

INS. CASE OWNER:

CC 4 / III180

14403

T. 203/4

LKK:

IDAC:

Sub-city:

M714

702:

ASSIGNMENT

9/8/18

Date / Time:

6/8/2018

Registered in Merimen:

8/8/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 16125

Name of Insured:

C7P2

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

3/8/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ruhandran Sio Nandamjan

Driver Tel No.:

91620333

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MCOMARTS

H Sonarte

VICTORIA ST.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

EV30978



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

10/8
P2EV30978 - X;
SHC 16125 - 613/111 + 500126 + 1/6/18; 08A: 4/1/18
- 512/101/14 + 18459/11/14/18; 08A

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

20.8.18

Seek mandate for liability.

MANDATE APPROVE LIABILITY.

EMAIL WSP LIABILITY CLEAR.

21.9.18

FILE PREP TO TYPIST TO PREPARE REPORT.

RECEIVED 21 SEP 2018

12/10

ATA signature different w GIA.

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WSP

Repair Cost: PIP \$5,400.76 (5 days) Reduction: 21 % Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 10.10.18

Confirm with: WSP

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B.28, Ass. Lia:

Repair Cost: 4/257 \$5,130.95 WID REAR END 7P

Loss of Rental (LOR): 4/257

\$5,850.00

(5 days) = 4100

Loss of Use (LOU):

\$5 -

(\$ x days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 -

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

Total: \$5,986.95

Global Sum \$5:

FINAL PAYMENT

Date/Time: 10.10.18

Confirm with: WSP

Email ☒ Call ☐

Payee 1: \$5,986.95

Name 1: YOUNG & RUBICAM (SINGAPORE)

Payee 2: (GIA) 10/10/18

\$5

Name 2:

Payee 3: (GIA) 10/10/18

\$5

Name 3:

Tamplin

REF: II

14403/Tleas, @

ASSIGNMENT

From: Date: 08052018

Estimated Cost:

QD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

EV 3097B

at Workshop no:

Volkswagen

of

247 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

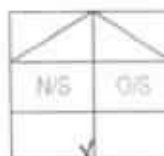
(Client's Record)

Make of Veh:

(Policy Condition)

12:30 pm

Remark: The veh had commenced its repair at the time of inspection.



Bol. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

5 days

Res: Yes or No

Lum Sum:

- %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Veh No:

EV 3097B

at Regn:

2012 NOV

Type: ☒ M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta

1390

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

94236

T/Radio: Insured / Std / NI / NA

Eng No:

C/No:

WVWZZZ162DM021617

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / ☒ STD A/Rim or

Tyre Size

F:

205/35H6

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A

D.O.I

8/8/18 @ 12:30

Survey held at

VW Alexandra

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PR: +10,402.76 (REQ: +2,742.90 247)

Code/Time: File Pass 107



Prel. Report

11



Final Report

Date/Time: File Return 107

12

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. ... x ...

2. ...

3. ...

4. ...

10730

Report Format:

Lump Sum / I.B.I. / S

Add Fee:



Site Insp: (\$



Interview: (\$



Tests Insp: (\$



Witness: (\$

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

PDI TUAS
Acknowledged by Repairer
Signature:

YONG THAYEN
7 JALAN LAPANG
Singapore, 418967
Singapore

Tanpin 97445717
WP
Passing before paint
8/8/18 1245
surc@lkkauto.com
5 days

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV020437
Quote No. SER/QUO/1801257
QuoteDate 06/08/18
Salesperson Jerrome Chan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

| | | | |
|--------------------|------------------------------|-----------------------------|------------------------|
| Make | Model Description | Mileage | Service Advisor |
| Volkswagen Passeng | JETTA A6 1.4 TSI DSG 90KW TL | 89,720 | Cheong Pearlyn |
| License No. | VIN | Initial Registration | Sales Advisor |
| EV3097B | WVWZZZ16ZDM021615 | 14/11/12 | Jerrome Chan |
| Engine Code | Labor Type | Engine No. | Model Code |
| | M4 | CAX C35433 | 1622G5 |

| No. | Description | Qty. | UoM | Unit Price | Amount |
|-------------------|-------------------------------------|------|---------|------------|-----------------|
| P B&P ALEX LABOUR | LABOUR | 4 | UNIT | | 1680 3,360.00 |
| P B&P ALEX PAINT | SPRAY PAINT | 4 | UNIT | | 2400 3,200.00 |
| P B&P SENSOR | SUPPLY & INSTALL REVERSE SE | 1 | Pieces | | 400.00 |
| P B&P DIAG | PROGRAMMING & CALIBRATION | 1 | Time Un | | 480.00 |
| P B&P MECH | COMPULSORY TO DO AFTER AC | | | | |
| | CHECK WIRE HARNESS, ECU, S | 1 | Time Un | | 280.00 |
| | Nett | | | | |
| | Sum Labor | | | | 7,720.00 |
| P 1K9853675B GQF | NAME PLATE TSI | 1 | Pieces | | 52.53 |
| P 1K9853687A 739 | NAME PLATE JETTA | 1 | Pieces | | 55.80 |
| P 5C6807305 | BUMPER REINFORCEMENT | 1 | Pieces | | 514.20 |
| P 5C6807393 | BUMPER BRACKET LHS - WIP | 1 | Pieces | | 82.96 |
| | Successor 5C6807393B | | | | 115.65 |
| P 5C6807394 | BUMPER BRACKET RHS | 1 | Pieces | | 60.84 |
| | Successor 5C6807394B | | | | |
| P 5C6807421 GRU | REAR BUMPER | 1 | Pieces | | 1,061.34 |
| P 5C6807433 | REAR LOWER SPOILER | 1 | Pieces | | 511.00 |
| P 5C6807863 | REAR CENTER STRIP | 1 | Pieces | | 77.46 |
| P 5C6827025A | REAR LID | 1 | Pieces | | 1,796.25 |
| | Use Predecessor 5C6827025 | | | | |
| P 5C6827705A 5AP | REAR BOOT SEAL WTHRSTRIP | 1 | Pieces | | 252.81 |
| P 5C6853630 ULM | VW SIGN - WIP | 1 | Pieces | | 85.78 |
| | Successor 5C6853630E ULM | | | | 93.68 |
| P 5C6945093 | TAILLIGHT LHS INNER | 1 | Pieces | | 310.65 |
| P 5C6945095E | TAILLIGHT LHS OUTER | 1 | Pieces | | 498.60 |
| | Use Predecessor 5C6945095A | | | | |

Sum carried forward 13,080.22

Payments to: - BBN - Acc-No.:

PDI TUAS

PDI TUAS

YONG THI YEN
7 JALAN LAPANG
Singapore, 418967
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV020437
Quote No. SER/QUO/1801257
QuoteDate 06/08/18
Salesperson Jerrome Chan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

| | |
|--------------------|------------------------------|
| Make | Model Description |
| Volkswagen Passeng | JETTA A6 1.4 TSI DSG 90KW TL |
| License No. | VIN |
| EV3097B | WVWZZZ16ZDM021615 |
| Engine Code | Labor Type |
| | M4 |

| | |
|-----------------------------|------------------------|
| Mileage | Service Advisor |
| 89,720 | Cheong Pearlyn |
| Initial Registration | Sales Advisor |
| 14/11/12 | Jerrome Chan |
| Engine No. | Model Code |
| CAX C35433 | 1622G5 |

Continued 13,080.22

Sum Item 5,360.22

| | |
|-----------|----------|
| Sum Labor | 7,720.00 |
| Sum Item | 5,360.22 |

| | | |
|---------------------|-----------|-----------|
| Total | SGD | 13,080.22 |
| 7% GST | 13,080.22 | 915.62 |
| Total SGD Incl. GST | | 13,995.84 |

