

AGS. REC. BY: Abrian Ling

REF: CC3/A1G18014486/And302

**ASSIGNMENT**

Merimen

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100503624 - 01

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 120K.

IDAC Accident Rport: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLL82994 Yr Regn: 2017 / March.

Type:  M.Car /  M.Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover /

Truck / Trailer or

Make: Audi A4 C.C. 1395.

Colour: White. A/C:  Insured /  Std /  NI /  NA

Sp. Reading: 32874 T/Radio:  Insured /  Std /  NI /  NA

Eng/No: \_\_\_\_\_

C/No: WAU2ZZF45HA115689.

Gen. Cond:  Good /  Fair /  Poor /  Burnt

Steering:  In order /  Jammed /  Leaked /  Burnt or

Brake:  In order /  Jammed /  Leaked /  Burnt or

Modi: Nil /  S/Rim /  STD A/Rim or

Tyre Size: F: 205/60R16.

R: 205/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. >18/18 D.O.I. 08/08/18.

Survey held at Premium.

Des. of Damages:  Frt /  Rear /  O/S /  N/S /  U/C /  Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD A1G.</u>
<u>10/8/18</u>	<u>SLL82994-X</u> <u>Reg in merimen</u>
<u>3/10/18</u>	<u>Final fig \$3926.04 confirmed by email (Red 12,613.96, 766)</u>

RECEIVED 26 OCT 2018

Date/Time. File Pass to?  : Preli. Report

1)  : Final Report

Date/Time. File Return to?

2) 25/10 - typist

Report Format: merimen

Lump Sum / I.B.F. (\$) 3926.04

Days Of Repair: 3

Resurvey No. of Trip: -

- Add Fee:
- Site Insp (\$)
  - Interview (\$)
  - Tech. Invs (\$)
  - Weekend (\$)

Survey Fee:

Transportation:

S+RS, SI

Photos

Others

TOTAL

<u>200</u>
<u>10</u>
<u>210</u>

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 10 August 2018 3:20 PM  
**To:** 'Claims Dept'; SUR  
**Subject:** RE: OD claim for SLL 8299 Y on 02/08/2018

Dear George,

Vehicle excess \$600

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Thursday, 9 August 2018 9:08 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: OD claim for SLL 8299 Y on 02/08/2018

Dear all,

Attached is the revised estimate for your kind referene.

Kindly advise on excess amount.

Thank you.

Best Regards,  
**George wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 6 August 2018 4:51 PM  
**To:** 'SUR'  
**Cc:** 'Claims'  
**Subject:** RE : OD claim for SLL 8299 Y on 02/08/2018

Good afternoon all,

Here is the estimate attachment for your kind reference .

Thank you.

Best Regards,  
**Phua**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0988C
Vehicle Details	
Vehicle No.:	SLL8299Y
Vehicle to be Exported:	No
Intended De-registration Date:	10 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN031097
Chassis No.:	WAUZZZF45HA115689
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,091.00
Original Registration Date:	10 Mar 2017
First Registration Date:	10 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$26,928.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Mar 2027
PARF Rebate Amount:	\$20,196.00
Intended COE Rebate Details	
COE Expiry Date:	09 Mar 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$52,600.00
COE Rebate Amount:	\$45,119.00
<b>Total Rebate Amount:</b>	<b>\$65,315.00</b>

The information contained herein is correct as at 10 Aug 2018

OK



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : CHOI HENG YEN LIONEL  
**Period of Insurance** : 10 Mar 2018 To 09 Mar 2019  
**Engine No.** : CVN031097  
**Chassis No.** : WAUZZZF5SH415689

**Vehicle No.** : SLLB299Y  
**Policy No.** : 2100503624-01  
**Endorsement No.** :  
**Issued Date** : 22 Feb 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Off Peak Car** : No  
**Sum Insured** : Market Value  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.  
 You have to pay an additional sum of \$3,000 for Young and/or Inexperienced Driver Excess ("YIDRE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

### Age Condition

: All Age Condition

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, rally/daily trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.  
 Loss of Use 1800cc - 2000cc Optional  
 \* Limitation/condition imposed/requirement by Section 16 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire: \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0  
**Section 2**  
 Property Damage - \$0  
 Windscreen : \$100  
**Named Driver and Excess** (where applicable)  
 CHOI HENG YEN LIONEL - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Centre Add: 55, 56A Road 1 Singapore 498999 63602323  
 For other Approved Reporting Centres/AUD Approved Repairers, please contact our 24-hour accident emergency helpline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** DBS BANK LTD

We hereby certify that this policy is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0604123210

PREMIUM/TELEISING - VI  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159926  
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORIZED REPRESENTATIVE

1000849514AC4

### IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency roadside services
- Towing services in accident or non-accident related
- Assistance with Police procedures
- Motor Vehicle Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other party(ies).
- Collect details (name, address and contact number) of witnesses and/or by to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) to our approved reporting centres or authorized insurers within 24 hours of the reporting day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing all details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other party(ies) and witnesses (if available).
- Collect details (name, address and contact number) of witnesses and/or by to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) to our approved reporting centres or authorized insurers within 24 hours of the reporting day of the accident.

**What should I do in the event of an accident?**

- Move your car and those your car to a safe place.
- Do not speak to insurers (that of yours or the other party's).
- We do not accept to us with your accident vehicle (whether damaged or not) to our approved reporting centres or authorized insurers within 24 hours of the reporting day of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) to our approved reporting centres or authorized insurers within 24 hours of the reporting day of the accident.

### LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., includes security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.89).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

1000849514AC4

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



Licence Number **S7400988C**  
Name  
**CHOI HENG YEN IONEL**

Birth Date: **07 Jan 1974**  
Issue Date: **14 Apr 2003**

000384022A




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	PASS DATE
<b>Class 3</b> Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	<b>27 May 1992</b>

NP 428A

Licence No: S7400988C



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/08/2018 13:06
Date Of Accident	02/08/2018 09:15
Exact Location Of Accident	7 PALM ROAD S(456422)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL8299Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHOI HENG YEN LIONEL
NRIC No	S7400988C
Email Address	LIONEL.CHOI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97499297
Alternative Phone No	OTHERS-97499297

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100503624-01
Cover Note Number	

### Driver

Name of Driver	CHOI HENG YEN LIONEL
NRIC No	S7400988C
Date Of Birth	07/01/1974
Occupation	INDOOR
Date Of Driving Pass	27/05/1992
Driving Experience	26 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97499297
Fax Number	
Contact Number	OTHERS-97499297
EEmail Address	LIONEL.CHOI@GMAIL.COM

Address	7 PALM ROAD #01-05
Postcode	456442
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I STOPPED IN FRONT OF MY CONDO GATE. I REACHED OVER TO GET THE GATE REMOTE, NOT REALISING THAT MY GEAR WAS IN 'D' AND AUTO-BRAKES NOT FULLY ENGAGED. MY CAR INCHED FORWARD WITHOUT ME REALISING, AND BY THE TIME I DID, IT WAS A LITTLE TOO LATE TO STOP THE VEHICLE BEFORE IT COLLIDED INTO THE GATE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	CONDO GATE
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



# Sketch Plan


## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

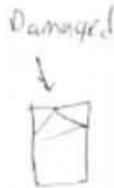
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: *Tony Fung*  
NRIC/FIN No: *9734401072*

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I stopped in front of my condo gate. I reached over to get the gate remote, not realizing that my gear was in 'D' and auto-brakes not fully engaged. My car inched forward without me realizing, and by the time I did, it was a little too late to stop the vehicle before it collided into the gate.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

2/8/18, 10:50am

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No: A200478

Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0884/2018/KS  
**Date** : 2-Aug-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms. Choi Heng Yen Lionel  
**Address** : 7 Palm Road  
#01-05  
Singapore 456442  
**Telephone** : HP +65 97499297  
**Type of Claim** : OWN DAMAGE CLAIMS  
**Policy No.** : 2100503624-01  
**Vehicle No** : **SLL 8299 Y**  
**Model Code** : Audi A4 SEDAN 1.4 TFSI  
**Model / Year** : Mar-17  
**Engine No** : CVN 031097  
**Chassis No** : WAUZZZF45HA115689  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 2-Aug-18  
**Place of Accident** : 7 Palm Road S(456422)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLL 8299 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyors's Recommendation
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle front bumper and lhs headlight Re-organise front crash management components. Reinstall all parts removed.	\$ <del>1,200.00</del> 500 ✓	✓
3	To respray front bumper.	\$ <del>800.00</del> 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 2,552.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLL 8299 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>deland</i>	\$ 1,849.00 ✓	1479.20
2	FRONT BUMPER FIXING PARTS <i>green</i>	\$ 245.00 ✗	
3	SECURING STRIP	\$ 60.00 ✗	
4	FRONT BUMPER LOWER CENTER GRILLE <i>green</i>	\$ 171.00 ✗	
5	LOWER CENTER CLOSING ELEMENT	\$ 180.00 ✗	
6	AIR GUIDE LH / RH <i>mea</i>	2 \$ 146.00 ✗	
7	RADIATOR GRILLE <i>mead</i>	\$ 972.00 ✓	777.50
8	AIR GUIDE GRILLE <i>mea</i>	\$ 118.00 ✗	
9	FOAM FILLER PIECE <i>green</i>	\$ 107.00 ✗	
10	BUMPER CARRIER	\$ 702.00 ✗	
11	GUIDE SECTION LH / RH <i>mea</i>	\$ 64.00 ✗	
12	HEADLIGHT LH <i>mea</i>	\$ 6,973.00 ✗	
13	FRONT NO PLATE <i>mea</i>	\$ 25.00 ✓	25
14	HEADLIGHT LH <i>mea</i>	\$ 2,076.00 ✗	
15	SUNDRIES ? <i>mea</i>	\$ 300.00 ?	42.64
<b>TOTAL SPARE PARTS</b>		<b>\$ 13,988.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,552.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 16,540.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 08/08/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : ~~At~~ Authorised Repairs, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0884/2018/KS  
**Date** : 2-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*3 days of repairs - ok - jb - 2 Oct 18*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms. Choi Heng Yen Lionel  
**Address** : 7 Palm Road  
#01-05  
Singapore 456442  
**Telephone** : HP +65 97499297  
**Type of Claim** : OWN DAMAGE CLAIMS  
**Policy No.** : 2100503624-01  
**Vehicle No** : **SLL 8299 Y**  
**Model Code** : Audi A4 SEDAN 1.4 TFSI  
**Model / Year** : Mar-17  
**Engine No** : CVN 031097  
**Chassis No** : WAUZZZF45HA115689  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 2-Aug-18  
**Place of Accident** : 7 Palm Road S(456422)



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLL 8299 Y.

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyors's Recommendation</u>
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle front bumper and lhs headlight Re-organise front crash management components. Reinstall all parts removed.		\$ 1,200.00	\$ 500.00
3	To respray front bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 2,552.00</b>	<b>\$ 1,602.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLL 8299 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER FIXING PARTS	\$ 245.00	
3	SECURING STRIP	\$ 60.00	
4	FRONT BUMPER LOWER CENTER GRILLE	\$ 171.00	
5	LOWER CENTER CLOSING ELEMENT	\$ 180.00	
6	AIR GUIDE LH / RH	2 \$ 146.00	
7	RADIATOR GRILLE	\$ 972.00	\$ 777.20
8	AIR GUIDE GRILLE	\$ 118.00	
9	FOAM FILLER PIECE	\$ 107.00	
10	BUMPER CARRIER	\$ 702.00	
11	GUIDE SECTION LH / RH	\$ 64.00	
12	HEADLIGHT LH	\$ 6,973.00	
13	FRONT NO PLATE	\$ 25.00	\$ 25.00
14	HEADLIGHT LH	\$ 2,076.00	
<del>15</del>	<del>SUPPLEMENTARY</del>	\$ 53.30	\$ 42.64
16	SUNDRIES	\$ 300.00	↓
<b>TOTAL SPARE PARTS</b>		<b>\$ 14,041.30</b>	<b>\$ 2,324.04</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,552.00</b>	<b>\$ 1,602.00</b>
<b>GRAND TOTAL</b>		<b>\$ 16,593.30</b>	<b>\$ 3,926.04</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 3 October 2018 4:08 PM  
**To:** 'Boo seng yak'; Adrian Ling (LKKAuto); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SLL8299Y - OD AIG - SURVEYED 8 AUG 18

Dear Mr Boo,

Confirm repair cost of \$3926.04 before excess \$600 and GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Tuesday, 2 October 2018 3:29 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLL8299Y - OD AIG - SURVEYED 8 AUG 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3926.04 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLL 8299 Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0884/2018/MAS

23 Oct 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLL 8299 Y, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no **SLL 8299 Y**, claimant, **Mr. Choi Hen Yen Lionel**, please find the related document per attached.

1. A copy of the Original invoice no. 85013026 – S\$3,558.86
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLL 8299 Y

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6836 2223  
Main Telefax: 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408693  
Telephone: 6388 2223  
Telefax: 6475 1023

**Customer Service**  
Service Appointment: 6366 2323  
24-hour Breakdown Service: 9828 1233  
Email: customer.care@premiumauto.com.sg

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 16:13

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013026 Date : 17/10/2018 Order : SLL8299Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL8299Y (V 33066)      Regn Date: 10/03/2017      Mileage: 33574      WIP No.: 19843  
 Model: A4 SEDAN 1.4 TFSI S tronic      Chassis: WAUZZZF45HA115689      Engine: CVN 031097      Dept: U  
 VSB No.:  
 You have been assisted by :- UB-Jiayee      ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0853651 3FZ	GRILLE	1.00	971.50	777.20
X	A8W0807065C GRU	COVER	1.00	1849.00	1,479.20
Sub-Total					
7% GST					
Grand Total					



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
 281 Alexandra Road  
 Singapore 159938  
 Main Telephone 6836 2223  
 Main Telefax 6471 3733  
 Page 2 16:13

**Alexandra Service Centre**  
 281 Alexandra Road  
 Singapore 159938  
 Telephone 6388 2223  
 Telefax 6475 1023

**Ubi Service Centre**  
 55 Ubi Road 1  
 Singapore 408699  
 Telephone 6388 2223  
 Telefax 6841 1183

**Customer Service**  
 Service Appointment 6366 2323  
 24-hour Breakdown Service 9828 1233  
 Email customer.care@premiumauto.com.sg

**INS TAX INVOICE**  
 Company Reg. No. 199902271W  
 GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013026 Date : 17/10/2018 Order : SLL8299Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL8299Y (V 33066) Regn Date: 10/03/2017 Mileage: 33574 WIP No.: 19843

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45HA115689 Engine: CVN 031097 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details		Qty	Unit Price	Amount
X	A8W5807889	GUIDE	Less 020%	1.00	18.80	14.88
X	A8W0945105C	REFLECTOR	Less 020%	1.00	34.70	27.76

Parts 2,299.04  
 Labour 0.00  
 Sublet 1,627.00  
 Menus 0.00  
 Lubricant 0.00

Sub-Total 3,326.04  
 7% GST 232.82  
 Grand Total 3,558.86



Received by

For & on behalf of  
 Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLL8299Y**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0884/2018/TF  
25 August 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 1.4 TFSI S tronic  
**Vehicle Chassis No.** : WAUZZZF45HA115689  
**Vehicle Regn No.** : **SLL8299Y**  
**Vehicle Mileage** : 33574 km  
**Vehicle Owner** : Mr. Choi Heng Yen Lionel  
**Certificate No** : 2100503624-01  
**Policy Excess** : S\$642.00 (Inclusive GST)  
**Accident Date** : 02 August 2018  
**Place** : 7 Palm Road S456422  
**Repair Cost** : \$ 3,558.86  
**WIP No.** : 19843  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

**Date** :

25/8/18



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Portrait of a man

Licence Number **S7400988C**  
Name  
**CHOI HENG YEN IONEL**

Birth Date: **07 Jan 1974**  
Issue Date: **14 Apr 2003**

Barcode: 000384022A

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	27 May 1992

NP 428A

Licence No: S7400988C

Barcode



**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Aug 2018		10 Aug 2018 11:31 <a href="#">Edit Adj Rpt</a>	<b>S\$3,926.04</b> <a href="#">Edit Estimates</a>	<b>S\$3,926.04</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>CHOI HENG YEN LIONEL</b> , ID: S7400988C, Tel: +6597499297, Email: LIONEL.CHOI@GMAIL.COM								
Vehicle Reg. No.:	<b>SLL8299Y</b>	Date of Loss:	02/08/2018 09:00 - :59 [16 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 5742449551SG</b>	Policy/Cover Note No.:	2100503624-01 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 21/08/2018]</b>								
Driver/Custodian:	CHOI HENG YEN LIONEL (44 / Male), NRIC: S7400988C, Tel: +6597499297								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>AIG_SG (10/08/2018): <b>SLL8299Y / OD / 02/08/2018 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



### Claim Documents

**\*SLL8299Y (5742449551SG)**  
**OD**  
**Aug 2 2018 9:15AM**  
**[CHOI HENG YEN LIONEL]**  
**Premium Automobiles Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
2	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
3	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
4	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
5	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
6	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
7	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
8	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
9	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
10	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
11	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
12	10/08/18 13:43	General View						Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	10/08/18 13:44	Singapore Accident Statement						Load PDF			
2	10/08/18 13:44	Certificate of Insurance						Load PDF			
3	10/08/18 13:44	Insured's Driving License						Load PDF			
4	10/08/18 13:44	MARK ESTIMATE						Load PDF			
5	12/11/18 14:13	Workshop Invoice						Load PDF			
6	12/11/18 14:13	Discharge Voucher						Load PDF			

### Linked Accident Report Documents

								View <input type="button" value="View in Browser"/>			
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print		
1	02/08/18 13:48	Accident Statement						Load HTM			
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print		
1	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
2	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
3	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
4	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
5	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
6	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
7	02/08/18 13:34	Accident Photo						Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/08/18 13:25	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	02/08/18 13:25	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18014486/AVD3E2

**Date:** 12/11/2018

#### REFERENCE

Insured/Claimant:	CHOI HENG YEN LIONEL	Policy No:	2100503624-01
Date of Loss:	02/08/2018	Nature of Claim:	OD
			Claim No: 5742449551SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLL8299Y	Engine No:	CVN031097
Make & Model:	AUDI A1, 1.4 1.4TFSI (A)	Chassis No:	WAUZZZF45HA115689
Reg. Date:	10/03/2017 (Man. Year: 2017)	Odometer:	32874 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,988.00	2,324.04	11,663.96	83.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,552.00	1,602.00	950.00	37.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,540.00</b>	<b>3,926.04</b>	<b>12,613.96</b>	<b>76.26</b>
<b>- Excess (S\$)</b>	600.00	600.00	0.00	0.00
<b>(S\$)</b>	15,940.00	3,326.04	12,613.96	79.13
<b>+ GST 7.00/7.00% (S\$)</b>	1,115.80	232.82	882.98	79.13
<b>Nett Amount (S\$)</b>	<b>17,055.80</b>	<b>3,558.86</b>	<b>13,496.94</b>	<b>79.13</b>

#### INSPECTION

Date of Assignment:	10/08/2018		
Date Inspected:	08/08/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

**Adjuster:** ADRIAN LING

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	245.00 FS	*- FS
3	1		*SECURING STRIP	Not Necessary	60.00 FS	*- FS
4	1		*FRONT BUMPER LOWER CENTER GRILLE	Not Necessary	171.00 FS	*- FS
5	1		*LOWER CENTER CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS
6	2		*AIR GUIDE LH/RH	Not Necessary	146.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
8	1		*AIR GUIDE GRILLE	Not Necessary	118.00 FS	*- FS
9	1		*FOAM FILLER PIECE	Not Necessary	107.00 FS	*- FS
10	1		*BUMPER CARRIER	Not Necessary	702.00 FS	*- FS
11	2		*GUIDE SECTION LH/RH	Not Necessary	64.00 FS	*- FS
12	1		*HEADLIGHT LH	Not Necessary	6,973.00 FS	*- FS
13	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
14	1		*HEADLIGHT LH	Not Necessary	2,076.00 FS	*- FS
15	1		*SUNDRIES	Necessary	300.00 FS	*42.64 FS
<b>Total Parts (S\$)</b>					<b>13,988.00</b>	<b>2,324.04</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE FRONT BUMPER AND LHS HEADLIGHT RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>2,552.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >