

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 16 January, 2019 3:08 PM
To: Alan Quek
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/T1ha3

Without Prejudice

Dear Alan,

We refer further to our below email and we confirmed in receipt of your LOD.

We will get back to you for an update/offer in due course.

Meanwhile, we would like to request for the after repair photos.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)
Sent: Thursday, 16 August, 2018 4:48 PM
To: Alan Quek Ai Lun
Cc: Hsiao Tong (LKKAUTO); Admin A; assignments; Vic (LKKAUTO)
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

WITHOUT PREJUDICE

Dear Alan,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the

consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Thursday, 16 August, 2018 4:15 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A; assignments

Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Hi Vic,

What is the outcome, kindly ask AXA to expedite and not to drag. This case is clear cut, follow BOLA liability chart. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Alan Quek Ai Lun
Sent: Wednesday, 15 August 2018 5:58 PM
To: 'Vic (LKKAUTO)'; 'Mei Kwan (LKKAUTO)'
Cc: 'Hsiao Tong (LKKAUTO)'; 'Admin A'; 'assignments'
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Hi Vic,

Kindly assist to check liability base on BOLA liability chart. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Alan Quek Ai Lun
Sent: Monday, 13 August 2018 5:47 PM
To: Vic (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; assignments
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Hi Vic,

Kindly assist fast on this, you may follow BOLA liability chart. Reversing into parking lot.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 13 August 2018 5:44 PM
To: Alan Quek Ai Lun; Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A; assignments; Vic (LKKAuto)
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Monday, 13 August, 2018 5:20 PM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A; assignments
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Hi Mei Kwan,

Kindly assist urgently, you told will come back to me after you spoke to your insured. Please reply, thank you.

Your Sincerely

Alan Quek
Service Advisor

Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Alan Quek Ai Lun
Sent: Friday, 10 August 2018 5:26 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Hi Mei Kwan,

May I have the liability for direct settlement bas eon BOLA liability chart. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 8 August 2018 4:50 PM
To: Alan Quek Ai Lun
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments
Subject: RE: SFC9555U / SKH8919A Date of accident:04-08-2018 *** LKK REF: CC4/ASM18014438/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

Vehicle No
A-SKH891A
B-SFC955U

Legend

Vehicle: A (Car icon)

Bike: B (Bike icon)

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on Telok Street and wanted to park at the empty middle lot. Shifted my car towards the right side of road as a white car is coming through. I turn on 2 Hazard light and from my rear mirror, i only saw a car behind me. So, i've decided to let the car pass before i move into the lot.

As i move into the lot, the accident happened.

Please provide us evidence i.e. video and scene photo and arrange appointment for survey.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>

Sent: Tuesday, 7 August, 2018 10:57 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SFC9555U / SKH8919A Date of accident:04-08-2018

AXA INSURANCE SINGAPORE PTE LTD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SFC 9555 U & SKH 8919 A.**
Along **TELOK AYER STREET.**

We have instructs by our client's of motor vehicle no:**SFC 9555 U**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SKH 8919 A** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.