

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 29 August 2018 4:20 PM  
**To:** 'kennychan@alanutd.com'  
**Subject:** RE: ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Tuesday, 7 August 2018 4:52 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; [kennychan@alanutd.com](mailto:kennychan@alanutd.com)

**Subject:** RE: ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Hi LKK

Please refer to the email below.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.  
Thank you for your kind patience and understanding.\*\****

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**From:** ECICS Claims  
**Sent:** Tuesday, 7 August, 2018 4:12 PM  
**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)  
**Cc:** ECICS Claims  
**Subject:** RE: ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Without Prejudice

Dear Kenny

Thank you for your email.  
We will appoint LKK for the PRS.

Aside to LKK

Please assit to arrange for TP PRS.

Our claim no DMPC1800322H/JG.

Thank you

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.  
Thank you for your kind patience and understanding.\*\****

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) [<mailto:kennychan@alanutd.com>]  
**Sent:** Tuesday, 7 August, 2018 3:53 PM  
**To:** ECICS Claims

**Subject:** RE: ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Dear Janice

Thank you for sending us SJE , we have decided to let LKK Auto Consultants Pte Ltd to conduct pre survey .

Regards  
Kenny  
Alan's United Auto Pte Ltd  
64538686

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**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Tuesday, August 07, 2018 3:27 PM

**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)

**Cc:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Subject:** RE: ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

**Without prejudice**

Dear Kenny

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) [<mailto:kennychan@alanutd.com>]

**Sent:** Tuesday, 7 August, 2018 1:49 PM

**To:** ECICS Claims

**Subject:** ATTACHED SCZ8083K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Dear Motor Claim Dept.

Attached our client vehicle SCZ8083K repair estimate ,GIA report to request joint expert surveyor list to choose surveyor to conduct pre repair survey for t. p. claim your insured vehicle SLZ1570K accident on 05-08-2018 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686



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