

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 3 December 2018 9:58 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Elaine Cheong; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC5765E (OI: SNM18D03824C02/5) and SHD4850X (TP : LKK REF - CC3/CTI18014353/K1ea3) on 04/08/2018

LKK REF - CC3/CTI18014353/K1ea3
CTI REF - SNM18D03824C02/5 (WC5765E)

Dear Asher

We refer to your email and reminders pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,508.99.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, November 19, 2018 11:03 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC5765E (OI: SNM18D03824C02/5) and SHD4850X (TP : LKK REF - CC3/CTI18014353/K1ea3) on 04/08/2018

Hi Sir,

We refer to the email dated 18.10.18.

Third party chasing for offer / settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 26 October 2018 2:38 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC5765E (OI : CTI - TBA) and SHD4850X (TP : LKK REF - CC3/CTI18014353/K1ea3) on 04/08/2018

Hi Sir,

We refer to the email dated 18.10.18.

Third party chasing for offer / settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: Asher Sng (LKKAuto)
Sent: Thursday, 18 October 2018 2:39 PM
To: claimsdept@sg.cntaiping.com
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC5765E (OI : CTI - TBA) and SHD4850X (TP : LKK REF - CC3/CTI18014353/K1ea3) on 04/08/2018

Your ref : SNM18D03824/C01/5
Our ref : CC3/CTI18014353/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,508.99 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,318.14	\$ 4,012.50
2. Loss of Rental (3days x \$113)	\$ 339.00	\$ 339.00 (3days x \$113)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,904.63	\$ 4,508.99

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 10 August 2018 8:21 AM
To: claimsdept@sg.cntaiping.com
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving WC5765E (OI : CTI - TBA) and SHD4850X (TP : LKK REF - CC3/CTI18014353/K1ea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 4850X at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
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COMFORTDELGRO ENGINEERING

Our Ref : T 0818 / SHD4850X /WT(st)

Your Ref :

Date : 21-Aug-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506049W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4850X YOUR INSURED WC 5765E
AND OTHER _____ ON 04.08.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4850X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving WC 5765E we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,012.50
2	3 days Loss of Rental @ \$ 113.00 per day	\$ 339.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,358.99

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 4,598.99

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 8 pcs.
- b) LTA search slip/s of : WC 5765E
- c) GIA / Police report/s of : SHD4850X
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 12 September 2018 3:03 PM
To: 'SHARONPHANGSP@YAHOO.COM.SG'
Subject: ACCIDENT INVOLVING WC 5765E AND SHD 4850X ON 04/08/2018

Our Ref: CC3/CTI18014353/K1ea3

12 SEPT 2018

TS TRANSPORT & CONSTRUCTION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING WC 5765E AND SHD 4850X ON 04/08/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHD4850X , WC 5765 E
UPP CHANGI LINK TWDS UPP CHANGI RD

ON 04-Aug-18 14:30

I / We

TANG TEE LEONG

(Hirer) NRIC No.: S1376698C

and/or

(Relief) NRIC No.:

Taxi Number

SHD4850X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

05-Aug-2018

Name of Hirer:

TANG TEE LEONG

Hirer NRIC

S1376698C

Signature :



Address

106 TECK WHYE LANE #04-512
680106

Contact No.

96248663

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1541681702 Claim No : SNM18D03824/C01/5
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$4,508.99
DOLLARS FOUR THOUSAND FIVE HUNDRED EIGHT AND CENTS NINETY
NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4850X
Insured Vehicle No. : WC 5765E

Date of Loss : 04/08/2018
Place of Accident : UPP CHANGI LINK TWDS UPP CHANGI RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TS TRANSPORT & CONSTRUCTION PTE LTD
Driver Name : CHIDAMBARAM RAMESH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,012.50
(3) Loss of Use/Rental/ Earning	S\$	489.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,508.99

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature : _____

Date : _____

5.12.18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508959

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4850X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.03.2014

CHASSIS CODE
KMHLB41UMEU048514

NO/DATE
91389519 13.08.2018

JOB NO.
305196288

ODOMETER READING

JOB TYPE

Description : 3P 04.08.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,750.00
Add GST @ 7.000 %	262.50
Total Invoice amount	4,012.50

Issued by : CHEWBEELENG 13.08.2018 15:17:08
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18080099



Date: 13 August 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG
INVOLVING

04/08/2018 @ 14:30 hrs
UPP CHANGI LINK TWDS UPP CHANGI RD
WC5765E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4850X** (the "Taxi"). The Taxi was hired to **TANG TEE LEONG IC NO S1376698C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$113.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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WC5765E	04 Aug 2018 / 14:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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Previous

OK