

Asher Sng (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 23 November 2018 5:13 PM
To: Asher Sng (LKKAuto)
Subject: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - DM18HO02029/JT) AND SHC7925A (TP : LKK REF - CC3/EQI18014370/K1ea3) on 04/08/2018
Attachments: SHC7925A VC (TS)(2).avi
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

Please proceed to reject claim.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, November 23, 2018 4:58 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - TBA) AND SHC7925A (TP : LKK REF - CC3/EQI18014370/K1ea3) on 04/08/2018

Dear Sir/Madam,

We refer to the above matter.

TP reported that OI changed lane to the right while he filter to the right.

OI reported that he was traveling straight TP changed lane to the right and hit his vehicle.

Enclosed a copy of third party video for your easy reference, video clearly show that TP filter to the left lane and hit our insured rear portion of the vehicle.

We are of the opinion that BOLA 15 shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 10 August 2018 8:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - TBA) AND SHC7925A (TP : LKK REF - CC3/EQ18014370/K1ea3) on 04/08/2018

OI report as attached.

Liability not cleared. Please request for video footage.

Regards,

Janet Tan

Senior Executive | Claims



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A handwritten signature in black ink, appearing to be 'Janet Tan', is located at the bottom right of the page.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, August 10, 2018 8:29 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB7132Y (OI : EQI - TBA) AND SHC7925A (TP : LKK REF - CC3/EQI18014370/K1ea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 7925A at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)