

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 20 August 2018 10:23 AM
To: 'Shawn Chua'
Subject: RE: Accident Involving SJB1057B & SGG7949Y On 07/08/18

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Saturday, 18 August, 2018 9:23 AM
To: Motor Claims SG - SG Common
Subject: RE: Accident Involving SJB1057B & SGG7949Y On 07/08/18

FWD Insured: **SGG7949Y**

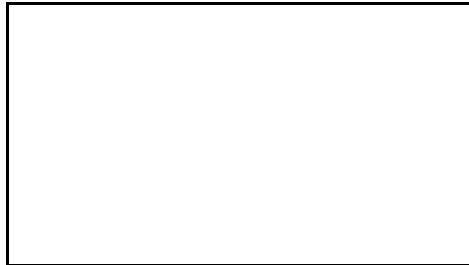
Our Claimant: **SJB1057B**

Good morning.

Any update?

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Wednesday, 8 August, 2018 9:22 AM
To: FWD Claim <motorclaims.sg@fwd.com>
Cc: Heng Kwang Liang <kelvinheng@tanchong.com>
Subject: Accident Involving SJB1057B & SGG7949Y On 07/08/18

Dear Sir/Madam,

Our customer holds your insured driver, **SGG7949Y** liable for the accident on **07/08/18** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SJB1057B**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **13/08/18**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when can I arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SJB1057B**.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
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Fax: +65 64795019



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