

Our ref: SFC 95554
Your ref: _____

Direct Settlement

Date: 10 JAN 2019

To: AXA Insurance Pte Ltd

Singapore 068811

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SFC 95554 & SKH8919A
At/Along Telok Ayer Street **On** 04/08/18 @ 09:10

I am the owner of vehicle no. SFC 95554 that was involved in an accident with your insured vehicle no. SKH8919A of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>13,445.42</u>
2. Loss of Use / Rental (<u>11</u> days @ \$ <u>100</u> per day)	\$ <u>1,100</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total:	\$ <u>14,547.42</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



WANG KIM MENG

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 OCTOBER 2018

**SERENE LIM YEN CHEUN
331 EAST COAST ROAD
#04-05
SINGAPORE 429100**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/ASM18014438/T1ha3
YOUR REF : SKH 8919A
ACCIDENT INVOLVING SKH 8919A AND SFC 9555U ALONG TELOK AYER STREET
ON 04.08.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD, acting on behalf of the owner of SFC 9555U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SFC 9555U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

cheun23@yahoo.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 9 October, 2018 2:10 PM
To: cheun23@yahoo.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: SKH 8919A_ACCIDENT INVOLVING SKH 8919A AND SFC 9555U ALONG TELOK AYER STREET ON 04.08.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 OCTOBER 2018

SERENE LIM YEN CHEUN
331 EAST COAST ROAD
#04-05
SINGAPORE 429100

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18014438/T1ha3

YOUR REF : SKH 8919A

ACCIDENT INVOLVING SKH 8919A AND SFC 9555U ALONG TELOK AYER STREET ON 04.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD, acting on behalf of the owner of SFC 9555U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SFC 9555U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ALPEH
CONSULTANTS
PTE LTD

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LETTER OF AUTHORIZATION

To: AXA Insurance Pte Ltd
Singapore 068811

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SFC 9555U (OWNER'S
VEHICLE NO.) AND SKH 8919A (3RD PARTY'S VEHICLE NO.)
ON 04/08/18 (DATE) AT 09:10 (TIME)
AT/ALONG Telok Ayer Street (ROAD)

I am the registered owner of SFC 9555U (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : WANG KIM MENG
NRIC No. : S1246243/C
Date : 31/08/18



redefining / insurance



CLAIM REF : S8MOOR83
INSURED : SERENE LIM YEN CHEUN

DISCHARGE VOUCHER

We/I, WANG KIM MENG @ TAN KIM MENG, NRIC NO. S1246243C hereby agree to accept the sum of dollars FOURTEEN THOUSAND FIVE HUNDRED FORTY SEVEN AND CENTS FORTY TWO ONLY (S\$14,547.42) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKH 8919A as a result of an accident along TELOK AYER STREET on 04.08.2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SFC 9555U.

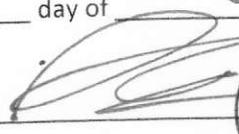
We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKH 8919A in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKH 8919A.

Dated this 13 day of 05 2019

Claimant's Signature :




NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :


AMANDA ANG
OFFICER - ADMIN
BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383

Witness's Signature :

TEL: amanda.ang@cyclecarriage.com.sg

Witness's NRIC No. :



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Mr Wang Kim Meng @ Tan Kim Meng	Cust No/Name /Mr Wang Kim Meng @ Tan Kim Meng
C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811	Reg No/Reg Date SFC9555U / 11/02/2016
Contact No 63387288	Date In/Mileage 20/08/2018/ 45157
	Chassis No WDD2462422J371650
	Engine No 27091030826995
	Make/Model MB/B 180 SEDAN (W246) "STYLE
	Colour/Trim 021 191 Cosmos Blac/ 041 118 Alpaca grey

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	26/12/2018/ 12:21	AQ	305 / Alan Quek Ai Lun	25878	28149156

