## Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Wednesday, 8 August, 2018 3:18 PM **To:** clara.li@fwd.com; assignments

Cc: Asher Sng (LKKAuto); motorclaims.sg@fwd.com; Admin A

Subject: RE: Accident Involving SJB1057B & SGG7949Y On 07/08/18

Follow Up Flag: Follow up Flag Status: Follow up

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]

Sent: Wednesday, 8 August 2018 2:38 PM

**To:** admin-a@lkkauto.com; admin-d@lkkauto.com **Cc:** AsherSng@lkkauto.com; motorclaims.sg@fwd.com

Subject: FW: Accident Involving SJB1057B & SGG7949Y On 07/08/18

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

## Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

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From: Shawn Chua [mailto:shawnchua@tanchong.com]

Sent: Wednesday, 8 August, 2018 9:22 AM

To: Motor Claims SG - SG Common

Cc: Heng Kwang Liang

Subject: Accident Involving SJB1057B & SGG7949Y On 07/08/18

Dear Sir/Madam,

Our customer holds your insured driver, **SGG7949Y** liable for the accident on **07/08/18** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SJB1057B**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **13/08/18**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when can I arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached herewith the GIA Report and estimate of repair cost for SJB1057B.

## Regards,

Shawn Chua Service Executive TC AutoClinic Pte Ltd 25 Leng Kee Road Singapore 159097 DID: +65 67038515

HP: +65 96450023 Fax: +65 64795019



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