Kah Motor Co. Sdn. Bhd.**  
 (A Member of Oriental Holdings Berhad)  
 15 Ubi Road 4, SINGAPORE 408610  
 Ubi Parts Centre  
 Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200060223  
 Company Ref. No. 560FC1380G

FWD INSURANCE (S) PTE LTD  
 6 TEMASEK AVENUE #18-01  
 #18-01  
 SINGAPORE, 038986  
 SINGAPORE

Customer No. : WZF001

Invoice No. : SINV-BS18001622  
 Invoice Date : 12/09/18  
 Order No. : SVO18051435  
 Reference :  
 Job Card No. : 71159  
 Date/Time Received : 07/08/18 / 10:42:08 AM  
 Licence No. : SLW3342E  
 Model : CIVIC 1.6 VTI YM2017  
 Car Chassis No. : MRHFC5850HT000878  
 Car Engine No. : R16B22001335  
 Mileage : 14136  
 Service Advisor : LIM CHOU SIONG 0427A  
 Served By : CSLIM  
 Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Incl GST
	TP DIRECT SETTLEMENT (J/NO: 71159) OWNER: TEO CHUN CHENG OWNER INSURER: AVIVA LTD ACC DATE: 4/8/2018 SURVEYED BY: ADRAIN LING ( L.K.K. ) DATE: 28/08/2018 @ 14:50PM REF NO: TP INSURER: FWD INSURANCE (S) PTE LTD TP VEH: SJQ4608M							
BOMISC1	EXT-YJ REPLACE FR R DOOR, REPAIR RR R DOOR & OTHER DAMAGE PARTS.	1	Hours	560.00		560.00	39.20	599.20
BP02R	EXT-YBH SPRAY PAINTING ON FR R DOOR & RR R DOOR	1	Hours	900.00		900.00	63.00	963.00
67010-TEA-T00ZZ	PANEL COMPR.FR.DOOR	1	Each	761.40	25	571.05	39.97	611.02
72425-TBA-A01	MOLDING ASSYR.FR.DOOR SASH	1	Each	25.80	25	19.35	1.35	20.70
<b>Sum Labor</b>						<b>1,460.00</b>	<b>102.20</b>	<b>1,562.20</b>
<b>Sum Item</b>						<b>590.40</b>	<b>41.32</b>	<b>631.72</b>
<b>Total SGD</b>						<b>2,050.40</b>	<b>143.52</b>	<b>2,193.92</b>
<b>Total Payable (SGD)</b>								<b>2,193.92</b>

Printed by CSLIM on 12 Sep 2018 at 7:01:28 PM

This is a computer generated invoice. No signature is required.  
 Please review your bill and advise us of any errors or omissions.  
 Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.  
 GST Amount is calculated from individual line(s)

Please give us your feedback by scanning the QR Code using mobile device.



**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Aug 2018 <a href="#">Edit Reg</a>		08 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,050.40</b> <a href="#">Edit Estimates</a>	<b>S\$2,050.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float:right">[Created by adjuster]</span>									
Insured:	<b>MOHAMED EDHAMRIZA BIN HAMWAL</b> , ID: S75265401								
Main Claimant:	<b>TEO CHUN CHENG</b> , ID: S7821549F								
Vehicle Reg. No.:	<b>SLW3342E</b>	Date of Loss:	04/05/2018 17:00 - :59 [2 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201800009934</b>	Policy/Cover Note No.:	PNPV2018-00006184 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJQ4608M</b>	Policy No. (Claimant):	10811659						
		Excess:							
Repairer:	<b>Kah Motor Co Sdn Bhd (Ubi)</b> 15 Ubi Road 4, 408610 Ubi - Tel: 68465671								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Lionel Tan</b> ]								
Claimant's Insurer:	<b>Aviva Ltd (HQ)</b> - Tel: (65) 6827 9966								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 21/08/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float:right"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (20/10/2018): Alert - Adj Mandate Approved (S\$2373.93) - SLW3342E - Claim Handler: Lionel Tan									
<b>ALL ASSOCIATED TASKS</b> <span style="float:right"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLW3342E (1201800009934)  
[SJQ4608M]  
TP  
TEO CHUN CHENG  
May 4 2018 5:00PM  
[MOHAMED EDHAMRIZA BIN HAMWAL]  
Kah Motor Co Sdn Bhd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>	Edit	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/18 16:25	<b>Adjuster Immediate Advice</b>	Load HTM	
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
2	11/09/18 13:49	<b>Chassis Number</b>	Load JPG <input type="checkbox"/>	
3	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
4	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
5	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
6	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
7	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
8	11/09/18 13:49	<b>General View</b>	Load JPG <input type="checkbox"/>	
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/08/18 22:34	<b>TP ESTIMATE + TP GIA REPORT</b>	Load PDF	
2	12/08/18 22:34	<b>ACKNOWLEDGEMENT EMAIL TO FWD DD 08.08.2018</b>	Load PDF	
3	12/08/18 22:34	<b>EMAIL FWD TO OI DD 08.08.18</b>	Load PDF	
4	29/08/18 20:20	<b>TP ESTIMATE - MARKED</b>	Load PDF	
5	27/09/18 14:39	<b>WORKSHOP INVOICE</b>	Load PDF	
6	27/09/18 14:39	<b>LOD</b>	Load PDF	
7	05/11/18 08:24	<b>Release Voucher</b>	Load PDF	
8	05/11/18 08:24	<b>AUTHORISATION TO ACT FORM</b>	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	13/08/18 18:07	<b>Insured GIA Report</b>	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.	
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>	
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SJQ4608M (Insd veh)	<b>Model:</b>	HONDA CIVIC 1.6 VTI CVT (A)
	SLW3342E (TP veh)		
<b>Date of Accident:</b>	04/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	2,990.62	
Final Repair Cost	:	\$	2,193.93	
Loss of Use	:	\$	180.00	3.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	0.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	2,373.93	
<b>Is Third Party Workshop GIA Registered?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
<b>A) For <u>Non GIA Registered Workshop</u>:</b>		Agreed Liability _____(%)		
<b>B) For <u>GIA Registered Workshop</u>:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____23_____		
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Kah Motor Co.Sdn.Bhd.	:	\$ 2,373.93
2)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Nov  
2018

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/FWD18014581/AEA3Q2

**Date:** 05/11/2018

#### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd.	Policy No: PNPV2018-00006184	
<b>Claimant Vehicle No :</b> SLW3342E	<b>Insured Vehicle No :</b> SJQ4608M	
Date of Loss: 04/05/2018	Nature of Claim: TP	Claim No: 1201800009934

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SLW3342E</b>	Engine No: R16B22001335
Make & Model: HONDA CIVIC, 1.6 VTI CVT (A)	Chassis No: MRHFC5650HT000878
Reg. Date: 07/02/2018 (Man. Year: 2017)	Odometer: 13682 km
Colour: Grey	
Engine Capacity: 1597 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	215/55 R16	Rear Tyre Size:	215/55 R16
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	594.97	590.40	4.57	0.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,200.00	1,460.00	740.00	33.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,794.97</b>	<b>2,050.40</b>	<b>744.57</b>	<b>26.64</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>195.65</b>	<b>143.53</b>	<b>52.12</b>	<b>26.64</b>
<b>Nett Amount (S\$)</b>	<b>2,990.62</b>	<b>2,193.93</b>	<b>796.69</b>	<b>26.64</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
	<b>Nett Liability (S\$)</b>	<b>2,373.93</b>		

#### INSPECTION

Date of Assignment:	08/08/2018	
Date Inspected:	28/08/2018	Inspected At: Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4 Singapore 408610
Estimated Period of Repair:	3.0 days	

**Adjuster:** ADRIAN LING

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS**

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 27 Sep 2018)
<b>Parts:</b> 143	HONDA CIVIC 1.6 VTI CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLW3342E)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL COMPR.FR.DOOR	Dented	571.05 FS	*571.05 FS
2	1		*MOLDING ASSYR.FR.DOOR SASH	Necessary	19.35 FS	*19.35 FS
3	1		*SEALRR.DOOR LOWER	Not Necessary	4.57 FS	*- FS
<b>Total Parts (S\$)</b>					<b>594.97</b>	<b>590.40</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACE FR R DOOR ,REPAIR RR R DOOR & OTHER DAMAGE	New	1,200.00	560.00
2	SPRAY PAINTING ON FR R DOOR & RR R DOOR	New	1,000.00	900.00
Gross Labour Cost (S\$)			<b>2,200.00</b>	<b>1,460.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >