

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 8 June 2019 12:15 PM  
**To:** Chong Boon Sen  
**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$5,340.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Monday, 3 June 2019 3:19 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Hsiaotong,

Pls proceed.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 3 June, 2019 2:34 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 17 May 2019 4:00 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Sunday, 31 March 2019 10:00 AM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 8 March 2019 2:56 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 2 February 2019 12:06 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Your ref : **SNM18D03831C02**

Our ref : CC6/CTI18014473/Apa3n2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJZ2561D(OI) & SJV374L(TP) ON 04/08/2018**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**MG SOLUTION PTE LTD**" at **\$5,409.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$13,357.88	\$ 4,922.00
2. Loss of Use (8days x \$200.00)	\$ 1,600.00	\$ 480.00 (8days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$14,965.33	<b><u>\$ 5,409.45</u></b>

\*\*06 days recommendation for repair + 1PH + 1Sunday = 8days

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 7 January 2019 2:43 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Friday, 10 August, 2018 11:52 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Mei Kwan,

Pls find Insured report.

We await your further update.

Thank you.

Regards,

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 10 August, 2018 8:34 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJV 374L at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin thin and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 14/11/2018

Your Ref : SJZ2561D

To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SJV374L & SJZ2561D ON 04/08/2018 AT  
SLIP ROAD FROM JURONG EAST CENTRAL TOWARDS BOON LAY WAY.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188386 @ S\$4,922.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,600.00 (8 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18014473/Apa3

09 JAN 2019

**SEOW CHEE YEW DESMOND**  
BLK 107 JALAN BUKIT MERAH  
#04-1820  
SINGAPORE 160107

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 2561D AND SJV 374L ON 04/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJV 374L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

LETTER OF AUTHORITY

Name : CHEW PENG EE

Address : BLK 514 BUKIT BATOK STREET  
#08-550 SINGAPORE 650514

Contact No : \_\_\_\_\_

TO: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SJV 374L AND SJZ2561D ON 04/08/2018  
AT/ ALONG SLIP ROAD FROM JURONG EAST CENTRAL TOWARDS BOON LAYWAY.

I/We, CHEW PENG EE, am/are the registered owner of  
motor car no. SJV 374L

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

  
\_\_\_\_\_  
Signature of Claimant

  
\_\_\_\_\_  
Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPQSN3030221700

Claim No : SNM18D03831C02

Claimant : CHEW PENG EE

Amount : **S\$5,340.00**

Singapore Dollars FIVE THOUSAND THREE HUNDRED FORTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJV374L

Insured Vehicle No. : SJZ2561D

Date of Loss : 04/08/2018

Place of Accident : SLIP ROAD FROM JURONG EAST CENTRAL RWDS BOON LAY WAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEOW CHEE YEW DESMOND

Driver Name : SEOW CHEE YEW DESMOND

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,340.00
	=====
TOTAL . . . . .	S\$ 5,340.00
	=====

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Claimant Name: CHEW PENG EE NRIC No : S7606673F

Signature :  Date : 21/08/2019

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

CC6/CT1 18014483 / Apa3h2

Hsiao Tong



# MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

## TAX INVOICE

Bill To:

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 199230

PB No : 188386

Date : 02-September-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SJV 374L

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 4,600.00
BEFORE GST		4,600.00
7% GST		322.00
TOTAL		\$ 4,922.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp &amp; Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2018 / 14:53:19

Receipt Date/Time : 05 Aug 2018 / 14:53:19

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180805-000337

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJZ2561D

As at 04 Aug 2018/19:18:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SJZ2561D Enquiry Fee 20180805145147705485	7.00	0.49	7.49
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**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

20180805145205660 Direct Debit: eNETS Debit  
(Internet Banking) 7.45

**Total** 7.45

**Cash Change** 0.00

**Tendered Amount** 7.45

**Excess Refundable Amount** 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF