



MSLG (WINNER): 29/9/18

* SCENE VIDEO *

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer ^{MR} YONG THI YEN
NRIC _____ insured of vehicle EV 3097B against
your insured vehicle number SHC 1612S (INDIA)
On the accident dated on 3-8-18 (ddmmyyy) along VICTORIA ST.

Dated this 06 AUG 2018
(day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

YONG THI YEN
7 JALAN LAPANG
Singapore, 418967
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV020437
Quote No. SER/QUO/1801257
QuoteDate 06/08/18
Salesperson Jerrome Chan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW TL	89,720	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
EV3097B	WVWZZZ16ZDM021615	14/11/12	Jerrome Chan
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX C35433	1622G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				7,720.00
P 1K9853675B GQF	NAME PLATE TSI	1	Pieces		52.53
P 1K9853687A 739	NAME PLATE JETTA	1	Pieces		55.80
P 5C6807305	BUMPER REINFORCEMENT	1	Pieces		514.20
P 5C6807393	BUMPER BRACKET LHS	1	Pieces		82.96
	Successor 5C6807393B				
P 5C6807394	BUMPER BRACKET RHS	1	Pieces		60.84
	Successor 5C6807394B				
P 5C6807421 GRU	REAR BUMPER	1	Pieces		1,061.34
P 5C6807433	REAR LOWER SPOILER	1	Pieces		511.00
P 5C6807863	REAR CENTER STRIP	1	Pieces		77.46
P 5C6827025A	REAR LID	1	Pieces		1,796.25
	Use Predecessor 5C6827025				
P 5C6827705A 5AP	REAR BOOT SEAL WTHRSTRIP	1	Pieces		252.81
P 5C6853630 ULM	VW SIGN	1	Pieces		85.78
	Successor 5C6853630E ULM				
P 5C6945093	TAILLIGHT LHS INNER	1	Pieces		310.65
P 5C6945095E	TAILLIGHT LHS OUTER	1	Pieces		498.60
	Use Predecessor 5C6945095A				
Sum carried forward					13,080.22

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

YONG THI YEN
7 JALAN LAPANG
Singapore, 418967
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
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Continued **13,080.22**

Sum Item **5,360.22**

Sum Labor **7,720.00**

Sum Item **5,360.22**

Total SGD **13,080.22**

7% GST 13,080.22 **915.62**

Total SGD Incl. GST **13,995.84**

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

MSIG Winner vs Noh
 Drat my

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 06/08/2018 09:30
 Date Of Accident 03/08/2018 19:35
 Exact Location Of Accident VICTORIA STREET
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number EV3097B
Insured/Policyholder
 Name Of Registered Owner YONG THI YEN
 NRIC No S1251773D
 Email Address TYEN07@GMAIL.COM
 Mobile Phone No (LOCAL) +65-98591220
 Alternative Phone No OTHERS-98591220

Vehicle Particulars

Manufacturer VOLKSWAGEN
 Model JETTA-1.4 (A)

Exact Purpose for which vehicle was being used at time of accident PRIVATE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A 80417373 AVW
 Cover Note Number

Driver

Name of Driver YONG THI YEN
 NRIC No S1251773D
 Date Of Birth 06/11/1957
 Occupation INDOOR
 Date Of Driving Pass 01/11/1978
 Driving Experience 39 YEARS AND 9 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-98591220
 Fax Number
 Contact Number OTHERS-98591220
 Email Address TYEN07@GMAIL.COM

Address	7 JALAN LAPANG
Postcode	518967
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : YONG WEN SHIUAN
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHEMENT

Attachment(s)

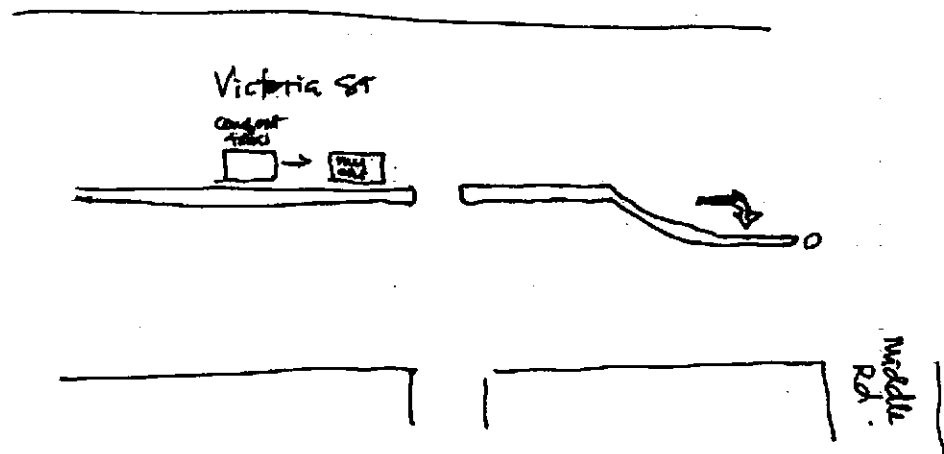
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC1612S
Vehicle Make/Model/Colour	COMFORT TAXI
Details Of Properties	FRONT
Vehicle Category	TAXI
Name of Driver	RUBENDRAN S/O NADARAJAH
NRIC/Passport Number	S8401928C
Contact Number	91620737
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3rd Aug 2018 at about 1936 hrs I was travelling along Victoria Street intending to turn right to Middle Road. Before I could reach the junction, I stopped just before an opening at the road divider for the car in front of me to make a U-turn.

As I stopped there, a taxi (comfort) vehicle no SHC 1612G driven by Rubendran s/o Natarajah (if no: SB401928C) rammed into my car at the rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: _____
Date & Time: 6.8.18
9.30 am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: 06 AUG 2010

Sketch Plan #2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 6.8.18

4.20 am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

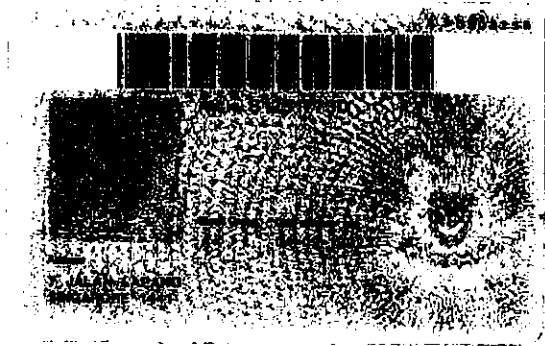
Pearlyn Cheong

06 AUG 2018

Sketch Plan #3



Sketch Plan #4





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068897
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 80417373 AVN

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
EV3097B

2. Name of Policyholder
Yong Thi Yen

3. Effective Date of the Commencement of Insurance for the purposes of the Act
14/11/2017

4. Date of Expiry of Insurance
13/11/2018

5. Persons or Classes of Persons entitled to drive*

Yong Thi Yen

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

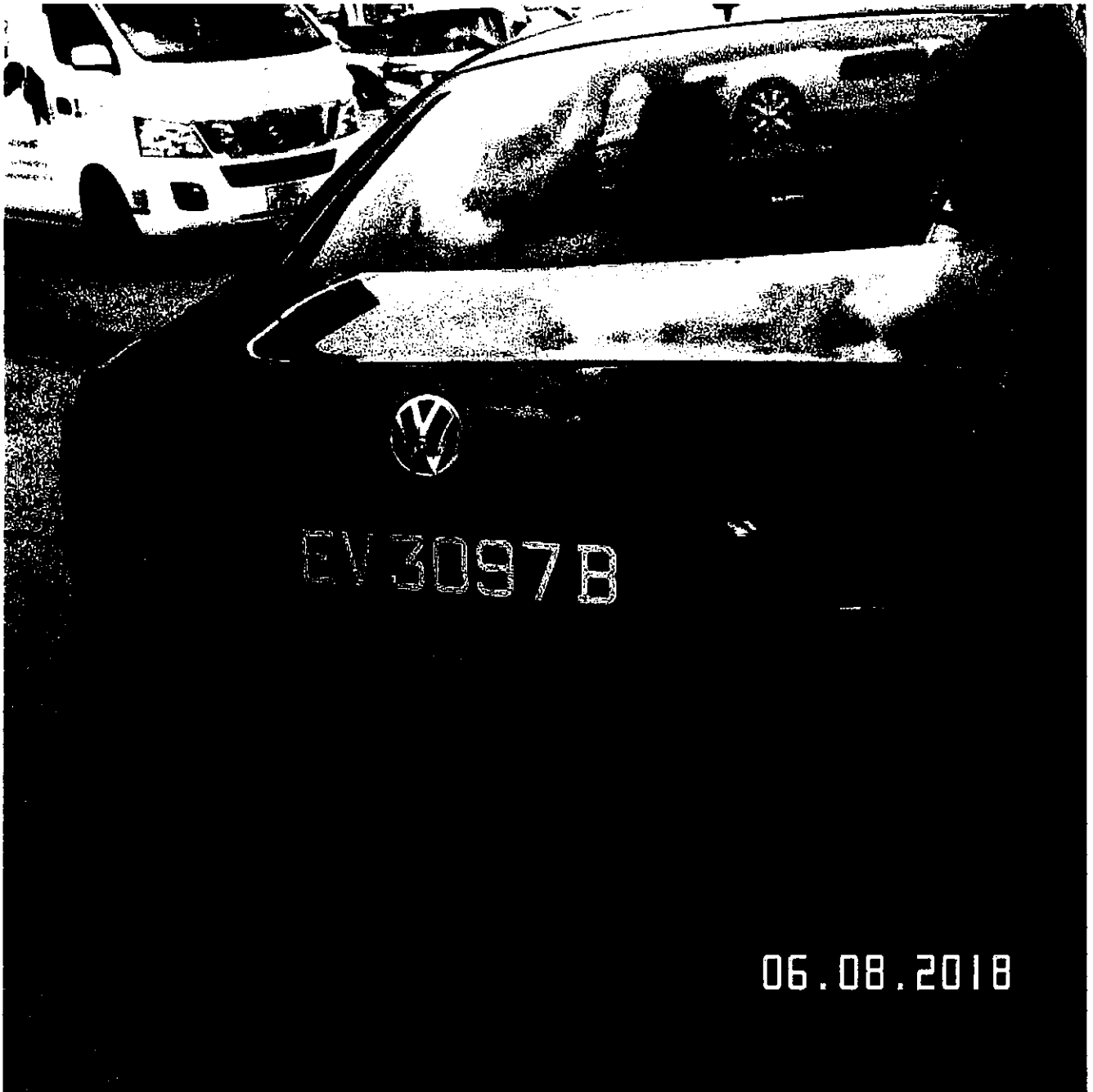
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

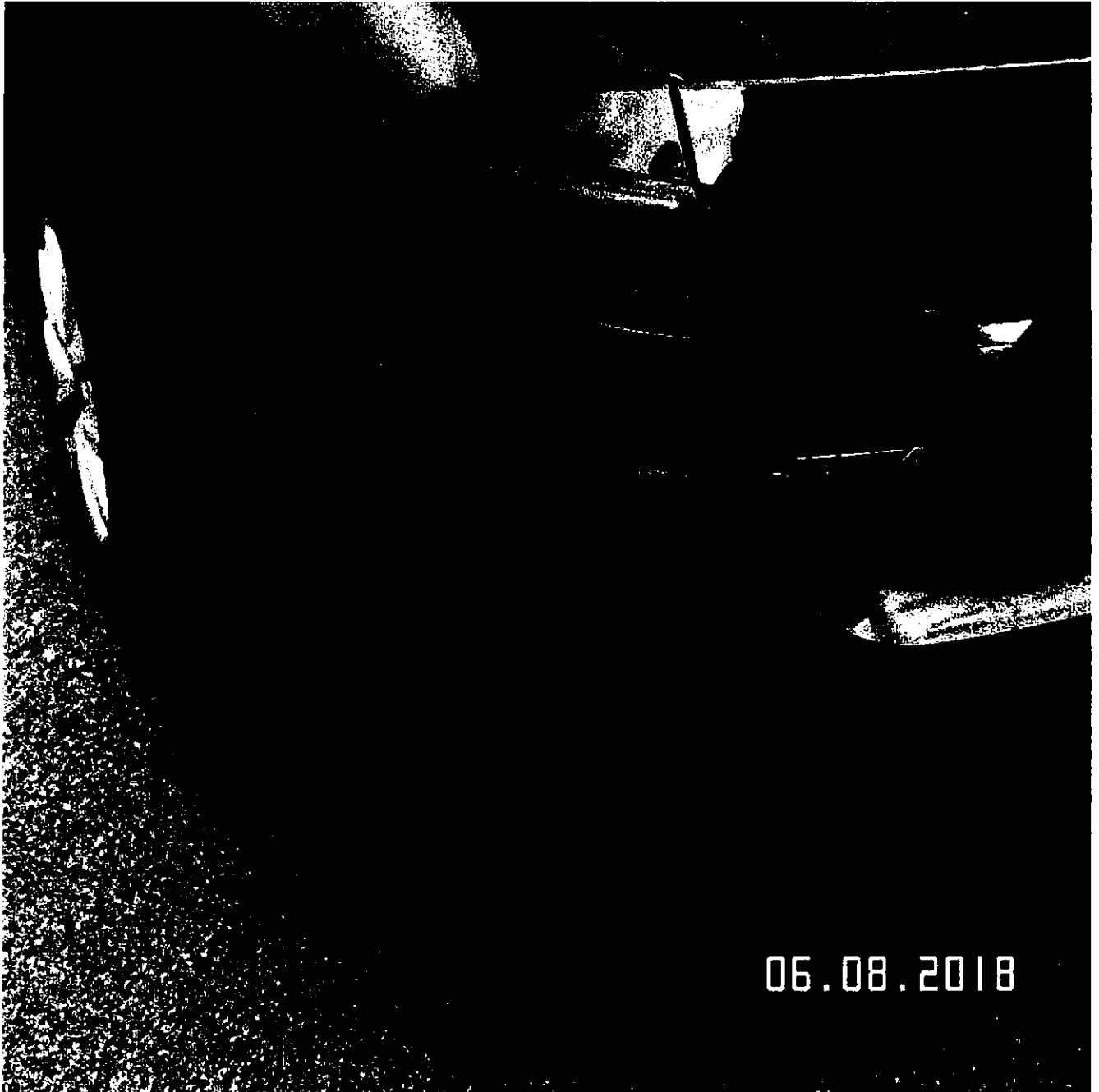
MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

