

Surveyor

RASM

DOI

ASSIGNMENT

31/8/2018

Date / Time

08-18-18

Registered in Meritum

11-8-18

Pre-assign / CCU / FTE



Insured Vehicle No.

SGG 7949Y

Name of Insured

SUMIT SEHNI

Insured Tel No.

HP: 83392496

Excess Sec II : S\$

D.O.A: 7/8/2018

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SLC 7756Z

SGG 7949Y

SJB1057B



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

14/8/18

SJB1057B - X

SGG 7949Y - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20.8.18

Email WSP liability claim.

26.10.18

FIVE PMS TO TYPIST TO RESPONSE REPORT.

RECEIVED 20 NOV 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 11.10.18

Confirm with: SHON

Confirm by: MAB

Repair Cost:

HP

S\$1,582.46

(3 days)

Reduction:

5%

%

Email

Call

FINAL SETTLEMENT

Date/Time: 22.11.18

Confirm with: SHON

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 0%.

Repair Cost:

WSP

S\$1,479.45

3 VEH CL OI 240

Loss of Rental (LOR):

S\$ 142.40

(3 days)

= 420

Loss of Use (LOU):

S\$ -

(5 x days)

Loss of Income (LOI):

S\$ -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 1,621.85

Global Sum S\$:

FINAL PAYMENT

Date/Time: 22.11.18

Confirm with: SHON

Email

Call

Payee 1:

S\$1,621.85

Name 1:

Te Auto Clinic PTE LTD

Payee 2: (Settle if N.A.)

S\$

Name 2:

Payee 3: (Settle if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TT

3) Survey fee:

= 300

COPY SENT 28/11/18

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 146/IC/TCAC/CCR/2018
DATE : 07-AUG-2018

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
S(038986)
TEL : 6820 8888
FAX :
ATTN : CLAIM MANAGER

OWNER'S NAME : MDM LILIAN GUI LEOW PHENG
ADDRESS : 71 JALAN TUA KONG
#05-01
S(457265)
TELEPHONE NO : 91456758/97633641

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 2100410336-03
VEHICLE NO : SJ810578
MODEL CODE : FRLAR8ZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2122773A
CHASSIS NO : SJNFEAJ11U1323307
MILEAGE : 69667 KM
DATE IN : 07/08/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 07/08/2018

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJB1057B

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	<i>8</i>
2	RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	<i>/</i>
3	SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	<i>?x</i>
4	WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	<i>X</i>
5	ZZ/001	REPLACE REAR BUMPER, TOW HOOK COVER, ENERGY ABSORBER REAR UPPER PANEL ETC. REPAIR PANELS	760.00	<i>190</i>
6	ZZ/002	RESPRAY REAR BUMPER IN 2 COLORS, REAR UPPER PANEL	600.00	<i>300</i>
7	ZZ/003	QC, RETUNE & CONSULT CHECK		
8	ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES			1875.00	

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJB1057B

		DAMAGED PARTS & PRICES			REMARKS
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	
1	REVERSE SENSOR(J11 & T32)	SENSOR-TES140			360.00 <i>OK / NW</i>
2	RIGHT BUMPER BRACKET	85220-4EADA	35.90	?	} <i>X NN</i>
3	LEFT BUMPER BRACKET	85221-4EADA	35.90	?	
4	ENERGY ABSORBER	85090-4EAOB	126.40	?	
5	RIGHT BUMPER RETAINER	79184-4EADA	23.80	?	
6	LEFT BUMPER RETAINER	79185-4EADA	23.80	?	
7	REAR BUMPER	85022-4EAOH	717.00	<i>OK</i>	<i>/</i>
8	TOW HOOK COVER	85071-4EAOA	16.80	<i>sub</i>	<i>/</i>
9	REAR UPPER PANEL	G9110-4EAMA	482.60	?	<i>X NN</i>
SUB TOTAL			1462.20	0.00	360.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			292.44	0.00	0.00
GRAND TOTAL			1169.76	0.00	360.00
OVERALL TOTAL			1529.76		

LEGEND: REMARKS(OK) = APPROVED; REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJB1057B

TOTAL LABOUR CHARGES	1875.00
TOTAL SPARE PARTS CHARGES	1529.76
GRAND TOTAL	3404.76 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	Rasul - HP 92010018
SURVEYED DATE	:	31/08/18 @ 1140
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00 3 days
LIABILITY	:	0.00
REMARKS	:	Resurvey by paint

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 146/IC/TCAC/CCR/2018
DATE : 07-AUG-2018

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
S(038986)
TEL : 6820 8888
FAX :
ATTN : CLAIM MANAGER

OWNER'S NAME : MDM LILIAN GUI LEOW PHENG
ADDRESS : 71 JALAN TUA KONG
#05-01
S(457265)
TELEPHONE NO : 91456758/97633641

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 2100410336-03
VEHICLE NO : SJB1057B
MODEL CODE : FRLARBZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2122773A
CHASSIS NO : SJNFEAJ11U1323307
MILEAGE : 69667 KM
DATE IN : 07/08/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 07/08/2018

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJ810578

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	55.00
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
4 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	.00
5 ZZ/001	REPLACE REAR BUMPER, TOW HOOK COVER	760.00	190.00
6 ZZ/002	RESPRAY REAR BUMPER IN 2 COLORS	600.00	300.00
7 ZZ/003	QC, RETUNE & CONSULT CHECK		
8 ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES		1875.00	545.00

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJB1057B

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	REVERSE SENSOR(J11 & T32)	SENSOR-TE5140			360.00	OK
2	RIGHT BUMPER BRACKET	85220-4EA0A	35.90			X
3	LEFT BUMPER BRACKET	85221-4EA0A	35.90			X
4	ENERGY ABSORBER	85090-4EA0B	126.40			X
5	RIGHT BUMPER RETAINER	79184-4EA0A	23.80			X
6	LEFT BUMPER RETAINER	79185-4EA0A	23.80			X
7	REAR BUMPER	85022-4EA0H	717.00			OK
8	TOW HOOK COVER	85071-4EA0A	16.80			OK
9	REAR UPPER PANEL	G9110-4EAMA	482.60			X
SUB TOTAL			733.80	0.00	360.00	
LESS DISCOUNT (NETT-30.00%, LIST-45.00%, S/NETT-10.00%)			220.14	0.00	36.00	
GRAND TOTAL			513.66	0.00	324.00	
OVERALL TOTAL			837.66			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SJ810578

NETT ITEM	733.80
LESS 30.00%	-220.14
NETT AMOUNT	513.66

LIST ITEM	0.00
LESS 45.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	360.00
LESS 10.00%	-36.00
SPECIAL NETT AMOUNT	324.00

TOTAL LABOUR CHARGES	545.00
TOTAL SPARE PARTS CHARGES	837.66

TOTAL CHARGES	1382.66
ADD 7 % GST	96.79

GRAND TOTAL	1479.45
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LKK Auto Consultant hence notify
the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 03 Sep 2018

Preliminary Advice

Insured Vehicle No	: SGG7949Y	Accident Date	: 07/08/2018
TP Vehicle No	: SJB1057B	Assignment Date	: 11/08/2018
Make	: NISSAN QASHQAI	Est. Duration of Repair	: 3 days
Date of Inspection	: 31/08/2018		
Inspection At	: TC AutoClinic Pte Ltd (Leng Kee) 25 Leng Kee Road Singapore 159097		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,404.76
Revised Amount	:S\$	1,492.04
Check Items (Estimated)	:S\$	802.72
Total	:S\$	2,294.76

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 20 August 2018 10:23 AM
To: 'Shawn Chua'
Subject: RE: Accident Involving SJB1057B & SGG7949Y On 07/08/18

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashereng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Saturday, 18 August, 2018 9:23 AM
To: Motor Claims SG - SG Common
Subject: RE: Accident Involving SJB1057B & SGG7949Y On 07/08/18

FWD Insured: **SGG7949Y**
Our Claimant: **SJB1057B**

Good morning.

Any update?

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Wednesday, 8 August, 2018 9:22 AM
To: FWD Claim <motorclaims.sg@fwd.com>
Cc: Heng Kwang Liang <kelvinheng@tanchong.com>
Subject: Accident Involving SJB1057B & SGG7949Y On 07/08/18

Dear Sir/Madam,

Our customer holds your insured driver, **SGG7949Y** liable for the accident on **07/08/18** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SJB1057B**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **13/08/18**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when can I arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SJB1057B**.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	11 Aug 2018 15:33	Cim Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD SDR (A).	[A] HOW MEI KWAN
2	11 Aug 2018 15:33	Cim Created	Reg No: SJB1057B, Acct Date: 2018/08/07, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: TC Auto Clinic Pte Ltd (Leng Kee)	[A] HOW MEI KWAN
3	11 Aug 2018 15:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
4	11 Aug 2018 15:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/21	[A] HOW MEI KWAN
5	11 Aug 2018 15:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Aug 2018 15:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
7	13 Aug 2018 18:09	Cim Registration Modified	Pol No:->PNPV2018-00006466.	[I] Josey Loh
8	03 Sep 2018 14:56	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN
9	03 Sep 2018 14:56	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	03 Sep 2018 15:01	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/21	[A] HOW MEI KWAN
11	29 Oct 2018 14:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Oct 2018 14:58	Cim Dtl Modified	JPJ Reg. Date: -> 2015/04/22.	[A] JOANNE LEE KHANG MIN
13	29 Oct 2018 14:58	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Nov 2018 10:51	Adj Mandate Request	Cur.Req:1672.05:LIABILITY: 100% B:28 3VEH CC OF 2ND QUANTUM: (a) COR w/GST: \$1,479.45 + (b) LOR w/GST: \$192.60 (3days x \$60) Total: a+b = \$1,672.05 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No	Bill Date	Item	Bill To	Bill From	Bill #	Bill #	Amount
1905954	03/09/2018 15:01	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJB1057B	SGG7949Y	10.70

Print Received Message

This mail is associated with :

***SJB1057B (1201800010018)**
[SGG7949Y]

TP

LILIAN GUI LEOW PHENG

Aug 7 2018 9:00AM

[Sumit Sethi]

TC AutoClinic Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 21/11/2018 11:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1672.05) - SJB1057B - Claim Handler: Josey Loh

Approved:1672.05.

Letter of Claim for Third Party

Insurance Company: FWD Singapore A/c Ltd
Address: 6 Temasek Boulevard
#18-01 Sentec Tower
S038986

Date: 07-09-18

Attention: Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SJB 1057 B & SGG 7949 Y at junction of Siglap Rd & Upper East Coast Rd on 7/8/2018.


I am the owner of vehicle number SJB 1057 B which was involved with the accident as mentioned above. As the accident was solely caused by your insured vehicle bearing registration number SGG 7949 Y, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess Payment for OD Claim	\$ _____
Loss of Use (\$\$ _____) for _____ days	\$ _____
Car Rentals as per invoice attached	\$ <u>192.60</u>
Search Fee	\$ _____
Cost of Repair	\$ <u>1479.45</u>
Others _____	\$ _____
Total Claim Amount	\$ <u>1672.05</u>

Enclosed please find copies of GIA report, invoices & certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof or alternatively let me have the full & final settlement for all uninsured loss which amounted to \$ 1672.05, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely


Name: LILIAN GOH LEOW PHENG
Address: 71 JLN TUA KONG #05-01
S 457265
Tel No: 9145 6758



LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
☒ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SJB 1057 B AND SGG 7949 Y
ON 07-08-18 AT junction of Siglap Rd & Upper East Coast Rd

- I, the owner of vehicle no. SJB 1057 B hereby instruct you and authorise you to act for me with respect to the following:
 - To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name	<u>Lilian Gai Keow Pheng</u>	Company Name <u>TC Auto Clinic Pte Ltd</u>
Address	<u>71 JLN TUA KONG #05-01</u> <u>S 457265</u>	Claim Officer's Name <u>Sham Chua</u>
Telephone No	<u>91456758</u>	Telephone No <u>9645 0023</u>
Date	<u>07-09-18</u>	Date <u>07-09-18</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer's Signature 



RELEASE

Claim Reference:	1201800010018
Surveyor's Reference:	CC4/FWD18014566/R1ea3
TP Reference:	SJB 1057B

We, **TC AUTOCLINIC PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SJB 1057B** ("Vehicle") to accept the sum of **\$1,672.05**, being the amount claimed for **\$1,479.45** (repair costs), **\$192.60** (loss of rental/~~use~~), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **07/08/2018** (date of accident) at / along **JUNCTION OF SIGLAP RD & UPPER EAST COAST RD** (location) involving vehicle no/s. **SJB 1057B** and **SGG 7949Y**.

This is pursuant to the inspection conducted on **31/08/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SGG 7949Y** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 27 day of Nov 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MRB

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

TAX INVOICE

NAME : FWD SINGAPORE PTE LTD
ADDRESS : 6 TEMASEK BOULEVARD
TELEPHONE : #18-01 SUNTEC TOWER S(038986)
MODEL : 6820 8888
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2122773A
VEHICLE NO : SJNFEAJ11U1323307
SJB1057B

CO. REG: 19-9105199-R
INVOICE NO :
INVOICE DATE : WE2102586
TERMS : 15-OCT-2018
DATE REC'D : CREDIT
SA/SE : 05-SEP-2018
JOB NO : CCR
MILEAGE : EG144675
YOUR REFERENCE : 069667
146/IC/TCAC/CCR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	NC
2	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	NC
4	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/SHORT CIRCUIT, REPAIR WHEN NECESSARY	NC
5	REPLACE REAR BUMPER, TOW HOOK COVER	190.00
6	RESPRAY REAR BUMPER IN 2 COLORS	300.00
	SUBTOTAL :	545.00
	PARTS	
1	REAR BUMPER	501.90
	Qty:1 @ \$717.00 each (Disc:30.00% After Disc:\$501.90each)	
2	TOW HOOK COVER	11.76
	Qty:1 @ \$16.80 each (Disc:30.00% After Disc:\$11.76each)	
3	REVERSE SENSOR(J11 & T32)	324.00
	Qty:2 @ \$180.00 each (Disc:10.00% After Disc:\$324.00each)	
	SUBTOTAL :	837.66
	REMARKS	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY

TAX INVOICE

CO. REG: 19-9105199-R

NAME : FWD SINGAPORE PTE LTD
ADDRESS : 6 TEMASEK BOULEVARD
TELEPHONE : #18-01 SUNTEC TOWER S(038986)
MODEL : 6820 8888
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2122773A
VEHICLE NO : SJNFEAJ11U1323307
SJB1057B

INVOICE NO : WE2102586
INVOICE DATE : 15-OCT-2018
TERMS : CREDIT
DATE REC'D : 05-SEP-2018
SA/SE : CCR
JOB NO : EG144675
MILEAGE : 069667
YOUR REFERENCE : 146/IC/TCAC/CCR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
1	ACCIDENT INVOLVING SJB1057B & SGG7949Y ON 07/08/18	
2	AT JUNCTION OF SIGLAP RD & UPPER EAST COAST RD	
3	3RD PARTY & RENTAL CLAIM AGAINST FWD VIA TCAC	
4	SURVEYED BY MR RASUL FROM LKK ON 31/08/18	
5	FWD INSURED: SGG7949Y	
6	OUR REF: SJB1057B	
7	ATTACHED DIRECT SETTLEMENT EMAIL BY MS ASHER SNG	
8	FROM LKK AUTO CONSULTANTS PTE LTD	
9	ATTACHED LETTER OF AUTHORITY & INDEMNITY	
10	ATTACHED LETTER OF CLAIM FOR THRD PARTY	
11	ATTACHED SATISFACTORY NOTE: 146/IC/TCAC/CCR/2018	
Insurance Co : FWD SINGAPORE PTE LTD		
Policy No....: 2100410336-03		
Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM		
DOA.....: 07-AUG-2018		
Our Ref.....: 146/IC/TCAC/CCR/2018		
Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES		
LABOUR		545.00
PARTS		837.66
SUBTOTAL		1382.66
TOTAL		1382.66
GST(7%)		96.79
AMOUNT DUE		1479.45

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: ONE THOUSAND FOUR HUNDRED SEVENTY
NINE AND CENTS FORTY FIVE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO : SJB1057B (EG144675/WE2102586)

RELEASE BY

**DOWNTOWN TRAVEL SERVICES PTE LTD**

19 Lorong 8 Toa Payoh Singapore 319255
Tel (65) 6703 8400 Fax (65) 6336 4677
Co. Reg. No. 1984-03671/H
GST Reg. No. M2-0067432-4

TC AUTO CLINIC PTE LTD

25 LENG KEE ROAD

S(159097)

ATTN : KELVIN HENG

GST Reg No. : M2-0067432-4

Tax Invoice : S1013783

Inv. date...: 08-SEP-2018

Print date...: 08-SEP-2018

Print time...: 11:40:53

Page no.....: 1

Agreement no: TP2018288

Salesman....: RI

Description**Amount**

RENTAL CHARGE FROM 05-SEP-2018 TO 07-SEP-2018
NISSAN QASHQAI 5D 1.2T - SKX9750C
(LILIAN GUI LEOW PHENG)

180.00

=====

TOTAL SGD(BEFORE GST)	180.00
GST(7%)	12.60
TOTAL SGD(AFTER GST)	192.60

=====

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2018 Edit Reg		08 Aug 2018 00:00 Edit Adj Rpt	S\$1,382.66 Edit Estimates	S\$1,382.66 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
<div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; justify-content: space-between;"> <div>CLAIM SUBFOLDER DETAILS</div> <div>[Created by adjuster]</div> </div> <div style="margin-top: 5px;"> <p>Insured: Sumit Sethi, ID: G5062240T</p> <p>Main Claimant: LILIAN GUI LEOW PHENG, ID: S0010430B</p> <table style="width: 100%;"> <tr> <td style="width: 50%;">Vehicle Reg. No.: SJB1057B</td> <td style="width: 50%;">Date of Loss: 07/08/2018 09:00 - :59 [39 Months and 16 Days From LTA Reg Date (Man Yr)]</td> </tr> <tr> <td>Claim Type: TP / 1201800010018</td> <td>Policy/Cover Note No.: PNPV2018-00006466 (TP, Fire & Theft)</td> </tr> <tr> <td>Vehicle Reg. No. (Insured): SGG7949Y</td> <td>Policy No. (Claimant): 2100410336-03</td> </tr> <tr> <td colspan="2">Excess:</td> </tr> </table> <p>Repairer: TC AutoClinic Pte Ltd (Leng Kee) 25 Leng Kee Road, 159097 Leng Kee - Tel: 67038511</p> <p>Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]</p> <p>Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000</p> <p>Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/08/2018]</p> </div> </div>					Vehicle Reg. No.: SJB1057B	Date of Loss: 07/08/2018 09:00 - :59 [39 Months and 16 Days From LTA Reg Date (Man Yr)]	Claim Type: TP / 1201800010018	Policy/Cover Note No.: PNPV2018-00006466 (TP, Fire & Theft)	Vehicle Reg. No. (Insured): SGG7949Y	Policy No. (Claimant): 2100410336-03	Excess:													
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Excess:																								
<div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; justify-content: space-between;"> <div>ASSOCIATED MAIL RECEIVED</div> <div>View All Compose Case Mail</div> </div> <div style="margin-top: 5px;"> <ul style="list-style-type: none"> FWD_SG (21/11/2018): Alert - Adj Mandate Approved (S\$1672.05) - SJB1057B - Claim Handler: Josey Loh </div> </div>																								
<div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; justify-content: space-between;"> <div>ALL ASSOCIATED TASKS</div> <div>View All Search Tasks Create New Task Complete</div> </div> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SJB1057B (1201800010018)
[SGG7949Y]
TP
LILIAN GUI LEOW PHENG
Aug 7 2018 9:00AM
[Sumit Sethi]
TC AutoClinic Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

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(Draft)

Third Party Express Settlement – Payment Breakdown

1

Edit

Assessment Reports

1 per page

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Finalized On

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Documentation

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ACKNOWLEDGEMENT EMAIL TO FWD DD 08.08.2018

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TP ESTIMATE

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TP ESTIMATE - MARKED

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26/10/18 11:03

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29/10/18 15:06

WORKSHOP INVOICE

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29/10/18 15:06

RENTAL RECEIPT

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29/11/18 09:41

Release Voucher

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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	29/11/18 09:41	AUTHORISATION TO ACT FORM	 Load PDF	
10	29/11/18 09:41	LOD	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	13/08/18 18:16	Insured GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18014566/R1EA3Q2

Date: 29/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00006466

Claimant Vehicle No: SJB1057B Insured Vehicle No: SGG7949Y

Date of Loss: 07/08/2018 Nature of Claim: TP Claim No: 1201800010018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJB1057B**
 Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) Engine No: HRA2122773A
 Reg. Date: 22/04/2015 (Man. Year: 2015) Chassis No: SJNFEEAJ11U1323307
 Colour: Black Odometer: 71086 km
 Engine Capacity: 1197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,529.76	837.66	692.10	45.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,875.00	545.00	1,330.00	70.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,404.76	1,382.66	2,022.10	59.39
+ GST 7.00/7.00% (S\$)	238.33	96.79	141.54	59.39
Nett Amount (S\$)	3,643.09	1,479.45	2,163.64	59.39
+ Car Rental (3.0 x S\$60.00/day + 7.00% GST) (S\$)		192.60		
Nett Liability (S\$)		1,672.05		

INSPECTION

Date of Assignment: 08/08/2018

Date Inspected: 31/08/2018 Inspected At: TC AutoClinic Pte Ltd (Leng Kee)
 25 Leng Kee Road
 Singapore 159097

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Oct 2018)
Parts:	M1-SUV	NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJB1057B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT BUMPER BRACKET	Not Necessary	35.90 FN	*- FN
2	1		*LEFT BUMPER BRACKET	Not Necessary	35.90 FN	*- FN
3	1		*ENERGY ABSORBER	Not Necessary	126.40 FN	*- FN
4	1		*RIGHT BUMPER RETAINER	Not Necessary	23.80 FN	*- FN
5	1		*LEFT BUMPER RETAINER	Not Necessary	23.80 FN	*- FN
6	1		*REAR BUMPER	Deformed	717.00 FN	*717.00 FN
7	1		*TOW HOOK COVER	Scratched	16.80 FN	*16.80 FN
8	1		*REAR UPPER PANEL	Not Necessary	482.60 FN	*- FN
9	1		*REVERSE SENSOR (J11 & T32)	Not Working	360.00 FS	*324.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	1,822.20	1,057.80
- Nett Item Discount on N Items 20.00/30.00% (S\$)	292.44	220.14
Total Parts (S\$)	1,529.76	837.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	0.00
2	REPLACE REVERSE SENSOR ,NECESSARY ADJUSTMENT & FUNCTION TEST	New	55.00	55.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	New	100.00	0.00
4	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/SHORT CIRCUIT ,REPAIR WHEN NECESSARY	New	240.00	0.00
5	REPLACE REAR BUMPER ,TOW HOOK COVER ,ENERGY ABSORBER REAR UPPER PANEL ETC .REPAIR PANELS	New	760.00	190.00
6	RESPRAY REAR BUMPER IN 2 COLORS ,REAR UPPER PANEL	New	600.00	300.00
Gross Labour Cost (\$\$)			1,875.00	545.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >