

## Poh Kin (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 24 December 2018 11:59 AM  
**To:** Poh Kin (LKKAuto); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving GBH 7281T (OI: SNM18D03836C02/1) and SH 9329B (TP : LKK REF - CTI18014493/Kfa3) on 06/08/2018

LKK REF - CTI18014493/Kfa3  
CTI REF - SNM18D03836C02/1 (GBH7281T)

Dear Poh Kin

We refer to your email of 18 December 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,807.45.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Tuesday, December 18, 2018 11:12 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving GBH 7281T (OI: SNM18D03836C02/1) and SH

## Poh Kin (LKKAuto)

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**From:** Poh Kin (LKKAuto)  
**Sent:** Tuesday, 18 December 2018 11:12 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Chong Boon Sen; 'alfred.toh@sg.cntaiping.com'; Admin A  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving GBH 7281T (OI : CTI - SNM18D03836C02) and SH 9329B (TP : LKK REF - CTI18014493/Kfa3) on 06/08/2018

**Attachments:** LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK RESURVEY PHOTO-AFTER REPAIR.pdf; LKK SURVEY PHOTO.pdf; TP\_LOD SLG 1582B.pdf

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC6/CTI18014493/Kfa3  
Your Ref: SNM18D03836C02

Dear Sir/madam,

### ROAD TRAFFIC ACCIDENT INVOLVING NOS. GBC 7014A (OI), SLG 1582B (TP) AND OTHERS ALONG BKE TOWARDS PIE ON 06/08/2018

We refer to the above matter.

Liability: The said chain collision involved 3 vehicles whereby TP was the **first** vehicle and our insured was the **last** vehicle. Bola does not apply on this matter as Malaysia vehicle is in the middle.

We did clarify with Insured (PIC/ Ms Regina) the nature of the accident and They agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Guan Motor Works**" at **\$ 4,807.49(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,313.48	\$ 3,900.00
2. Loss of Rental	\$ 1,080.00 (\$120.00 x 9 days)	\$ 900.00 (\$100.00 x 9 days)
3. LTA search fee	\$ 7.49	\$ 7.49
Total	\$ 8,400.97	\$ <b>4,807.49</b>

**\*\*6 days recommendation for repair + 2 days PRI + 1 day weekend = 9 days**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

China Taiping Insurance (Singapore) Pte Ltd  
Attn: Motor Claims Dept

Dear Sir/ Madam

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLG 1582B, GBC 7014A  
AND OTHERS ALONG BKE ON 06/08/2018**

We understand that you are the insurer of GBC 7014A vehicle.

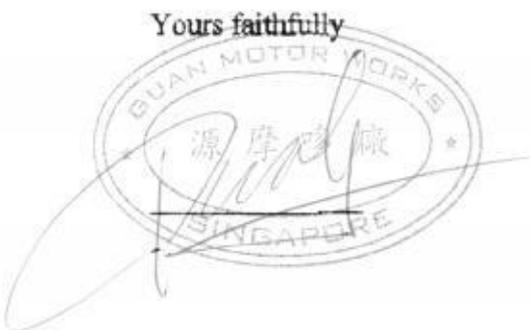
We are instructed by the owner of QUEK SER KHOON, vehicle nos. SLG 1582B to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of repair	S\$ 3,900.00
2.	Loss of Rental (S\$120.00 x 9 days)	S\$ 1,080.00
3.	LTA search fee	<u>S\$ 7.45</u>
	<b>TOTAL</b>	<b><u>S\$ 4,987.45</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18014493/Kfa3

30<sup>th</sup> August 2018

**SUN SINGAPORE SYSTEM PTE LTD**

47 Kallang Pudding Road,  
#10-11/13 Crescent@Kallang,  
Singapore 349318.

Attn: Ms Regina

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING GBC 7014A, JLR 8974 AND SLG 1582 ALONG BKE ON 06.08.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

*Case Handler*

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## AUTHORIZATION TO ACT

I, QUEK SER KHOON (the third party claimant") of BLK 298 YISHUN STREET 20, #09-51, S(760296) (address), owner of SLG 1582B (vehicle no.) hereby authorize M/s GUAN MOTOR WORKS ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLG 1582B that was damaged pursuant to the accident which occurred on 06/08/2018 (date) along BKE (location) involving vehicle no/s GBC 7014A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of 01 (month) 2019 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1328231905

Claim No : SNM18D03836C02/1

Claimant : QUEK SER KHON

Amount : S\$4,807.45

DOLLARS FOUR THOUSAND EIGHT HUNDRED SEVEN AND CENTS FORTY-FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG 1582B

Insured Vehicle No. : GBC 7014A

Date of Loss : 06/08/2018

Place of Accident : BKZ

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SUN SINGAPORE SYSTEM PTE LTD

Driver Name : SAIRI BIN SAMADI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	-
(2) Cost of Repair/Excess	S\$	3,900.00
(3) Loss of Use/Rental/Earning	S\$	900.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	-
(6) Survey Fees/P.T. Fees	S\$	-
(7) Cost including Disbursement	S\$	-
<b>TOTAL</b>	<b>S\$</b>	<b>4,807.45</b>

Claimant Name : QUEK SER KHONNRIC No : 57309568ISignature : Date : 11/01/2019

源摩哆廠

# GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: QUEK SER KHOON

**Invoice No: 4909**

Date: 04-09-2018

MITSUBISHI LANCER – SLG 1528 B

Lump sum for total repair cost inclusive of spare parts  
and labour charges.

S 3,900.00

Dollars Three thousand Nine hundred only.



E.&O.E.

# 长彭 LONG PANG LEASING

Company Regn. No: 53255773E  
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324  
Email: longpang53@gmail.com  
HP: 9047 2789

## OFFICIAL RECEIPT

No 0453

Date: 15/8/18

Received from QUEK SER KHOON

The sum of Dollars One Thousand Eighty Only

Being payment for SGG 9138H 6/8/18 to 15/8/18 Ref # 0531

\$ 1,080/₹

Cash / Cheque No.:

for LONG PANG LEASING



Authorised Signature

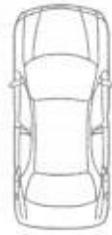
# 长彭 LONG PANG LEASING

Company Regn. No: 53255773E  
 Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324  
 Email: longpang53@gmail.com  
 HP: 9047 2789

SLG 1582 B

## VEHICLE RENTAL AGREEMENT

No: 0531

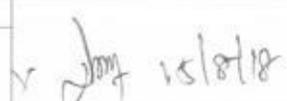
<b>HIRER'S PARTICULAR</b>		Veh No: <u>SGG 9138 H</u>		Replace Veh No:	
Name: (as in I/C) <u>QUEK SER KHOON</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No: <u>S 7309568 I</u>		Make & Model <u>HONDA</u>		Make & Model	
Address (Res): <u>63 GERALD DRIVE</u>		Auto / Manual <u>C/V</u>		Auto / Manual	
<u>SINGAPORE 799010</u>		OUT: Date <u>6/8/2018</u>		OUT: Date	
Name & Address of Employer:		OUT: Time <u>2.50 pm</u>		OUT: Time	
Occupation: _____ Driving Exp: _____		<b>RENTAL CHARGES</b>			
D/L No: _____ D/L Type: Local/International		Daily <u>9</u> @\$ <u>120/-</u>		<u>1,080/-</u>	
Pass Date: _____ Date of Birth: _____		Weekly @\$		2	
Tel: (O) <u>90287447</u> (R) _____ HP: <u>98176021</u>		Monthly @\$			
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Hours @\$			
Name: (as in I/C) <u>RAMAIVAM ARIVALAGAN</u>		Others @\$			
NRIC / PASSPORT No: <u>S 8085728 - D</u>		CDW @\$			
D/L No: _____ D/L Type: Local/International		PAI @\$			
Address (Res): <u>81K 298 YISHUN STREET 20</u>		Delivery Service			
<u>#09-51 S' 76296</u> Tel/Hp: <u>90287447</u>		<b>SUB-TOTAL \$</b>		<u>1,080/-</u>	
Refundable Deposit:		OUT		IN	
Cash/Nets/Cheque/VISA/MC Cards No:		E 1/2 F		E 1/2 F	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		EXTENSION			
FRONT		Collection Service			
  LEFT		Misc.			
 RIGHT		<b>ESTIMATED TOTAL RENTAL \$</b>			
 REAR		Sales Person Code:			
<b>ACCESSORIES CHECK</b>		Hirer is responsible for the first \$ _____ excess for collision / damage to first part. (i.e) LONG PANG LEASING Vehicle (including windscreen) and also first \$ <u>1,500</u> excess for collision / damage to third party's vehicle for each and every accident / damage.			
<input type="checkbox"/> Ashtray	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S / Tyre	Hirer's Signature <u>X</u>   Addition Driver's Signature 		
<input type="checkbox"/> STD Tools	<input type="checkbox"/> Jack	<input type="checkbox"/> Hub Caps			
<input type="checkbox"/> Radio / Cass	<input type="checkbox"/> CD/Cartridges	<input type="checkbox"/> S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on rental to my/our credit card.

**\* IMPORTANT**

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY LONG PANG LEASING.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the Owner immediately;
  - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
  - shall report to the police within 24 hours from the occurrence, the following types of accidents:
    - injury case;
    - non-injury case involving a Government vehicle, or damage to Government property;
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
    - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO LONG PANG LEASING AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
<u>15-8</u> <u>2018</u>	<u>5.30</u> <u>pm</u>				 SIGNATURE OF HIRER/DRIVER

**Enquire Vehicle & Owner Information ( Vehicle No. GBC7014A As At 06 Aug 2018 / 08:35:00 )**

## Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No: TCK.WITLTA.2018 GM

## Current Owner Details

Owner ID Type: Company

Owner ID: 199302449N

Owner Name: SUN SINGAPORE SYSTEMS PTE.LTD.

Registered Address Type: HDB / HUDC

Registered Block/House No: 47

Registered Street Name: KALLANG PUDDING ROAD

Registered Unit No: # 10 - 11/13

Registered Building Name: THE CRESCENT @ KALLANG

Registered Postal Code: 349318

## Current Vehicle Details

Vehicle No: GBC7014A

Make Description/Model: NISSAN / NV200 1.5L MT ABS AIRBAG 2WD 6DR

Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD