

POLY CASE OWNER:

1003, 601, 30

14370, K12a3

LKK:
UDAC:

Surveyor:

Amk

DOI:

6/8/18

Date / Time:

6/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBB 7B2Y

Name of Insured:

SHANON INDUSTRIAL PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

48/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

NATHAN B. BARTKUSMAN

Driver Tel No.:

84089739

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

0MCP4018 001809

N. COBSTAR

Place of Accident:

Tunton Syron Rd Lane 2

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

0165 1046



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

14/8

R624

SHC7925A, C4 (AKA) 600 5669 / 10/10/18; 001-21/18

GBB 7B2Y, X

- Liability unclear. To request video footage

20.09.18

Email WSP TO REQUEST FOR VIDEO FOOTAGE.

READ TP VIDEO SAVE (V: ASHER: 2018) VIDEO SHOW TP FILTER TO THE LEFT AND HIT TP VEH.

23.11.18

SEEK APPROVAL TO REJECT TP CLAIM.

MANDATE APPROVE TO REJECT TP CLAIM.

Email WSP TO REJECT TP CLAIM.

Reject Case

By (staff): Amk

Approved by: Olan

Date: 27/11/18

RECEIVED 03 DEC 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

EOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

10/8

Sent By:

Amk

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP CHANGED LANE HIT

DID.

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
31/11/18

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO.: 305196320

STOMER
CITYCAB PTE LTD
7010070
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65551188 (P) (O)
COUNT CARD NO.

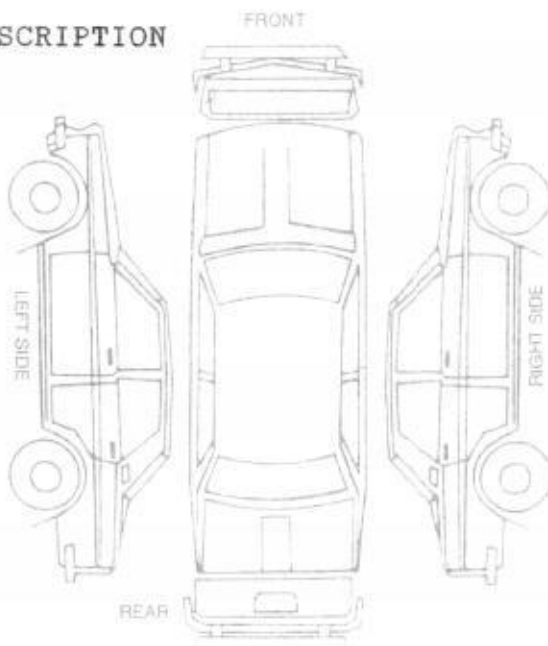
REGN NO:	SHC7925A	MILEAGE
MAKE:	HYUNDAI	FUEL
MODEL:	I-40	DATE/TIME IN
YR OF MANU	27.01.2015	TARGET DATE
CHASSIS CODE	KMHLE41UMFU064772	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 04.08.2018
NATURE: 3P 04.08.2018- C

S/NO LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC7925A CHIANG

Vehicle No.: SHC7925A

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 7925A

DATE 6/8/2018 10:06

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Bracket Top (LH) ?			\$ 22.40
	Front Bumper Bracket (LH) ✓			\$ 24.60
	Headlamp (LH) ✓			\$ 1,388.00
	Front Fender (LH) ✓			\$ 619.00
	Front Fender Shield (LH) ✕			\$ 169.80
	Front Fender Retainer ✕			\$ 9.20
	SUB TOTAL			\$ 2,795.30
	LESS 20%			\$ 559.06
	DISCOUNTED TOTAL			\$ 2,236.24
	Front Fender Advertisement Logo (LH) ✓			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 560.00 400
	Spray Painting Charge			\$ 500.00 400
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	TOTAL LABOUR			\$ 1,160.00
	ESTIMATE TOTAL			\$ 3,496.24
Kalua 11/11/18 6/8/18 1150 hrs. 30/18 4/5 After Repair photo				
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 7925A

DATE 6/8/2018 10:06

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>one</i>			\$ 562.30
	Front Bumper Bracket Top (LH) <i>one</i>			\$ 22.40
	Front Bumper Bracket (LH) <i>one</i>			\$ 24.60
	Headlamp (LH) <i>one</i>			\$ 1,388.00
	Front Fender (LH) <i>one</i>			\$ 619.00
	Front Fender Shield (LH) <i>one</i>			\$ 169.80
	Front Fender Retainer <i>one</i>			\$ 9.20
	SUB TOTAL			\$ 2,795.30
	LESS 20%			\$ 559.06
	DISCOUNTED TOTAL			\$ 2,236.24
	Front Fender Advertisement Logo (LH) <i>one</i>			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			400
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 500.00 400
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	TOTAL LABOUR			\$ 1,160.00
	ESTIMATE TOTAL			\$ 3,496.24

Kalamilly

6/8/18 1150 hrs.

3 hrs

4/5

After Repair photo

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305196320

Date : 07/08/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC7925A

04/08/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ GBB7132Y

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

Final Lumpsum Repair cost \$2,400.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :

Name : CHIANG

Tel : 62148314

Fax : 65468156

Signature :

Name : K. L. L.

Date : 7/8/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI18014370/K1ea3

Date: 10.08.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 7925A

We refer to the above matter.

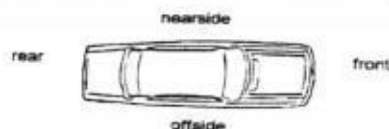
Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.08.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) have the following to report:-

Workshop Estimate Amount	: S\$	3,496.24
Revised Estimate Amount	: S\$	2,400.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,400.00

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Mei Kwan (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 10 August, 2018 8:42 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - TBA) AND SHC7925A (TP : LKK REF - CC3/EQI18014370/K1ea3) on 04/08/2018
Attachments: LKK RESURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf; SAS2450726 (1).pdf
Categories: HMK

OI report as attached.

Liability not cleared. Please request for video footage.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, August 10, 2018 8:29 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - TBA) AND SHC7925A (TP : LKK REF - CC3/EQI18014370/K1ea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 7925A at M/s ComfortDelGro Engineering Pte Ltd (Loyang).



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ118014370/K1ea3s2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 27-12-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 7132Y	Veh. Inspected	SHC 7925A	
Policy No.	DMCPHQ18-001808	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU064772	Colour	YELLOW	
Odometer	360035	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60R16	CAMPEON	7 mm	
L/H Front Tyre	205/60R16	CAMPEON	7 mm	
R/H Rear Tyre	205/60R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60R16	CAMPEON	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/08/2018	Inspection Date	06/08/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7925A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	CRACKED	562.30	562.30
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH)	CRACKED	24.60	24.60
1	HEADLAMP (LH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
	LESS 20% DISCOUNT		-559.06	-518.78
			2,236.24	2,075.12
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<u>LABOUR</u>			
	PANEL BEATING.		560.00	400.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
			1,160.00	840.00
	GRAND TOTAL		3,496.24	3,015.12
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,400.00

Report Ref No. CC3/EQ118014370/K1ea3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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