

ASS. REC. BY:

REF: CS/SMD18014538 / Aq03

n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Grace Lee of 8MO Date/Time: 10/8/18 @ 2:06pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKQ 7822E Insured: FBE 7974T

at Workshop m/s: Pitstop Tel: 68449449

of 17 kaki Bkt Rd # 01-58

Policy No: Claim No: CMD1803423/AGC

Sum Insured: Excess:

Make of Veh: D.O.A. 06/08/2018
(Client's Record)

CA / REV / REP. / REV 24 HRS lup

Date/Time: 2:39pm @ 10/8/18

Person Contacted:

Idrem

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKQ 7822E - X
	FBE 7974T - NA/MSG/130/0333/m2 DoA: 7/6/18
14/8/18 @	2:42pm Informed Agnes Chan, we are pending estimate from repairer.
05/9/18 @	2:27pm revised to Agnes Chan by email.
	Runn Hg & 23M.80, 3 days (Red & 1245.20, 36%.)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD1803423/AGC

Date: 05th September 2018

Our Ref: CS/SMO18014538/Aqd3

Without Prejudice

The Motor Claims Department
Sompo Insurance

Attn: Grace

Dear Sirs/Mdm

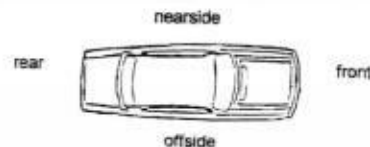
PRELIMINARY ADVICE OF VEHICLE NO. SKQ 7882E .

We thank you for the instruction on 10/08/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 13/08/2018 at the premises of M/s PITSTOP and have the following to report:-

Workshop Estimate Amount	: S\$ <u>3,620.00</u> .
Revised Estimate Amount	: S\$ <u>2,324.80</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:
The vehicle sustained damages at the n/s portion.



Comments/ Present Status:
Damages consistent.
Days of repair: 3 day.
We have not authorized repair.

Yours faithfully

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 10 August 2018 2:06 PM
To: Muham'mad Idram Bin Abdul Rahman; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: roslee.puasa@pitstop.com.sg; 'eddy ramli'; suraimi.farid@pitstop.com.sg; Chan, Shu Hui Agnes; Ye, Yong Kang Melvin
Subject: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018
Attachments: SAS2452778.pdf; SKQ7882E TP .pdf

Our Claim Reference : CMTD1803423/AGC
Your Reference: SKQ7882E

Hi Idram,

We acknowledged receipt of your claim documents.

Please be informed that Agnes Chan is the handler of this case.

As spoken, we will appoint **LKK AUTO** to conduct the survey.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for SKQ7882E on a without Prejudice Basis and without any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms Agnes Chan.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Muham'mad Idram Bin Abdul Rahman [mailto:muhammad.idram@pitstop.com.sg]
Sent: Friday, August 10, 2018 10:25 AM
To: Claims - Motor Survey
Cc: roslee.puasa@pitstop.com.sg; 'eddy ramli'; suraimi.farid@pitstop.com.sg
Subject: TP claim SKQ7882E Tokio Marine DOA:06/08/2018

Attn: Motor Claim Department,

We seek your assistance to send your surveyor to our workshop and the address is as follows:

- 17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley BizCentre Singapore 417809
- Officer in charge: Idram hp: 87489825

We appreciate should you able to advise us when can your surveyor able to come to survey the said vehicle.

Your soonest reply to this matter is much appreciated.

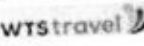
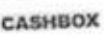
Best Regards

Muhammad Idram

Service Advisor, Pitstop@Bartley



Woodlands Automotive Service Pte Ltd
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463
Direct Line : +65 6844 9457
www.woodlandstransport.com.sg

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 5 September 2018 7:27 PM
To: 'Teo, Grace'; assignments; Chan, Shu Hui Agnes
Cc: 'Ye, Yong Kang Melvin'; SUR
Subject: RE: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018
Attachments: CSSMO18014538Aqd3.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SKQ 7882E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 14 August 2018 2:42 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018

Dear Agnes,

Please be informed that we have inspected the vehicle SKQ 7822E on 13/08/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 10 August 2018 2:41 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 10 August 2018 2:41 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, 10 August 2018 2:06 PM

To: Muham'mad Idram Bin Abdul Rahman <muhammad.idram@pitstop.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com

Cc: roslee.puasa@pitstop.com.sg; 'eddy ramli' <eddy@woodlandstransport.com.sg>; suraimi.farid@pitstop.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD1803423/AGC - NR(LKK)/ FBE7974T & SKQ7882E Tokio Marine DOA:06/08/2018

Our Claim Reference : CMTD1803423/AGC

Your Reference: SKQ7882E

Hi Idram,

Idram

REPAIR QUOTATION

Client: Somp Insurance

Date: 10/8/2018

Address: 05-01/06 Land Tower, Raffles Place, Singapore Land Tower, , Singapore 048623

Veh No: SKQ7882E

Attention: Motor Claim Department

Veh Model: ODYSSEY 2.4 EXV-S CVT SR

Contact No: 6461 6555

Mileage:

Fax No:

Surveyor 1st Visit: 13/08/2018

Email:

Surveyor 2nd Visit: 14/08/2018

Service Advisor		Payment Terms	Quotation Validity
Name:	Muhammad Idram	Due Upon Receipt	
Contact No:	87489825		
Email:	muhammad_idram@pitstop.com.sg		
Fax No:			

S/No	Description	Price	Actions		Remarks
1	LHS SIDE MIRROR ASSY <i>1276</i>	\$1,500.00	Accept	Reject	
2	LHS FRONT DOOR HANDLE COMPLETE ASSY <i>cut</i>	\$400.00	Accept	Reject	ADD ON 14/08/18
3	LHS REAR DOOR HANDLE COMPLETE ASSY <i>cut</i>	\$100.00	Accept	Reject	ADD ON 14/08/18
4	LHS FRONT CHROME TRIMME(SIDE WINDOW) <i>cut</i>	\$100.00	Accept	Reject	ADD ON 14/08/18
5	LHS FRONT DOOR HANDLE CHROME <i>cut</i>	\$60.00	Accept	Reject	ADD ON 14/08/18
6	LHS REAR DOOR HANDLE CHROME <i>cut</i>	\$60.00	Accept	Reject	ADD ON 14/08/18
7	BODYWORKS:TO PUTTY AND RESPRAY THE FRONT BUMPER AND FENDER	\$600.00 <i>500</i>	Accept	Reject	
8	LABOUR TO DISMANTLE AND REFIX ABOVE PARTS	\$500.00 <i>300</i>	Accept	Reject	
9	LOSS OF USE (\$100 * 3DAYS)	\$300.00	Accept	Reject	
Remark	*We will advise if further supplementary items are necessary*				
Estimated Days of Repair:	3 Working Day	Sub-Total	\$3,620.00	Gst	\$232.40
		Total	\$3,852.40		

*The above is based on initial assessment. We will advise further if there is supplementary repair.

Customer Signature / Date

(To accept this quotation, please sign & return)

Company Stamp

*list: 1906.
less 20%: 1524.80.
labour: 800
total: 2324.80 (P/P)*

*Adrian Ling
P/P 13/08/18!
03 Days.*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18014538/Aqd3n2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 10-09-2018



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBE 7974T	Veh. Inspected	SKQ 7882E
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1803423/AGC	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	10/08/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA ODYSSEY	c.c	2356
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JHMRC1890EC204458	Colour	PURPLE
Odometer	72422	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	DUNLOP	6 mm
L/H Front Tyre	215/55 R17	DUNLOP	6 mm
R/H Rear Tyre	215/55 R17	DUNLOP	6 mm
L/H Rear Tyre	215/55 R17	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/08/2018	Inspection Date	13/08/2018
Survey held at	17 KAKI BUKIT ROAD #01/58		
Repairer	PITSTOP GARAGE		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 7882E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	LHS SIDE MIRROR ASSY	DAMAGED	1,500.00	1,276.00
1	LHS FRONT DOOR HANDLE COMPLETE ASSY	CUT	400.00	310.00
1	LHS REAR DOOR HANDLE COMPLETE ASSY	CUT	100.00	100.00
1	LHS FRONT CHROME TRIMME (SIDE WINDOW)	CUT	100.00	100.00
1	LHS FRONT DOOR HANDLE CHROME	CUT	60.00	60.00
1	LHS REAR DOOR HANDLE CHROME	CUT	60.00	60.00
	LESS 20% DISCOUNT		-	-381.20
			2,220.00	1,524.80
<u>LABOUR</u>				
	BODYWORKS:TO PUTTY AND RESPRAY THE FRONT BUMPER AND FENDER.		600.00	500.00
	LABOUR TO DISMANTLE AND REFIX ABOVE PARTS.		500.00	300.00
			1,100.00	800.00
GRAND TOTAL			3,320.00	2,324.80
RECOMMENDED COST OF REPAIRS				2,324.80

Report Ref No. CS/SMO18014538/Aqd3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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