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: EV3097B

MODEL: JETTA

CLAIMS DETAILS

| | LABOUR DESCRIPTION | AMOUNT | | | |
|-------|----------------------------|--------|-----------|----------|------------|
| | | Qty | Unit | Discount | Amount |
| 1 | LABOUR TO REPAIR END PANEL | 1 | \$ 840.00 | | \$ 840.00 |
| 2 | SPRAY PAINTING END PANEL | 1 | \$ 800.00 | | \$ 800.00 |
| 3 | | | | | |
| Total | | | | | \$1,640.00 |

| No. | Item No. | Description | Qty | Unit Pricing | Discount | Amount |
|--------|------------|---------------------------|-----|--------------|----------|---------|
| 1 | 8D0853419D | REAR NIMBER PLATE PACKING | 1 | \$28.66 | | \$28.66 |
| 2 | WHT007341 | NUT | 2 | \$1.68 | | \$3.35 |
| 3 | N 10621301 | NUT | 6 | \$2.14 | | \$12.84 |
| TOTAL: | | | | | | \$44.85 |

Total Labour & Parts

\$1,684.85

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18P2043

CUSTOMER NO.: CV030437

CUSTOMER NAME: YONG THI YEN

TELEPHONE NO.:

ADDRESS: 7 JALAN LAPANG

Singapore

VEH No.: EV3097B

Order Date: 08/08/18

Reg Date: 14/11/12

KM: 99,519

VIN NO.: WVVZZZ16ZDM021615

ENGINE NO:

SA: Cheong Pearlyn

MODEL: JETTA A6 1.4 TSI DSG 96KW TL MODEL NO.: 1622GS

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | DISC % | AMOUNT |
|------|---|-----|-----|------------|--------|----------|
| Item | | | | | | |
| 1 | 506807421 GRU REAR BUMPER | 1 | PCS | 1,061.04 | | 1,061.04 |
| 2 | 506807433 REAR LOWER SPOILER | 1 | PCS | 511.00 | | 511.00 |
| 3 | 506807863 REAR CENTER STRIP | 1 | PCS | 77.46 | | 77.46 |
| 4 | 506807093B BUMPER BRACKET LHS - IMPROVE | 1 | PCS | 115.85 | | 115.85 |
| 5 | 506827025A REAR LID | 1 | PCS | 1,796.25 | | 1,796.25 |
| 6 | 1K9853687A 739 NAME PLATE JETTA | 1 | PCS | 55.80 | | 55.80 |
| 7 | 1K9853675B GQF NAME PLATE TSI | 1 | PCS | 52.53 | | 52.53 |
| 8 | 506853630E ULM VW SIGN - IMPROVE | 1 | PCS | 93.68 | | 93.68 |
| 9 | 800853419D REAR NUMBER PLATE PACKING | 1 | PCS | 28.66 | | 28.66 |
| 10 | WHT007341 NUT | 2 | PCS | 1.68 | | 3.35 |
| 11 | N 10621301 NUT | 6 | PCS | 2.14 | | 12.84 |
| 12 | 506807305 REINFORCEMENT | 1 | PCS | 914.20 | | 914.20 |

Remarks: INDIA DIRECT SETTLEMENT

DCA 3.8.18

SURVEYOR LXX

TP VEHICLE SHC16125

Service Order Confirmation

SERVICE ORDER NO: 18IP2043

CUSTOMER NO.: DVO20437

CUSTOMER NAME: YONG THI YEN

TELEPHONE NO.:

ADDRESS: 7 JALAN LAPANG

Singapore

VEH No.: EV3097B

Order Date: 08/08/18

Reg Date: 14/11/12

KM: 99,519

VIN NO.: WVVZZZ16ZDMQ1615

ENGINE NO:

SA: Cheong Pearlyn

MODEL: JETTA AE 1.4 TSI DSG 90KW TL MODEL NO.: 162293

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | DISC % | AMOUNT |
|-----|-------------|-----|-----|------------|--------|--------|
|-----|-------------|-----|-----|------------|--------|--------|

| | |
|--------------|----------|
| TOTAL | 4,322.76 |
| GST AMOUNT | 302.58 |
| TOTAL AMOUNT | 4,625.35 |

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 6 August 2018 5:01 PM
To: Kong, Charmaine (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING EV3097B & SHC1612S ON 3.8.18
Attachments: MyDocument_2018_08_06_01_52_50.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle EV3097B and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

*06082018 @ 545pm
Charmaine veh not in.*

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: 06 August, 2018 2:40 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING EV3097B & SHC1612S ON 3.8.18

Hi,

Please assign LKK.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 6 August, 2018 2:16 PM

To: Kong, Charmaine (VWG Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING EV3097B & SHC1612S ON 3.8.18

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: 06 August, 2018 2:02 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING EV3097B & SHC1612S ON 3.8.18

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Monday, 6 August, 2018 1:54 PM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***EV3097B (MCT18080094)**
[SHC1612S]

TP

YONG THI YEN

Aug 3 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/08/2018 14:44 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - EV3097B - Claim Handler: Sherini Pillai

Approved:0.00.

Claim Audit

| AUDIT TRAIL | | | | | |
|-------------|----------------------|-----------------------|--|--------------------------------------|--|
| No. | On | Audit | Remarks | By | |
| 1 | 08 Aug 2018 10:07 | Cim Veh Model Changed | (205211) VOLKSWAGEN JETTA 1.4 TSI (A). | [A] HOW MEI KWAN | |
| 2 | 08 Aug 2018 10:07 | Cim Created | Reg No: EV3097B, Acct Date: 2018/08/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Worksh op: Volkswagen Centre Singapore (HQ) | [A] HOW MEI KWAN | |
| 3 | 08 Aug 2018 10:07 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN | |
| 4 | 08 Aug 2018 10:07 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/08/20 | [A] HOW MEI KWAN | |
| 5 | 08 Aug 2018 10:07 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [A] HOW MEI KWAN | |
| 6 | 08 Aug 2018 10:08 | Label Added | (30653):Direct Settlement. | [A] HOW MEI KWAN | |
| 7 | 08 Aug 2018 10:08 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HOW MEI KWAN | |
| 8 | 20 Aug 2018 13:58 | Adj Mandate Request | Cur,Req:0.00;PODS: LIABILITY: 100% REMARK: B:27 OLD REAR ENDED TP | [A] Asher Sng Rong Yi | |
| 9 | 20 Aug 2018 14:44 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/08/20 | [I] Sherini Pillai | |
| 10 | 20 Aug 2018 14:44 | Adj Mandate Set | Approved:0.00. | [I] Sherini Pillai | |
| 11 | 26 Sep 2018 06:22 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN | |
| 12 | 26 Sep 2018 06:22 | Cim Dtl Modified | JPJ Reg. Date: -> 2012/11/14. | [A] JOANNE LEE KHANG MIN | |
| 13 | 26 Sep 2018 06:22 | Cim Details Notified | | [A] JOANNE LEE KHANG MIN | |
| 14 | 03 Oct 2018 14:50 | Adj Mandate Request | Cur,Req:11986.95;PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$11,130.95 + (b) LOR w/GST : \$856.00 (8days x \$100) Total: a+b = \$11,986.95 VEH MODEL: VOLKS WAGEN JETTA 1390cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTI ONS, IF ANY. | [A] Asher Sng Rong Yi | |

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|---------|----------|--------|
| 1927084 | 26/09/2018 06:22 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | EV3097B | SHC16125 | 10.70 |

Print Received Message

This mail is associated with :

***EV3097B (MCT18080094)**
[SHC1612S]

TP

YONG THI YEN

Aug 3 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/10/2018 11:04 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11986.95) - EV3097B - Claim Handler: Sherini Pillai

Approved:11986.95.



DISCHARGE VOUCHER

I / We YONG THI YEN (Passport No. S1751773D) the
owner of vehicle number EU 3097 B hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
EU 5047B & SHC16125 along VICTORIA STREET
on 03/08/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 23/08/2018 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name Y: YONG THI YEN

NRIC No.: S1751773D

Date Y: 23.8.18

Volkswagen Centre Singapore



(7A)

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: SHC 16125

Our Ref: EV3097B

To: INDIA INTERNATIONAL INSURANCE P/L

Dear Sirs,

ACCIDENT INVOLVING EV3097B & SHC 16125 ON 3.2.18

We are claiming on behalf of our client YONG THI YEN owner of

vehicle number EV3097B involved in accident on 3.2.18

with vehicle SHC 16125 along/at VICTORIA ST.

Description of claims:

Cost of Repairs S 11130.95 (Incl 7% GST)

Loss of Use/Rental S 120 X 8 Days = S 960

Medical Fee S (Incl 7% GST)

Search Fee S (Incl 7% GST)

TOTAL S 12090.95

We are claiming in full and final settlement of S 12090.95.

Cost of repair & search fee S 11130.95 to be payable to Volkswagen Centre Singapore.

Loss of use/Rental amount/Medical fee of S 960 to be payable to YONG THI YEN.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 05 SEP 2018



LETTER OF AUTHORITY

ACCIDENT INVOLVING EV3097B and SHC16125 on 03/08/2018
Own vehicle's number Other vehicle's number Date of accident
 along VICTORIA STREET
Accident location

BY THE LETTER OF AUTHORITY, I/we, YONG THI YEN
Name of Policy Holder & IC / Passport number
 of S1251773D owner of Vehicle Registration

Number EV3097B hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 48041 737391W taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 23 of the month

Aug Year 2018

Signed & Delivered By :

[Signature]
Policy Holder

Witness By:

[Signature]

EXPRESS SETTLEMENT
DISCHARGE VOUCHER
III- Direct Settlement (PODS)

India Ref: MCT18080094
Claimant Ref: EV3097B

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 11,130.95 (repair cost), S\$ 856.00 (loss of ~~use~~ rental), S\$ — (search fee), vehicle no. EV 3097B that was damaged pursuant to the accident which occurred on 03/08/2018 (date) at VICTORIA STREET (location) involving vehicle no. SHC 16125 (insured vehicle). This is pursuant to the inspection conducted on 08/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YONG THI YEN ("the third party claimant") of vehicle no. EV 3097B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to EV 3097B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,986.95 to VOLKSWAGEN CENTRE SINGAPORE

Dated this 16 day of 10 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

**VOLKSWAGEN
GROUP
SINGAPORE**

Signed by "the workshop" (with chop)

81030001

Meiy Wong
Insurance Advisor
Tel: 6305 7299 Ext: 216
Mobile: 8121 4681
Fax: 6474 3643

Email: meiy.wong@vw.com.sg

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P36828

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP2043
SERVICE CUSTOMER NO.: CV000179
SERVICE CUSTOMER NAME.: INDIA INTERNATIONAL INSURANCE
TELEPHONE NO.:
ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING
Singapore
Post Code: 049711

VEH NO.: EV3097B
DATE: 24/08/18 Pickup:
VIN NO.: WVVZZZ16ZDM021615 KM: 99,519
GEARBOX CODE: Engine No.:
MODEL: JETTA A6 1.4 TSI DSG 90KW TL
SA: Cheong Pearllyn
Next Appointment Date :
Next Appointment Mileage : 0

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | AMOUNT |
|--------------------------------|---|------|------|------------|----------|
| INDIA DIRECT SETTLEMENT | | | | | |
| DOA 3.8.18 | | | | | |
| SURVEYOR LKK | | | | | |
| TP VEHICLE SHC1612S | | | | | |
| | Labor | | | | |
| 1 | LABOUR +1 day to repair end panel | 3.00 | UNIT | 840.00 | 2,520.00 |
| 2 | SPRAY PAINT + 1 panel | 3.00 | UNIT | 800.00 | 2,400.00 |
| 3 | SUPPLY & INSTALL REVERSE SENSOR | 1.00 | PCS | 400.00 | 400.00 |
| 4 | Tow SVC- Quality Recovery Services | 1.00 | UNIT | | |
| 5 | Tow SVC- Quality Recovery Services | 1.00 | UNIT | | |
| 6 | PROGRAMMING & CALIBRATION- NETT | 1.00 | TU | 480.00 | 480.00 |
| 7 | CHECK WIRE HARNESS, ECU, SENSOR, SOCKET | 1.00 | TU | 280.00 | 280.00 |
| | Item | | | | |
| 8 | NAME PLATE TSI | 1.00 | PCS | 52.53 | 52.53 |
| 9 | NAME PLATE JETTA | 1.00 | PCS | 55.80 | 55.80 |
| 10 | REINFORCEMENT | 1.00 | PCS | 514.20 | 514.20 |
| 11 | BUMPER BRACKET LHS - IMPROVE | 1.00 | PCS | 115.65 | 115.65 |
| 12 | REAR BUMPER | 1.00 | PCS | 1,061.34 | 1,061.34 |
| 13 | REAR LOWER SPOILER | 1.00 | PCS | 511.00 | 511.00 |
| 14 | REAR CENTER STRIP | 1.00 | PCS | 77.46 | 77.46 |

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P36828

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2043

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING
Singapore

Post Code: 049711

VEH NO.: EV3097B

DATE: 24/08/18 Pickup:

VIN NO: WVVZZZ16ZDM021615 KM: 99,519

GEARBOX CODE: Engine No.:

MODEL: JETTA AE 1.4 TSI DSG 90KW TL

SA: Cheong Peartyn

Next Appointment Date:

Next Appointment Mileage: 0

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | AMOUNT |
|-----|---------------------------|------|-----|------------|----------|
| 15 | REAR LID | 1.00 | PCS | 1,796.25 | 1,796.25 |
| 16 | VW SIGN - IMPROVE | 1.00 | PCS | 93.68 | 93.68 |
| 17 | REAR NUMBER PLATE PACKING | 1.00 | PCS | 28.66 | 28.66 |
| 18 | NUT | 6.00 | PCS | 2.14 | 12.84 |
| 19 | NUT | 2.00 | PCS | 1.68 | 3.36 |

GST (7%) AMOUNT: 728.19

TOTAL AMOUNT: 11,130.95

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment.

Phone : Fax :

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P36727

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2190

SERVICE CUSTOMER NO.: CVC00437

SERVICE CUSTOMER NAME: YONG THI YEN

TELEPHONE NO.:

ADDRESS: 7 JALAN LAPANG

Singapore

Post Code: 418967

VEH NO.: SLV2511X

DATE: 23/08/18

Pickup:

VIN NO.: WVVZZZAUZGWS70787

KM: 7,495

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA: Goh Edmund

Next Appointment Date:

Next Appointment Mileage: 0

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | AMOUNT |
|----------------------------|----------------------------------|------|-----|------------|--------|
| FOR CUSTOMER CAR @ EV3097B | | | | | |
| | Labor | | | | |
| 1 | B&P VW DRIVEEASY RENTAL/LOAN CAR | 8.00 | TU | 112.16 | 897.20 |

GST (7%) AMOUNT: 62.80

TOTAL AMOUNT: 960.00

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd. Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment.

Phone : Fax :



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

| MAIN DRIVER PARTICULARS | |
|-------------------------|------------------------------------|
| Owner's Vehicle No: | EV 3097B |
| Model: | JETTA |
| Name: | YONH THI YEN |
| Address: | 7 Jalan Capang Singapore 578967 |
| Office Tel: | Residence Tel: |
| Occupation: | Hq: 9859 1220 |
| P.P/L.C No: | Nationality: Singaporean |
| Date of Birth: | Place of Birth: |
| Dr. Licence No: | |

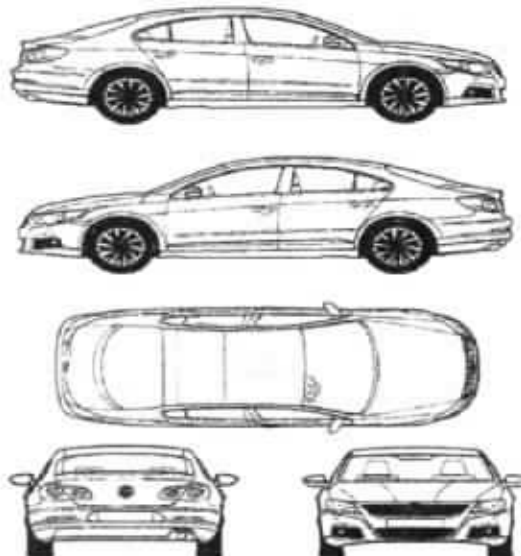
| ADDITIONAL DRIVER'S PARTICULAR | |
|--------------------------------|-----------------|
| Name: | |
| Address: | |
| Office Tel: | Residence Tel: |
| Occupation: | Hq: |
| P.P/L.C No: | Nationality: |
| Date of Birth: | Place of Birth: |
| Dr. Licence No: | |

| ADDITIONAL DRIVER'S PARTICULAR | |
|--------------------------------|-----------------|
| Name: | |
| Address: | |
| Office Tel: | Residence Tel: |
| Occupation: | Hq: |
| P.P/L.C No: | Nationality: |
| Date of Birth: | Place of Birth: |
| Dr. Licence No: | |

| REPLACEMENT VEHICLE PARTICULAR | | |
|--------------------------------|--------------------|-------------|
| Replacement Vehicle No: | SLV2511X | |
| Model: | SPORTSVAN | |
| Collection Out | Date & Time | Mileage Out |
| | 15/08/13 @ 8.55 am | 8169 |
| Return in | Date & Time | Mileage in |
| | 23/09, 1756 | 8709 |
| OUT | 1/2 - 1 BAR | IN |
| EMPTY | FULL | EMPTY |
| REPLACEMENT CAR CHARGES | | |
| | Days | Total |
| Days @ \$ 120 | Per Day \$ 8 | 960 |

| ADDITIONAL CHARGES | | |
|-----------------------------|--|--|
| PETROL TOP-UP CHARGES | | |
| MISC | | |
| TOTAL CHARGES (incl 7% GST) | | |

| REMARKS | | |
|-----------------------------------|--|--|
| COLLECT PAYMENT CAR COLLECTION | | |



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

| | |
|-----------------|-----|
| CHECKED OUT BY: | MAY |
|-----------------|-----|

| | |
|----------------|--|
| CHECKED IN BY: | |
|----------------|--|

Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage.
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - ☐ \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :



...CLAIM SUBFOLDER...(Pending for Survey Report)






































Direct Settlement











































| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|--|---|---|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 10 Aug 2018 Edit Reg | | 06 Aug 2018 00:00 Edit Adj Rpt | S\$10,402.76 Edit Estimates | S\$10,402.76 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R | | | | | | | | |
| Main Claimant: | YONG THI YEN , ID: S1251773D | | | | | | | | |
| Vehicle Reg. No.: | EV3097B | Date of Loss: | 03/08/2018 19:00 - :59 [68 Months and 20 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT18080094 | Policy/Cover Note No.: | MCOM0015 (TP, Fire & Theft) | | | | | | |
| Vehicle Reg. No. (Insured): | SHC16125 | Policy No. (Claimant): | A80417373AVW | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288 | | | | | | | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai] | | | | | | | | |
| Claimant's Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/08/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (05/10/2018): Alert - Adj Mandate Approved (S\$11986.95) - EV3097B - Claim Handler: Sherini Pillai III_SG (20/08/2018): Alert - Adj Mandate Approved (S\$0.00) - EV3097B - Claim Handler: Sherini Pillai | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*EV30978 (MCT18080094)
[SHC1612S]
TP
YONG THI YEN
Aug 3 2018 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore

| | | | | | | | | | | |
|------------------|-----------------|-----------------------------------|---------------|--|--------------------|--|---|-----------|-------------------------------------|--|
| Upload Documents | | | Upload Photos | | Compose New Letter | | View | | View in Browser | |
| Photos/Images | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | Thumbnail | Print | |
| 1 | 03/10/18 14:48 | Odometer Reading | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 03/10/18 14:48 | Chassis Number | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 29 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 30 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 31 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 32 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 33 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 34 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 35 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 36 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 37 | 03/10/18 14:48 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|--|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 38 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 46 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 47 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 03/10/18 14:48 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 54 | 03/10/18 14:48 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 70 | 03/10/18 14:48 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 08/08/18 10:10 | ACKNOWLEDGEMENT EMAIL TO III DD 06.08.2018 |  Load PDF | |
| 2 | 08/08/18 10:10 | NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT |  Load PDF | |
| 3 | 14/08/18 21:31 | TP ESTIMATE - MARKED |  Load PDF | |
| 4 | 27/09/18 10:47 | WORKSHOP INVOICE |  Load PDF | |
| 5 | 27/09/18 10:47 | RENTAL RECEIPT |  Load PDF | |
| 6 | 27/09/18 10:47 | LOD |  Load PDF | |
| 7 | 17/10/18 11:28 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 8 | 17/10/18 11:28 | DISCHARGE VOUCHER |  Load PDF | |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 10/08/18 09:10 | Singapore Accident Statement |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

| | |
|---|--|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | |
| <div></div> | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer | |
| <small>Note: Remarks are private unless you show it to other parties.</small> | |

