

INS. CASE OWNER:

CC6, CT1 180 14472, Area 3/4

LKK:

IDAC:

Surveyor:

LWP

DOI:

ASSIGNMENT

7/12/18

Date / Time:

7/12/2018

Registered in Merimen:

Pre-assign / CCU / FTE

SLN 7594R



Insured Vehicle No.:

Name of Insured:

Lim Han Sin

Insured Tel No.:

HP:

96637312

Excess Sec II : S5

D.O.A.:

4/8/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lim Han Sin 40yrs

Driver Tel No.:

91178072 (V/L: YES / NO)

Claim No.:

SNM48D03829102

Policy No.:

DMP LSN304191801

Make / Model:

Volkswagen Jetta

Place of Accident:

Raffles Boulevard 70 Phm Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

MT1



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

15/8

How

SFP1267 - X: SLN 7594R - X

Library Unlocked / Request for TP Evidence.

6.08.18

TP report has video / some photo.

RED IN WORDS SENT IN (E-MAILS: 2018) VIDEO SHOW TP CHANGED WHEELS

15.11.18 SICK PERSONS TO REJECT TP CLAIM.

15.11.18

MANAGER APPROVE TO REJECT TP CLAIM.

28.11.18

EMAIL WSP TO REJECT TP CLAIM.

Reject Case

By (submit): how
Approved by: ohw
Date: 23/11/18

RECEIVED 03 DEC 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N/A.)

S\$

Name 2:

Payee 3: (Strike if L/A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400

REF.

ASS. REC. BY: Adrian King

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR. Seel: _____ Consistent? : Yes or No

Est. Repairs: _____ 3 days Res.: Yes or No

Lum Sum: _____ 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFF126 T. Yr Regn: 2016 / Jun.Type: ☒ Car ☐ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Vellfire C.C. 2493.Colour: Black. A/C: ☐ Insured / Std / NI / NASp. Reading: 86869. T/Radio: ☐ Insured / Std / NI / NA

Eng/No: _____

C/No: AGH300036912.Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ Inorder ☐ Jammed / Leaked / Burnt orBrake: ☒ Inorder ☐ Jammed / Leaked / Burnt orModi: ☐ Nil ☒ S/Rim / STD A/Rim orTyre Size: F: 235/50R18.R: 235/50R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Habilead.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 07/08/18Survey held at NHT.Des. of Damages: ☐ Frt ☐ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop orFront N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Chkn.45: 1.700 (Red: 1.709.2.60 91%)

Date/Time: File Pass in?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return in?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation

F + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / L.B.I. (%)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

06/08/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP China

Ashes

Accident date: 04/08/2018

Estimated repair cost for vehicle no: SFF126T TOYOTA VELLFIRE 2.5 A '16

CHASSIS: AGH300036912

S/n	Qty	Items / List	U/price	Amount
1	1	Front L/H Head Lamp <i>not new</i>		\$3,525.45 <i>x</i>
2	1	Front L/H Head Lamp Lower Bracket <i>new</i>		\$174.25 <i>x</i>
3	1	Front Bumper <i>Delam</i>		\$972.10 <i>✓</i>
4	10	Front Bumper Clip <i>new</i>	\$6.50	\$65.00 <i>20</i>
5	1	Front L/H Bumper Sensor <i>not new</i>		\$380.00 <i>x</i>
6	1	Front L/H Bumper Side Retainer <i>new</i>		\$171.10 <i>✓</i>
7	1	Front L/H Fender <i>Repair</i>		\$784.45 <i>x</i>
8	1	Front L/H Fender Cowling <i>front</i>		\$372.10 <i>x</i>
9	10	Front L/H Fender Cowling Clip <i>new</i>	\$6.50	\$65.00 <i>x</i>
10	1	Front L/H Rim <i>lit</i>		\$2,062.45 <i>600/SN</i>
11	1	Front L/H Tyre		\$380.00 <i>x</i>
12	1	Front L/H Lower Arm		\$581.90 <i>x</i>
13	1	Front L/H Knuckle Arm <i>not new</i>		\$561.60 <i>x</i>
14	1	Front L/H Knuckle Arm Bearing		\$561.40 <i>x</i>
15	1	Front L/H Shock Absorber		\$581.90 <i>x</i>
16	1	Front L/H Drive Shaft		\$1,712.45 <i>x</i>
17	1	Front Steering Rack		\$1,817.45 <i>x</i>

Subtotal :- \$14,768.60

1173-2

879.90

SN. 600

Labour charges

To remove & refit front L/H undercarriage		\$380.00	*
To remove & refit steering rack & drive shaft		\$450.00	*
To check wheel alignment		\$150.00	80
To check wiring	710	\$100.00	30
Tuff kote		\$150.00	*
Panel beating		\$1,400.00	200
Spray painting		\$1,400.00	400

Subtotal :- \$4,030.00

Total:- \$18,798.60

total 2189.50
4/5 1.7K ✓
03 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged panels during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business
Owner ID: 5954L

Vehicle Details

Vehicle No.: SFF126T
Vehicle to be Exported: No
Intended De-registration Date: 06 Aug 2018
Vehicle Make: TOYOTA
Vehicle Model: VELLFIRE 2.5Z G-EDITION CVT 2WD 5DR
Primary Colour: Black
Manufacturing Year: 2015
Engine No.: 2ARH621775
Chassis No.: AGH300036912
Maximum Power Output: 134.0 kW (179 bhp)
Open Market Value: \$39,562.00
Original Registration Date: 05 Jan 2016
First Registration Date: 05 Jan 2016
Transfer Count: 0
Actual ARF Paid: \$47,387.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 04 Jan 2026
PARF Rebate Amount: \$35,540.00

Intended COE Rebate Details

COE Expiry Date: 04 Jan 2026
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$65,501.00
COE Rebate Amount: \$48,544.00
Total Rebate Amount: \$84,084.00

The information contained herein is correct as at 06 Aug 2018

OK

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Tuesday, 14 August, 2018 9:57 AM
To: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLN7594R (OI : CTI - SNM18D03829C02) and SFF126T (TP : LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018
Attachments: leeSZ_SNM18D03829C01-SLN7594R-LKKDirectSettlementAccidentLtr_CLCR95.025.pdf; MSYH18101453-SLN7594R.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 10 August, 2018 8:57 AM
To: Claims Dept of CTI
Cc: Chong Boon Sen; Lucas Lee; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving SLN7594R (OI : CTI - TBA) and SFF126T (TP : LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6389 8111 Fax: 6222 1033

Website: www.sg.citaping.com

Co. Reg. No. 200208394E

Our Reference: **SNM18D03829/C01/4**

Date : **14 AUGUST 2018**

via Ordinary & Registered Mail

**LIM HAN SIN
BLK 138 WESTWOOD AVENUE**

SINGAPORE 648439

Dear Sir / Madam

**ACCIDENT INVOLVING SLN7594R AND SFF126T ON 04 AUGUST 2018
ALONG REBULIC BLVD TOWARDS OPHIR ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SFF126T**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : ASHER

Ref : CC6/CTI18014472/AEA3

Contact No : 68416051

via Email : ASHER@LKKAUTO.COM

CC : Agent - (AN0006A) - ALFA CREDIT PTE LTD

F01/LKKDS-2013

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1810-0180/ SFF126T
Your Ref : SLN7594R
Date : 12th October 2018

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SFF126T & SLN7594R AT REPUBLIC BOULEVARD TOWARDS REPUBLIC AVENUE ON 04.08.2018, 21:50HR

We are instructed by **SHAZ'S LIMO** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SFF126T** was damaged by vehicle **SLN7594R** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 1,700.00
2) Loss of Use for 04 days (3 + 1 Weekend)	\$ 720.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 2,427.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$2,427.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: SHAZ'S LIMO

Invoice No : NPL1810-0180

Date : 12-Oct-18

Date of Accident : 04-Aug-18

Vehicle No. : SFF126T

Model Type : Toyota Vellfire

Descriptions		Amount
Lumpsum Repair Costs		1,700.00
Total		1,700.00

SIN DOLLARS: ONE THOUSAND SEVEN HUNDRED ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Aug 2018 / 13:00:51

Receipt Date/Time : 06 Aug 2018 / 13:00:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180806-001052

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLN7594R

As at 04 Aug 2018/21:50:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SLN7594R Enquiry Fee 20180806125729370974	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
----------------------	--	--	------

Paid By

20180806125736581	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
--------------------------	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

04/08/18, 21:50

Involving Vehicles

SFF126T, SLN 7594R

Along

REPUBLIC BOULEVARD towards REPUBLIC AVE.

I/We, the registered owner/driver of vehicle registration no: SFF126T
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature

(Company's stamp if applicable)



Name: _____

NRIC No.: _____

Date: _____

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)



In consideration for your agreement to repair my motor vehicle registration no. SFF/26 T and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 29 day of 08 20 18.

Signature	:	
Name	:	<u>Azman</u>
ID No.	:	_____
Address	:	_____
Witness Signature	:	
Witness Name	:	<u>Chew Yue Yin</u>
Witness ID	:	<u>S8826618H</u>
Witness Address	:	<u>1 Kaki Bukit Avenue 6 #01-43</u> <u>Singapore 417883</u>



Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 15 November 2018 11:51 AM
To: Asher Sng (LKKAuto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: Accident Involving SLN7594R (OI: SNM18D03829C02/4) and SFF126T (TP: LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018
Attachments: SLN7594R OI VIDEO.mp4
Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI18014472/Aea3
CTI REF - SNM18D03829C02/4 (SLN7594R)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to reject the third party property damage in the first instance based on the video footage.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, November 13, 2018 3:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLN7594R (OI: SNM18D03829C02/4) and SFF126T (TP : LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018 / OUR REF: SNM18D03829C02

Hi Sir,

We refer to the above matter.

TP reported OI changed lane and hit his vehicle.

OI reported TP changed lane and hit his vehicle.

Enclosed a copy of insured video for your easy reference, video clearly show that insured was travel within its own lane when third party hit on to the rear right portion of the vehicle.

We are of the opinion that BOLA 15 shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 10 August 2018 11:56 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLN7594R (OI : CTI - TBA) and SFF126T (TP : LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018 / OUR REF: SNM18D03829C02

Dear Mei Kwan,

Pls find Insured report.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) (<mailto:Meikwan@lkkauto.com>)

Sent: Friday, 10 August, 2018 8:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLN7594R (OI : CTI - TBA) and SFF126T (TP : LKK REF - CC6/CTI18014472/Aea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected the vehicle SFF 126T at M/s New Hock Teck Motor Workshop - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 28 November 2018 2:22 PM
To: 'Admin nht'
Cc: 'Chloe'; Joy Irene (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: RE: SFF126T CLAIMING SLN7594R DOA 04.08.18 *** LKK REF: CC6/CTI18014472/Aea3
Attachments: SLN7594R OI VIDEO.MP4; OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client changed lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, 27 November 2018 11:36 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: Re: SFF126T CLAIMING SLN7594R DOA 04.08.18 *** LKK REF: CC6/CTI18014472/Aea3

Without Prejudice

Hi

Refer our email dd 23.10 & 30.10 & 12.11 there was no reply from you.

Please update us the status,thanks.

Best Regards,

Sukyi

NEW HOCK TECK MOTOR PTE. LTD.
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276



On Mon, Nov 12, 2018 at 10:44 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Refer our latest email dd30.10.18 there was no reply from you.

Please kindly update us the status,thanks.

Best Regards,

Sukyi

NEW HOCK TECK MOTOR PTE. LTD.
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276



On Tue, Oct 30, 2018 at 9:53 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Refer our email dd23.10.18 there was no reply from you.

Please kindly update us the status,thanks.

Best Regards,

Sukyi

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276



On Tue, Oct 23, 2018 at 10:12 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert for close case,thanks.

Best Regards,

Sukyi

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276



On Mon, Oct 15, 2018 at 12:13 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/CTI18014472/Aea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe <chloe@nhtmotor.com>
Sent: Saturday, 13 October, 2018 9:36 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Admin nht <admin@nhtmotor.com>
Subject: SFF126T CLAIMING SLN7594R DOA 04.08.18

Without Prejudice

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.

Best Regards,

Chloe Chew

NEW HOCK TECK MOTOR PTE. LTD.
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI18014472/Aea3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 04-12-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SLN 7594R	Veh. Inspected	SFF 126T
	Policy No.	DMPCSN3041911801	Coverage (\$)	0.00
	Claim No.	SNM18D03829/C01/4	Excess (\$)	0.00
	Assign From		Assign Date	07/08/2018
2. Vehicle Particulars & Condition				
	Make & Model	TOYOTA VELLFIRE	c.c	2493
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	AGH300036912	Colour	BLACK
	Odometer	86869	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	235/50 R18	HABILEAD	6 mm
	L/H Front Tyre	235/50 R18	HABILEAD	6 mm
	R/H Rear Tyre	235/50 R18	HABILEAD	6 mm
	L/H Rear Tyre	235/50 R18	HABILEAD	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	04/08/2018	Inspection Date	07/08/2018
	Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks				
	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFF 126T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT L/H HEAD LAMP	NOT NECESSARY	3,525.45	-
1	FRONT L/H HEAD LAMP LOWER BRACKET	NOT NECESSARY	174.25	-
1	FRONT BUMPER	DEFORMED	972.10	972.10
10	FRONT BUMPER CLIP @\$6.50	NECESSARY	65.00	30.00
1	FRONT L/H BUMPER SENSOR	NOT NECESSARY	380.00	-
1	FRONT L/H BUMPER SIDE RETAINER	NECESSARY	171.10	171.10
1	FRONT L/H FENDER	TO REPAIR SEE LABOUR	784.45	-
1	FRONT L/H FENDER COWLING	NOT NECESSARY	372.10	-
10	FRONT L/H FENDER COWLING CLIP @\$6.50	NOT NECESSARY	65.00	-
1	FRONT L/H TYRE	NOT NECESSARY	380.00	-
1	FRONT L/H LOWER ARM	NOT NECESSARY	581.90	-
1	FRONT L/H KNUCKLE ARM	NOT NECESSARY	561.60	-
1	FRONT L/H KNUCKLE ARM BEARING	NOT NECESSARY	561.40	-
1	FRONT L/H SHOCK ABSORBER	NOT NECESSARY	581.90	-
1	FRONT L/H DRIVE SHAFT	NOT NECESSARY	1,712.45	-
1	FRONT STEERING RACK	NOT NECESSARY	1,817.45	-
	LESS 25% DISCOUNT		-	-293.30
			12,706.15	879.90
SPECIAL NETT ITEMS				
1	FRONT L/H RIM (SN)	CUT	2,062.45	600.00
			2,062.45	600.00
LABOUR				
	TO REMOVE & REFIT FRONT L/H UNDERCARRIAGE.	NOT NECESSARY	380.00	-
	TO REMOVE & REFIT STEERING RACK & DRIVE SHAFT .	NOT NECESSARY	450.00	-
	TO CHECK WHEEL ALIGNMENT.		150.00	80.00
	TO CHECK WIRING .		100.00	30.00
	TUFF KOTE.	NOT NECESSARY	150.00	-
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT L/H FENDER .		1,400.00	200.00

Report Ref No. CC6/CT118014472/Aea3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING.		1,400.00	400.00
			4,030.00	710.00
GRAND TOTAL			18,798.60	2,189.90
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,700.00

Report Ref No. CC6/CTI18014472/Aea3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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