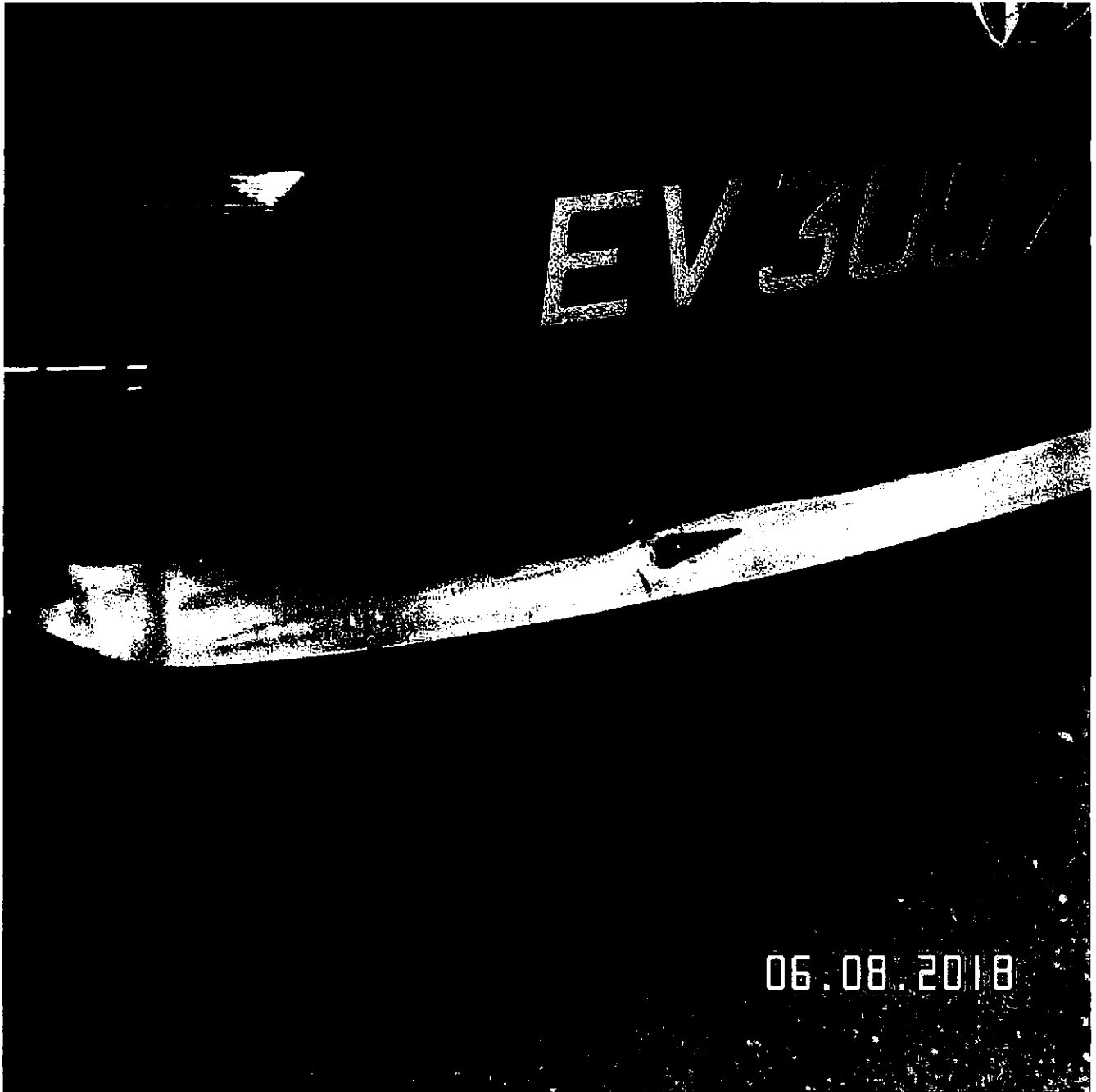
Accident Photo



Accident Photo



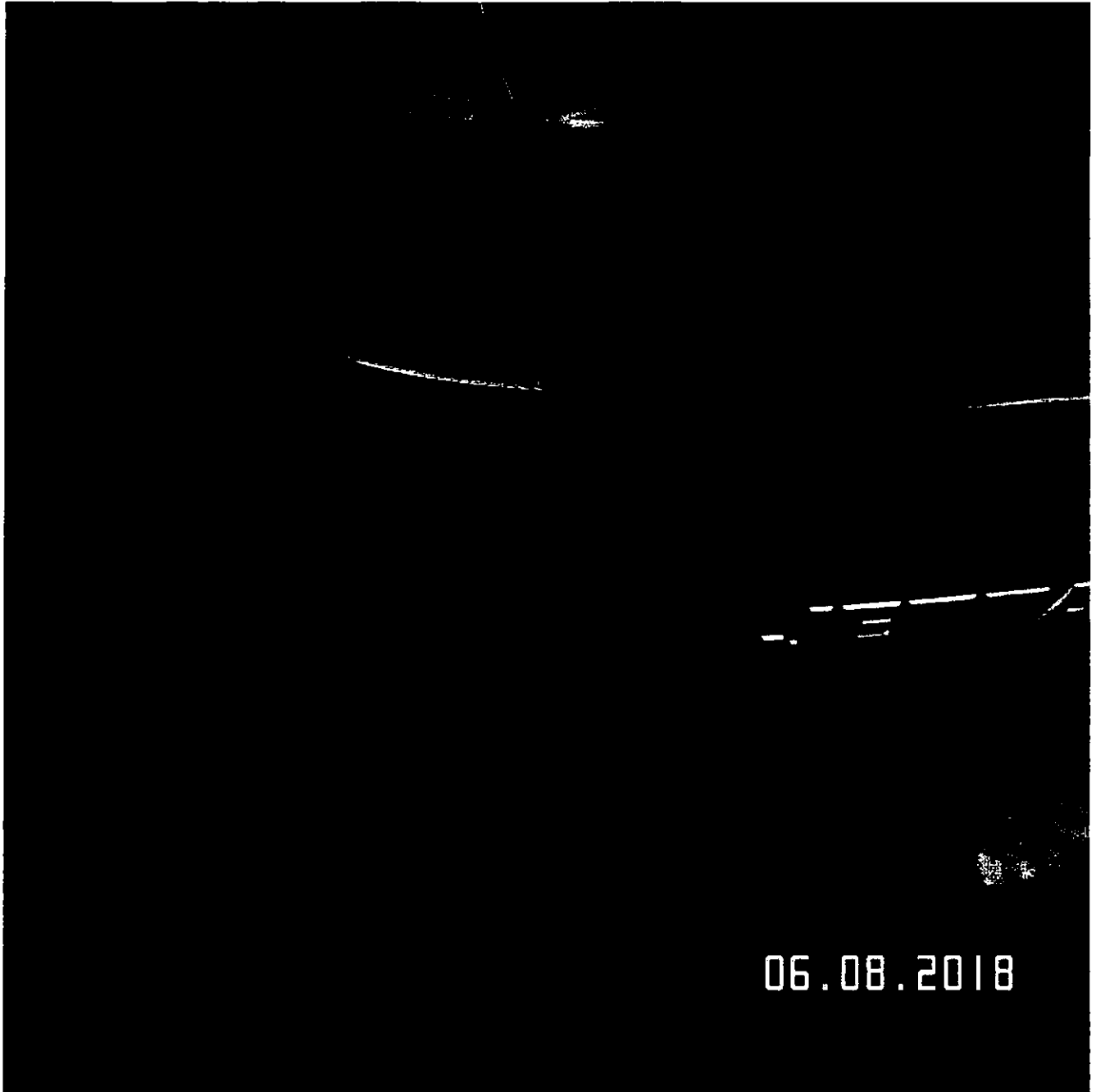
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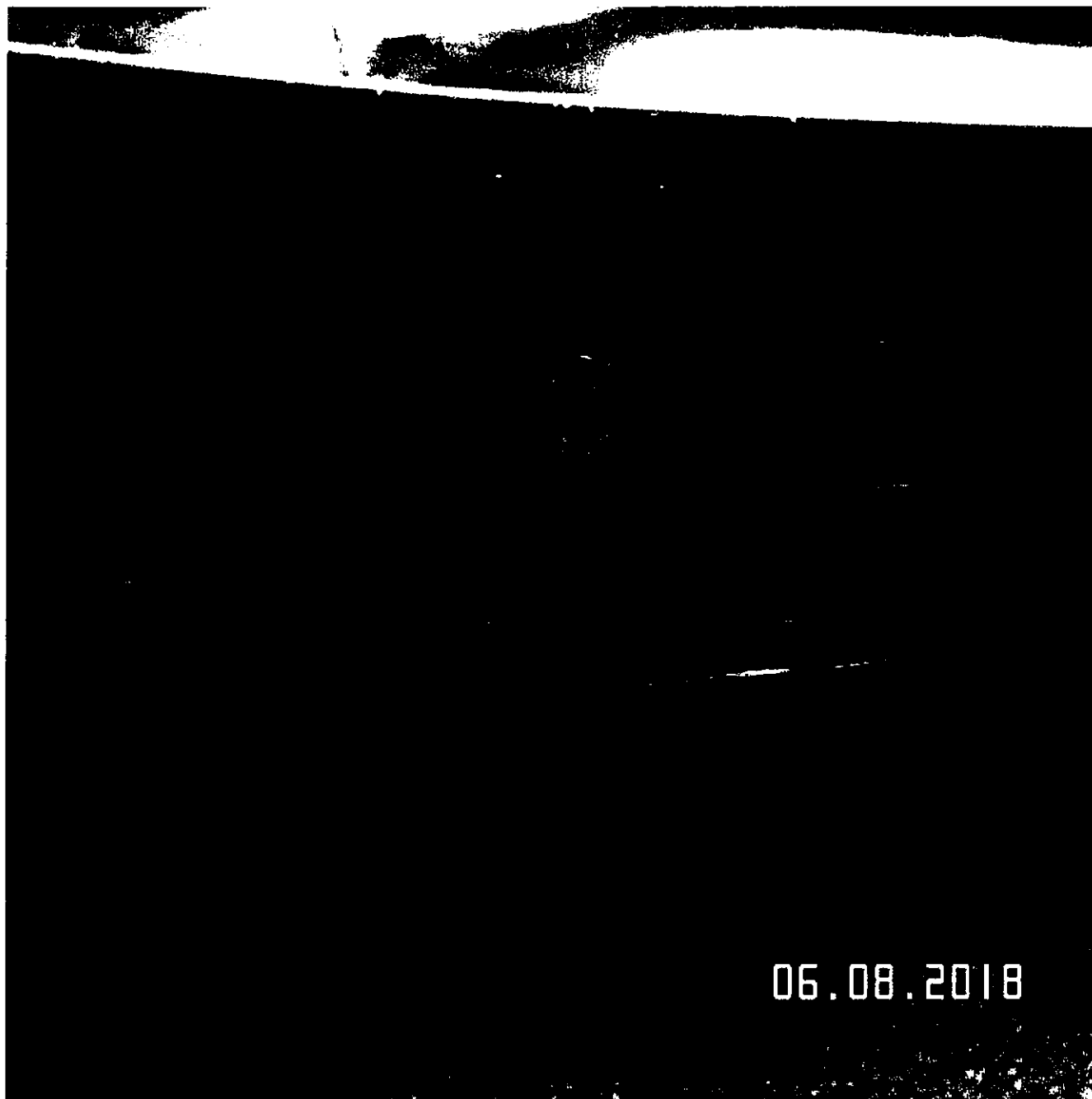
Accident Photo



Accident Photo



Accident Photo



Accident Photo

