

LKK
IDAC

Survivor

DOI:

Date / Time

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :\$8

Is driver the owner?

(YES / NO)

Nature of Accident :

11 NO. Driver Name / Age :

Driver Tel No. _____

(V/L: YES/NO)

Claim No.

Policy No.

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:	%	Final? Yes / No
--------------------	---	-----------------



INSRS

WSP:

Tel:

Liability :

RMKS:



INDEX

WSP

Tel :

Lisbätty:

RMKS



1930-1931

WSP

Tel:

Liability

DMYC



15. 2000

INSR
WCB

Tel: +

Inhibitive

DATE:

Date/Time	STAGE	DATE / PIC
1/1/18 CPL	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of: 1/1/18	
	After call ltr to Of:	
1/1/18	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to Of:	
	Authorisation To Act:	✓
	Release Voucher:	
	Final Repair Bill:	✓
	Car Rental Invoice:	✓
	Towing Invoice:	
	LTA / GLA:	✓
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	✓
	LOD:	✓
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: 15/8/2018	Sent By: HMK	
FINALIZATION Date/Time:	Confirm with:	Confirm by:
Repair Cost: \$5	() days Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability: % 0 (Agreed / Assessed) BOLA S/N No.: 15		If NO or B 28, Ass. Lia:
Repair Cost: \$5		TP change lane
Loss of Rental (LOR): \$5 () days		
Loss of Use (LOU): \$5 (\$ x days)		
Loss of Income (LOI): \$5 (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GLA/LTA Search: \$5		
Medical: \$5		
Disbursement: \$5 (e.g. Tow/ Independent)		
Legal Cost: \$5		
Total: \$5	Global Sum \$5:	
FINAL PAYMENT Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1: \$5	Name 1:	
Payee 2: (Strike if N.A.) \$5	Name 2:	
Payee 3: (Strike if N.A.) \$5	Name 3:	

LSD

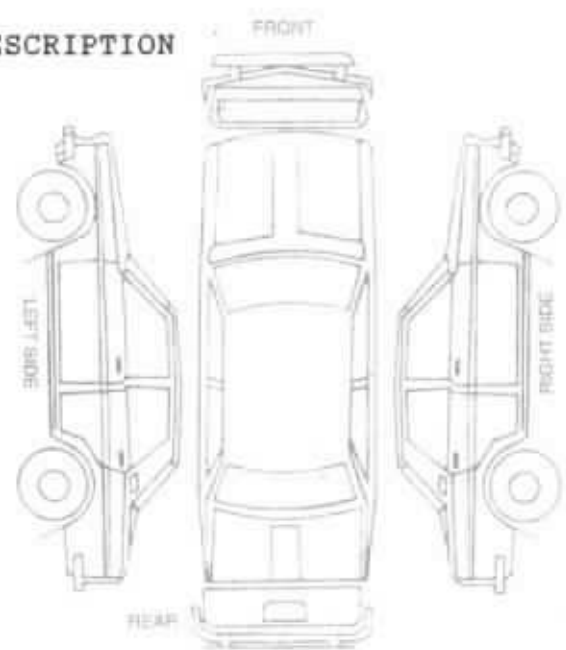
A member of COMFORTDELGRO

Date/Time: 07.08.2018 16:55 Page : 1

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JO NO: 305197315
CUSTOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO:	SHC8489K	MILEAGE
MS	7010045	MAKE	HYUNDAI	FUEL
CUSTOMER NO:	383 SIN MING DRIVE	MODEL	I-40	DATE/TIME IN
ADDRESS	Singapore SINGAPORE 575717	YR OF MANU	03.12.2015	07.08.2018 13:00
(R)	65508755	CHASSIS CODE	KMHLB41UMGU080694	TARGET DATE
(P)				COMPLETION DATE/TIME
COUNT CARD NO.				

CHINA

Accident Date: 06.08.2018
NATURE: 3P 06.08.2018 / c

S/NO	LABOR CODE	DESCRIPTION
		

CHECKED & PASSED OUT BY: _____	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Wedge ment Slip	Exit Pass
Vehicle No: SHC8489K	Vehicle No: SHC8489K
Signature/Date	Name of Service Advisor
Date	Date
returned to Service Reception upon collection	To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No 305197315
Date : 18/08/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : Mr KALVIN ANG
Vehicle Reg No. SHC8489K CTPL 06.08.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: CHINA -- SLM4484A
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$0.00</u>
(b) Labour Charges	<u>\$700.00</u>
Total for Part-By-Part Repair Cost	<u>\$700.00</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u> </u>
Final Lumpsum Repair cost	<u> </u>

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kater
Date : 20/8/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHC 8489K

DATE 7/8/2018 16:35

MAKE :

MODEL : HYUNDAI i40

LKK/kalvin

PbyP

Like

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover <i>X mpr</i>			\$ 1,052.20	
	Front Bumper Bracket Top (LH) <i>X mpr</i>			\$ 22.40	
	Front Bumper Bracket (LH) <i>X mpr</i>			\$ 24.60	
	Front Fender (LH) <i>X mpr</i>			\$ 619.00	
	Front Fender Shield (LH) <i>X mpr</i>			\$ 169.80	
	Front Fender Retainer <i>X mpr</i>			\$ 9.20	
	Frt Wheel Hub Cap, LH <i>X mpr</i>			\$ 150.70	
	SUB TOTAL			\$ 2,047.90	
	LESS 20%			\$ 409.58	
	DISCOUNTED TOTAL			\$ 1,638.32	
	Front Fender Advertisemnt Logo (LH) <i>/ mpr</i>			\$ 100.00	Nett
				\$ 100.00	
	Labour Charge			200	
	Panel Beating			\$ 500.00	
	Spray Painting Charge			\$ 500.00	<i>X mpr</i>
	Wiring Charge			\$ 50.00	<i>X mpr</i>
	Tuff Kote			\$ 50.00	<i>X mpr</i>
	Frt Wheel Alignment			\$ 80.00	<i>X mpr</i>
	TOTAL LABOUR			\$ 1,240.00	
	ESTIMATE TOTAL			\$ 2,978.32	
<div> <div> <i>Kalvin LKK</i> <i>8/8/18 1035L</i> <i>2 bpr</i> <i>P/P</i> <i>Atta Repair P/L</i> </div> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged parts/ during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification is allowed • Supplier's name must be authorised and is subject to approval from insurance company <p>Acknowledged by Repairer</p> <p>Sig: _____</p> <p>Date: _____</p> </div> </div>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305197315
REGN NO : SHC8489K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 03.12.2015
DATE/TIME IN : 07.08.2018 13:00
ACCIDENT DATE : 06.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 20-05 RENEW ADVERTISMENT STICKER- 100.00
0001 L PANEL BEATING 200.00
0002 23-502 SPRAYPAINT ON AFFECTED AREA 400.00

SUB-TOTAL : 700.00

TOTAL : 700.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Wednesday, 15 August, 2018 9:34 AM
To: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLM4484A (OI : CTI - SNM18D03850C02) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018
Attachments: leeSZ_SNM18D03850C01-SLM4484A-LKKDirectSettlementAccidentLtr_CLCR95.251.pdf; MCHM18101836-SLM4484A.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 15 August, 2018 7:50 AM
To: Claims Dept of CTI
Cc: Chong Boon Sen; Lucas Lee; Poh Kin (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving SLM4484A (OI : CTI - TBA) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079908

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.cntaiping.com

Co. Reg. No. 200208384E

Our Reference: **SNM18D03850/C01/4**

Date : **15 AUGUST 2018**

via Ordinary & Registered Mail

**TAN JIA WEI GERRY
BLK 317 ANG MO KIO STREET 31
#02-203
SINGAPORE 560317**

Dear Sir / Madam

**ACCIDENT INVOLVING SLM4484A AND SHC8489K ON 06 AUGUST 2018
ALONG PIE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHC8489K**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : POH KIN

Ref : CC3/CT18014511/K1FA3

Contact No : 68412132

via Email : POHKIN@LKKAUTO.COM

CC : Agent - (AN0444A) - META AGENCY PTE LTD

F01/LKKDS-2013

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 24 December 2018 1:42 PM
To: 'William Tan Thoo Seng'; 'Catherine Koh Mui Gek'
Cc: Admin A
Subject: Our Ref: CC3/CTI18014511/K1fa3; Your Ref: T0818/ SHA8489K/WT(st)
Attachments: OI video footage.mp4

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/CTI18014511/K1fa3
Your Ref: T0818/ SHA8489K/WT(st)

Dear Sir/Madam,

ROAD TRAFFIC INVOLVING VEHICLE NOS. SLM 4484A AND SHC 8489K ON 06/08/2018

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by changing lane. This is evidenced of video footage from our Insured.

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 December 2018 12:09 PM
To: Poh Kin (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: Direct Settlement - Accident Involving SLM4484A (OI: SNM18D03850C01/4) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018
Attachments: OI video footage.mp4; MCHM18101836-SLM4484A.pdf
Importance: High

LKK REF - CC3/CTI18014511/K1fa3
CTI REF - SNM18D03850C02/4 (SLM4484A)

Dear Poh Kin

We refer to your email of 18 December 2018 pertaining to the above matter.

Please proceed to reject the third party property damage claim based on the video footage.

Meanwhile, please assist to check with mutual client (Tan Jia Wei Gerry)'s on the status of his claim against SHC8489K.

Aside to Boon Sen, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 18 December 2018 10:26 AM
To: claimsdept@sg.cntaiping.com
Cc: Chong Boon Sen; alfred.toh@sg.cntaiping.com; Admin A
Subject: RE: Direct Settlement - Accident Involving SLM4484A (OI : CTI - SNM18D03850C01) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018
Attachments: OI video footage.mp4
Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/CTI18014511/K1fa3
Your Ref: SNM18D03850C01

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING SLM 4484A (OI) & SHC 8489K (TP) ALONG SLM 4484A ON 06/08/2018

We refer to the above matter.

Third party reported that he was ahead into the lane when both vehicle filtered into the same lane and causing collision.

OI reported that he driven along 2nd lane from left of PIE. When TP vehicle encroached into OI lane from right and collided to his vehicle right rear portion.

Based on OI's video footage, OI driven along 2nd lane from left of PIE when TP Changing lane and collided into OI vehicle right rear portion. **BOLA 15** should applied against TP vehicle. Vehicles should keep in the proper lane and change lane only when it is safe.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: Gerry Tan <gerrytanjw@gmail.com>
Sent: Friday, 17 August 2018 1:44 PM
To: Poh Kin (LKKAuto)
Cc: e-claims@sg.cntaiping.com; michelle.chin@bemeta.com.sg
Subject: Third Party Claim - CC3/CTI18014511/K1FA3
Attachments: SNM18D03850-C01-4.pdf; 06-Aug-18-SLM4484 Accident Report.pdf

Categories: clear

China Taiping Reference: SNM18D03850/C01/4

LKK Auto Reference: CC3/CTI18014511/K1FA3

To: LKK Auto Consultants Pte Ltd

Dear Person-In-Charge,

With reference to the attached letter with reference number stated above this email, I am both the owner and insurance policy holder of the Vehicle SLM4484A stated in the letter.

As advised in the letter, I am writing in to provide detailed information of this accident which the third party vehicle SHC8489K is claiming against.

I wish to inform both China Taiping and LKK Auto to disregard this third party claim as the fault 100% lies with SHC8489K. As the policy holder, I refuse to accept SHC8489K third party claim against my policy. And I am claiming my own damage to SHC8489K as well. - had submitted to my workshop and lawyer.

The summary of the accident are as follows:

- I, SLM4484A was travelling straight on my own lane
- SHC8489K suddenly cut into my lane without checking blind spot.
- SHC8489K cuts in when my vehicle SLM4484A is already in front of him.
- SHC8489K hit the right side rear of my SLM4484A vehicle.
- Upon exiting vehicle to check on damages, SHC8489K say he assume I, SLM4484A will give way for him.
- But I, SLM4484A cannot do that because at the rear of my vehicle, there is another vehicle traveling at my back. I cannot do sudden brake and jeopardize the back vehicle.

Refer to attached report submitted.

Also please **download the video** for the back and front video camera **from my vehicle (SLM4484A) from this link:** (<https://www.dropbox.com/s/0yfbfubiqi6iuk/SLM4484A%20-%2006-08-19%20Accident%20Video.zip?dl=0>)

The camera clearly **show SHC8489K suddenly cuts in and there is vehicle behind me, SLM4484A.**

Please assist to look into this matter and reject their claim.

Kindly feel free to contact me at 94246577 for more details.

Poh Kin (LKKAuto)

From: Gerry Tan <gerrytanjw@gmail.com>
Sent: Friday, 17 August 2018 2:42 PM
To: Poh Kin (LKKAuto)
Cc: e-claims@sg.cntaiping.com; michelle.chin@bemeta.com.sg
Subject: Re: Third Party Claim - CC3/CTI18014511/K1FA3

Categories: clear

Dear Poh Kin,

Thanks for the call 30mins + ago.

Noted on you confirmation that SHC8489K third party claim against my policy will be rejected.

Thanks.

Regards,
Gerry Tan

On Fri, Aug 17, 2018 at 1:44 PM, Gerry Tan <gerrytanjw@gmail.com> wrote:

China Taiping Reference: SNM18D03850/C01/4

LKK Auto Reference: CC3/CTI18014511/K1FA3

To: LKK Auto Consultants Pte Ltd

Dear Person-In-Charge,

With reference to the attached letter with reference number stated above this email, I am both the owner and insurance policy holder of the Vehicle SLM4484A stated in the letter.

As advised in the letter, I am writing in to provide detailed information of this accident which the third party vehicle SHC8489K is claiming against.

I wish to inform both China Taiping and LKK Auto to disregard this third party claim as the fault 100% lies with SHC8489K. As the policy holder, I refuse to accept SHC8489K third party claim against my policy. And I am claiming my own damage to SHC8489K as well. - had submitted to my workshop and lawyer.

The summary of the accident are as follows:

- I, SLM4484A was travelling straight on my own lane
- SHC8489K suddenly cut into my lane without checking blind spot.
- SHC8489K cuts in when my vehicle SLM4484A is already in front of him.
- SHC8489K hit the right side rear of my SLM4484A vehicle.
- Upon exiting vehicle to check on damages, SHC8489K say he assume I, SLM4484A will give way for him.

Our Ref : T 0818 / SHC8489K /WT(st)

Your Ref :

Date : 24-Aug-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6353 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198504499

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408549

Senoko

24 Senoko Loop
Singapore 758158

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

Shun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8489K YOUR INSURED SLM4484A
AND OTHER ON 06.08.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8489K** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLM4484A** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 749.00
2	4 days Loss of Rental @ \$ 115.00 per day	\$ 460.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,216.49

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 1,536.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLM4484A
- c) GIA / Police report/s of : SHC8489K
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHC8489K , SLM4484A
PIE(TUAS) BF CTE(CITY) EXIT

ON 06-Aug-18 22:15

I / We

ROSMAN BIN MUDA

(Hirer) NRIC No.: S1423503E

and/or

LIM BEE WAH

(Relief) NRIC No.: S2080253G

Taxi Number

SHC8489K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

07-Aug-2018

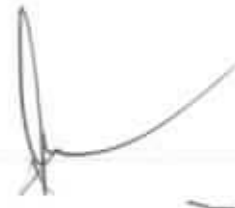
Name of Hirer

ROSMAN BIN MUDA

Hirer NRIC

S1423503E

Signature :



Address

143 BEDOK RESERVOIR ROAD #01-...
470143

Contact No.

97941554

Name of Relief

LIM BEE WAH

Relief NRIC

S2080253G

Signature :



Address

613B BEDOK RESERVOIR ROAD 13-1382
472613

Contact No.

97512765

Our Ref: CT18080191

Date: 23 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	06/08/2018 @ 22:15 hrs
ALONG	PIE(TUAS) BF CTE(CITY) EXIT
INVOLVING	SLM4484A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8489K** (the "Taxi"). The Taxi was hired to **ROSMAN BIN MUDA IC NO S1423503E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8489K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.12.2015

CHASSIS CODE
KMH1841UMGJ080694

INV. NO/DATE
91391442 23.08.2018

JOB NO.
305197315

CHECKMETER READING

DATE/TIME IN
07.08.2018 13:00

Description : 3P 06.08.2018

S/No	Part No.	Qty	Unit Price	Disc	Net
------	----------	-----	------------	------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	20-05	RENEW ADVERTISEMENT STICKER-	100.00	100.00
0002	I,	PANEL, BRATING	200.00	200.00
0003	23-502	SPRAYPAINT ON APPLICABLE AREA	400.00	400.00
SUB-TOTAL :			700.00	

WHILST TAKING ALL REASONABLY PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LOANED AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS ADVISE IN WRITING THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 15 DAYS FROM THE PRESENT DATE IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY IMMEDIATELY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010012	91391442	749.00	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8489K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.12.2015

CHASSIS CODE
KMH1B41UMG1J080694

INV. NO/DATE
91391442 23.08.2018

JOB NO.
305197315

ODIOMETER READING

DATE/TIME IN
07.08.2018 13:00

Items total		700.00
Add GST @	7.000 %	49.00
Invoice amount		749.00

Issued by : KATHKRINETAN 23.08.2018 16:56:55

Repair type : CSO/57/57

Payment Type/Term: /Credit 30 days

WHICH TAKING ALL NECESSARY PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER IMPROPERIES BELONGING TO CUSTOMERS AND VEHICLES ARE UNDERSIGNED ENTERED A OWNER'S RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 5% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR INCONSISTENCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91391442	749.00	

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLM4484A 06 Aug 2018 / 22:15:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SH C8489K

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 24 December 2018 1:42 PM
To: 'William Tan Thoo Seng'; 'Catherine Koh Mui Gek'
Cc: Admin A
Subject: Our Ref: CC3/CTI18014511/K1fa3; Your Ref: T0818/ SHA8489K/WT(st)
Attachments: Ol video footage.mp4

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/CTI18014511/K1fa3
Your Ref: T0818/ SHA8489K/WT(st)

Dear Sir/Madam,

ROAD TRAFFIC INVOLVING VEHICLE NOS. SLM 4484A AND SHC 8489K ON 06/08/2018

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by changing lane. This is evidenced of video footage from our Insured.

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 December 2018 12:09 PM
To: Poh Kin (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: Direct Settlement - Accident Involving SLM4484A (OI: SNM18D03850C01/4) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018
Attachments: OI video footage.mp4; MCHM18101836-SLM4484A.pdf
Importance: High

LKK REF - CC3/CTI18014511/K1fa3
CTI REF - SNM18D03850C02/4 (SLM4484A)

Dear Poh Kin

We refer to your email of 18 December 2018 pertaining to the above matter.

Please proceed to reject the third party property damage claim based on the video footage.

Meanwhile, please assist to check with mutual client (Tan Jia Wei Gerry)'s on the status of his claim against SHC8489K.

Aside to Boon Sen, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 18 December 2018 10:26 AM
To: claimsdept@sg.cntaiping.com
Cc: Chong Boon Sen; alfred.toh@sg.cntaiping.com; Admin A
Subject: RE: Direct Settlement - Accident Involving SLM4484A (OI : CTI - SNM18D03850C01) and SHC8489K (TP : LKK REF - CC3/CTI18014511/K1fa3) on 06/08/2018
Attachments: OI video footage.mp4
Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/CTI18014511/K1fa3
Your Ref: SNM18D03850C01

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING SLM 4484A (OI) & SHC 8489K (TP) ALONG SLM 4484A ON 06/08/2018

We refer to the above matter.

Third party reported that he was ahead into the lane when both vehicle filtered into the same lane and causing collision.

OI reported that he driven along 2nd lane from left of PIE. When TP vehicle encroached into OI lane from right and collided to his vehicle right rear portion.

Based on OI's video footage, OI driven along 2nd lane from left of PIE when TP Changing lane and collided into OI vehicle right rear portion. **BOLA 15** should applied against TP vehicle. Vehicles should keep in the proper lane and change lane only when it is safe.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18014511/K1fa3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 27-12-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 4484A	Veh. Inspected	SHC 8489K
Policy No.	DMPCSN3020191800	Coverage (\$)	0.00
Claim No.	SNM18D03850/C01/4	Excess (\$)	0.00
Assign From		Assign Date	08/08/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU080694	Colour	BLUE
Odometer	349133	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/08/2018	Inspection Date	08/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8489K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	1,052.20	-
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH)	SERVICEABLE	24.60	-
1	FRONT FENDER (LH)	TO REPAIR SEE LABOUR	619.00	-
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
1	FRT WHEEL HUB CAP ,LH	SERVICEABLE	150.70	-
	LESS 20% DISCOUNT		-409.58	-
			1,638.32	-
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER AND FRONT FENDER (LH).		560.00	200.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,240.00	600.00
	GRAND TOTAL		2,978.32	700.00
	RECOMMENDED COST OF REPAIRS			700.00

Report Ref No. CC3/CTI18014511/K1fa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.