

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 20 August, 2018 9:12 AM
To: Lim Daisy; C&C.AIG..Tay.JianYe; Lim Teck
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SLW 7885D_ACCIDENT INVOLVING SLW 7885D AND FBN 584J ALONG JALAN ISHAK ON 02.08.2018

Dear Mdm Lim,

We refer to your below email.

Please be informed that we had already received the video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lim Daisy [mailto:daisylim65@gmail.com]

Sent: Saturday, 18 August, 2018 4:13 PM

To: Vic (LKKAUTO); C&C.AIG..Tay.JianYe; Lim Teck

Subject: Re: SLW 7885D_ACCIDENT INVOLVING SLW 7885D AND FBN 584J ALONG JALAN ISHAK ON 02.08.2018

Dear Sir

Noted. Please obtain the video footage & pictures relating to the above matter from Mr Tay.

Thank you & Regards

LIM SOH GEK

On Fri, 17 Aug 2018, 13:49 Vic (LKKAUTO), <vicalpeh@lkkauto.com> wrote:

Dear Mdm Lim,

We refer to your below email.

We confirmed in receipt of a copy of your accident report.

We are yet to receive a copy of the video footage and scene photos.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Lim Daisy [mailto:daisylim65@gmail.com]

Sent: Friday, 17 August, 2018 1:34 PM

To: Vic (LKKAuto)

Cc: Lim Teck; C&C.AIG..Tay.JianYe

Subject: Re: SLW 7885D_ACCIDENT INVOLVING SLW 7885D AND FBN 584J ALONG JALAN ISHAK ON 02.08.2018

Dear Sir

Please confirm and acknowledge that you are liaising with Mr Tay of C&C and have received all necessary documents and video.

Additionally, the road along Jalan Ishak is a two-way traffic & the third party rider was riding against the flow of traffic then as shown in the picture.

Attached is my receipt for \$200 being repair of the dent and paint work on the car.

Thank you & Regards

LIM SOH GEK

On Thu, 16 Aug 2018, 18:21 Lim Daisy, <daisylim65@gmail.com> wrote:

Dear Sir

I have submitted an incident report to Mr Tay JianYe of C&C together with photographs and video. Please liaise with Mr Tay regarding the above matter.

For your information, the third party is a 2-wheels motorcycle and not a 3-wheelers. The said rider was travelling on the middle lane when he collided into my car. There is a witness in my vehicle. The said accident might be avoided should the third party remained in his lane.

Thank you & Regards

Lim Soh Gek

On Wed, 15 Aug 2018, 10:31 Vic (LKKAuto), <vicalpeh@lkkauto.com> wrote:

15 AUGUST 2018

TREND REALTY

By Post & By Email

BLOCK 145 JALAN BUKIT MERAH

#08-1098

SINGAPORE 1601145

Dear Sir/Madam,

OUR REF : CC6/AIG18014494/Uha3

YOUR REF : SLW 7885D

ACCIDENT INVOLVING SLW 7885D AND FBN 584J ALONG JALAN ISHAK ON 02.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of FBN 584J against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle FBN 584J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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