

Hsiao Tong (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 3 June 2019 3:19 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Hsiaotong,

Pls proceed.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 3 June, 2019 2:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 May 2019 4:00 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 31 March 2019 10:00 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

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Best Regards,

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LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 March 2019 2:56 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 2 February 2019 12:06 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Apa3) on 04/08/2018 / OUR REF: SNM18D03831C02

Your ref : **SNM18D03831C02**

Our ref : CC6/CTI18014473/Apa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJZ2561D(OI) & SJV374L(TP) ON 04/08/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**MG SOLUTION PTE LTD**" at **\$5,409.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$13,357.88	\$ 4,922.00

2. Loss of Use (8days x \$200.00)	\$ 1,600.00	\$ 480.00 (8days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$14,965.33	<u>\$ 5,409.45</u>

**06 days recommendation for repair + 1PH + 1Sunday = 8days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 7 January 2019 2:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 10 August, 2018 11:52 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018 / OUR REF: SNM18D03831C02

Dear Mei Kwan,

Pls find Insured report.

We await your further update.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 10 August, 2018 8:34 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJZ2561D (OI : CAI - TBA) AND SJV374L (TP : LKK REF - CC6/CTI18014473/Aua3) on 04/08/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJV 374L at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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