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN POLICY NO/ACC DATE :2100447911 // 04-08-2018 DRIVE IN:06-08-2018 // TP CAR NO:SKH8919A (AXA INSURANCE) DATE IN/DATE SURVEY:20-08-2018 // LKK TAUFIKH BY/AUTHORIZED ON :LKK VIC ALPEH // 16-08-2018			F.O.C.
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT		0.10	380.00
A BPILAB TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW DOOR.NETT			960.00
S BPNSUB LABOUR TO REMOVE AND INSTALL TYRE FROM RIM,(RUN FLAT) WHEEL BALANCE AND INSTALL NEW VALVE HEAD			60.00
A BPILAB INSPECT & CONDUCT WHEEL ALIGNMENT.NETT			540.00
A BPILAB REMOVE & REPLACE FRONT RIGHT DOOR, REAR RIGHT DOOR & REPAIR REAR RIGHT FENDER AND REAR BUMPER			2880.00
A BPIRES RESPRAY FRONT RIGHT DOOR, REAR RIGHT DOOR, REAR RIGHT FENDER, REAR BUMPER, REAR RIGHT DOOR HANDLE & RIGHT RUNNING BOARD			2700.00
X RH/R DISC WHEEL	1.00	503.18	503.18
X RH/F DOOR SHELL	1.00	1568.90	1568.90
X RH/F DOOR WEATHERSTRIP	1.00	280.72	280.72
X RH/F DOOR INSULATION	1.00	62.05	62.05
X RH/F DOOR ORNAMENTAL	1.00	112.66	112.66
X RH/F DOOR WINDOW GUIDE RAIL	1.00	73.78	73.78
X RH/R DOOR SHELL	1.00	1682.48	1682.48
X RH/R DOOR WEATHERSTRIP	1.00	280.72	280.72
X RHF/R DOOR ORNAMENTAL	1.00	126.99	126.99
X RHR/R DOOR ORNAMENTAL	1.00	126.99	126.99
X RH/R DOOR INSULATION	1.00	62.05	62.05

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Mr Wang Kim Meng @ Tan Kim Meng	Cust No/Name /Mr Wang Kim Meng @ Tan Kim Meng
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SFC9555U / 11/02/2016
MOTOR CLAIM DEPARTMENT	Date In/Mileage 20/08/2018/ 45157
8 SHENTON WAY #24-01	Chassis No WDD2462422J371650
SINGAPORE 068811	Engine No 27091030826995
Contact No 63387288	Make/Model MB/B 180 SEDAN (W246) "STYLE
	Colour/Trim 021 191 Cosmos Blac/ 041 118 Alpaca grey

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	26/12/2018/ 12:21	AQ	305 / Alan Quek Ai Lun	25878	28149156

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X RH/R DOOR WINDOW GUIDE RAIL	1.00	114.91	114.91
X BLIND RIVET WITH PAN HEAD	22.00	2.29	50.38

Parts	5,045.81	Nett	12,565.81
Labour	7,460.00	7% GST on	879.61
Standard Menu	0.00		
Specialist Job	60.00	Total Payable	13,445.42
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	13,445.42
Total(w/o GST)	12,565.81		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

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www.mercedes-benz.com.sg



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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

AG

Our Ref No: GR-18-119983

Date of Request: 06/08/2018

Your Ref No: Online Purchase

 Cycle & Carriage Industries Pte Ltd
 188 Pandan Loop
 Singapore 128378

Dear Sir/Madam,

Enquiry Date 06/08/2018

Enquiry By Lim Xin Yi

TP Vehicle No. SKH8919A

Accident Date 04/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKH8919A	AXA Insurance Pte Ltd	29/12/2017-24/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-119983

Date of Request: 06/08/2018

Your Ref No: Online Purchase

 Cycle & Carriage Industries Pte Ltd
 188 Pandan Loop
 Singapore 128378

Dear Sir/Madam,

Enquiry Date 06/08/2018

Enquiry By Lim Xin Yi

TP Vehicle No. SKH8919A

Accident Date 04/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque