Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 November 2018 11:51 AM

To: Asher Sng (LKKAuto); Admin A

Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: Accident Involving SLN7594R (OI: SNM18D03829C02/4) and SFF126T (TP: LKK REF -

CC6/CTI18014472/Aea3) on 04/08/2018

Attachments: SLN7594R OI VIDEO.mp4

Follow Up Flag: Follow up Flag Status: Flagged

LKK REF - CC6/CTI18014472/Aea3

CTI REF - SNM18D03829C02/4 (SLN7594R)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to reject the third party property damage in the first instance based on the video footage.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, November 13, 2018 3:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLN7594R (OI: SNM18D03829C02/4) and SFF126T (TP: LKK REF -

CC6/CTI18014472/Aea3) on 04/08/2018 / OUR REF: SNM18D03829C02

Hi Sir,

We refer to the above matter.

TP reported OI changed lane and hit his vehicle.

OI reported TP changed lane and hit his vehicle.

Enclosed a copy of insured video for your easy reference, video clearly show that insured was travel within its own lane when third party hit on to the rear right portion of the vehicle.

We are of the opinion that BOLA 15shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Friday, 10 August 2018 11:56 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SLN7594R (OI: CTI - TBA) and SFF126T (TP: LKK REF -

CC6/CTI18014472/Aea3) on 04/08/2018 / OUR REF: SNM18D03829C02

Dear Mei Kwan,

Pls find Insured report.

Thank you.

Regards,

<u>Chong Boon Sen</u>
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 10 August, 2018 8:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Lucas Lee < lucas.lee@sg.cntaiping.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Joy Irene (LKKAuto) < JoyIrene@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SLN7594R (OI : CTI - TBA) and SFF126T (TP : LKK REF -

CC6/CTI18014472/Aea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected the vehicle SFF 126T at M/s New Hock Teck Motor Workshop - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) This email has been scanned by the Symantec Email Security.cloud service.

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