

22/03/2002

ASS. REC. BY:

REF:

CS/ASM18014523/R/cd30

Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Kitty Teo

of

ASM(CAXA)

Date/Time:

10/08/2018

Estimated Cost:

Bill to:

OD

T / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 7977)

Insured:

at Workshop m/s

Tan chong

Tel:

6469 4091

of

913 Bkt timah Rd

Policy No:

Claim No:

88M 00070

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A.

27/7/18

CA

REV / REP. / REV 24 HRS

up?

3pm (today)

H.O.D. Endorsement:

Date/Time:

10:00am @ 10/8/18

Person Contacted:

Zuhri

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLP 7977 J-X

13/8/18

Sent preli thm smart claim

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SLP 79773at Workshop m/s TAN CHOWof 913, Bankit TimahInsured: AXA

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 95K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

☒ CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLP 79773 Yr Regn: 2017 / JunType: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN QASHQAI 2.0 c.c. 1997Colour: WHITE A/C: Insured / Std / NI / NASp.Reading: 28710 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: SJNFBAT11U2031395Gen. Cond: Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R19R: 7.5☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 27/07/18 D.O.I. 16/08/18Survey held at TAN CHOWDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop orN/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Final Sig 23,876.48 (Red. 2366.38, 37%)

RECEIVED 12 APR 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5Resurvey No. of Trip: -

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format : 00Lump Sum / (B): (\$ 23876.48)Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

200

200




Service Request Details

Claim

S8M00Q7O

Reference

None 

Loss Date

July 27, 2018

Request Date

August 10, 2018

Due Date

August 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLP7977J

Make

NISSAN

Model

QASHQAI 2.0

Service Address

...

Primary Contact/Insured

KHOO MEOW CHOO

BLK 451 FAJAR ROAD, #05-732, 670451, Singapore

90257437

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Additional Instructions

Wkshop: Tan Chong @ Bukit Timah Excess: \$500 To authorize if damage is consistent.

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

TYPE



SENT

8/10/18 10:00 AM

FROM

WANG Peter

SUBJECT

Pls follow up with Kitty if there is further issue on this case

BODY

Pls follow up with Kitty if there is further issue...





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/ASM18014523/R1rd3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 10-08-2018		
		Code : ASM		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLP 7977J	
Policy No.	Coverage (\$)		0.00	
Claim No. S8M007O	Excess (\$)		500.00	
Assign From SMARTCLAIM (KITTY TEO)	Assign Date		10/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 27/07/2018	Inspection Date		10/08/2018	
Survey held at	TAN CHONG MOTOR SALES PTE LTD 913, BUKIT TIMAH RD, SINGAPORE 589623.			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7221G
Vehicle Details	
Vehicle No.:	SLP7977J
Vehicle to be Exported:	No
Intended De-registration Date:	13 Aug 2018
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	MR20469959W
Chassis No.:	SJNFBAJ11UZ031395
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$19,501.00
Original Registration Date:	19 Jun 2017
First Registration Date:	19 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$19,501.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jun 2027
PARF Rebate Amount:	\$14,625.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jun 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,414.00
COE Rebate Amount:	\$49,025.00
Total Rebate Amount:	\$63,650.00

The information contained herein is correct as at 13 Aug 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13.08.2018

Survey Details:

Date of loss	27.07.2018
Date of appointment	10.08.2018
Date of survey	10.08.2018
Location of survey	TAN CHONG MOTOR

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SLP 7977J
Make and Model	QASHQAI 2.0 CVT
Date of registration	19-Jun-17
Excess	\$500.00
Market Value	\$95,000.00
Part Rebate	\$63,650.00
Nett Loss	\$31,350.00

Repair details:

Initial Estimate	\$6,242.86
------------------	------------

Proposed/Revised repair cost:

Parts	\$1,638.70
Check items (estimate)	\$1,293.60
Labour	\$1,486.00
Total	\$4,418.30
Lump Sum(if applicable)	\$

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Vehicle sustained damages at n/s front portion. Damages consistent.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

O/C
ODR

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/07/2018 09:08
Date Of Accident	27/07/2018 16:35
Exact Location Of Accident	RIVER VALLEY ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP7977J
Insured/Policyholder	
Name Of Registered Owner	KHOO MEOW CHOO
NRIC No	S1657221G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90257437
Alternative Phone No	OFFICE-90257437

Vehicle Particulars

Manufacturer	NISSAN
Model	QASHQAI-2.0 J10 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA225228/1
Cover Note Number	

Driver

Name of Driver	KHOO MEOW CHOO
NRIC No	S1657221G
Date Of Birth	10/09/1964
Occupation	INDOOR
Date Of Driving Pass	15/09/1987
Driving Experience	30 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90257437
Fax Number	
Contact Number	OFFICE-90257437
Email Address	NOEMAIL

Address	451 FAJAR ROAD #05-732
Postcode	670451
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC3060B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

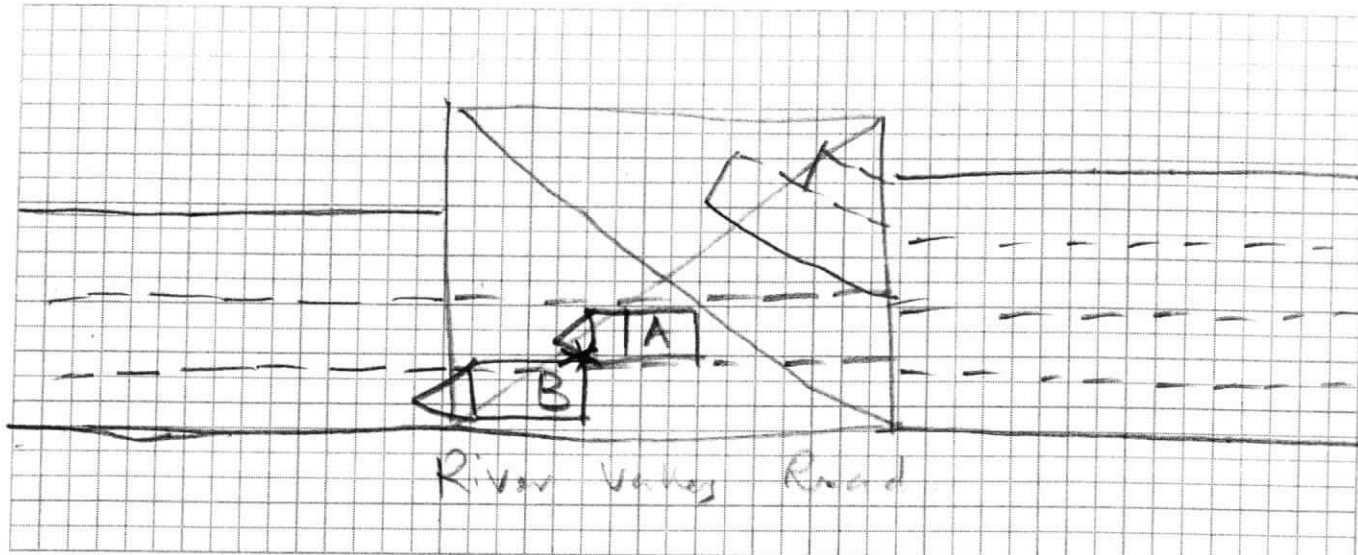
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ACCIDENT DATE:	27/7/2018	ACCIDENT TIME(hh:mm):	1635hr
ACCIDENT LOCATION:	River Valley (Towards West Coast)		
CIRCUMSTANCES:-	<p>I was driving in the second lane and along River Valley Road (West Coast Road) and was in the yellow box. Suddenly the coach bus drove pass on my left hit my left front side of car with the rear right side of the bus.</p>		
3RD PARTY DETAILS:-	<p>(Lady Bose)</p>		
Veh No:	PC3060B	Model:	Hp No: 9878 9907
Driver's Name:	ID No:		

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 27/7/2018 9.02am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

Certificate of Insurance

account number
11066

-Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 - Road Transport Act. 1987 (Malaysia)
-Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	KH00 MEOW CHOO	Certificate number	GA225228 / 1
Cover	Comprehensive	Chassis number	SJNFB AJ11UZ031395
Plan name	Flexi	Engine number	MR20469959W
NCD applicable	10%		
Vehicle registration number	SLP7977J		
Period of insurance	from 19/06/2018 to 18/06/2019 (both dates inclusive)		
Finance loan company	Nil		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
(b) Any Named Driver as stated in the Policy:
1. LIM JUN WEI
(c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 500.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act. (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)
8 Shenton Way, #24-01, AXA Tower,
Singapore 068811
Customer Centre, #B1-01

KINETIC MOTORS
22 Sin Ming Lane #06-76
Midview City Singapore 573969
Tel: 6694 6128 Fax: 6694 6138
Email: sales@km.sg

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1657221G



Name

KHOO MEOW CHOO



邱描菜

Race

CHINESE

Date of Birth

10-09-1964

Sex

F

Country of Birth

SINGAPORE

S1657221G

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1657221G
Name

KHOO MEOW CHOO

Birth Date: 10 Sep 1964

Issue Date: 08 Sep 2003



000811699B

2842359



NRIC No. S1657221G



Blood Group Date of issue

O+

25-06-1996

Address

APT BLK 451 FAJAR ROAD
#05-732
SINGAPORE 670451

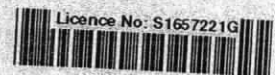
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

15 Sep 1987

NP 428A



Licence No: S1657221G

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0334/2018
DATE : 07-AUG-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MISS KHOO MEOW CHOO
ADDRESS : BLK 451 FAJAR ROAD
#05-732
S(670451)
TELEPHONE NO : 90257437

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM
POLICY NO : GA225228/1
VEHICLE NO : SLP7977J
MODEL CODE : FDRARBZJ11EWAFJ-
MODEL/YEAR : NISSAN QASHQAI 2.0 MY2014
ENGINE NO : MR20469959W-J11WW
CHASSIS NO : SJNFBAJ11UZ031395
MILEAGE : 1 KM
DATE IN : 07/08/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 27/07/2018

OD Claim
10/08/2018 | 3.00pm

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLP7977J

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	/
2	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL X3PANEL (FRT DOOR LH, FRT FENDER LH & BONNET)	360.00	120
3	SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	/
4	WAPI	ELECTRONIC 4 WHEEL ALIGNMENT & ADJUST STRG ANGLES TO STANDARD SPECIFICATION- PASSENGER	93.00	/
5	ZZ/001	RENEW SPORTRIM	25.00	10
6	ZZ/002	REPAIR FRONT DOOR LH, BONNET, FRT BUMPER RENEW FRONT FENDER LH	1000.00	500
7	ZZ/003	S/PAINT FRONT BUMPER COVER, FRT DOOR LH, BONNET, & FRONT FENDER LH SIDE	800.00	600
TOTAL LABOUR CHARGES			2426.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLP7977J

		DAMAGED PARTS & PRICES		
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT REMARKS
1 WHEEL-ALUMINIUM	D0300-4ES3B			1638.70 <i>SCA</i>
2 FENDER-FRONT LH	F3101-4EAMB	622.70	<i>PA</i>	
3 FENDER-OVER,FR	63811-4EA0A	483.00	<i>SCA</i>	
4 LAMP ASSY-LH	26060-4EA0B	1617.00	<i>3 GVL</i>	
SUB TOTAL		2722.70	0.00	1638.70
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		544.54	0.00	0.00
GRAND TOTAL		2178.16	0.00	1638.70
OVERALL TOTAL		3816.86		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLP7977J

TOTAL LABOUR CHARGES	2426.00
TOTAL SPARE PARTS CHARGES	3816.86
GRAND TOTAL	6242.86 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME
SURVEYED DATE
AUTHORIZED DATE
EXCESS CLAUSE
LIABILITY
REMARKS

Rasul - Hp 90010068
10/08/18 @ 1530hrs

0.00
0.00

5 days

Excess: 500

Authorized

Return by part

[Signature]
14/8/18

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0334/2018
DATE : 07-AUG-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MISS KHOO MEOW CHOO
ADDRESS : BLK 451 FAJAR ROAD
#05-732
S(670451)
TELEPHONE NO : 90257437

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM
POLICY NO : GA225228/1
VEHICLE NO : SLP7977J
MODEL CODE : FDRARBZJ11EWAFJ-
MODEL/YEAR : NISSAN QASHQAI 2.0 MY2014
ENGINE NO : MR20469959W-J11WW
CHASSIS NO : SJNFBAJ11UZ031395
MILEAGE : 1 KM
DATE IN : 07/08/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 27/07/2018

OD => RASUL (L KK-Auto

ZHR

(5 Days)

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLP7977J

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 PHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	48.00
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL X3PANEL (FRT DOOR LH, FRT FENDER LH & BONNET)	360.00	120.00
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	100.00
4 WAPI	ELECTRONIC 4 WHEEL ALIGNMENT & ADJUST STRG ANGLES TO STANDARD SPECIFICATION- PASSENGER	93.00	93.00
5 ZZ/001	RENEW SPORTRIM	25.00	10.00
6 ZZ/002	REPAIR FRONT DOOR LH, BONNET, FRT BUMPER RENEW FRONT FENDER LH	1000.00	500.00
7 ZZ/003	S/PAINT FRONT BUMPER COVER, FRT DOOR LH, BONNET, & FRONT FENDER LH SIDE	800.00	600.00
TOTAL LABOUR CHARGES		2426.00	1471.00
ADDITIONAL DISCOUNT(5.00%)			73.55
FINAL LABOUR CHARGES			1397.45

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLP7977J

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 WHEEL-ALUMINIUM	D0300-4ES3B			1638.70	OK
2 FENDER-FRONT LH	F3101-4EAMB	622.70			OK
3 FENDER-OVER,FR	63811-4EA0A	483.00			OK
4 LAMP ASSY-LH	26060-4EA0B	1617.00			X
SUB TOTAL		1105.70	0.00	1638.70	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		221.14	0.00	0.00	
GRAND TOTAL		884.56	0.00	1638.70	
ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%)		44.23	0.00	0.00	
OVERALL TOTAL		2479.03			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLP7977J

NETT ITEM	1105.70
LESS 20.00%)	-221.14
NETT AMOUNT	884.56
ADDITIONAL DISCOUNT(5.00%)	-44.23
FINAL AMOUNT	840.33

LIST ITEM	0.00
LESS 30.00%)	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	1638.70
LESS .00%)	0.00
SPECIAL NETT AMOUNT	1638.70

TOTAL LABOUR CHARGES	1397.45
TOTAL SPARE PARTS CHARGES	2479.03

TOTAL CHARGES	3876.48
ADD 7 % GST	271.35

GRAND TOTAL	4147.83
-------------	---------

Celine Fong (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Wednesday, 13 February 2019 2:55 PM
To: Muhammad Zuhri
Cc: Norsipah; Celine Fong (LKKAUTO)
Subject: RE: Survey OD Recovery SLP7977J / S8M00Q7O / GA225228

Hi Zuhri,

Sorry for the late reply.

Confirmed final fig \$3,876.48 and 5 days.

Please forward your final bill and discharge voucher for our closure.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

From: Muhammad Zuhri [mailto:zuhri@tanchong.com]
Sent: Monday, 22 October, 2018 3:41 PM
To: Rasul (LKKAUTO)
Cc: Norsipah
Subject: RE: Survey OD Recovery SLP7977J / S8M00Q7O / GA225228

Salam Bang ,

Kindly refer the attached file .



Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
 SERVICE CENTRES
 913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
 17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
 ADDRESS : 8 SHENTON WAY
 TELEPHONE : #27-01 AXA TOWER S(068811)
 MODEL : 68804741
 ENGINE NO : FDRARBZJ11EWAFJJ-
 CHASSIS NO : MR20469959W-J11WW
 VEHICLE NO : SJNFBAJ11UZ031395
 SLP7977J

INVOICE NO :
 INVOICE DATE : W12140621
 TERMS : 26-MAR-2019
 DATE REC'D : CREDIT
 SA/SE : 15-AUG-2018
 JOB NO : ZHR
 MILEAGE : BG1041855
 YOUR REFERENCE : 029144
 INS/IC/ZHR/0334/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
	LABOUR		
1	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION		48.00
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL X3PANEL (FRT DOOR LH, FRT FENDER LH & BONNET)		120.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA		100.00
4	ELECTRONIC 4 WHEEL ALIGNMENT & ADJUST STRG ANGLES TO STANDARD SPECIFICATION- PASSENGER		93.00
5	RENEW SPORTRIM		10.00
6	REPAIR FRONT DOOR LH, BONNET, FRT BUMPER RENEW FRONT FENDER LH		500.00
7	S/PAINT FRONT BUMPER COVER, FRT DOOR LH, BONNET, & FRONT FENDER LH SIDE		600.00
	SUBTOTAL :		1471.00
	PARTS		
1	FENDER-OVER, FR Qty:1 @ \$483.00 each (Disc:20.00% After Disc:\$386.40each)		386.40
2	WHEEL-ALUMINIUM Qty:1 @ \$1638.70 each (Special Nett Item)		1638.70
3	FENDER-FRONT LH Qty:1 @ \$622.70 each (Disc:20.00% After Disc:\$498.16each)		498.16
	SUBTOTAL :		2523.26

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FDRARBZJ11EWAFJJ-
CHASSIS NO : MR20469959W-J11WW
VEHICLE NO : SJNFBAJ11UZ031395
SLP7977J

INVOICE NO :
INVOICE DATE : W12140621
TERMS : 26-MAR-2019
DATE REC'D : CREDIT
SA/SE : 15-AUG-2018
JOB NO : ZHR
MILEAGE : BG1041855
YOUR REFERENCE : 029144
INS/IC/ZHR/0334/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
1	REMARKS AXA INSURANCE POLICY NO:GA225228/1 DOA:27.07.2018 TOC:OD RECOVERY CLAIM EXCESS:\$500.00 OUR REF:INS/IC/ZHR/0334/2018 SATISFACTION NOTED ATTACHED SURVEY BY:RASUL(LKK AUTO) ON 10.08.2018 RECOMMEND 5 DAYS REPAIR AUTHORISE BY:RASUL (LKK AUTO) ON 10.08.2018 @ 1530HRS		
	Insurance Co : AXA INSURANCE PTE LTD Policy No....: GA225228/1 Claim Type ...: OD OR OD RECOVERY CLAIM DOA.....: 27-JUL-2018 Our Ref.....: INS/IC/ZHR/0334/2018 Surveyor.....: SURVEYOR FROM INSURANCE CO		
	LABOUR	:	1471.00
	PARTS	:	2523.26
	SUBTOTAL	:	3994.26
	ADD. DISCOUNT	:	117.78
	Less Excess	:	500.00
	TOTAL	:	3376.48
	GST(7%)	:	236.35
	AMOUNT DUE	:	3612.83

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
THREE THOUSAND SIX HUNDRED TWELVE
AND CENTS EIGHTY THREE ONLY.

[Signature]
WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

SATISFACTORY NOTE

W12140621
\$ 3612.83

TAN CHONG MOTOR SALES PTE LTD (TCMS)

☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

☐

TC AUTOCLINIC PTE LTD (TCAC)

☐

TYPE OF CLAIM:

DATE:

☒

OWN DAMAGE (OD)

OWNER NAME:

KHOO MEOW CHOO

☒

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

NRIC NO.:

ADDRESS:

451 FAJAR ROAD

05-732

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☐

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

NISSAN GASTOAI

INSURANCE CO.:

AXA INSURANCE

REGN. NO.:

SLP7977J

CLAIM NO.:

CHASSIS NO.:

POLICY NO.:

GA225228/1

DATE OF ACCIDENT: 27/07/2018

DATE RECEIVED: 17/08/2018

DATE COMPLETED: 21/08/2018

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

X 
(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

* Delete When Necessary

INSURANCE CO. COPY