MAS CASE OWNER	CC 3 / ALG 180	14463, A WAG LEKE	
a d	ASSIGNM	UENT. / MA	0.10
Sit rejot.		X VOIS - Day Time?	81812318
Pre-assign / CCU	(TT- 9133 K	Registered in Merimen:	D (0) (1/4) F
Insured Vehicle No		Claim No.	
Name of Insured	I'm Ene Hove	NAME: NO	
0_0	0 0)	Policy No.	
Insured Tel No.	HP:HP:	Make / Model :	
Excess Sec II :S\$	D.O.A : 8/8 20/5	Place of Accident : Sig (6p Rd	
Is driver the owner			
If NO, Driver Nun Driver Tel)		Of GIA REPORT: YES / NO , TP GIA REPORT: Insured Liability: % Final? Yes /	
STN 13E8	Χ		
INSRS: WSP. Tel: Liability	INSRS: WSP: Tel: Liability	INSRS: INSRS: WSP: Tel: Liability: Liability	
RMKS:	RMKS:	RMKS: RMKS:	
Date/Time			
16/19 400	SIN 1768 X - X : 175 9974		DATE/PIC
219/1	7 346 [20]	Non-Reporting ltr (1st): Non-Reporting ltr (2nd):	
		Non-Reporting by (Final)	
15/8	INP. Sout out 1st letter.	Natification ltr (if non-pickup) Call Ol: 33/0//V	
	14.1 20.1 0.1 121 12.1	After sall lin to CE Ulw (a)	amail.
		Documentation Check List: Handl	er Typist
		Notification ltr (if non-pickup)	
		After call lir to OI: Authorisation To Act	
	A	Rainane Voucher:	
*	10 10 attached.	Final Repair Bill:	
		Car Remai Invoice	
		Towing Invoice	
		LTA / GIA : Meitical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
PRELIMINARY ADVICE	Date/Time: Sent By:	Payment Breakdown Form:	
	Suit by	Post-Repair Photos: Others:	
FINALIZATION	Date/Time: Confirm with:	Confirm by	
Repair Cost:	S\$ (days) Reduction:		dl
FINAL SETTLEMENT	Date/Time: 27/11/18 Confirm with MASH OF	Email Cal	
Final Liability: Repair Cost	% (OC) (Agreed / Assessed) BOLA S/N No.: AS S\$ (6) 50 - 3 to	IC - If NO or B 28, Ass. Lia:	
Loss of Rental (LOR):	SS 400.00 (4 days) X100	-5/1	
Loss of Use (LOU):	\$\$ (\$ x dayx)	27/11/1	8
Loss of Income (LOI):	S\$ (\$ x days)	* 1.1	
LOR only LOU only GIA/LTA Search	SS 7 OD LOR + LOI [Tick only one]		
Medical:	22 2-00	Claim status: Normal/Reject/Pri-	rata Cattle
Dishursement:	S\$ (e.g. Tow/ Independent		vale Stule
Legal Cost	55	3) Survey fee:	
Total: FINAL PAYMENT	55 (553 - 3)0 Global Sum S5:		
PAYMENT Payee 1:	SS 6152-36 Name 1 Premium PA	Email Cull	
Payer 2: (Strike if N.A.)	SS 615236 Name 1 Premium Pu SV 400-00 Name 2 Hee You Kua		
	188 Name 3	TV-Au	

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

From:

of

Insured: Policy No. Claims No.

Sum Insured:

Make of Veh:

(Client's Record)

(Policy Condition)

Ball or Market Value:

IDAC Accident Rport:

GIA / PR Seen:

Est Repairs:

Lum Sum:

Date:

Date / Time

Remark: The veh had commenced its

CA / REV / REP. / 24 HRS

repair at the time of inspection.

days

Person Contacted:

Action / Instruction

Estimated Cost

To Inspect Vehicle No:

at Workshop m/s

A	SSIGNMENT			
Date:	Veh No:	SLN 1768x	Yr Regn. 2017 Ap	ή
Date			.orry / Taxi / Prime Mover /	
EVA / INV / MV	Truck / Tr	railer or		
	Make:	Audi A6	ac 1798	
	Colour	silver.	A/C: Insured / Std / NI / I	NA.
	Sp.Reading	11981	T/Radio: Insured / Std / NI /	NA.
	Eng/No:			
	C/No:	WAUZZZA	94NO76062	
	Gen. Cond: 600	d / Fair / Poor / Burn	nt	
Excess.	Steering: Inoch	Jammed / Leaker	i / Burnt or	
	Brake: Inorre	r / Jammed / Leaked	I/Burnt or	
	Modi: Nil / Si	STD A/Rim	10	
	Tyre Size:	F: 225/5	SR17	
		R 225/5	5R17.	
lits N/S 0	BS / DUN / EXN	OVA / GY / FS / LIZA	MIC OHTSU / PIR / SUMI /	
ection.	TOYO / YOKO	or		
1	Front		Rear	
onsistent? : Yes or No	R/Bal. 06	mm	L/Bal 06 D.O.I. 14/08/18.	mm
onsistent? : Yes or No	L/Bal. PG	mm	L/Bal. 06	mm
Res.: Yes or No	D.O.A.		001 12/08/18.	
3 Val.: Yes or No	Survey held at		cemium.	
	Des. of Damage	s:Frt / Rear / 🚳	/ @ / U/C / Rooftop or	
Vehicle: IN /				
acted:	The U/C / C	10-0-500/COV THE TOTAL CONT	dy Structure affected due to colli	sion.
1)				
			^	
·8·> \$5748.0	Z Ntin O	working	doug	
5W		J		
			COLL brine	N
			(Rd=\$6175	.00
			2. (1)	
ali Donort	Dave Of Porcel			
eli. Report	Days Of Repai		Principle Princip	
of Deport	Dispersion of the	A. T. P. State Co.		
nal Report	Resurvey No.	of Trip:	Survey Fee:	
nal Report		100	Fransportation:	

	77 A19.			
91/01/zc	(onfm >.8.> \$	5748.00 W	ith I world	g days
				(brg=\$91JZ00)
DeterTime, File Pas	: Preli. Report	Day	s Of Repair:	
() Date/Time. File flet	: Final Report	Res	urvey No. of Trip:	Survey Fee: Transportation:
79		Add Fee:	Site Insp (\$)S+RS,SI
			Interview (\$	Photo
Report Form	at		Tech, Invs (\$	E Olivery
Lump Sum /	LB.E (6		Weekend (\$	
				7010

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/0915/2018/PH

Date : 10-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Hee Yau Kua Address : 29 First Street

Singapore 458299

Telephone : HP +65 81866311

Type of Claim : Third Party Claim

Policy No. : 2100508221-01

Vehicle No : SLN 1768 X

Model Code : AUDI A6 1.8 TFSI 5-TRONIC

 Model / Year
 : Apr-17

 Engine No
 : CYG 018239

Chassis No : WAUZZZ4G9HN076062

Mileage : Date In :
Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 8-Aug-18
Place of Accident : Siglap Road

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 1768 X.

S/N	Nature of Jobs		Estimated Charges	Surveyor's ecommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	
2	To dismantle and renew front bumper and rhs front fender.Re-organise front crash management components.Reinstall all parts removed.		\$ 2,100.00	1000.
3	To respray front bumper, rhs front fender and rhs front door.		\$ 2,400.00	1650
4	To renew both front rim and carry out wheel alignment.	S/N	\$ 280.00	/
5	To carry out diagnostic check.	S/N	\$ 192.00	/
	TOTAL LABOUR CHARGES	:	\$ 5,452.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 1768 X .

					Damage P	arts 8	Prices
S/N	Parts Description				S/NETT	R	EMARKS
1	BUMPER COVER Repair			\$	2,650.00	*	
2	FIXING PARTS FOR BUMPER ALL			\$	464.00	4	
3	ADAPTER - LH/RH Z		2	\$	64.00	4	
4	GUIDE PIECE - RH NEP ~			\$	32.00	1	
5	BRACE			\$	25.00	4	Chr. 1-1
6	FENDER-RH Densked			\$	1,220.00	_	976.00
7	ATTACHMENT PARTS FOR FENDER HE			\$	88.00	2	
8	STONE GUARD FILM WING DOOR - RH			\$	105.00	4	
9	BRACE WING - RH THE MEC			\$	72.00	7	
10	ALUMINIUM RIM 64		2	S	1,451.00	-	1160-80
11	SUNDRIES REL			ŝ	300.00	2	9-20
	TOTAL SPARE PARTS	14		\$	6,471.00		
	TOTAL LABOUR CHARGES	1		\$	5,452.00		
	GRAND TOTAL	3		\$	11,923.00		
			=				

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey.
- . Parts prices are subject to confirmation
- Third party ⊕ vey is on a "Wimout Prejudice" basis.
- No flegal modification(s) is allowed.
- . Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Mr Anthonised, 05 agr.

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

: Accident Repairs

Workshop Contact No : Ubi Road 1 : 6366 2323

Fax No

: 6841 1183

Reference

: PA/TP/0915/2018/PH

Date

: 10-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

Hi Adrian, 5 days ok - Carrine 24 Oct 18

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

: Mr Hee Yau Kua

Address

: 29 First Street Singapore 458299

Telephone

; HP +65 81866311

Type of Claim Policy No. Third Party Claim 2100508221-01

Vehicle No

: SLN 1768 X

Model Code Model / Year : AUDI A6 1.8 TFSI S-TRONIC : Apr-17

Engine No

CYG 018239

Chassis No

: WAUZZZ4G9HN076062

Mileage

121

Date In

:

Liability

: -

Excess Cost

: Johnny Boo / Allan Wu

Estimated By Accident Date

: 8-Aug-18

Place of Accident

: Siglap Road

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 1768 X .

S/N	Nature of Jobs			Estimated Charges	urveyor's mmendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	S	480.00	\$ 480.00
2	To dismantle and renew front bumper and rhs front fender.Re-organise front crash management components.Reinstall all parts		s	2,100.00	\$ 1,000.00
3	To respray front bumper, rhs front fender and rhs front door.		5	2,400.00	\$ 1,650.00
4	To renew both front rim and carry out wheel alignment.	S/N	S	280.00	\$ 280.00
5	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$	5,452.00	\$ 3,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 1768 X.

		Damage Pa	& Prices			
S/N	Parts Description			S/NETT		REMARKS
1	BUMPER COVER		S	2,650.00		
2	FIXING PARTS FOR BUMPER		S	464.00		
3	ADAPTER - LH/RH	2	\$	64.00		
4	GUIDE PIECE - RH		S	32.00		
5	BRACE		\$	25.00		
6	FENDER - RH		S	1,220.00	\$	976.00
7	ATTACHMENT PARTS FOR FENDER		S	88.00		
8	STONE GUARD FILM WING DOOR - RH		\$	105.00		
9	BRACE WING - RH		S	72.00		
10	ALUMINIUM RIM	2	2 5	1,451.00	\$	1,160.80
11	SUNDRIES		\$	300.00	\$	9.20
	TOTAL SPARE PARTS	20	\$	6,471.00	\$	2,146.00
	TOTAL LABOUR CHARGES	20	\$	5,452.00	\$	3,602.00
	GRAND TOTAL	21	\$	11,923.00	\$	5,748.00

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

CERTIFICATE OF INSURANCE

UDIAUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: HEE YAU KUAN

Period of Insurance

: 25 Apr 2018 To 24 Apr 2019

Engine No.

: CYG018239

Chassis No.

: WAUZZZ4G9HN076062

Vehicle No.

: SLN1768X

Policy No.

: 2100508221-01

Endorsement No.

Issued Date

: 27 Mar 2018

ABOUT THE COVER

Make/Model

: AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage : 1,798.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) the compression of Any other person who is driving on the Policyholden's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as: "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience

Age Condition

: 40 years old and above

Limitation as to use*

Use any for social, domestic and pleasure purposes and for the Policyholider's business. This Policy does not cover use for her or reward, driving tuttion, shwing test, racing, pace-making, reliability trial or science that contage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be

EXCESS

Section :

Fire - 30 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - 30

Windspream : \$100

Named Driver and Excess (where applicable)

HEE YAU KUAN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Augi Customer Service Center Add: 55 Util Road 1 Singapore 408699 63662323

For other Approved Reporting ContresIAIG Authorised Repoliters, planse contact our 24-hour accident emergency holline at +55 6338 6200. Attenuatively, you may refer to AIG website www.alg.com.ag

MEDRIANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

or his may cently that the policy to which this Certificale of Insurance relates is assed in accordance with the previsions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of Transport Act, 1997 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia)

H125223

DAILUM LEASING - SH

ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

GAPORE 159938

lerwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

SSPMLU

BREAKDOWN OF PAYMENT

Vehicle No: SLN17	768X	-0
Accident on08/08/	2018	atSIGLAP ROAD
Involving vehicle/s	SJZ9133K	
1) Repair cost	5_6,150:36	Payable to: <u>Premium Automobiles Pte Ltd</u>
2) GIA/L T A search fee	\$ 2.00	Payable to: <u>Premium Automobiles Pte Ltd</u>
3) Loss of Use or Rental Car	s_400.00	Payable to: _HEE YAU KUAN
4) Medical fees	\$	Payable to:
5) Others	\$	Payable to:

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: CC3/AIG18014463/wa3 Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

PA/TP/0915/2018/MAS

27 Nov 2018

from

Telephone +65-Telefax +65-

EMall

Our department

Our Ref

Your Ref

Dear Sir.

RE: INSURANCE CLAIM FOR SLN 1768 X, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SLN 1768 X, claimant, Mr. Hee Yau Kuan, please find the related document as per attached.

- A copy of the Original invoice no. 85013130 S\$6,150.36
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- 4. A copy of Breakdown of Payment attached
- Rental bill S\$400.00 (S\$100.00 x 4 days)
- 6. A copy of GIA Search Fee S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLN 1768 X

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6568 1111

Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Thursday, 23 August, 2018 5:18 PM

To:

'io yengkeng@yahoo.com.sg'

Cc:

Thin Thin (LKKAuto)

Subject:

ACCIDENT INVOLVING SJZ 9133K AND SLN 1768X ON 08/08/2018

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 9133K AND SLN 1768X ON 08/08/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

(AIG Express Third Party Claim)

I. HEE YAU KUAN	(the third party	claimant) of	29 First Str	eet
Singapore 458299	(address), ow	mer of SL	N1768X	(vehicle n
hereby authorize PREMIUM AUTON	IOBILES PTE LTD	("the	workshop")	to act for
with respect to my claim for repair of	costs and/or rental and	i/or loss of us	e ("claim")	for my vehic
no. SLN1768X that was damage	d pursuant to the acc	cident which	occurred on	08/08/201
(date) along SIGLAP ROAD		(location) involving	vehicle no
SJZ9133K ("the accident").				
I further authorize the workshop to se and the workshop is further authorize				
payment cheque/s being made in favo	25 Bi			.,
I further acknowledge that any settle	ment the workshop n	nay reach on	my behalf is	s on a witho
prejudice and without admission of li	iability basis insofar a	s the driver/o	wner/insure	rs of the oth
vehicle/s is concerned.				
Dated this (day) of	EP(month) 20_[8 (year)		
Gaw2_		Ser	I I I I I I I I I I I I I I I I I I I	
Signed by "the third party claimant"		Signed by "th	e workshop	
with chop if applicable)		(with chop)		

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/L PREMIUM AUTOMOBILES PTE L"	TD ("the workshop") hereby confirm that we
	ed surveyor of AlG Asia Pacific Insurance Pte Ltd LKI
AUTO CONSULTANTS PTE LTD (nume	e of surveyor) with respect to the amount claimed for
8\$ 6150-36(Repair Cost), S\$ 400-00 (Loss	of rental/see), SS 3-00 (Disbursement), for vehicle no
	the accident which occurred on 08/08/2018 (date) along
	(location) involving vehicle no/s SJZ9133K This i
pursuant to the inspection conducted on 14/8/2	(date) at "the workshop".
We/I confirm that we/I are/am authorized by	the owner HEE YAU KUAN
("the third party claimant") of vehicle no. SLN	v1768X make the claim as set out in the above paragraph
	ter on his/her behalf in a manner that we/I deem fit. We/I
enclose herein the letter of authority given by "t	he third party claimant".
We/I further confirm that we/I will indemnify	AlG Asia Pacific Insurance Pte Ltd for all damages, loss
and/or expense that they will or have already in	ncurred in the event that "the third party claimant" after the
above said agreement lodges a further claim	against the former for any loss and expenses suffered
pertaining to costs of repairs and/or rental and	d/or loss of use pursuant to the damage to _SLN1768X
(vehicle no.) as a result of the accident.	
We/I confirm that the agreement reached above	e is in full and final settlement of any claim of "the third
party claimant" pursuant to the accident and the	ut further this settlement is reached on a without prejudice
and without admission of liability basis.	
This agreement is subject to the application of	Singapore law and the Singapore Courts have exclusive
jurisdiction over any dispute arising out of the su	ime.
Dated this 27 (day) of 1	(month) 20 (B (year)
((LKK))	
LWP Jun	MINW366
Signed by appointed surveyor	Signed by "the workshop" (with chap)



Premium Automobiles Pte Ltd

Audi Centre Singapore 201 Allevandra Roadi 5/r3200re 159538

MOTOR CLAIN DEPT

RIS BUILDING

輕7-16

76 SHENTON WAY

Alexandra Service Centre Ubi Service Centre Customer Service

281 Alexandra Road INS STUDYNO 1 INVOICE Envir Appointment
Singapore 159918 Company HABINA (\$485.839902271M Email custom

Interface 6475 1823) GST Reg. 1995(20271M)

6366 2323 customer care-tipremic

Main Telephone 6835 2223 Diggs and 5 541 13733

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice: 85813130

Account: A0006 T AIG ASIA PACIFIC INSURANCE PTE LTD

Date : 13/11/2018 MOTOR CLAIM DEPT

AIG BUILDING

Order : SUN1768X 78 SHENTON WAY

H87-15

SINEAPORE 079120 079120 Term : 30 STHEAPORE 079120

Regn No.: SLN1768X (V 32886) Regn Date: 25/04/2017 Mileage: 12543 WIP No.: 20520

Model: AG 1.8 TEST S tronic 480068 (N Chassis: MAUZZZ489HN076062 Engine: CVB 018239 Dept: U

VGB No. :

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
0.00	BODYWOPK	N: TO REMOVE AND TRANSFER FRONT WIRE HARMESS FOR HEADLIGHTS, HORNS, FOG LAMPS, DUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	488, 98	1.00	484. #8
100	BODYHORK	W: TO DISMANTLE AND RENEW RHS FRONT FENDER, REPAIR FRONT BUMPER, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1888.88	1.00	1,000.00
	BODYWORK	TO RESPRAY FRONT BUMPER , RHS FRONT FENDER AND RHS FRONT DOOR	1650.00	1.00	1,658.00
	BODYWORK	TO RENEW BOTH FRONT RIM AND CARRY DUT WHEEL ALIGNMENT	298.68	1.00	288, 09
	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
	8458821192	FENDER Less 020%	1.00	1220, 00	976.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore 221 Alexandra Road Simpapore 159938 Nain Telephone 6836 2223 66au Telephone 6414 1793 FILL C 11103 Alexandra Service Centre 281 Alexandra Road Singapore 159936

Util Service Centre INS STUPPED INVOICEMENT Appointment Supper Appendix of Supper Sup

Customer Service

Telephone 6388 2223 Telefax 6475 1023

systomer savetigre auto ciem sp

GET Reg. "Wat 199502271W

ATB ASTA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIR BUILDING 78 SHENTON HAY

\$87-16

SINGAPORE 079120 079120

Invoice: 85013130

Date : 13/11/2018

Order : SLN17681

Term 1 30

Account: A0006

AIB ASIA PACIFIC INSURANCE PTE LTD

HOTOR CLAIM DEPT AIS BUILDING 78 SHENTON WAY

前7-16

SINGAPORE 079120

Regn No.: SLN1768X (V 328861

Regn Date: 25/04/2017

Mileage: 12543

WIP No.: 20520

Model: A6 1.8 TFS1 S tranic 49C066 (N Chassis: WAUZZZ469HN076062

Engine: CVG 018239

Dept: U

USB No. 1

You have been assisted by :- UB-Jiayee

[33]

		Deta	ls	Qty	Unit Price	Amount
X	A480501025BH AN 10528301	(A)(SK) RIM 17" 10-5 SUNDRIES	Less 020% Less 020%	2.20	725.58 11.50	1,160.88 9.20
Dis	rts 2,146.00				Sub-Total	5,748.00

8.00 Labour 3,692.00 Sublet Menus 0.00 Lubricant 8.00

Received by

For & on behalf of Premium Automobiles Pte Ltd Sub-Total

7% GST

Grand Total

492.35



CHAN'S & SONS ENTERPRISE 363 Sembawang Road, Goodlink Park, Singapore 758379, Tel: 6753 2536 Fax: 6756 7585 Breakdown Recovery: 9742 9446

RENTAL AGREEMENT			HA201809-0086				086	
Hee Ya	u Kuan		8/4/71	Passpor ST		25E	Natio	nality
29 Firs	t Street		Occupation	1 .	AS ABO VE		Date of Explry	
Joint Hirer's / Guerantor's Name				818	81866311			
			Date of Birth	Passport	/ Ninic N	la.	Nation	nality
Address			Occupation	Driving L	lcence :	No	Date	of Expry
		Postal Code	Contact No	Mobile P	hone N	0.		
CHECK OUT	Date 10.9.18	Time Q. O. Sam	Mileage	E	1/4	<i>I</i> 1		3/4 F
CHECK IN	Date 13.9.18	Time XQM	Milaage KM	Remarks	110			34 -
IMPORTANT NOTE:	S:-			UNIT	П	RATE	(\$)	TOTAL (\$)
Car is restricted to S No refund will be give	INGARORE use. See clause on for vehicle that returns earl	1(f) for non-compliance.	RATE	4	0	-	00	TOTAL (\$)
. Own Damage Liabili	ity - Fink \$1500 tor-tiamage		DISCOUNT	1	+		0	
THE RESIDENCE OF THE PARTY OF T	ged vehicle it under repair. First \$2000 by any Third Par	rty Accident Claim.	GST @ 7%	-	H	-		
	\$3000 for drivers under 24		220000000000000000000000000000000000000		1		-	Unn
· Hirer is responsible for	or all parking fines & traffic sy		TOTAL				_	400 /-
will be allowed.	's advance notice is required		EXTENSION	-			3.	
 Vehicle should be r Saturday where retur 	returned at the same time on time is before 10am.	as collection except on						
	r office hour will be charged to		1				0.0	
	harged at 1/5 of the daily rate. nance, please check water &		Aud) Tony					
 Please check that you vehicle. Our compart belongings after the vehicles. 	u have not left any of your pe ny and staff will not be resp	ersonal belongings in the consible for any loss of	SLN1768x		П			
carrying of pets in the smoky, amelly or dirty	e cer. A cleaning charge of \$	200 will be imposed for	DEPOSIT (refundable) SS.					
. Carrying of PASSEN	 Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are 			CHANGED OVER FROM VEH. DATE				
I/We have read and agree	ee to the terms and conditions imation given on this form is t	r of the rental agreement about the and accurate. Joint Hirer's/ Guarant	C4 (2) Y 20 (10 (10 (10 (10 (10 (10 (10 (10 (10 (far Ci	учан-	& sons	OF	Ti à RPRISE
VEHICLE NO.	SLJ 99:	377	MODEL					
FROM		/ /	RETURN	4 17-		Estimate Can	. For activ	er rations and CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road Singapore 758379 Tel: 67532538 Fax:67567565 GST Reg No: 51-936900-M



£

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TAX INVOICE

HEE YAU KUAN

NO. 29

FIRST STREET

SINGAPORE 458299

ATTN: HEE YAU KUAN

INVOICE

AR1809-0195

DATE

14/09/2018

TERMS STAFF ID C.O.D AINI

AGREEMENT NO.

HA201809-0086

DESCRIPTION

AMOUNT (SGD)

Vehicle Reg No

: SLJ9937T

373.83

Make / Model Rental Dates

: Rental Billing From 10/09/2018 To 13/09/2018 (incl)

Period

: 4 days

Rental Rate

: S\$ 100,00 Per Day

(Including GST)

Reference No

: SLN1768X

AMOUNT: S\$

FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE:

0.00

TAXABLE VALUE:

373.83

GST 7%:

26.17

TOTAL SS :

400.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official USe Only

Payment Date	1	F / Amt
CS / CC /CH	:	
CS / CC /CH	1	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, Singapore 758379 Tel: 67532536 Fax:67567565 GST Reg No: 51-938900-M



400.00

SS

Hirer:

HEE YAU KUAN

OFFICIAL RECEIPT

TOTAL AMOUNT RECEIVED

DESCRIPTION AMOUNT (SGD) Official Receipt No : 201809-0126 Account of : HEE YAU KUAN Date Issued : 14/09/2018 Vehicle Reg No. : SLJ9937T Rental Dates : 10/09/2018 Amount Received : S\$ 400.00 Payment Type: : VISA V100475 SS 400.00 Payment for Invoice : AR1809-0195 Comments

^{*} This is a computer generated document. No signature is required.





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-121626

Date of Request:

08/08/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd 55 Ubl Road 1

Singapore 408699

Dear Sir/Madam,

Enquiry Date

08/08/2018

Enquiry By

Tony Foong Chin Fong

TP Vehicle No.

SJZ9133K

Accident Date

08/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ9133K	AIG Asia Pacific Insurance Pte. Ltd.	02/01/2018-01/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-121626

Date of Request:

08/08/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

Enquiry Date

08/08/2018

Enquiry By

Tony Foong Chin Fong

TP Vehicle No.

SJZ9133K

Accident Date

08/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

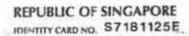
This is a computer generated document and requires no signature,

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque









HEE YAU KUAN

Family CHINESE
Date of Sem Sex DB-04-1971 M
Country of Seth MALAYSIA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

PASS DAT

Class 3 Motor Cers and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

31 Jun 2004

Licence No: 57181125E

MALAYSIAN
Binoc Group: Date of street
SINGAPORE 458239
NRIC Not: \$7181125E Date: 04/07/2015

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUE	FOLDER TRA								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth ed	Status	
Main	08 Aug 2018 Edit Reg		14 Aug 2018 00:00 Edit Adj Rpt	S\$5,748.00 Edit Estimates		5,748.00 ew Rpt		Report Cancel Co	or Survey
	Main	∏ R	eference	Claim D	etalls		Documents		Show All
CLAIM 5	JBFOLDER DE	TAILS				[Created I	by adjuster]		
Insured:	ONG ENG	HWEE, 1D: S16	89447H						
Main Claimant:	HEE YAU	KUAN, ID: 571	81125E						
Vehicle Re No.:	SLN176	8X		Date	of Loss:		07:00 - :59 and 14 Days Fro	m LTA Reg Dat	e (Man Yr)]
Claim Type	E: TP / 710	5935771SG		Policy Note	/Cover	2100494292-01 (Comprehensive)			
Vehicle Re No. (Insured):		S)Z9133K				2100508221-01			
				Exces	51				
Repairer:			Ltd (UBI) 55 Ubi R	Commission of the Commission of the Park of the Commission of the	and Comment & Street and Alex	Contract of the Contract of th	A REAL PROPERTY AND ADDRESS OF THE PARTY OF		
Handling Insurer:		Pacific Insurance lan.Ler@aig.com	e Pte. Ltd. (Expresi	s) - Tel: 65-6419	-3000	. [Handled b	y Ler, Bernard-J	Q]	
Claimant's Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (SG) - Te	el: 65-6419-3000	E)				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Hand	led by A	DRIAN LIN	G) [Final Rp	t due 20/08,	2018]
ASSOCIA	TED MAIL RE	CEIVED					Viev	All Comp	ose Case Mail
			Report (SJZ9133K ort (SJZ9133K VS S						
ALL ASS	DCIATED TAS	Ks⊟				View All S	earch Tasks Cr	eate New Task	Complete
Due Dat	The state of the s	Type Task	Group Subject	Handler	Assign	ed By	Completed On	Created	On Done

Merimen e-Claims Page 1 of 2

Claim Documents

*SLN1768X (7105935771SG)

[SJZ9133K]

TP

HEE YAU KUAN
Aug 8 2018 7:50AM

[ONG ENG HWEE]

Premium Automobiles Pte Ltd

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Let	ters/Corresponder	nces	1 per	page 🔻	4
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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
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3	17/08/18 11:50	TP ESTIMATE - MARKED	0	Load PDF	
4	23/08/18 11:09	OI GIA REPORT	0	Load PDF	
5	28/11/18 11:39	WORKSHOP INVOICE	0	Load PDF	
6	28/11/18 11:39	AUTHORISATION TO ACT FORM	0	Load PDF	
7	28/11/18 11:39	Release Voucher	0	Load PDF	
8	28/11/18 11:39	RENTAL RECEIPT	0	Load PDF	
9	28/11/18 11:39	GIA SEARCH	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST

Merimen e-Claims Page 2 of 2

	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Nota: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPL	ETED BY	SURVEYOR
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LKK Auto Consultants Pte Ltd

TEAM		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

veincie ito.	SLN1768X (TP veh) Date of Accident: 08/08/2018		Model:		(NAV) (A)		
Date of Accident:			(NAV) (A)		(1004) (0)		
Global Sum Settlen	nent :	1 1	Yes		[X] No	E.	
Repair Estimate				: \$	12,7	57.61	
Final Repair Cost				: \$	6	150.36	
Loss of Use				: \$			days at \$0.00 per day
Rental (if any)				: \$		400.00	4 days
LTA / GIA Search F	ee			: \$		2.00	
Others:				: \$		0.00	
				: \$			
Final Settlement Su	m			: \$	6	552.36	
B) For GIA Regis BOLA Liability: *Assessed Liability:	tered Wo	orkshop	o: _(%)		BOLA ANIL_ Assesse	pplicable	(%) e:-Yes/ No BOLA Scenario No: ity (*):(%) asses where BOLA does not apply.
Remarks	n. Pave	e's Bre	akdown				
Payment Instruction	Jii. Cayo						
						\$	6,152.36
1) Premium Auto 2) Hee Yau Kuar	mobiles l					\$	6,152.36 400.00

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any) Adjuster Report Page 1 of 4

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18014463/AWA3Q2

Date: 28/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494292-01

Claimant Vehicle CLANTERSY. Insured Vehicle No.: \$170133K

No: Insured Vehicle No: SJZ9133K

Date of Loss: 08/08/2018 Nature of Claim: TP Claim No: 7105935771SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLN1768X

Make & Model: AUDI A6, 1.8 TFSI Ultra (PI) (NAV) (A) Engine No: CYG018239

Reg. Date: 25/04/2017 (Man. Year: 2016) Chassis No: WAUZZZ4G9HN076062

Colour: Silver Odometer: 11981 km

Engine Capacity: 1798 cc Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,471.00	2,146.00	4,325.00	66.84
Miscellaneous Items		0.00	0.00	0.00	
Labour		5,452.00	3,602.00	1,850.00	33.93
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	11,923.00	5,748.00	6,175.00	51.79
	+ GST 7.00/7.00% (S\$)	834.61	402.36	432.25	51.79
	Nett Amount (S\$)	12,757.61	6,150.36	6,607.25	51.79
	+ Car Rental (4.0 x S	\$100.00/day) (S\$)	400.00		
	+ Doo	:/Search Fee (S\$)	2.00		
	1	Nett Liability (S\$)	6,552.36		

INSPECTION

Date of Assignment: 14/08/2018

Date Inspected: 14/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster Report Page 2 of 4

Adjuster:	ADRIAN LING	Manager:	VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Repair	2,650.00 FS	*-FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	464.00 FS	*-FS
3	2		*ADAPTER -LH/RH	Not Necessary	64.00 FS	*-FS
4	1		*GUIDE PIECE -RH	Not Necessary	32.00 FS	*-FS
5	1		*BRACE	Not Necessary	25.00 FS	*-FS
6	1		*FENDER-RH	Dented	1,220.00 FS	*976,00 FS
7	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	88.00 FS	*-FS
8	1		*STONE GUARD FILM WING DOOR -RH	Not Necessary	105.00 FS	*-FS
9	1		*BRACE WING -RH	Not Necessary	72.00 FS	*-FS
10	2		*ALUMINIUM RIM	Cut	1,451.00 FS	*1,160.80FS
11	1		*SUNDRIES	Necessary	300.00 FS	*9.20 FS
F¤Fn	anchise	part. S=SpcN	Vett.	And the second s	590 H4-160094-30	5-9-1154-2900A
				Total Parts (S\$)	6,471.00	2,146.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR MHEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER ,RHS FRONT FENDER AND RHS FRONT DOOR	New	2,400.00	1,650.00
4	TO RENEW BOTH FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labo	ur Cost (S\$)	5,452.00	3,602.00
	Report was unsubmitted during	this print-out		

< END OF ESTIMATES >