

Retel of
Ank

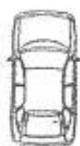
CCF, Asm 180 14412, K10352

LKK: 6291
IDAC:

ASSIGNMENT

Surveyor: _____ DOI: 8/8/2018 Date/Time: 8/8/2018
Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No.: SGW 933JR
Name of Insured: HNG POK HONG
Insured Tel No.: _____ HP: _____
Excess Sec II :SS _____ D.O.A: 7/8/18
Is driver the owner? (YES/NO) Nature of Accident: _____
If NO, Driver Name / Age: Lim Henry Hway
Driver Tel No.: 98396868 (V/L YES/NO)

Claim No.: 8800000
Policy No.: _____
Make / Model: _____
Place of Accident: WATLWAY RD > ME
OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO
Insured Liability: % Final? Yes/No

SHA1663E



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
14/8	SHA 1663E - C13/1M/1 400 P1321 E26392; 005 241/244	
14/8	SGW933JR - X	
8/8	OLNR sent out let letter.	
21/8/18	✓ OI GIA. AXA : SS ; PLS obtain evidence & X trace with OI for settlement.	
9/11/19	TO get video from sp. LTP got video to show OI encashed with 3 lanes.	
25/11/19	Sent letter to insurer.	
25/11/19	DV sent	
6/3/19	PLU -> Mr Kim I -	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 25/2/19 Confirm with: William
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15.
Repair Cost: w/651 \$S 3321.15
Loss of Rental (LOR): \$S 126.71 (9 days) x \$ 125.19
Loss of Use (LOU): \$S _____ (\$ _____ x _____ days)
Loss of Income (LOI): \$S 450.00 (\$ 50 x 9 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 7.49
Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/Independent)
Legal Cost \$S _____

Total: \$S 4905.35 Global Sum \$S: 4900.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 4900.00 Name 1: Comfort Delgro Engineering Pte Ltd
Payee 2: (Strike if N.A.) \$S _____ Name 2: _____
Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

6/3/19
1) Claim status: Non- / Reject/Private Settle
2) Report Format: 4/P
3) Survey fee: \$ 350.00

108/11/13

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 1663E Yr Regn: 12 24 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / T@ / Prime Mover /

Truck / Trailer or

Make: Hyundai Zonix c.c. 1580

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 8055 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHCB51CVJ4103504

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Nexen

Front R/Bal. 7 mm Rear R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 7/2/08 D.O.I. 8/3/08

Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 3103.88 Credit \$ 450 / 1340

AXA
PR

Date/Time, File Pass to?

: Prell. Report

Days Of Repair: _____

1) _____

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee:

2) _____

Add Fee: : Site Insp (\$ _____)

Transportation:

: Interview (\$ _____)

____ \$ + RS. ____ \$

: Tech. Invs (\$ _____)

Photos

: Weekend (\$ _____)

Others

Report Format: _____

Lump Sum / I.B.I. (\$ _____)

TOTAL

REPAIR ESTIMATE*

VEHICLE NO : SHA 1663E

DATE 7/8/2018 16:03

AMT

MAKE :

Chang

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (LH) <i>x repair</i>			} To be Advise
	Front Door Mirror (LH) <i>-</i>			
	Front Wheel Rim (LH) <i>-</i>			
	Front Pump <i>x repair</i>			
	LH Rocker Panel garnish <i>x repair</i>			
	SUB TOTAL			
	LESS 20%			
	DISCOUNTED TOTAL			
	Front Door Comfort Logo (LH) <i>-</i>			\$ 75.00 Nett
	Rear Door Tel No. Sticker (LH) <i>-</i>			\$ 10.00 Nett
				\$ 85.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>200</i>
	Spray Painting Charge			\$ 1,150.00 <i>1050</i>
	Wiring Charge			\$ 50.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>x</i>
	Transfer of Door			\$ 120.00 <i>x</i>
	TOTAL LABOUR			\$ 1,720.00
	ESTIMATE TOTAL			

Kah 1663E
8/8/18 1015h
2 Pgs.
PIR
Return PIR PHH

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

A member of COMFORTDELGRO

Date/Time: 07.08.2018 16:45 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305197316

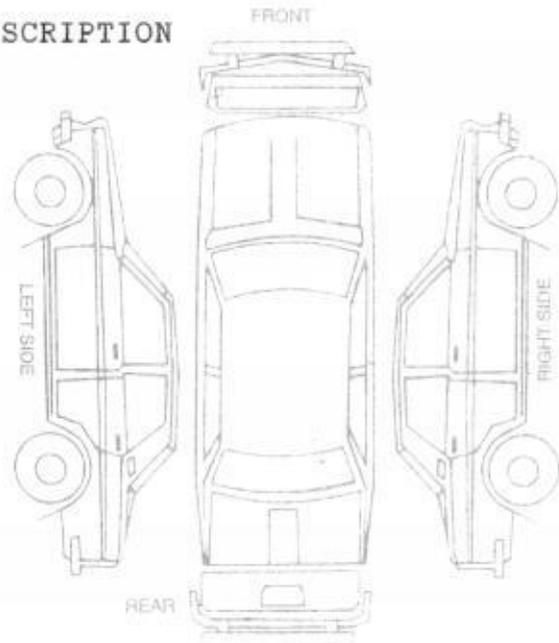
CUSTOMER VMS CUSTOMER NO. ADDRESS L (R) (P)	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (O)	
	REGN NO:	SHA1663E
	MILEAGE	
	MAKE:	HYUNDAI
	FUEL	E.....1/2.....F
	MODEL	IONIQ(G2)
DATE/TIME IN	07.08.2018 13:45	
YR OF MANU	12.07.2018	
TARGET DATE		
CHASSIS CODE	KMHC851CVJU103504	
COMPLETION DATE/TIME:		
COUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 07.08.2018
 NATURE: 3P 07.08.2018

S/NO LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: **SHA1663E**
 CHIANG

Vehicle No.: **SHA1663E**

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305197316
Date : 21/08/18

FINALIZATION FORM

To : LKK Fax : _____
Attn : KALVIN
Vehicle Reg No. : SHA1663E 07/08/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SGW9337R
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$1,833.88
(b) Labour Charges	\$1,270.00
Total for Part-By-Part Repair Cost	\$3,103.88
(c) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: _____	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kalvin
Date : 21/8/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305197316
 REGN NO : SHA1663E
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 12.07.2018
 DATE/TIME IN : 07.08.2018 13:45
 ACCIDENT DATE : 07.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	0.00	75.00
0002	28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
0003	04-01-0104-2537-G	IONIQV2 MIRROR ASSY-OUTSI	1	980.50	20.00	784.40
0004	03-01-0104-2020-G	IONIQ WHEEL ASSY-ALLOY (S	1	1,091.50	20.00	873.20
0005	04-01-0104-3813-G	IONIQ EMBLEM-BLUE DRIVE L	1	26.60	20.00	21.28

SUB-TOTAL : 1,833.88

JOB NATURE

0000	L	PANEL BEATING				200.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA				1050.00
0002	17-01	CHECK ALL LIGHTING				20.00

SUB-TOTAL : 1,270.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305197316
REGN NO : SHA1663E
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 12.07.2018
DATE/TIME IN : 07.08.2018 13:45
ACCIDENT DATE : 07.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,103.88

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 August, 2018

HNG POH HONG DENISE
12 CHISELHURST GROVE
SINGAPORE 558596

Dear Sir,

OUR REF : CC4/ASM18014412/K1pa3 / S8M00RD0
YOUR REF : SGW 9337R
ACCIDENT INVOLVING SGW 9337R & SHA 1663E ON 07/08/2018 ALONG/AT
WHITLEY ROAD TOWARDS PIE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



PROCEED DS

Type

🔔 Question

Message

SS - PLEASE OBTAIN EVIDENCE & LIAISE WITH OI BEFORE SETTLEMENT

Reply

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Tuesday, 4 December 2018 5:27 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]
Attachments: SHA1663E doa 7.8.18.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 3 December 2018 6:43 PM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Your Ref: **T 0818/ SHA1663E/ WT(st)** Without Prejudice
Our Ref: CC4/ASM18014412/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018

We refer to the above matter.

Please be informed that our insured driver reported that she was driving along Stevens Road. Just before passing the Caltex Petrol Station on her right, she felt an impact. We have spoken to our insured driver and she adamant that she was driving on her own lane and hit by your client. Attached is a copy of our insured accident report for your easy reference.

In view of this, we would like to request a copy of video footage for our further action.

Appreciate your early reply.

Circumstances of Accident

REFER TO ATTACHED STATEMENT AND SKETCH

Attachment(s)

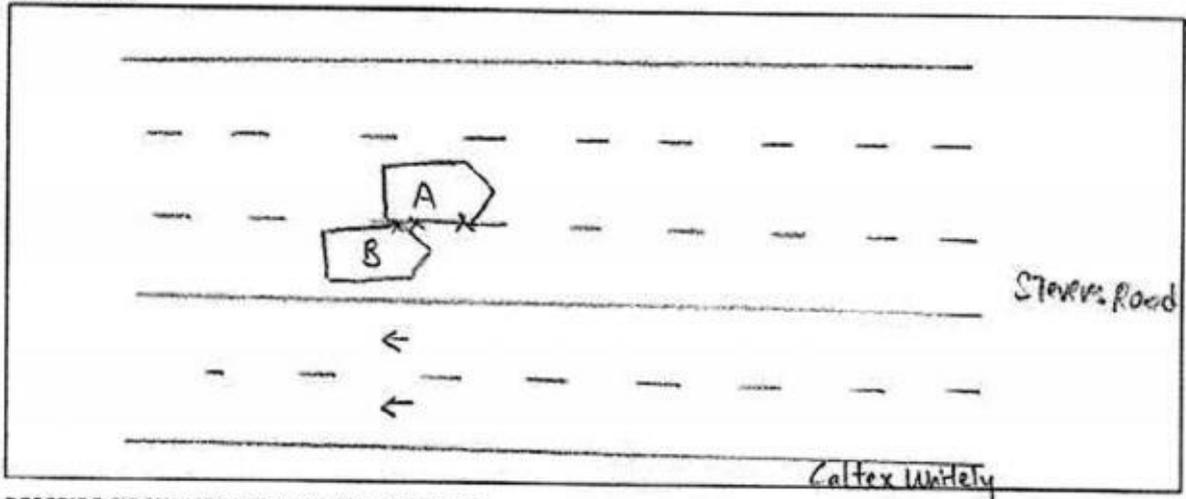
Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA1663E
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category TAXI
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode

Date of accident: 07/08/18 Time: 12.35pm Location: Stevens Road
My Vehicle A: SGW9337R Vehicle B: SHA1663E Vehicle C: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Stevens road after passing whitely road. Just before passing the caltex petrol station on my right, I felt an impact. We then proceeded to park our vehicles on the side of the road, took some photos and left the scene.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/1/2019

Survey Details:

Date of loss	7-Aug-18
Date of appointment	8-Aug-18
Date of survey	8-Aug-18
Location of survey	CDGE Loyang

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHA 1663E
Make and Model	Hyundai Ionic (1580cc)
Date of registration	12.07.2018
Excess	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	3,553.88
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,833.88
Check items (estimate)	\$ -
Labour	\$ 1,270.00
Total	\$ 3,103.88
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>2</u>
---------------------------	----------



Remarks:

TP had submitted video to show that insured had encroached into third party's lane.

