

Dinku

CC 4/III180

14475, T1 203%

Service:

MTA

DOI: 13.8.18

Date/Time:

2/8/2018

Registered in Merimen:

2/8/2018

Pre-assign / CCU / FTE

SH7101D



Insured Vehicle No. :

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS D.O.A:

Place of Accident : Lumbini Rd > Bukit Rd

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : N. Ate boon 48574585 (VL: YES / NO) Driver Tel No. :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKN 4218J



INRS: WSP: Volkswagen Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
7/1/18	Non-Reporting ltr (1st):	
7/1/18	Non-Reporting ltr (2nd):	
7/1/18	Non-Reporting ltr (Final):	
7/1/18	Notification ltr (if non-pickup):	
10.8.18	Call OI:	
10.8.18	After call ltr to OI:	
13.8.18	Documentation Check List:	Handler Typist
14.8.18	Notification ltr (if non-pickup)	
14.8.18	After call ltr to OI:	
14.8.18	Authorisation To Act:	
20.9.18	Release Voucher:	
20.9.18	Final Repair Bill:	
20.9.18	Car Rental Invoice:	
20.9.18	Towing Invoice:	
20.9.18	LTA / GIA :	
20.9.18	Medical Bill:	
20.9.18	PIR:	
20.9.18	Mandate/Reject Instruction:	
20.9.18	LOD:	
20.9.18	Payment Breakdown Form:	
20.9.18	Post-Repair Photos:	
20.9.18	Others:	

PRELIMINARY ADVICE Date/Time: - Sent By: -

FINALIZATION Date/Time: 21.8.18 Confirm with: GERMINE Confirm by: MTH

Repair Cost: P/P SS 6,541.01 (5 days) Reduction: 51 % Email [x] Call []

FINAL SETTLEMENT Date/Time: 19.11.18 Confirm with: GERMINE Email [x] Call []

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 9 If NO or B 28, Ass. ltr

Repair Cost: wkg SS 7,000.30 DO MAKE A LEFT TURN INTO THE MAIN ROAD AT 28/11/18

Loss of Rental (LOR): SS (days) x 4

Loss of Use (LOU): SS 430 (\$ 60 x 7 days)

Loss of Income (LOI): SS (\$ x days)

LOR only [x] LOU only [] LOR + LOU [] LOR + LOI [] [Tick only one]

GIA/LTA Search SS 1.49

Medical: SS - 1) Claim status: Normal/Reject/Private Settle

Disbursement: SS - (e.g. Tow/ Independent) 2) Report Format: TP

Legal Cost: SS - 3) Survey fee: + 600

Total: SS 7,432.79 Global Sum SS:

FINAL PAYMENT Date/Time: 19.11.18 Confirm with: GERMINE Email [x] Call []

Payee 1: SS 7,432.79 Name 1: Volkswagen Centre Singapore

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

PDI TUAS

Tanji 97495745
 WP
 15/8/18 @ 11:20
 Resung before paint
 5 days
 see @ pilsanto.com

PDI TUAS

PANG SAY WAK
 75 DUKU ROAD
 #03-02
 Singapore, 429237
 Singapore

Phone No.
 Fax No.
 E-Mail

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV025912
 Quote No. SER/QUO/1801260
 QuoteDate 06/08/18
 Salesperson Wilson Gwee Sheng
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW TL	50,095	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKN4218J	WVWZZZ16ZEM027333	12/06/14	Wilson Gwee Sheng
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E12153	1622G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		50.00 ✓
P B&P ALEX LABOUR	LABOUR	5	UNIT		1680 4,200.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		1600 4,000.00 ✓
P B&P RIM	B&P RIM -NETT	1	UNIT		2,400.00 X
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			✓ 360.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00 ✓
P B&P MECH	CHECK WIRE HARNESS. ECU. S Nett	1	Time Un		✓ 280.00 ✓
	Sum Labor				11,770.00
P 839601361	TIRE VALVE	1	Pieces		na 2.38 ✓
P 1K0601025CR8Z8	16" 'SEDONA' RIM ONLY DIAMOND SILVER	1	Pieces		at 1,138.48 ✓
P 5C6805912	WHEEL HOUS RHF	1	Pieces		? 152.26 ✓
P 5C6807184	BUMPER BRACKET RH	1	Pieces		? 33.48 ✓
P 5C6807217 GRU	FRT BUMPER COVER Sucessor 5C6807217D GRU	1	Pieces		Ry 1,211.82 ✓
P 5C6807248B	FOAM INSER RH	1	Pieces		na x 104.50 ✓
P 5C6821106A	FENDER RHF Use Predecessor 5C6821106	1	Pieces		bl 691.66 ✓
P 5C6821136	FENDER BRACKET RH	1	Pieces		? 45.27 ✓ HEL 0.00
(A)	BUMPER BRACKET LH 433.18 ✓				
	Sum carried forward				15,149.85

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

PDI TUAS

PANG SAY WAK
75 DUKU ROAD
#03-02
Singapore, 429237
Singapore

Service Quote

Customer No. CV025912
Quote No. SER/QUO/1801260
QuoteDate 06/08/18
Salesperson Wilson Gwee Sheng
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A5 1.4 TSI DSG 90KW TL	50,095	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKN4218J	WVWZZZ16ZEM027333	12/06/14	Wilson Gwee Sheng
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E12153	1622G5
		Continued	15,149.85
	Sum Item		3,379.85
		Sum Labor	11,770.00
		Sum Item	3,379.85
		Total SGD	15,149.85
		7% GST	15,149.85 1,060.49
		Total SGD Incl. GST	16,210.34

Explanations

P = Proportionately Charged

Payment Terms No Credit

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Service Order Confirmation

SERVICE ORDER NO.: 18IP2006
CUSTOMER NO.: CV002912
CUSTOMER NAME: PANG SAY WAK
TELEPHONE NO.:
ADDRESS: 75 DUKU ROAD #03-02
 Singapore

VEH No.: SKN4218J

Order Date: 14/08/18

Reg Date: 12/06/14 **KM:** 51,312

VIN NO.: WVWZZZ16ZEM027333 **ENGINE NO.:**

SA: Kong Charmaine

MODEL: JETTA AE 1.4 TSI DSG 90KW TL **MODEL NO.:** 182205

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
Labor						
1	B&P DIAG	1	TU	480		480
2	B&P MECH	1	TU	280		280
3	B&P WHEEL ALIGNMENT	1		360		360
4	B&P ALEX LABOUR	1	UNIT	50		50
5	B&P ALEX LABOUR	2	UNIT	840		1,680
6	B&P ALEX PAINT	2	UNIT	800		1,600
7	EXT00037	1	UNIT	0		0
8	EXT00037	1	UNIT	0		0
Item						
9	3C6821106A	1	PCS	891.66		891.66
10	839601061	1	PCS	2.38		2.38
11	1KD601025CR&Z8	1	PCS	1,138.48		1,138.48
12	9C6807184	1	PCS	33.48		33.48
13	5C6821136	1	PCS	45.27		45.27
14	3C6807183	1	PCS	33.48		33.48
15	9C6805912	1	PCS	152.26		152.26

Remarks : DIRECT SETTLEMENT

DOA: 05/08/2018

TP VEHICLE NO: SH7101D

SURVEY BY: TALIFIK

Service Order Confirmation

SERVICE ORDER NO.: 18IP2095

CUSTOMER NO.: CV028912

CUSTOMER NAME: PANG SAY WAK

TELEPHONE NO.:

ADDRESS: 75 DUKU ROAD #03-02
Singapore

VEH No.: SKN4218J

Order Date: 14/05/18

Reg Date: 12/06/14 KM: 51,312

VIN NO.: WVVZZZ16ZEM027333

ENGINE NO:

SA: Kong Charmaine

MODEL: JETTA A8 1.4 TSI DSG 90KW TL MODEL NO.: 1622G5

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL 6,547.01

GST AMOUNT 458.29

TOTAL AMOUNT 7,005.30

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2505Z
Vehicle Details	
Vehicle No.:	SKN4218J
Vehicle to be Exported:	No
Intended De-registration Date:	14 Aug 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1622G5
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	CAXE12153
Chassis No.:	WVWZZZ16ZEM027333
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$18,691.00
Original Registration Date:	12 Jun 2014
First Registration Date:	12 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$8,691.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jun 2024
PARF Rebate Amount:	\$6,518.00
Intended COE Rebate Details	
COE Expiry Date:	11 Jun 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$63,190.00
COE Rebate Amount:	\$36,816.00
Total Rebate Amount:	\$43,334.00

The information contained herein is correct as at 14 Aug 2018

OK



Volkswagen Jetta Price Range Depreciation 2014 Vehicle Type Search Advanced Search

Home » Used Cars » Happy Motoring Pte Ltd » Volkswagen Jetta 1.4A TSI

Resources

- Car Buying
- Car Selling
- Car Ownership
- Car Aftermarket
- On The Move
- Lifestyle



Volkswagen Jetta 1.4A TSI

Overview Financial Accessories Similar Research Photos Map

Add to Shortlist Add to Compare Add a Note Report Error More Actions Share

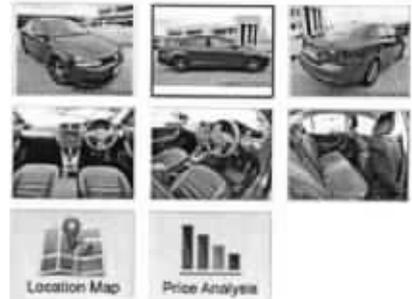
Car Details

Price	\$55,800
Depreciation	\$8,940 /yr <small>View models with similar depreciation</small>
Reg Date	16-May-2014 <small>(5yrs 9mths 1day COE left)</small>
Manufactured	2013
Mileage	40,000 km (9.4k /yr)
Transmission	Auto
Engine Cap	1,390 cc
Road Tax	\$620 /yr
Power	90.0 kW (120 bhp) <small>View specs of the Volkswagen Jetta (2011-2017)</small>
Curb Weight	1,417 kg
Features	1.4L TSI Engine Mated With Smooth 7 Speed DSG Transmission, 6 x SRS Airbags, ABS, Traction Control, Climatic Aircon Control, Fuel Efficiency, Etc.
Accessories	Sports Rims, Leather Seats, Knockdown Rear Seats, Factory Fitted CD/Audio System, Dual Zone Aircon System, Rear Aircon, Reverse Sensors, Solar Films.
Description	1 Owner, Latest Addition Low Mileage Of 40,000KM Agent Service, Well Maintained Interior Leather By Owner, Down Payment From 10% In House Available, Trade In Welcome, Car Available In Showroom For Viewing Now. Contact For More Details.
COE	\$60,002
OHV	\$18,691
ARF	\$8,691
Derag Value	\$41,056 as of today (change)
No. of Owners	1
Type of Veh	Mid-Size Sedan
Category	PARF Car, Low Mileage Car
Availability	Available

Add to Shortlist Add to Compare Add a Note

Posted on: 02-Aug-2018 | Last Updated on: 02-Aug-2018

Tags: Volkswagen Jetta, 2014 Volkswagen Jetta, Volkswagen Jetta, Used Volkswagen



Seller Information

Company	Happy Motoring Pte Ltd <small>= dealer's pricelist = 28 vehs sold 18 vehs available</small>
Address	61 Ubi Avenue 2 #04-14 <small>Search cars nearby this location</small>
Location	Automobile Hegamart
Office No	68442228
Contact Person(s)	Sham 84228768 Desmond 90216517 Khoo 96803004

Useful Services

STA Vehicle Inspection
Afraid of lemons? Request to have this car evaluated professionally.
Vehicle Evaluation

Find out the market value for your car. Get a free Car Valuation.
Free Valuation

Upfront Payment

= more Financial info

Transfer Fee	\$25	
Down Payment	\$16,740 (change)	Maximum 70% Loan
1st Instalment	\$663	

Compare

Print Received Message

This mail is associated with :

*SKN4218J (MCT18080135)
[SH7101D]

TP

PANG SAY WAK

Aug 5 2018 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2018 14:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKN4218J - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

Asher Sng (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 14 August 2018 5:12 PM
To: Kong, Charmaine (VWG Singapore)
Cc: Asher Sng (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Importance: High

Without Prejudice

Our Ref: CC4/III18014475/ea3
Your Ref: SKN 4218J

Dear Charmaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Tuesday, 14 August 2018 5:06 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Poh Kin,

As spoken, please forward me the liability clearance.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Tuesday, 14 August, 2018 10:44 AM
To: 'Asher Sng (LKKAuto)'
Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Asher,

How is this case? Please revert..

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Monday, 13 August, 2018 1:16 PM
To: Asher Sng (LKKAuto)
Cc: Wong, Mely (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Asher,

Please kindly advise on liability.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Friday, 10 August, 2018 10:17 AM
To: Kong, Charmaine (VWG Singapore); 'Admin A'; 'SUR'
Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear LKK,

Please seek mandate in Merimen and follow-up with VW.

Thanks.

Best Regards
Aida Samsuri
Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Wednesday, 8 August, 2018 2:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Aida,

Please advise on the liability.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iji.com.sg>]

Sent: Tuesday, 7 August, 2018 4:22 PM

To: Kong, Charmaine (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: Zuhaidah Samsuri

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKN4218J and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.

India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: 07 August, 2018 4:18 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Hi,

Please assign to LKK.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 7 August, 2018 4:10 PM
To: Kong, Charmaine (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: 07 August, 2018 9:58 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKN4218J & SH7101D ON 5.8.18

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best Regards,

Charmaine Kong

Insurance Service Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Tuesday, 7 August, 2018 9:48 AM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or

dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Action	Remarks	By
1	08 Aug 2018 21:06	Cim Veh Model Changed	(205211) VOLKSWAGEN JETTA 1.4 TSI (A).	[A] HOW MEI KWAN
2	08 Aug 2018 21:06	Cim Created	Reg No: SKN4218J. Acct Date: 2018/08/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Volkswagen Centre Singapore (HQ)	[A] HOW MEI KWAN
3	08 Aug 2018 21:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	08 Aug 2018 21:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/20	[A] HOW MEI KWAN
5	08 Aug 2018 21:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	08 Aug 2018 21:06	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	08 Aug 2018 21:06	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	13 Aug 2018 13:30	Adj Mandate Request	Cur.Req:0.00;PODS: LIABILITY: 100% REMARK: B:9 OID MAKE A LEFT TURN INTO THE MAIN ROAD HIT TP	[A] Asher Sng Rong Yi
9	13 Aug 2018 14:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/20	[I] Zuhaidah Bte Samsuri
10	13 Aug 2018 14:09	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
11	30 Oct 2018 11:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Oct 2018 11:38	Cim Dtl Modified	JPJ Reg. Date: -> 2014/06/12.	[A] JOANNE LEE KHANG MIN
13	30 Oct 2018 11:38	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Nov 2018 11:26	Adj Mandate Request	Cur.Req:7868.79;PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$7,005.30 + (b) LOR w/GST: \$856.00 (8days x \$100) + (c) LTA : \$7.45 Total: a+b+c = \$7,868.79 VEH MODEL: VOLKSWAGEN JETTA 1390cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIO	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Act Type	Act Name	Est Name (Bill to)	Bill To	Bill #	Amount
1960116	30/10/2018 11:38	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKN4218J	SH7101D	10.70

Print Received Message

This mail is associated with :

***SKN4218J (MCT18080135)**
[SH7101D]

TP

PANG SAY WAK

Aug 5 2018 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/11/2018 10:54 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7868.79) - SKN4218J - Claim Handler: Zuhaidah Bte Samsuri

Approved: 7868.79.



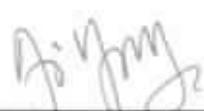
DISCHARGE VOUCHER

I / We PANG SAI WAK (Passport No. S25925052) the
owner of vehicle number SKN4218J hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SKN4218J & SH7101D along DUKU ROAD
on 05/08/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 29/08/2018 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name :

NRIC No. :

Date :

Volkswagen Centre Singapore



Siz Reg. No. 33103069E
GST No. M20098505-2

DISCHARGE VOUCHER

I/We Pang Say wak (Passport No. S2592052) the
owner of vehicle number SFN 428J hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SFN 428J & SH701D along Duke Road
on 05/08/18.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 29/08/18 (DD/MM/YYYY)

Pang Say wak

(Signature of owner / Company stamp) X

Name : Pang say wak

NRIC No. : S2592052

Date : 4/12/2018

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 / 2212014475 / 293

Our Ref: SKN 4212J

To: INDIA INTERNATIONAL WEDDANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SKN 4212J & SH 7101D ON 5-2-18

We are claiming on behalf of our client PANG JAY WAK owner of

vehicle number SKN 4212J involved in accident on 5-2-18

with vehicle SH 7101D along/at DUKH RD.

Description of claims:

Cost of Repairs S 7005.30 (Incl 7% GST)

Loss of Use/Rental S 60 X 7 Days = S 420

Medical Fee S _____ (Incl 7% GST)

Search Fee S 7.49 (Incl 7% GST)

TOTAL S 7432.79

We are claiming in full and final settlement of S 7432.79.

Cost of repair & search fee S 7012.79 to be payable to Volkswagen Centre Singapore.

Loss of use/Rental amount/Medical fee of S 420 to be payable to

PANG JAY WAK.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 04 DEC 2018



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKW428J and SH710D on 05/08/18
along Dufu Road
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Pang say wak
of S2592552 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SKW428J Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number VPA/P151612 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 08 of the month 18 Year 18

Signed & Delivered By : [Signature]
Policy Holder X

Witness By: [Signature]



EXPRESS SETTLEMENT
DISCHARGE VOUCHER
III-Direct Settlement (PODS)

Provide always that this discharge of my claim relating to the damage to my vehicle shall not prejudice or affect or preclude me making a further claim for general and special damages for my personal injuries sustained in the same accident

India Ref: MCT18080135
Claimant Ref: SKN 4218J

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 7,005.30 (repair cost), S\$ 420.00 (loss of use/rental), S\$ 7.49 (search fee), vehicle no. SKN 4218J that was damaged pursuant to the accident which occurred on 05/06/2018 (date) at DURU ROAD (location) involving vehicle no. SH 7101D (insured vehicle). This is pursuant to the inspection conducted on 13/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PANG SAY WAK ("The third party claimant") of vehicle no. SKN 4218J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKN 4218J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,432.79 to VOLKSWAGEN CENTRE SINGAPORE

Dated this 28 day of 12 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Meiy Wong
Insurance Advisor
Tel: 6305 7299 Ext: 216
Mobile: 8121 4681
Fax: 6474 3643
Email: meiy.wong@vw.com.sg

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MTH

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607196R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P37114

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2095
SERVICE CUSTOMER NO.: CV000179
SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE
TELEPHONE NO.:
ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING
Singapore
Post Code: 049711

VEH NO.: SKN4218J
DATE: 27/08/18 **Pickup:**
VIN NO.: WVWZZZ16ZEM027333 **KM:** 51,312
GEARBOX CODE: **Engine No.:**
MODEL: JETTA A6 1.4 TSI DSG 90KW TL
SA: Kong Charmaine
Next Appointment Date:
Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA: 05/08/2018					
TP VEHICLE NO: SH7101D					
SURVEY BY: TAUFIFK					
	Labor				
1	R&R RIM & BALANCE	1.00	UNIT	50.00	50.00
2	LABOUR	2.00	UNIT	840.00	1,680.00
3	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
4	B&P WHEEL ALIGNMENT -NETT	1.00		360.00	360.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1.00	TU	280.00	280.00
	Item				
9	TIRE VALVE	1.00	PCS	2.38	2.38
10	16" 'SEDONA' RIM ONLY	1.00	PCS	1,138.48	1,138.48
11	WHEEL HOUS RHF	1.00	PCS	152.28	152.28
12	BUMPER BRACKET LH	1.00	PCS	33.48	33.48
13	BUMPER BRACKET RH	1.00	PCS	33.48	33.48
14	FENDER RHF	1.00	PCS	891.66	891.66

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P37114

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2095
SERVICE CUSTOMER NO.: CV000179
SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE
TELEPHONE NO.:
ADDRESS: 64 CECIL STREET
904-05 IOB BUILDING
Singapore
Post Code: 049711

VEH NO.: SKN4218J
DATE: 27/08/18 Pickup:
VIN NO.: WVGZZ216ZEM027333 KM: 51,312
GEARBOX CODE: Engine No.:
MODEL: JETTA AS 1.4 TSI DSG 90KW TL
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	FENDER BRACKET RH	1.00	PCS	45.27	45.27

GST (7%) AMOUNT: 458.29
TOTAL AMOUNT: 7,005.30

For Volkswagen Centre Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. M4-0006529-2

