

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 2 October, 2018 9:08 AM  
**To:** BHAS - Jacelyn Loh  
**Cc:** BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Ngai Kar Kit; Admin A; Vic (LKKAUTO)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018 LKK REF CC4/AIG18014393/Kha3  
**Attachments:** SKM\_C224e18100118210\_0001.jpg

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Kindly also furnish us a copy of the Authorization to Act Letter for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and is for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** BHAS - Jacelyn Loh [mailto:[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)]  
**Sent:** Monday, 1 October, 2018 6:22 PM  
**To:** Vic (LKKAUTO)  
**Cc:** BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Ngai Kar Kit; Admin A  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018 LKK REF CC4/AIG18014393/ha3

Dear all,

Refer to attach file for our client sign DV.

Appreciate you can assist to proceed payment for us.

Original copy will be posted out to you by today.

Kindly look out for it.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 1 October 2018 11:18 AM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018 LKK REF CC4/AIG18014393/ha3

Without Prejudice

Dear Jacelyn,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 3,156.50
Loss of Rental w/gst (\$100 x 7 days)	\$ 749.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 3,907.50</b>

If agreeable, kindly chop and sign the attached DV and forward back a copy to us together with the Authorization to Act Letter for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Saturday, 29 September, 2018 6:16 PM

**To:** Vic (LKKAuto); assignments; Admin A

**Cc:** BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Ngai Kar Kit

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018 LKK REF CC4/AIG18014393/ha3

Dear Sir ./ Madam,

As your requested, please find the attached file (LOD) for your perusal.

Thank You & Best Regards,

**Jacelyn Loh**



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, 10 August 2018 11:18 AM

**To:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>

**Cc:** BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee

<[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018 LKK REF CC4/AIG18014393/ha3

WITHOUT PREJUDICE

Dear Wen Zheng,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Admin-D (LKKAuto)

**Sent:** Friday, 10 August, 2018 11:12 AM

**To:** 'BHAS - Moo Wen Zheng'; Vic (LKKAuto); assignments

**Cc:** 'BHAS - Anthony Lau'; 'BHAS - Bernard Kee'; 'BHAS - Jacelyn Loh'; Admin A

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
EY3321M AND SJT9105Z ON 04/08/2018

Dear Wen Zheng,

Thank you for the email.

Dear Vic,

Kindly assist.

**FYNA Our Ref : CC4/AIG18014393/ha3**

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

**Sent:** Friday, 10 August 2018 11:10 AM

**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee

<[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018

Dear Nivitha,

Can check your client has made report yet ?

Please update liability if has been made.

Thank you.

**Best Regards,  
Wen Zheng**



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



---

**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 7 August 2018 4:27 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018

Dear Jacelyn,

As spoken, survey arranged for SHT 9105Z on 08/08/2018 at 11.30am.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Tuesday, 7 August 2018 3:48 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018

Dear ALL,

I would like to arrange surveyor on **DATE:08/08/2018** of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Vehicle currently IN workshop

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Jacelyn Loh

**Sent:** Tuesday, 7 August 2018 10:34 AM

**To:** 'Chan, Yoke Shi' <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mithoosingh, Aashweenjeetkaur <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently IN our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>

**Sent:** Monday, 6 August 2018 4:16 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mithoosingh, Aashweenjeetkaur <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY3321M AND SJT9105Z ON 04/08/2018

Without Prejudice

Your Reference : SJT9105Z  
Our Reference : EY3321M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

**Yoke Shi @ Ashley**  
**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services



AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1012102

[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]  
**Sent:** Monday, August 06, 2018 3:47 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee  
**Subject:** pre repair inspection (OUR VEHICLE - SJT9105A / YOUR VEHICLE - EY3321M)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently IN our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

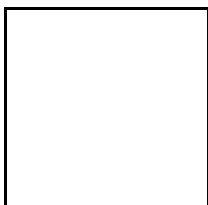
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



