

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 13 March, 2019 3:32 PM
To: Chan, Kian-Meng
Cc: Admin A; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 || AIG ref: 0174420914SG-003

Dear Kian Meng,

We refer further to our below email.

Please find below comments as per our surveyor:

63	1	*A/C CONDENSER AIR GUIDE LH	Deformed
64	1	*A/C CONDENSER AIR GUIDE RH	Deformed
65	1	*A/C CONDENSER AIR GUIDE TOP	Deformed

For the above parts, please refer to merimen photos 64 – 74.

11	1	*FRT BRACE BRACKET CENTRE	Damaged
12	1	*FRT BRACE BRACKET RH	Not Necessa
13	1	*FRT BRACE BRACKET LH	Not Necessa

For the above parts, please refer to merimen photos 61 – 63.

Meanwhile, please refer to the below photos and their parts name for your reference.



- No. 8 – FRONT BRACE BRACKET CENTRE
- No. 17 – A/C CONDENSER AIR GUIDE LH
- No. 18 – A/C CONDENSER AIR GUIDE RH
- No. 19 – A/C CONDENSER AIR GUIDE TOP
- No. 20 – FACE PANEL LH
- No. 21 – FACE PANEL RH
- No. 22 – FACE PANEL CENTRE

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 11 March, 2019 4:15 PM

To: Chan, Kian-Meng

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 || AIG ref: 0174420914SG-003

Dear Kian Meng,

We refer to the below email.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

Sent: Monday, 11 March, 2019 4:09 PM

To: Vic (LKKAuto)

Subject: FW: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 || AIG ref: 0174420914SG-003

Importance: High

Good day Vic,

We refer to Shawn's request below, appreciate your kind assistance on the matter.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

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From: Wui, Shawnkaijye

Sent: Monday, December 10, 2018 2:18 PM

To: Vic (LKKAuto)

Cc: Kesaval, Jaclyn-M

Subject: RE: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 LKK REF CC6/AIG18014579/Aha3

Dear Vic,

We refer to your email dated 10 December 2018.

Please provide the photo of,

63	1	*A/C CONDENSER AIR GUIDE LH	Deformed
64	1	*A/C CONDENSER AIR GUIDE RH	Deformed
65	1	*A/C CONDENSER AIR GUIDE TOP	Deformed

At the same time, please advise what is Face Panel? Is it the same with below items?

11	1	*FRT BRACE BRACKET CENTRE	Damaged
12	1	*FRT BRACE BRACKET RH	Not Necessa
13	1	*FRT BRACE BRACKET LH	Not Necessa

Please advise and reply asap.

Thanks and Regards,

Shawn Wui
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1959

Shawnkaijie.Wui@aig.com | www.aig.sg

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From: Kesaval, Jaclyn-M
Sent: Monday, December 10, 2018 1:58 PM
To: Wui, Shawnkaijie
Cc: Vic (LKKAUTO)
Subject: FW: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 LKK REF CC6/AIG18014579/Aha3

0174420914SG-003

Hi Shawn,

Under your care, FYNA.

Aside to Vic,

Please liaise with Shawn.

Thank you.

Kind regards,
Jaclyn

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, December 10, 2018 11:19 AM

To: Kesaval, Jaclyn-M

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE>Your Ref: TBA_Our Ref: CC6/AIG18014579/Aha3 LKK REF CC6/AIG18014579/Aha3

Your Ref: TBA

Our Ref: CC6/AIG18014579/Aha3

Dear Jaclyn,

ACCIDENT INVOLVING VEHICLES SLX 7085R (OI) / SLM 102D (TP) / OTHERS ON 03/08/2018

We refer to the subject matter.

It was reported that Insured vehicle was involved in a 3 veh.c.c. and was the last car and rear-ended TP vehicle.

A letter was sent out to the Insured and no further feedback till to date.

Summary to offer to repairer **1ST AUTOWORKS PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 38,412.57	\$ 20,484.29
Loss of Use (\$120 x 8 days)	\$ 960.00	\$ 480.00 (\$60 x 8 days)
TOTAL	\$ 39,372.57	\$ 20,964.29

Breakdown of days is as follows:

Recommended days	8 Days
CLAIMED DAYS	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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