Print Date/Time : 06 Aug 2018 / 13:30:30

Receipt Date/Time : 06 Aug 2018 / 13:30:30

Tax Invoice/Receipt

Receipt No. ITNET-00000-180806-001150

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFV9989B As at 05 Aug 2018/09:10:00 Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - SFV9989B Enquiry Fee 20180806132451314886	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SH7101D As at 05 Aug 2018/13:10:00 Insurance Co: INDIA INT'L INS PTE LTD				
2	Insurance Enquiry - SH7101D Enquiry Fee 20180806132451360039	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	xxxxxxxxxxxx8482	Credit Card: Visa/MasterCard		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Aug 2018 Edit Reg		07 Aug 2018 00:00 Edit Adj Rpt	S\$6,547.01 Edit Estimates	S\$6,547.01 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	PANG SAY WAK , ID: S2592505Z								
Vehicle Reg. No.:	SKN4218J	Date of Loss:	05/08/2018 13:00 - :59 [49 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18080135	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SH7101D	Policy No. (Claimant):	VPA/P1516182						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (16/11/2018): Alert - Adj Mandate Approved (S\$7868.79) - SKN4218J - Claim Handler: Zuhaidah Bt... III_SG (13/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SKN4218J - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN4218J (MCT18080135)
 [SH7101D]
 TP
PANG SAY WAK
 Aug 5 2018 1:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/08/18 13:52	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
3	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
4	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
5	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
6	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
7	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
8	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
9	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
10	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
11	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
12	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
13	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
14	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
15	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
16	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
17	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
18	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
19	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
20	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
21	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
22	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
23	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
24	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
25	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
26	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
27	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
28	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
29	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
30	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
31	27/08/18 13:52	General View	 Load JPG	<input checked="" type="checkbox"/>
32	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	27/08/18 13:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/18 21:07	ACKNOWLEDGEMENT EMAIL TO III DD 08.08.2018	 Load PDF	
2	08/08/18 21:07	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
3	14/08/18 21:37	TP ESTIMATE - MARKED	 Load PDF	
4	30/10/18 11:47	WORKSHOP INVOICE	 Load PDF	
5	30/10/18 11:47	RENTAL RECEIPT	 Load PDF	
6	30/10/18 11:47	LTA SEARCH	 Load PDF	
7	04/01/19 13:36	AUTHORISATION TO ACT FORM	 Load PDF	
8	04/01/19 13:36	DISCHARGE VOUCHER	 Load PDF	
9	04/01/19 13:36	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/08/18 08:43	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg.No: 199607198R)

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014475/T1EA3Q2

Date: 04/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015	
Claimant Vehicle No: SKN4218J	Insured Vehicle No: SH7101D	
Date of Loss: 05/08/2018	Nature of Claim: TP	Claim No: MCT18080135

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKN4218J	Engine No:	CAXE12153
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	VVVZZZ16ZEM027333
Reg. Date:	12/06/2014 (Man. Year: 2013)	Odometer:	51160 km
Colour:	Grey		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,413.33	2,097.01	1,316.32	38.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,770.00	4,450.00	7,320.00	62.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,183.33	6,547.01	8,636.32	56.88
+ GST 7.00/7.00% (S\$)	1,062.83	458.29	604.54	56.88
Nett Amount (S\$)	16,246.16	7,005.30	9,240.86	56.88
+ Loss of Use (7.0 x S\$60.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		7,432.79		

INSPECTION

Date of Assignment:	07/08/2018		
Date Inspected:	13/08/2018	Inspected At:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 04 Jan 2019)
Parts: 143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKN4218J)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TIRE VALVE	Necessary	2.38 FS	*2.38 FS
2	1		*16 SEDONARIM ONLY DIAMOND SILVER	Cut	1,138.48 FS	*1,138.48 FS
3	1		*WHEEL HOUS RHF	Cracked	152.26 FS	*152.26 FS
4	1		*BUMPER BRACKET RH	Necessary	33.48 FS	*33.48 FS
5	1		*FRT BUMPER COVER	Repair	1,211.82 FS	*- FS
6	1		*FOAM INSER RH	Not Necessary	104.50 FS	*- FS
7	1		*FENDER RHF	Bent	691.66 FS	*691.66 FS
8	1		*FENDER BRACKET RH	Necessary	45.27 FS	*45.27 FS
9	1		*BUMPER BRACKET LH	Necessary	33.48 FS	*33.48 FS
Total Parts (S\$)					3,413.33	2,097.01

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R& RIM & BALANCE	New	50.00	50.00
2	LABOUR	New	4,200.00	1,680.00
3	SPRAY PAINT	New	4,000.00	1,600.00
4	B&P RIM	New	2,400.00	0.00
5	B&P WHEEL ALIGNMENT	New	360.00	360.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (S\$)			11,770.00	4,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >