

INS. CASE OWNER:

CC 4, Fall 180 14503, U park

LKK IDAC:

Survivor: MAPUS DOI: 10/8/18 Date: 8/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.: STASS TIC
Name of Insured: LOW TIMH SOON
Insured Tel No.: _____ HP: _____
Excess Sec II :\$5 _____ D.O.A.: 4/8/18
Is driver the owner? (/ NO) Nature of Accident: _____

Claim No.: Dm18140 01 993 / gw
Policy No.: DMPPH 218-003109 / x
Make / Model: H. 120
Place of Accident: JUNCTION of RIVER VALLEY & Low Timh Rd

If NO, Driver Name / Age: _____ Driver Tel No.: 66683896 (V/L: / NO)
OI GIA REPORT: / NO ; TP GIA REPORT: / NO
Insured Liability: _____ % Final? Yes / No



INSRS: _____
WSP: urn br.
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>2/10</u>	Non-Reporting ltr (1st):	
<u>2/11</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
<u>4/9/18 @ 12:42pm</u>	Call OI:	<u>Xth STAIR (BY EMAIL)</u>
<u>@ 12:50pm</u>	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE	Date/Time: <u>1/8</u>	Sent By: <u>br</u>
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: \$5 _____	(_____ days) Reduction	% _____
FINAL SETTLEMENT	Date/Time: <u>2/9/19</u>	Confirm with: <u>Susan</u>
Final Liability: % <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>NIL</u>
Repair Cost: \$5 <u>1994.50</u>		
Loss of Rental (LOR): \$5 _____	(_____ days)	
Loss of Use (LOU): \$5 <u>3w.w</u>	(<u>360</u> x <u>5</u> days)	
Loss of Income (LOI): \$5 _____	(<u>\$</u> x _____ days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tieck only one]
GIA/LTA Search: \$5 <u>7.45</u>		
Medical: \$5 _____		
Disbursement: \$5 _____	(e.g. Tow/Independent)	
Legal Cost: \$5 _____		
Total: \$5 <u>2302.25</u>	Global Sum \$5: <u>2250.00</u>	
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1: \$5 <u>2250.00</u>	Name 1: <u>Liu's Brother Auto Engineering Workshop</u>	
Payee 2: (Strike if N.A.) \$5 _____	Name 2: _____	
Payee 3: (Strike if N.A.) \$5 _____	Name 3: _____	

COPY SENT 2/10/19

016 23/10 016

REF: EW/
ASS REC BY: MARCUS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OO: WS / TP RES / OO RES / EVA / INV / MV

To inspect Vehicle No: GRC 5389G

at Workshop m/s 114'S

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seat: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: 1-3.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: GRC 5389G Yr Regit: 12/12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make: Toyota Hiace cc: 2982

Colour: White A/C: Insured / Std / N / NA

Sp. Reading: 53781 T/Radio: Insured / Std / N / NA

Eng/No: _____

C/No: JTFH702PX00106127

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 195-415

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Triangle

Front: 6 mm

Rear: 6 mm

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 4/8/18

D.O.I: 10/8/18

Survey held at _____

Des. of Damages: 0/S / Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

No second hand parts

10/8/18 conf. and final by \$1994.80 with Suser.

(Rec'd 2444.40 / 554)

Date/Time, File Pass to?

: Prel. Report

1)

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

_____ \$ = RS _____ \$

Photo

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

: Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI18014503/Upa3

Date: 13.08.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

GBC 5389G

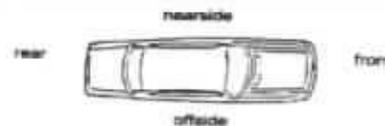
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.08.2018 at the premises of M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,439.20</u>
Revised Estimate Amount	: S\$	<u>1,994.80</u>
"Check" Items Amount	: S\$	<u>-</u>
Total (Including Check Items)	: S\$	<u>1,994.80</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Invoice/Ref No: GBCS389G100804

The 1540 Pagar Road Singapore 670151 (See Map) 1540 Pagar Road Singapore 670151
Tel: 6743 1287/887 Fax: 6743 1719/1711 E-mail: sales@lbe.com.sg

Estimate

Customer:
Name: EQ Insurance Company Limited
Address: Motor Claims Department
5 Maxwell Road #17-00
Tower Block MND Complex Singapore 069110

Date: 07-08-18
Vehicle No: GBCS389G
Model/Make: Toyota Hiace
Auto

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Bumper <i>cut</i>	\$ 599.30	X
2	Rear Bumper Side Bracket <i>0/1</i>	\$ 98.00	X
3	Rear Bumper Clips 1 set	\$ 48.00	SN
4	Rear Tail Lamp <i>0/1</i>	\$ 303.10	X
5	Rear Fender <i>0/1</i>	\$ 1,419.70	X
6	Rear Fender Lower Member	\$ 241.10	X
7	Rear Wheel Hub-Cab <i>0/1</i>	\$ 150.00	SN
8	Rear Tyre <i>0/1</i> LP200	\$ 220.00	SN <i>62 1205.N</i>
	To apply Rust Proofing, reseal tuff coating treatment on accident area	\$ 60.00	X
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 800.00	-
	To putty & spray painting & including touch up paint	\$ 500.00	-

Total Parts & Labour of estimate for damaged vehicle \$ 4,439.20

Total amount in Lump Sum Basis for repaired vehicle



M/s Liu's Brother Auto Engrg Wks

*not allocated
nan
2/5/9
blueprints attached
10/8/18
4 day*

*2-902.4
257
676.80
S.N - 318
labor - 1000
1994.80*

2/2 \$ 1994.80

LBE Adv. Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display (damaged part) during resurvey
- Paint prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) [mailto:meikwan@lkkauto.com]
Sent: Wednesday, 8 August 2018 6:11 AM
To: assignments
Subject: FW: Request for 3rd party claims survey GIBSON Claims against SJQ5571C // EQ Ref: DM18HO01903/JW
Attachments: OI GIA - SJQ5571C

10:40am @ 10/8/18
person @ wee
vehicle in
surv memos

Hi Nivitha,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 6366 0000

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | Singapore 670051

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 8 August, 2018 5:12 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: Request for 3rd party claims survey GIBSON Claims against SJQ5571C // EQ Ref: DM18HO01903/JW

Dear LKK,

Kindly arrange for PRS/DS with Ubi's Bro Auto for TP vehicle no: GIBSON53806

Thank you.

Regards,

Justin Wong

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 11110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 9433

www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately by email.

From: Susan Low [<mailto:llusbro@gmail.com>]

Sent: Wednesday, August 8, 2018 5:04 PM

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 17 August, 2018 3:22 PM
To: 'Justin Wong'
Cc: Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: Request for 3rd party claims survey GBC5389G Claims against SJQ5571C // EQ Ref: DM18HO01993/JW
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; LKK RESURVEY PHOTO.pdf; Preliminary Advice.pdf
Categories: HMK

WITHOUT PREJUDICE

EQI ref: DM18HO01993/JW
LKK REF: CC4/EQ118014503/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBC 5389G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 10 August, 2018 3:27 PM
To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>; 'Justin Wong' <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Request for 3rd party claims survey GBC5389G Claims against SJQ5571C // EQ Ref: DM18HO01993/JW

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the :

From: Susan Low [<mailto:liusbro@ymail.com>]

Sent: Wednesday, August 8, 2018 5:04 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Subject: Re: Request for 3rd party claims survey GBC5389G Claims against SIQ5571C // EQ Ref: DM18HO01993/JW

We did like to chose as follow:

LKK Auto Consultants Pte Ltd

Tel: [6256-3561](tel:6256-3561)

Fax: [6741-4108](tel:6741-4108)

Kindly arrange

Thank with Regard!