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014403/T1EA3Q2

Date: 17/10/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : EV3097B **Insured Vehicle No :** SHC1612S
 Date of Loss: 03/08/2018 Nature of Claim: TP Claim No: MCT18080094

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **EV3097B**
 Make & Model: VOLKSWAGEN JETTA, 1.4 TSI (A) Engine No: CAXC35433
 Reg. Date: 14/11/2012 (Man. Year: 2012) Chassis No: WWWZZZ16ZDM021615
 Colour: Blue Odometer: 99236 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------------------|------------------|-----------------|--------------|
| Parts | 5,845.66 | 4,722.76 | 1,122.90 | 19.21 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 7,320.00 | 5,680.00 | 1,640.00 | 22.40 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 13,165.66 | 10,402.76 | 2,762.90 | 20.99 |
| + GST 7.00/7.00% (S\$) | 921.60 | 728.19 | 193.41 | 20.99 |
| Nett Amount (S\$) | 14,087.26 | 11,130.95 | 2,956.31 | 20.99 |
| + Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$) | | 856.00 | | |
| | Nett Liability (S\$) | 11,986.95 | | |

INSPECTION

Date of Assignment: 06/08/2018
 Date Inspected: 08/08/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | |
|---|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 26 Sep 2018) |
| Parts: 143 | VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: (Unsubmitted, no print-code for EV3097B) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|------------------------------|-----|----------|------------------------------|---------------|-----------------|-----------------|
| 1 | 1 | | *NAME PLATE TSI | Necessary | 52.53 FS | *52.53 FS |
| 2 | 1 | | *NAME PLATE JETTA | Necessary | 55.80 FS | *55.80 FS |
| 3 | 1 | | *BUMPER REINFORCEMENT | Deformed | 514.20 FS | *514.20 FS |
| 4 | 1 | | *BUMPER BRACKET LHS -IMPROVE | Necessary | 115.65 FS | *115.65 FS |
| 5 | 1 | | *BUMPER BRACKET RHS | Not Necessary | 60.84 FS | *- FS |
| 6 | 1 | | *REAR BUMPER | Deformed | 1,061.34 FS | *1,061.34 FS |
| 7 | 1 | | *REAR LOWER SPOILER | Cut | 511.00 FS | *511.00 FS |
| 8 | 1 | | *REAR CENTER STRIP | Necessary | 77.46 FS | *77.46 FS |
| 9 | 1 | | *REAR LID | Bent | 1,796.25 FS | *1,796.25 FS |
| 10 | 1 | | *REAR BOOT SEAL WTHRSTRIP | Not Necessary | 252.81 FS | *- FS |
| 11 | 1 | | *VW SIGN-IMPROVE | Necessary | 93.68 FS | *93.68 FS |
| 12 | 1 | | *TAILLIGHT LHS INNER | Not Necessary | 310.65 FS | *- FS |
| 13 | 1 | | *TAILLIGHT LHS OUTER | Not Necessary | 498.60 FS | *- FS |
| 14 | 1 | | *REVERSE SE | Not Working | 400.00 FS | *400.00 FS |
| 15 | 1 | | *REAR NIMBER PLATE PACKING | Necessary | 28.66 FS | *28.66 FS |
| 16 | 1 | | *NUT (2 PCS) | Necessary | 3.35 FS | *3.35 FS |
| 17 | 6 | | *NUT | Necessary | 12.84 FS | *12.84 FS |
| F=Franchise part. S=SpcNett. | | | | | | |
| Total Parts (S\$) | | | | | 5,845.66 | 4,722.76 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|---------------------------------|---|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | LABOUR | New | 3,360.00 | 2,520.00 |
| 2 | SPRAY PAINT | New | 3,200.00 | 2,400.00 |
| 3 | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC | New | 480.00 | 480.00 |
| 4 | CHECK WIRE HARNESS ,ECU S | New | 280.00 | 280.00 |
| Gross Labour Cost (\$\$) | | | 7,320.00 | 5,680.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >