

REF:

CC3/AG18014425/Agd3n2

ASS. REC. BY: Adrian Ling

ASSIGNMENT

Menimen

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

1800019571

Claims No.

378187356954

Sum Insured:

Excess:

1000 15/8/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

215K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03/8/18

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLW80366

Yr Regn: 2018 / March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

c.c. 1984.

Colour

Black

A/C: Insured / Std / NI / NA

Sp. Reading

4831

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZFY7J2102784.

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/55R19.

R: 235/55R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

07/08/18.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

08/08/18 @ 3:35pm Informed Jeffrey c/o by email.

15/8/18 @ 10:28am Informed George ex- \$1000 by email.

15/11/18 @ 5:53pm confirmed with Mr Bao final fig \$5242, 3 days.
(Red \$5041, 49%)

RECEIVED 04 DEC 2018

Date/Time, File Pass to?

☐

: Preli. Report

1) 04/12/18 Menimen

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

3

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

200

10

310

Report Format:

MER-OD

Lump Sum / L.B.I. (\$)

5242

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 15 November 2018 5:53 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLW8036G - OD AIG - SURVEYED 7 AUG 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$5,242.00 before excess \$1,000.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 17 October 2018 4:25 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLW8036G - OD AIG - SURVEYED 7 AUG 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5242.00 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 August 2018 10:28 AM
To: Claims; SUR
Subject: RE: SLW 8036 G Own Damage Claims

Dear George,

Please be informed that the excess of above vehicle is \$1,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 14 August 2018 8:14 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SLW 8036 G Own Damage Claims

Dear Ms. Denise,

As spoken, attached is an addendum GIA report for your kind reference.

Besides, kindly advise on excess amount.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902273W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 8 August 2018 3:35 PM
To: Claims Dept; SUR
Subject: RE: SLW 8036 G Own Damage Claims

Dear Jeffrey,

Please proceed to repair the insured vehicle **SLW 8036G (excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 7 August 2018 12:55 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLW 8036 C Own Damage Claims

Dear all,

Kindly assist in the Own Damage Claims for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	6592N
Vehicle Details	
Vehicle No.:	SLW8036G
Vehicle to be Exported:	No
Intended De-registration Date:	08 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	DAX027886
Chassis No.:	WAUZZZFY7J2102784
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$44,949.00
Original Registration Date:	01 Mar 2018
First Registration Date:	01 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$54,929.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Feb 2028
PARF Rebate Amount:	\$41,196.00
Intended COE Rebate Details	
COE Expiry Date:	29 Feb 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,000.00
COE Rebate Amount:	\$37,285.00
Total Rebate Amount:	\$78,481.00

The information contained herein is correct as at 08 Aug 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/08/2018 14:25
Date Of Accident	31/07/2018 04:30
Exact Location Of Accident	100 JALAN MASHOR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW8036G
Insured/Policyholder	
Name Of Registered Owner	YOUNG MITCHELL PAUL
NRIC No	G5576592N
Email Address	TASH.YOUNG@ME.COM
Mobile Phone No	(LOCAL) +65-98320400
Alternative Phone No	OFFICE-98320400

Vehicle Particulars

Manufacturer	AUDI
Model	Q5-2.0 TFSI QUATTRO (180BHP) (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	180009571
Cover Note Number	

Driver

Name of Driver	YOUNG NATASHA LUCK
NRIC No	G5576592N
Date Of Birth	27/08/1969
Occupation	INDOOR
Date Of Driving Pass	13/05/2011
Driving Experience	7 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98320400
Fax Number	
Contact Number	OFFICE-98320400
EMail Address	TASH.YOUNG@ME.COM

Address 17 CHEE HOON AVE

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

DROVE MY DAUGHTER TO NEC 100 JALAN MASHOR 299177, ARRIVED AT 4.45, SAW DAMAGE TO THE VEHICLE WHEN I GOT OUT OF THE CAR. BEFORE THAT THE CAR HAD BEEN PARKED AT OUR HOUSE, 17 CHEE HOON AVE 299750 WHERE IT HAD BEEN PARKED IN OUR GARAGE FROM 12-4PM

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Lee Sing
NRIC/FIN No: G655256M



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Drove my daughter to NEC 100 Jalan Masjid
299177, arrived at 4.45, saw
damage to the vehicle when I got
out of car.

Before that the car had been parked
at our house, 17 Chee Hoon Ave, 299750
where it had been parked in our
garage from 12 - 4pm.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Lim Ee Seng

NRIC/FIN No.: G8552567M

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number: **G5576594X**
 Name: **YOUNG NATASHA LUCY**
 Birth Date: 27 Aug 1969
 Issue Date: 07 Sep 2016
 Valid Till 06/09/2021

002606917E

REPUBLIC OF SINGAPORE
FIN G5576594X



Name
YOUNG NATASHA LUCY

Date of Birth: 27-08-1969
 Sex: F
 Nationality: AUSTRALIAN



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	13 Apr 2011



NP 428A

FA1970536

DEPENDANT'S PASS
Immigration Regulations



FIN G5576594X

Date of Issue: 15-12-2017
 Date of Expiry: 15-12-2019



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : YOUNG MITCHELL PAUL
Period of Insurance : 01 Mar 2018 To 28 Feb 2020
Engine No. : DAX027886
Chassis No. : WAUZZZF7J2102784

Vehicle No. : SLW8036G
Policy No. : 1800019571
Endorsement No. :
Issued Date : 06 Mar 2018

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

YOUNG MITCHELL PAUL - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125210

PREMIUM LEASING - VL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE
Ching Qian Y

AIG Asia Pacific Insurance Pte. Ltd.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0888/2018/NK
Date	:	4-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Young Mitchell Paul
Address	:	17 Chee Hoon Avenue Singapore 299750
Telephone	:	HP +65 92970006
Type of Claim	:	OWN DAMAGE CLAIMS
Policy No.	:	180009571
Vehicle No	:	SLW 8036 G
Model Code	:	Audi Q5 2.0 TFSI
Model / Year	:	Mar-18
Engine No	:	DAX 027886
Chassis No	:	WAUZZZF7J2102784
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Jul-18
Place of Accident	:	100 Jalan Mashor

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 8036 G

S/N	Nature of Jobs	Estimated Charges	Surveyors's Recommendation
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle front bumper and lhs headlight Re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00 500 ✓	
3	To respray front bumper, front lower spoiler, both front wheel arc covers and rhs front fender.	\$ 2,700.00 1400 ✓	550 Bumper 150x2: Arc Cover 300 550 Fender 1400
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>4,422.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 8036 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER Repair Deformed	\$ 2,248.00 ✓	1798
2	FRONT BUMPER FIXING PARTS new	\$ 231.00 ✗	
3	SECURING STRIP LH / RH new	2 \$ 64.00 ✗	
4	FRONT BUMPER CLOSING ELEMENT 2	\$ 95.00 ✗	
5	FRONT BUMPER SPOILER	\$ 652.00 ✗	
6	CLOSING ELEMENT	\$ 147.00 ✗	
7	AIR GUIDE GRILLE RH	\$ 498.00 ✗	
8	END CAP RH	\$ 78.00 ✗	
9	REAR SENSOR FRT	\$ 211.00 ✗	
10	SEAL RING	4 \$ 14.00 ✗	
11	WHEEL SPOILER RH	\$ 133.00 ✗	
12	WHEEL COVER FRONT LH RH LH new, RH wt	2 \$ 1,090.00 ✓	872
13	SUNDRIES Not Nec	\$ 400.00 ? X	
TOTAL SPARE PARTS		\$ 5,861.00	
TOTAL LABOUR CHARGES		\$ 4,422.00	
GRAND TOTAL		\$ 10,283.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Ling

Surveyed Date

: 07/08/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 08 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0888/2018/NK
Date	:	4-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 17 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Young Mitchell Paul
Address	:	17 Chee Hoon Avenue Singapore 299750
Telephone	:	HP +65 92970006
Type of Claim	:	OWN DAMAGE CLAIMS
Policy No.	:	180009571
Vehicle No	:	SLW 8036 G
Model Code	:	Audi Q5 2.0 TFSI
Model / Year	:	Mar-18
Engine No	:	DAX 027886
Chassis No	:	WAUZZZFY7J2102784
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Jul-18
Place of Accident	:	100 Jalan Mashor

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 8036 G

S/N	Nature of Jobs	Estimated Charges	Surveyors's Recommendation
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle front bumper and lhs headlight Re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00	\$ 500.00
3	To respray front bumper, front lower spoiler, both front wheel arc covers and rhs front fender.	\$ 2,700.00	\$ 1,400.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,422.00	\$ 2,572.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 8036 G

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,248.00	\$ 1,798.00
2	FRONT BUMPER FIXING PARTS	\$ 231.00	
3	SECURING STRIP LH / RH	\$ 64.00	
4	FRONT BUMPER CLOSING ELEMENT	\$ 95.00	
5	FRONT BUMPER SPOILER	\$ 652.00	
6	CLOSING ELEMENT	\$ 147.00	
7	AIR GUIDE GRILLE RH	\$ 498.00	
8	END CAP RH	\$ 78.00	
9	REAR SENSOR FRT	\$ 211.00	
10	SEAL RING	4 \$ 14.00	
11	WHEEL SPOILER RH	\$ 133.00	
12	WHEEL COVER FRONT LH RH	2 \$ 1,090.00	\$ 872.00
13	SUNDRIES	\$ 400.00	
	TOTAL SPARE PARTS	\$ 5,861.00	\$ 2,670.00
	TOTAL LABOUR CHARGES	\$ 4,422.00	\$ 2,572.00
	GRAND TOTAL	\$ 10,283.00	\$ 5,242.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLW 8036 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0888/2018/MAS

29 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 8036 G, Audi Q5 SB 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SLW 8036 G**, claimant, **Mr. Young Mitchell Paul**, please find the related document per attached.

1. A copy of the Original invoice no. 85013187 – S\$4,538.94
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLW 8036 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Aug 2018		08 Aug 2018 14:59 Edit Adj Rpt	S\$5,242.00 Edit Estimates	S\$5,242.00 View Rpt		Pending for Survey Report Cancel Case













Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	YOUNG MITCHELL PAUL, ID: G5576592N								
Vehicle Reg. No.:	SLW8036G	Date of Loss:	31/07/2018 16:00 - :59 [4 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3781873969SG	Policy/Cover Note No.:	1800019571 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/08/2018]								
Driver/Custodian:	YOUNG NATASHA LUCK (48 / Male), NRIC: G5576592N, Tel: +6598320400								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (15/08/2018): SLW8036G / OD / 31/07/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW8036G (3781873969SG)
OD
Jul 31 2018 4:00PM
[YOUNG MITCHELL PAUL]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Photos/Images														3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print	
1	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
2	08/08/18 15:33	Chassis Number												Load JPG	<input checked="" type="checkbox"/>	
3	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
4	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
5	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
6	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
7	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
8	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
9	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
10	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
11	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
12	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
13	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
14	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
15	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
16	08/08/18 15:33	General View												Load JPG	<input checked="" type="checkbox"/>	
Documentation														1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print	
1	08/08/18 15:33	Singapore Accident Statement												Load PDF		
2	08/08/18 15:33	Certificate of Insurance												Load PDF		
3	08/08/18 15:33	Driver's Driving License												Load PDF		
4	08/08/18 15:33	ESTIMATE												Load PDF		
5	10/12/18 15:42	WORKSHOP INVOICE												Load PDF		
6	10/12/18 15:42	DISCHARGE VOUCHER												Load PDF		

Linked Accident Report Documents

			View		Use Viewer	
Assessment Reports			1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print	
1	01/08/18 15:03	Accident Statement	 Load HTM		<input type="checkbox"/>	
2	14/08/18 20:02	Addendum Sheet	 Load JPG		<input checked="" type="checkbox"/>	
3	14/08/18 20:03	Accident Statement Addm. #1	 Load HTM		<input type="checkbox"/>	
Photos/Images			3 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print	
1	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
2	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
3	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
4	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
5	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
6	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
7	01/08/18 14:56	Accident Photo	 Load JPG		<input checked="" type="checkbox"/>	
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10	01/08/18 14:56	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
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17	01/08/18 14:56	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	01/08/18 15:02	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	01/08/18 15:02	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18014425/AQD3N2

Date: 10/12/2018

REFERENCE

Insured/Claimant: YOUNG MITCHELL PAUL Policy No: 1800019571
Date of Loss: 31/07/2018 Nature of Claim: OD Claim No: 3781873969SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW8036G
Make & Model: AUDI Q5, 2.0 TFSI Quattro (180BHP) (A) Engine No: DAX027886
Reg. Date: 01/03/2018 (Man. Year: 2017) Chassis No: WAUZZZF7J2102784
Colour: Black Odometer: 4831 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$215,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,861.00	2,670.00	3,191.00	54.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,422.00	2,572.00	1,850.00	41.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,283.00	5,242.00	5,041.00	49.02
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	9,283.00	4,242.00	5,041.00	54.30
+ GST 7.00/7.00% (S\$)	649.81	296.94	352.87	54.30
Nett Amount (S\$)	9,932.81	4,538.94	5,393.87	54.30

INSPECTION

Date of Assignment: 08/08/2018
Date Inspected: 07/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,248.00 FS	*1,798.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	231.00 FS	*- FS
3	2		*SECURING STRIP LH/RH	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	95.00 FS	*- FS
5	1		*FRONT BUMPER SPOILER	Not Necessary	652.00 FS	*- FS
6	1		*CLOSING ELEMENT	Not Necessary	147.00 FS	*- FS
7	1		*AIR GUIDE GRILLE RH	Not Necessary	498.00 FS	*- FS
8	1		*END CAP RH	Not Necessary	78.00 FS	*- FS
9	1		*REAR SENSOR FRT	Not Necessary	211.00 FS	*- FS
10	4		*SEAL RING	Not Necessary	14.00 FS	*- FS
11	1		*WHEEL SPOILER RH	Not Necessary	133.00 FS	*- FS
12	2		*WHEEL COVER FRONT LH/RH	N/s Necessary/O/s Cut	1,090.00 FS	*872.00 FS
13	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 5,861.00 2,670.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE FRONT BUMPER AND LHS HEADLIGHT RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER,FRONT LOWER SPOILER,BOTH FRONT WHEEL ARC COVERS AND RHS FRONT FENDER	New	2,700.00	1,400.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,422.00	2,572.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >