

NATIONAL Assessment Centre Services

(wef 1 Jan 2015)

MMA 118103400-01

Date In: 10/18/18 16:26	Job description	Date & Time Completed	Done by
Ref No: MA11MC 18014526/h4.	SAS e-filing		
Veh No: SKC 9834E	E-mail (within 5hrs, AIC 2hrs)		
D.O.A: 9/8/18 # 21:25.	i-Motor Claim Form	MT/1007001-001	13/18/18 19:41.
TP Insurer: <input checked="" type="checkbox"/> TP Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: () Tel: () Fax: ()

TP Particulars:	Veh No: Railing	INC () / Non-INC ()
Owner / Driver: ()	Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date: ()	Time: ()
Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%, P: 21-79%, F: 80-100%]		
Year of Registration: () Warranty: YES () / NO ()		
Excess: (\$) Loading: \$1,000 () / \$2,000 ()		

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury:

Date/Time	Actions

MA1805583	Invoice Preparation Checklist	Ant (\$)	Ant (\$)
		1st Bill	Add Bill
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	30.00	
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$80)	80.00	
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2015)		
	6) TR: Re-inspection \$75		
	7) NI: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
QC Checked by (Engr-In-Charge):	QJ:		
	*N5: Courtesy Car / Tpt Allowance \$3		
	*N6: Repair Co-ordination \$10	10.00	
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$3		
Auditors' Comments:-	TP (N11): TP (N-n INC) against INC \$20		
at 1:	9) N12: Idac Mobile \$0		
at 2/3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/08/2018 16:26
Date Of Accident	09/08/2018 21:25
Exact Location Of Accident	SENGKANG EAST AVE TWDS SENGKANG EAST DR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC9834E
Insured/Policyholder	
Name Of Registered Owner	CHEN HONG HWEE
NRIC No	S1552814A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97585735
Alternative Phone No	OFFICE-97585735

Vehicle Particulars

Manufacturer	CHEVROLET
Model	CRUZE 1.6L AUTO ABS D/AB 2WD 4DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5079492028-02
Cover Note Number	-

Driver

Name of Driver	CHEN SHAYN
NRIC No	S9539531G
Date Of Birth	25/10/1995
Occupation	OUTDOOR
Date Of Driving Pass	01/12/2017
Driving Experience	0 YEAR AND 8 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93201969
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 724 BEDOK RESERVOIR RD #13-5216
Postcode	470724
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : MALE
Passenger 3	NAME: : UNKNOWN GENDER: : MALE
Passenger 4	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BEDOK NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 30 BEDOK NORTH ROAD , POSTCODE: 469676 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2449999 - FAX NO: 62447258
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	TRAFFIC POLICE TAKE THE MEMORY CARD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	RAILING
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOVERNMENT
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SG5545A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

A = SKC98

B = SG55

Rivervale Link

Sengkang East Ave

B = 5G 5545A.

River vale Link

Sengkang East Ave

Please Refer to Police Report

Please Refer to Police Report

I/We declare the foregoing particulars are true in every respect.

Date & Time:

NRIC/FIN No.:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA 118103400 Vehicle Registration No: SKC 9834E
Name(as shown in NRIC) : Chen Hong Hwee NRIC/FIN/Passport No : S1552814A
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore()
Contact (Tel) : _____ Mobile No. : 9758 5735
Email Address : _____
Date of Accident : 9/8/18 Time of Accident : 21:25pm
Place of Accident : Sengkang East Ave TWDS Sengkang East Dr
Insurance Company : NTUC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

* From own damage change to Third Party claim.
* Will repair and claim at Chew Gon Motor.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Date:

21/8/18.



**SINGAPORE
POLICE FORCE**



T/20180810/2077

1 of 3

Police Station Of Origin:
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No: 1800-2449999

Report No. T/20180810/2077

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 10/08/2018 14:48	Vide Report No.:	Station Diary No.: 47
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Informant's Particulars

Name of Informant: CHEN SHAYN			Address: APT BLK 724 BEDOK RESERVOIR ROAD #13-5216 SINGAPORE 470724	
ID Type / ID No.: NRIC NO / S9539531G			Contact No.: Home/Office:	Mobile: 93201969
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 22	Date of Birth: 25/10/1995	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: SAF regular			Driving Licence Information: Class: 3A Date of Expiry:	

General Information of the Accident

Type of Accident:	Non-Injury Government Property	Drink Drive: No	Date/Time of Accident: 09/08/2018 21:25	Type of Location: Straight Road
Location: SENGKANG EAST AVENUE heading towards Sengkang east Drive				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 60 Km/h	
Traffic Flow: Dual Carriage Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Road Divider/Kerb/Railings				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SG5545A	Bus/Coach/Mi nibus	VOLVO	turbo abs		Slightly Damaged	0
SKC9834E	Car	CHEVROLET	Cruze	Grey	Seriously Damaged	0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180810/2077

Police Station Of Origin:
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No: 1800-2449999

2 of 3

Report No. T/20180810/2077

CONTINUATION OF REPORT

Driver			
Name	Mohamed Salizal	ID No.	S8021411A
Related Vehicle	SG5545A (Bus/Coach/Minibus)	Contact No.	90722213
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	CHEN SHAYN	ID No.	S9539531G
Related Vehicle	SKC9834E (Car)	Contact No.	93201969
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the 9/8/2018 at around 10.25pm, I was driving my car bearing registration number SKC9834E Chevrolet Cruze grey in colour along Sengkang East Ave heading towards Sengkang East drive. The road is a two lane and I am driving on the right side. Near to lamppost 20, my car was too close to the right and my front right wheel went up the divider and hit the railing. I maneuvered down to the road and manage to drive to the left lane of the road but can barely past the right lane. However I have to stop the car as the tyre came off the rim. I came out from the car and called for help. The railing at the divider was dented. A few minutes later, a bus bearing registration number SG5545A was driving along the same road tried to maneuver pass my car. However when doing so the bus had collided to the right side of the car. The bus had grazed the right side of the bumper and tail light. I am not aware if at one is injured



**SINGAPORE
POLICE FORCE**



T/20180810/2077

Police Station Of Origin:
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No: 1800-2449999

3 of 3

Report No. T/20180810/2077

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

G /

Sr Staff Sgt ANWAR BIN ZAINAL

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / AEIT /

SSI 2 YEO GEAK ENG CECILIA

Contact No.: 65476404

Signature Of Informant:


Date/Time:

10/08/2018 14:48

Classification Of Case:

Authentication Stamp

NP168

 **SINGAPORE ARMED FORCES**
IDENTITY CARD

Name
CHEN SHAYN

NRIC No
S9539531G



This card is the property of the Singapore Armed Forces. Any person finding this card is requested to forward it without delay to Central Manpower Base or any Police Station.

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number **S9539531G**

Name
CHEN SHAYN

Birth Date: **25 Oct 1995**
Issue Date: **01 Dec 2017**




00000000201176

NRIC No / Colour
S9539531G/ PINK

Race
CHINESE

Date Of Birth
25/10/1995

Blood Group
B (+)

Country Of Birth
SINGAPORE

Sex
M

Military Rank Status
ENLISTEE

Address
Blk 724 BEDOK RESERVOIR ROAD
#13-5216 SINGAPORE 470724

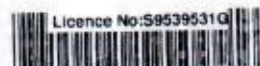


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight \leq 2500kg **01 Dec 2017**

NP 428A



Hello, NAC_PAYA_UBI_800601

[Change Language](#) [Change Password](#) [Log Out](#)

[My Desktop](#)

[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="09/08/2018 16:14"/>
Vehicle No.(For Motor)	<input type="text" value="SKC9834E"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5079492028-02		CHEN HONG HWEE	S1552814A	GPC	drive CLASSIC	SKC9834E	SKC9834E	21/04/2018	20/04/2019

Claim Handling

Accident MT/1007001

Policy No.	5079492028-02	Vehicle No.	SKC9834E	GST Registration No.	
Certificate No.					
Policyholder Name	CHEN HONG HWEE			Policyholder NRIC	S15521
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97585735	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No
▼ Accident Details					
Report Date	13/08/2018 19:36	Accident Report Within 24 hrs	Yes	Accident Type	Collider
Date of Accident	09/08/2018	Time of Accident hh:mm	21:25	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	SENGKANG EAST AVE TWDS SENGKANG EAST DR				
▼ Benefits					
Coverage			Sum Insured		
Excess Waiver			99999999.99		
▼ Excess					
Own damage Excess	0.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	2,500.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		
▼ GST Registered Information					
GST Registered	No		GST Registration Date		
GST Registration No.			GST Status Verified	Yes	
Modification History					
▼ Policyholder Mailing Address					
Address 1	BLK 724 #13-5216	Address 2	BEDOK RESERVOIR ROAD	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	47072
Unit No.		Related Policy Number	5079492028-02		
▼ OI Driver Info					
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	CHEN SHAYN	Driver NRIC	S9539531G	Driver DOB	25/10/
Register Date of Driver License	01/12/2017	Driver Age	22	Driving Experience	0
Contact No.(Mobile)	93201969	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 724 #13-5216	Address 2	BEDOK RESERVOIR ROAD	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	47072
Unit No.	13-5216				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No		
Modification History					
Claim 001 New					
Claim Type *					
Contact No.(Mobile)			Insured Name	CHEN HONG HWEE	
Email Address			Contact No. (Home)		
Claim Description			OI Vehicle Number	SKC9834E	
SKC9834E / RAILING ON 9 Aug 2018					
Preferred Workshop		Insured Liability	Fully at Fault		
Repair No.	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered				13/08/2018 19:40	Claim Close Date
Report Taken By				LIEW SHAN HUI	
Print AK letter					
Save Submit					
Attachment					

Accident No.
Last Doc. Received

MT/1007001
☒ Yes ☐ No

Path *

Claim No.
Upload Date

001
13/08/2018 19:41

Choose File No file chosen

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Choose File No file chosen

Message Read

Category *

Confidential

Urgency *

Clear

Please Select

NO

Normal

Clear

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NO

Normal

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal

Clear

Please Select

NO

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NO

Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	SAS	Normal	SAS 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:41	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 13 Aug 2018 19:40	Photos	Normal	Photos 2018-8-13

Video List

Uploaded By/Date	Folder Date	File Name	Source
<div>Display in New Window Scan and uploading</div>			

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

- a) Motorcar ()
b) M/cycle ()
c) Bicycle ()

2) Vehicle hit ??

- a) Pedestrian ()
b) Animal ()

3) Vehicle hit Road Side Objects:

- a) Govm. Property ()
(Eg: signboard, barrier, tree etc.)
b) Road Work Object ()
c) Private Property ()

4) Vehicle drop into drain ()

5) Damage due to Act of God:

- a) Fallen Object ()
b) Flood ()
c) Other, _____

6) Parked & Found Damaged:

- a) Vandalism ()
b) Hit by Moving Object ()

7) Theft Case

- a) Stolen ()
b) Damage found ()
when recovered.

8) Fire

- a) Whilst driving ()
b) Parked ()

9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
2) SRS Light on ()
3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SKC 9834E Yr Regn: 21 OCT 2011Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer orMake & Model: CHEVROLET RUZE C.C. 1598Colour: GREY Transmission Type: Auto / ManualEng/No: F16D4286408KA Sp. Reading: _____C/No: KLJA69E9CK558*487Gen. Cond: Good / Fair / Poor / Burnt orSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SPRIM / STD A/Rim orTyre Size: F: 205/60/16R: 205/60/16BS / DUN / EXNOVA KG / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmParallel Import: Yes / NoTowed-In: Yes / NoRepair Type: LS / I.B.ITowing Required: Yes / NoNo of Repair Days: 9Vehicle in Idac: Yes / NoD.O.I. 10/8/18Time: 1015

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
e. Animal () f. Govrn Object () g. Road Work Object ()
h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

Vehicle No: SKC 9834E

NAC	INC	Item	CON	AC	Qty
1001	991586	Frt Number Plate			
1002	991587	Frt Number Plate Base			
1003	991589	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	991341	Frt Bumper Clips			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	RH		
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	991100	Frt LH Bumper Fog Lamp Cover			
1018	991353	Frt RH Bumper Fog Lamp Cover			
1019	991079	Frt LH Bumper Fog Lamp			
1020	991080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	991513	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	991088	Frt LH Side Lamp			
1032	991089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990132	Air Con Discharge Pipe (High Pressure)			
1047	991114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	991066	Air Con Receiver Drier			
1050	991111	Air Con Compressor Assy			
1051	991294	Air Con Belt			
1052	991074	Radiator			
1053	991738	Radiator Cowling			
1054	991742	Radiator Fan Assy			
1055	991745	Radiator Fan Clutch			
1056	991750	Radiator Hose Top			
1057	991757	Radiator Hose Bottom			
1058	991741	Radiator Expansion Tank			
1059	991151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990066	Air Cleaner Hose			
1062	990069	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991754	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991755	Frt Exhaust Pipe			
1067	991756	Exhaust Flange			
1068	991757	Exhaust Gasket			
1069	991758	Exhaust Bracket			
1070	990022	Exhaust Tail			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

no. of items: 19

ASSGSSOR: TG Lem

Condition (CON)

(01)Bent (2)Dented (3)Distorted (4)Cracked (5)Cut (6)Scratched
(07)Deformed (08)Shifted (09)Buckled (10)Broken (11)Necessary (12)Missing
(13)Torn (14)Unconfirmed (15)Not Working

ACTION (AC)

(1)Replace (✓) (2)Repair (X) (3)Check (?)
(4)Not Consistent (INC)

Aug 2005

MOTOR CAR (RH)

Vehicle No: **SKC 9834E**

Right Portion

NAC	INC	Item	CON	AC	Qty
1316	995327	Frt RH Door			
1317	991654	Frt RH Door Protector			
1318	991601	Frt RH Door Hinge	BT	✓	2
1319	991685	Frt RH Door Wing Mirror			
1320	991583	Frt RH Door Garnish			
1321	991639	Frt RH Door Glass Outer Moulding			
1322	991588	Frt RH Door Glass Inner Moulding			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber			
1327	991636	Frt RH Door Outer Handle			
1328	991607	Frt RH Door Inner Handle			
1329	991625	Frt RH Door Lock w/Key			
1330	991624	Frt RH Door Lock	BT	✓	
1331	991562	Frt RH Door Central Lock			
1332	991675	Frt RH Door Switch			
1333	991617	Frt RH Door Inner Trim Board			
1334	991568	Frt RH Door Checker			
1335	991575	Frt RH Door Felt			
1336	991688	Frt RH Door Wire Harness			
1337	991683	Frt RH Door Window Glass Pillar			
1338	991640	Frt RH Door Outer Pillar			
1339	991613	Frt RH Door Inner Pillar			
1340	991646	Frt RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Frt RH Door Step Garnish			
1346	994058	Rocker Panel RH			
1347	994049	Rocker Panel Inner Panel RH			
1348	994047	Rocker Panel Garnish RH			
1349	994055	Rocker Panel Outer Side Skirt RH			
1004	991300	Frt Bumper	TN	✓	
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	BR	✓	
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1030	991821	Frt RH Headlamp Assy			
1032	995089	Frt RH Side Lamp			
1105	995071	Frt RH Fender	DD	✓	
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			

NAC	INC	Item	CON	AC	Qty
1350	993201	Rear RH Door			
1351	993284	Rear RH Door Protector			
1352	995307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator			
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber			
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock			
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
99311	994070	Roof Top Panel			
99312	994098	Roof Top Moulding			
99313	994085	Roof Top Air-bag			
99314	994084	Roof Top Air-bag Sensor			
99315	994083	Roof Top Air-bag Control Unit			
99316	992958	Rear Bumper			
99317	992976	Rear Bumper Bracket			
99318	993068	Rear Bumper Side Retainer			
99319	993045	Rear Bumper Reinforcement			
99320	993077	Rear Bumper Sponge			
99321	993040	Rear Bumper Protector			
99322	993026	Rear Bumper Moulding			
99323	993023	Rear Bumper Lower Spoiler			
99324	995116	Rear RH Taillamp			
99325	993456	Rear RH Fender			
99326	993450	Rear RH Fender Protector			
99327	990247	Sticker			

No of Items: 4

Assessor: TCU

(01) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched
(07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
(12) Missing (13) Torn (14) Unconfirmed (15) Not Working

ALIBON (AL)

(1) Replace (✓) (2) Repair (X) (3) Check (?)
(4) Not Consistent (NC)

15108-43913

Vehicle No: SKC 9834E

[illegible]

13

Assessor:

TCR in

Original copy

MOTOR CAR (LH)

Left Portion

Vehicle No: SKC 9834E

[illegible][illegible]

No of Items:

Assessor:

Claim Handling

Task TransferExit

LOS SAL SUB

Accident MT/1007001

Policy No.5079492028-02

Vehicle No.SK09834E

GST Registration No.

Certificate No.

Policyholder NameCHEN HONG HWEE

Policyholder NRICS1552814A

Product CodePRIVATE CAR INSURANCE

Cover Typedrivo CLASSIC

Loading0

Contact No.(Mobile)97585735

Contact No.(Office)

Contact No.(Home)

Email Address

Special Remark

eCodeNo

KFKNoYes

TCA

eCode Reason

NCD ProtectionYes

NCD Entitlement(%)50

Private HireNo

Accident Details

Report Date13/08/2018 19:36

Accident Report Within 24 hrsYes

Accident TypeCollided into Property

Date of Accident09/08/2018

Time of Accident hh:mm21:25

Country of AccidentSingapore

Reporting CentreNATIONAL ASSESSMENT CENTR

Orange ForceYes

ICM No.3607154

Accident LocationSENGKANG EAST AVE TWDS SENGKANG EAST DR

Benefits

Coverage

Sum Insured

Excess Waiver

99999999.99

Excess

Own damage Excess0.00

Additional Excess0

Windscreen Excess100.00

Unnamed Driver Excess2,500.00

Outside Singapore OD Excess0.00

Third Party Excess0.00

Outside Singapore TP Excess0.00

GST Registered Information

GST RegisteredNo

GST Registration Date

GST Registration No.

GST Status VerifiedYes

Modification History

Policyholder Mailing Address

Address 1BLK 724 #13-5216

Address 2BEDOK RESERVOIR ROAD

Address 3SINGAPORE 470724

Address 4

Address TypeSingapore address

Post Code470724

Unit No.

Related Policy Number5079492028-02

OI Driver Info

Driver NameUnnamed Driver

Driver TypeUnnamed Driver

Unnamed driver NameCHEN SHAYN

Driver NRIC59539531G

Driver DOB25/10/1995

Register Date of Driver License01/12/2017

Driver Age22

Driving Experience0

Contact No.(Mobile)93201969

Contact No.(Office)

Contact No.(Home)

Address 1BLK 724 #13-5216

Address 2BEDOK RESERVOIR ROAD

Address 3SINGAPORE 470724

Address 4

Address TypeSingapore address

Post Code470724

Unit No.13-5216

Does he own a Singapore Registered car?YesNo

Driver Vehicle No.

Driver Insurer Company

Declaration

Breathalyser or Blood Test Reading?0 mg

Any injury?YesNo

Modification History

14/08/2018 10:33 s990621 Modify Orange Force(N-->Y)

14/08/2018 10:33 s990621 Modify ICM No(-->3607154)

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

LOS SAL SUB

Claim TypeOD-MD

Insured NameCHEN HONG HWEE

Insured NRICS1552814A

Contact No.(Mobile)96548988

Contact No.(Home)

Contact No.(Office)

Email Address

OI Vehicle NumberSK09834E

TP Vehicle NumberRAILING

Claim DescriptionSK09834E / RAILING ON 9 Aug 2018

Name of Preferred Workshop0

Preferred Workshop0

Preferred income to assign workshop

Insured at Fully resolved

Date Registered13/08/2018 19:42

Claim Close Date

Date Received14/08/2018 18:19

Report Taken ByLEW SHAN HUI

Workshop Repairer

Total Loss but Repaired

Print AK letter

OD Excess Collected by Workshop

Modification History

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment

Activity Handling

Attachment

Vehicle Info

Vehicle Make

CHEVROLET

Date of Registration

21/10/2011

Towing Required *

Yes

No

Type of Tender *

Own Damage

IDAC/Workshop Name

NATIONAL ASSESSMENT CENTR

Windscreen Parts & Labour Cost

Market Value(\$)

Vehicle Model

CRUZE

Classis No.

KL11A69F9CK558487

Vehicle in IDAC *

Yes

No

Assessor Name *

MR LIM

IDAC/Workshop Location

51 UBI AVENUE 1 #01-25 PAYA

Total Loss *

Yes

No

Scrape Value(\$)

Engine Capacity

Parallel Import *

Yes

No

Survey Current Status

Economical Repair Value(\$)

REMARK:NO OF REPAIR DAY:9 DAYS.1X FRT RH WHEEL RIM - REPLACE.1X FRT RH TIE ROD - REPLACE.1X FRT RH BRAKE HOSE - UNCONFIRM.1X FRT RH BRAKE SENSOR WIRE - REPLACE.1X LEFT SIDE SKIRT - REPLACE.1X FRT RH DOOR LOCK - REPLACE.

Remark

Damage Listing

Find a Part

root

Not Applicable

ABS

ABSORBER

ACCELERATOR

ACTUATOR

ADVERTISEMENT STICKER

No.	Part No.	Description	Qty *	Repair Code *	
1	16000101	BUMPER (FRONT)	1	Replace	X
2	16000102	BUMPER (REAR)	1	Repair	X
3	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
4	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm	X
5	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm	X
6	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
8	16001001	BUMPER BEAM (FRONT)	1	Unconfirm	X
9	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
10	338007	POWER STEERING COOLER PIPE	1	Unconfirm	X
11	338010	POWER STEERING HOSE	1	Replace	X
12	243014	ENGINE LOWER COVER	1	Replace	X
13	24301903	ENGINE MOUNTING (FRONT)	1	Unconfirm	X
14	24301904	ENGINE MOUNTING (LEFT)	1	Unconfirm	X
15	24301906	ENGINE MOUNTING (RIGHT)	1	Unconfirm	X
16	24301905	ENGINE MOUNTING (REAR)	1	Unconfirm	X
17	25400103	FENDER (FRONT RIGHT)	1	Replace	X
18	25401202	FENDER LAMP (FRONT RIGHT)	1	Replace	X
19	43600102	TYRE (FRONT RIGHT)	1	Replace	X
20	23303002	DOOR HINGE (BOTTOM) (FRONT RIGHT)	1	Replace	X
21	23303102	DOOR HINGE (UPPER) (FRONT RIGHT)	1	Replace	X
22	12800101	ANTI ROLL BAR (FRONT)	1	Unconfirm	X
23	12800401	ANTI ROLL BAR LINK (FRONT)	1	Replace	X
24	36600102	SHOCK ABSORBER (FRONT RIGHT)	1	Replace	X
25	36600602	SHOCK ABSORBER MOUNTING (FRONT RIGHT)	1	Replace	X
26	20200402	COIL SPRING (FRONT RIGHT)	1	Replace	X
27	30000102	KNUCKLE ARM (FRONT RIGHT)	1	Replace	X
28	30000202	KNUCKLE ARM BEARING (FRONT RIGHT)	1	Replace	X
29	30500102	LOWER ARM (FRONT RIGHT)	1	Replace	X
30	43900102	UPPER ARM (FRONT RIGHT)	1	Replace	X
31	23600102	DRIVE SHAFT (FRONT RIGHT)	1	Replace	X

Save

Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SKC 9834E Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Chew Goon

Collection Date: 18/8/18 Time: 1120 hrs with Keys: Yes / No

Tow Truck No: YP6723C Tow Man: Ben Liew NRIC: S1829478 H

Signature: _____

96665566

For office use

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Friday, 17 August 2018 4:31 PM
To: Shayn Chen; Chew Goon Motor - Mrs Chew
Cc: Clarence Richard Anthony; Chew Goon Motor - Mrs Chew; eric chen; LKK Paya Ubi
Subject: RE: SKC9834E UNDER OWN DAMAGE CLAIM: MT/1007001

Importance: High

Dear Mrs Chew of Chew goon

Please liase with Mr Shayn@93201969 or Mr Eric@97585735 on the repair accordingly.

Tks

Ng Hak Joo
lata-Uftaa-ltc, Anziif (Aff)
Claims Executive, Motor Insurance
T +65 6430 7890
www.income.com.sg



From: Shayn Chen [mailto:shaynchenn@gmail.com]
Sent: Friday, 17 August 2018 4:14 PM
To: Ng Hak Joo
Cc: Clarence Richard Anthony; Chew Goon Motor - Mrs Chew; eric chen
Subject: Re: SKC9834E UNDER OWN DAMAGE CLAIM: MT/1007001

We can be contacted at Hp number:

Shayn@93201969

Eric@97585735

On Friday, August 17, 2018, Shayn Chen <shaynchenn@gmail.com> wrote:

Dear Hak Joo,

Reference to your email, kindly proceed to send the car to the recommended workshop for the repair.

Thank you

On Thursday, August 16, 2018, Ng Hak Joo <hakjoo.ng@income.com.sg> wrote:

Dear Mr Chen Shayn, driver of SKC9834E

As spoken to both yourself and your father. Your car is insured under our Drivo Classic Plan with an excess waiver and Unnamed Driver excess of \$2500/-, (subject to GST).

As a number of our Authorised Workshops have quoted below \$2500/- for the repair, we regret that the policy is unable to respond to this claim.

You can make the following arrangements to get your car repair:

- a) Repair at one of our NTUC Income Authorised Workshop, Chew Goon Motor (located at Ang Mo Kio areas), which quoted \$1900/- (subject to GST).
- b) Repair at your own workshop.

Please do not hesitate to contact me at 64307890 if you need further details.

We thank you for insuring with NTUC Income.

Ng Hak Joo

Iata-Uftaa-ltc, Anzif (Aff)

Claims Executive, Motor Insurance

T+65 6430 7890

www.income.com.sg



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