Recommended 2 repair days + 1PH + 2PRS + 1Sunday = 6days

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	3,321.15	
Loss of use		NIL	
Loss of rental	\$	751.14	(6days x \$125.19)
Loss of income	\$	300.00	(6days x \$50.00)
LTA search fees	\$	7.49	
Others		NIL	
Proposed Total	\$	4,379.78	

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 January 2019 9:00 AM
To: 'Catherine Koh Mui Gek'
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,200.00(all-in).

Please confirm acceptance.

**Offered 5days (Recommended 2 repair days + 1Public Holiday + 1PRS + 1Sunday)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cde.com.sg>
Sent: Tuesday, 4 December 2018 5:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards

Catherine Koh

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 24 January 2019 10:52 AM
To: Hsiao Tong (LKKAuto)
Cc: William Tan Thoo Seng
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]
Attachments: img-124101753-0001.pdf

Dear Hsiao Tong

Attached PO/DO to substantiate the expanded downtime of taxi.

Strictly without prejudice, we propose global sum \$5080.00.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 23 January 2019 6:14 PM
To: Catherine Koh Mui Gek; William Tan Thoo Seng
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Without Prejudice

Dear Mr William,

As spoken earlier, our offer as our below email dated 16 Jan 2019.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 January 2019 9:00 AM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

SHA 1663E

A member of COMFORTDELGRO

TO: KOMOCO MOTORS PTE LTD
 253 ALEXANDRA ROAD 01-01
 SINGAPORE 159936
 Tel: 64793335 Fax: 64794626

Your vendor number with us: 1020611



ORIGINAL

Purchase Order No : 4200063451
 Date : 13.08.2018
 Buyer : Jung Hwi Chuin
 Contact No. : 63837742

Please quote our PO number in the invoice and delivery document

S/NO.	LOC	PART NUMBER	VENDOR P/NUMBER	DESCRIPTION	DELDATE	QTY	UOM	UNIT PRICE	AMOUNT
00001	CLS4	03-01-0104-2020-G PR: 0020020132 IONIQ LP52905-G2300 GP-TQ18166 Hyundai	LP52905-G2300	IONIQ WHEEL ASSY-ALLOY (SILVER)	22.08.2018	2.000	EAC		
				ADD GST @ 7.00%					
				Payt. terms: Credit 30 days Currency: SGD					
Total									SGD

Deliver to: Loyang
 Level 2, 59 Loyang Drive Singapore 508969
 Lee Yong Yuet
 6214 8396

JUNG HWI CHUIN
 Approving Officer's Name and Signature



NEW TRUCKING
NEW
PROS-BUSINESS

Section A: Application & Delivery Details

Pick Order Ref. No.: PS 20180816-002

Customer Name
CDGE

Location
CLS4 (Store 2, Loyang)

Del Date
16-Aug-18

COMFORTDELGRO ENG. S.S.
59 Loyang Drive Singapore
Tel: (65) 8214 8309

PROVISIONAL

Date

Received By

Quantity delivered

Section B: Picking Details

S/No		PO No.	Part No	Description	Qty	CDGE Part #	Remarks
1	4200063451		LP529-05G2300	IONIQ WHEEL ASSY-ALLOY (SILVER)	2	03-01-0104-2020-G	ALX
2	4200063494		92208-G2000	IONIQ LAMP ASSY-DAY RUNNING LIGHT RH	1	04-01-0104-4991-G	
3	4200063495		86514-G2000	IONIQ BRACKET-FR BUMPER SIDE RH	1	04-01-0104-3918-G	CWH
4	4200063495		86556-G2000	IONIQ BRACKET-FR BUMPER SIDE SUPT RH	1	04-01-0104-2971-G	
5	4200063191		66400-G2000	IONIQVC PANEL ASSY HOOD#	1	04-01-0104-0572-G	A8H00518 AW808007089
6	4200063495		86585-G2000	IONIQ MOULDING-FRONT BUMPER CTR UP	1	04-01-0104-2361-G	
7	4200063495		64101-G2000	IONIQ CARRIER ASSY-FRONT END MODULE	1	04-01-0104-0641-G	PEN

Remark:

Requested by:

Received by:

Suk Fong
SUKFONG MOTORS PTE LTD
53 ALEXANDRA ROAD #01-01
SINGAPORE 159536

Name:
Designation:
Date:

Name:
Designation:
Date:

16/08/2018



<MANDATE IA> - S8M00RD0 [ACCIDENT INVOLVING SGW 9337R(OI) & SHA 1663E(TP) ON 07/08/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver encroached into third party's lane. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. Third party video had been uploaded in SC for your easy reference. We have offered third party up to \$4,379.78(all-in). However third party rejected our offer and proposed g/s \$5,080.00(all-in). Third party had submitted a copy of PO & DO to substantiate the expanded downtime of taxi due to waiting part. Mandate IA had been uploaded in Smartclaims. Kindly let us have your mandate/instruction. Hsiao Tong - 26 Jan 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/01/2019

Survey Details:

Date of loss	07.08.2018
Date of appointment	08.08.2018
Date of survey	08.08.2018
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHA 1663E
Make and Model	HYUNDAI IONIC (1580CC)
Date of registration	12.07.2018
Excess	NIL
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Scrap Value	
Nett Loss	\$ - (est)

Repair details:

Initial Estimate	\$ 3,553.88
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Proposed/Revised repair cost:

Parts	\$ 1,833.88
Check items (estimate)	NIL
Labour	\$ 1,270.00
Supplementary	NIL
Total	\$ 3,103.88
Lump Sum(if applicable)	-

Number of days for repair	<u>2</u>
---------------------------	----------



Remarks:

THIRD PARTY VIDEO SHOWS THAT OID HAD
ENCROACHED INTO THIRD PARTY'S LANE.

Mandate:

Liability(TP)	100%	
	Our Offer	TP Proposed
Proposed repair cost (w/GST)	\$ 3,321.15	\$ 3,321.15
Loss of use	NIL	NIL
Loss of rental (6days x \$125.19)	\$ 751.14	\$ 1,251.90 (10days x \$125.19)
Loss of income (6days x \$50.00)	\$ 300.00	\$ 500.00 (10days x \$50.00)
LTA/GIA search fees	\$ 7.49	\$ 7.49
Others (VEP Fee)	NIL	NIL
Proposed Total	\$ 4,379.78	\$ 5,080.54
		G/S \$5,080.00

◀ Pls maintain our offer

Type

🔔 Question

Message

Estimated repair duration is only 2 days. Offering 6-day LOR is more than fair and reasonable. We should not be penalized for additional waiting time for parts.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 January 2019 5:55 PM
To: 'Catherine Koh Mui Gek'
Cc: William Tan Thoo Seng
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

**Without Prejudice
(save as to costs)**

Dear Catherine,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of \$4,370.00(all-in).

**Offered 6days.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 24 January 2019 10:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Dear Hsiao Tong

Attached PO/DO to substantiate the expanded downtime of taxi.

Strictly without prejudice, we propose global sum \$5080.00.

Thank you.

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 30 January 2019 3:36 PM
To: Hsiao Tong (LKKAuto)
Cc: William Tan Thoo Seng
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Dear Hsiao Tong

Taxi model "Hyundai Ioniq" was new in the market at time of accident, spares were not available and had to be ordered.

Strictly without prejudice, we propose global sum \$5000.00.

Hope to hear from you soon.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 29 January 2019 5:54 PM
To: Catherine Koh Mui Gek
Cc: William Tan Thoo Seng
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Without Prejudice
(save as to costs)

Dear Catherine,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of \$4,370.00(all-in).

**Offered 6days.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108



RE: Pls maintain our offer

Type

🔗 Question

Message

We have maintained our offer as per instruction. However third party rejected our offer and proposed at a global sum \$5,000.00(all-in). Third party repairer informed us that the taxi model "Hyundai Ioniq" was new in the market at time of accident, spares were not available and had to be ordered. Kindly let us have your instruction. Hsiao Tong - 02 Feb 2019

Reply

 **Pls offer global-sum to \$4900 (all-in)**

Type

 Question

Message

Based on PO & DO, there was an additional 3 days for ordering of parts (3 Aug - 16 Aug). In view of this, please revise offer to \$4900.

[Reply](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 February 2019 10:46 AM
To: 'Catherine Koh Mui Gek'
Cc: William Tan Thoo Seng
Subject: RE: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve offer at a global sum of \$4,900.00(all-in). ✓

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 30 January 2019 3:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your Ref: T 0818/ SHA1663E/ WT(st) *Our Ref: CC4/ASM18014412/K1pa3 [ACCIDENT INVOLVING SGW 9337R(AXA) & SHA 1663E ON 07/08/2018]

Dear Hsiao Tong

Taxi model "Hyundai Ioniq" was new in the market at time of accident, spares were not available and had to be ordered.

Strictly without prejudice, we propose global sum \$5000.00.

Hope to hear from you soon.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGW 9337R (Insd veh)	Model:	HYUNDAI IONIQ
	SHA 1663E (TP veh)		
Date of Accident:	07/08/2018		

Global Sum Settlement	:	[X] Yes	[] No		
Repair Estimate	:			\$ 3,802.65	
Final Repair Cost	:			\$ 3,321.15	
Loss of Token Sum	:			\$ 450.00	9 days at \$50.00 per day
Rental (if any)	:			\$ 1,126.71	9 days
LTA / GIA Search Fee	:			\$ 7.49	

Others: : \$

Final Settlement Sum (GLOBAL SUM) : \$ 4,900.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 4,900.00

NUR SHAQILAH BTE ABDOL
WAHAB

07/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014412/K1pa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: PETER WANG

Date : 07-03-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGW 9337R	Veh. Inspected	SHA 1663E
Policy No.	GA039525	Coverage (\$)	0.00
Claim No.	S8M00RD0	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	08/08/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KMHC851CVJU103504	Colour	BLUE
Odometer	8055	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	NEXEN	7 mm
L/H Front Tyre	195/65R15	NEXEN	7 mm
R/H Rear Tyre	195/65R15	NEXEN	7 mm
L/H Rear Tyre	195/65R15	NEXEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/08/2018	Inspection Date	08/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 1663E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR (LH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	FRONT DOOR MIRROR (LH) (CONSISTENT)	CUT	980.50	980.50
1	FRONT WHEEL RIM (LH) (CONSISTENT)	GRAZED	1,091.50	1,091.50
1	FRONT BUMPER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	LH ROCKER PANEL GARNISH (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR LH DOOR (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	FRONT FENDER EMBLEM (CONSISTENT)	NECESSARY	26.60	26.60
	LESS 20% DISCOUNT		-419.72	-419.72
			1,678.88	1,678.88
SPECIAL NETT ITEMS				
1	FRONT DOOR COMFORT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	REAR DOOR TEL NO. STICKER (LH) (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			155.00	155.00
LABOUR				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT DOOR (LH), FRONT BUMPER, LH ROCKER PANEL GARNISH AND REAR LH DOOR.		350.00	200.00
	SPRAY PAINTING CHARGE.		1,150.00	1,050.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	TRANSFER OF DOOR.	NOT NECESSARY	120.00	-
			-	-
			-	-
			-	-
			1,720.00	1,270.00
GRAND TOTAL			3,553.88	3,103.88
RECOMMENDED COST OF REPAIRS				3,103.88

Report Ref No. CC4/ASM18014412/K1pa3s2



Report Ref No. CC4/ASM18014412/K1pa3s2

A handwritten signature in black ink, appearing to be 'KA'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'HLC'.

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.