Susan Low

Liu's Brother Auto

No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

Singapore 417883

 : 6741 1730

 : 6744 5746

On Aug 8, 2018, at 3:36 PM, Justin Wong <justin.wong@eqinsurance.com.sg> wrote:

) **LKK Auto Consultants Pte Ltd**

Tel: 6256-3561

Fax: 6741-4108



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 August 2019 9:01 AM
To: Susan Low
Subject: Your Ref: GBC5389G180804 *Our Ref: CC4/EQ18014503/Upa3 [ACCIDENT INVOLVING SJQ 5571C(EQ) & GBC 5389G ON 04/08/2018]

Your Ref: **GBC5389G180804** **Without Prejudice**
Our Ref: CC4/EQ18014503/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJQ 5571C(EQ) & GBC 5389G ON 04/08/2018

We refer to the above matter.

We propose settlement at a global sum of \$2,200.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Susan Low <liusbro@gmail.com>
Sent: Wednesday, 28 August 2019 1:01 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: GBC5389G180804 *Our Ref: CC4/EQI18014503/Upa3 [ACCIDENT INVOLVING SJQ 5571C(EQ) & GBC 5389G ON 04/08/2018]

We regret we are unable to accept yours offer.

We counter propose of your offer \$2,250/- (all-in)

We would appreciate it if you could review this case more objectly and let us here from you urgently.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Wednesday, 28 August 2019, 9:01:34 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **GBC5389G180804** **Without Prejudice**

Our Ref: CC4/EQI18014503/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJQ 5571C(EQ) & GBC 5389G ON 04/08/2018

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Please confirm acceptance.

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Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref: GBC5389G180804

Date: 19/08/2018

Your Ref:

EQ Insurance Company Limited
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG TRAFFIC JUNCTION OF KIM SENG ROAD AND RIVER VALLEY
INVOLVING GBC5389G AND SJQ5571C ON 04/08/2018**

We/I, Messers Goldbell Leasing Pte Ltd (Nric / ROC No: 198703585C), the registered owners of m/vehicle – **GBC5389G** at all material times of the above accident. Our/my vehicle was surveyed by "EQ" authorized appraiser and we/I based our/my claims on his recommendation for **S\$1,994-80** being the repair for **04** days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **SJQ5571C** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBC5389G**.

We/I whereby you are the Insurers of m/vehicle **SJQ5571C** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBC5389G** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	1,994-80
(b) LOU for pre-repair notice 02 days @\$60-00		120-00
(c) LOU Fee for 04 days @\$60-00		240-00
(d) GIA / LTA search fee		7-45
Total Amount	S\$	2,362-25

We/I enclose herewith copies of the supporting documents for vehicle no. **GBC5389G** as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


The owner of m/vehicle **GBC5389G**
Messers Goldbell Leasing Pte Ltd
cc: Liu's Bro Auto Engrg Ws

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 September 2018 8:20 AM
To: 'LIOWHENRY@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJQ 5571C AND GBC 5389G ON 04/08/2018

05 SEPT 2018

Mr LIOW TING SOON

Dear Sir/Madam,

Our Ref: CC4/EQ118014503/Upa3

ACCIDENT INVOLVING SJQ 5571C AND GBC 5389G ON 04/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from GBC 5389G against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Authorization To Act

Attn: Motor Claims Department

EQ Insurance Company Limited
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

I / We, Messers Goldbell Leasing Motor Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBC5389G (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBC5389G that was damaged pursuant to the accident which occurred on 04/08/2018 (date) along Traffic Junction Of Kim Seng Road And River Valley (location) involving SJQ5571C ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 9th day of October (month) 2019 (year)

3rd Party Claimant:



Signature: _____
Name: Goldbell Leasing Pte Ltd
Address: No. 18 Tuas Avenue 10

Singapore 639142
Nric/ROC No: 199001196N

Workshop:



Signature: _____
Name: Liu's Brother Auto Engrg Workshop
Address: 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
ROB No: 53291793J

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883
ROB No: 53291793 - Tel: 6741-6730 / 731 - Fax: 6744-5746, Email: liubro@gmail.com

Invoice/Ref No: GBC5389G180804

Final Bill

Customer

Name: EQ Insurance Company Limited
Address: Motor Claims Department
5 Maxwell Road #17-00
Tower Block MND Complex Singapore 069110Date: 13-08-18
Vehicle No: GBC5389G
Model/Make: Toyota Hince
Auto

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Rh Bumper	\$ 599.30	\$ 599.30
2	Bumper Side Bracket	\$ 98.00	\$ -
3	Tail Lamp	\$ 303.10	\$ 303.10
4	Fender	\$ 1,419.70	\$ -
5	Fender Lower Member	\$ 241.10	\$ -
	Total		\$ 902.40
	Parts Less 25%		\$ 225.60
	Total Parts After Less 25%		\$ 676.80
6	Rear Rh Bumper Clips 1 set	\$ 48.00	SN \$ 48.00
7	Wheel Hub-Cab	\$ 150.00	SN \$ 150.00
8	Tyre	\$ 220.00	SN \$ 120.00
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 60.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 800.00	\$ 600.00
	To putty & spray painting & including touch up paint	\$ 500.00	\$ 400.00

Total Parts & Labour of estimate for damaged vehicle

\$4,439.20

Total amount in Parts By Parts Basis for repaired vehicle

\$1,094.80

SDLS: One Thousand Nine Hundred Ninety-Four And Cents Eighty Only

M/s Liu's Brother Auto Engrg Wks

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0008529-2

Print Date/Time : 08 Aug 2018 / 11:55:25
 Receipt Date/Time : 08 Aug 2018 / 11:54:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180808-000776

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SJO5571C As at 04 Aug 2018/10:00:00 Insurance Co: EQ INSURANCE COMPANY LTD 1 Insurance Enquiry - SJO5571C Enquiry Fee 20180808115317175391	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx4559		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 31/10/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJQ 5571C (Insd Veh)	Your Ref. No. : DM18HO01993/JW
	GBC 5389G (TP Veh)	Our Ref. No. : CC4/EQ118014503/Upa3q2
Date of Accident	4/8/2018	

Liability	100%	
Final Repair Cost	: \$ 1,994.80	
Loss of Use	: \$ 300.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	2,302.25	
Final Settlement Sum	: \$ 2,250.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	LIU'S BROTHER AUTO ENGINEERING WORKSHOP	: \$ 2,250.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ118014503/Upa3q2 ✓

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 31-10-2019 ✓



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJQ 5571C	Veh. Inspected	GBC 5389G ✓
Policy No.	DMPPHQ18-003109	Coverage (\$)	0.00
Claim No.	DM18HO01993/JW	Excess (\$)	0.00
Assign From	JUSTIN	Assign Date	08/08/2018 <

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE (A) -	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	JTFHT02PX00106127 ✓	Colour	WHITE
Odometer	53781	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	TRIANGLE	6 mm
L/H Front Tyre	195 R15	TRIANGLE	6 mm
R/H Rear Tyre	195 R15	TRIANGLE	6 mm ✓
L/H Rear Tyre	195 R15	TRIANGLE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	04/08/2018 ✓	Inspection Date	10/08/2018
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 ✓		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 5389G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	CUT	599.30	599.30
1	REAR BUMPER SIDE BRACKET O/S	NOT NECESSARY	98.00	-
1	REAR TAIL LAMP O/S	CUT	303.10	303.10
1	REAR FENDER O/S	TO REPAIR SEE LABOUR	1,419.70	-
1	REAR FENDER LOWER MEMBER LESS 25% DISCOUNT	NO SUCH PARTS	241.10 -	- -225.60
			2,661.20	676.80
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	REAR WHEEL HUB-CAB O/S (SN)	CUT	150.00	150.00
1	REAR TYRE O/S (\$200.00) (60%) (LOCAL PURCHASE) (SN)	CUT	220.00	120.00
			418.00	318.00
LABOUR				
TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		NOT NECESSARY	60.00	-
LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETC.S.INCLUSIVE OF THE REPAIR OF REAR FENDER O/S .			800.00	600.00
TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT.			500.00	400.00
			1,360.00	1,000.00
GRAND TOTAL			4,439.20	1,994.80
RECOMMENDED COST OF REPAIRS				1,994.80

Report Ref No. CC4/EQ18014503/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 31 October 2019 4:15 PM
To: 'eqiprs@eqinsurance.com.sg'
Cc: 'chewht@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SJQ 5571C (OI) and GBC 5389G (TP) on 04/08/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933