

ASS. REG. BY:

REF:

CS/FWD18014278/Rhd3et

Special Instruction:

Survivor
Meamen

Rami

ASSIGNMENT (Office)

From (Person):

Josey Loh

of

PWD

Date/Time:

6/8/18 @ 3:26pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SG2152A

Insured:

at Workshop m/z

Ndh Hong Motor

Tel:

67737377

of

38 Joh Guan Rd East #01-57

Policy No:

PNPV2017-00004237-0

Claim No:

12018 00004865

Sum Insured:

Excess:

\$ 2500.00

Make of Veh:

(Client's Record)

D.O.A.

03/08/2018

CA / REV

/

REP. /

REV 24 HRS

07/08/2018

H.O.D. Endorsement:

Date/Time:

4:5pm @ 6/8/18

Person Contacted:

Michael

Vehicle:

IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SG2152A-X
07/8/18 @ 2:21pm	revert to Josey Loh via Meamen.
07/8/18 @ 4:42pm	Josey Loh informed C/A via Meamen.
07/8/18 @ 5:19pm	informed Michael C/A & EX: \$2500 by email.
06/9/18 @ 12:30pm	confirmed with Michael US \$9950, 9 days by email.
	(led \$4409, 31%)
06/9/18 @ 3:07pm	re-confirmed with Michael US \$9600. thru phone.

(08/11/13) wef

ASS. REC. BY: *James*

REF: FWD

20146

ASSIGNMENT

From: _____ Date: 07/08/2018

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGZ 152A

at Workshop m/s Wah Hong Motor

of 38 Toh Guan Rd East #01-57

Insured: _____

Policy No. _____

Claims No. _____

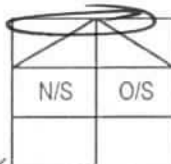
Sum Insured: _____ Excess: \$2,500.00

(Client's Record)

Make of Veh: ~~48K~~

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: ~~48K~~ 43K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGZ 152A Yr Regn: 2009 / Jun

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: LEXUS RX 350 c.c 3456

Colour: GRN A/C: Insured / Std / NI / NA

Sp. Reading: 159763 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTJAK11A00241214

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size: F: 235/60R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 03/08/18 D.O.I. 07/08/18

Survey held at WAH HONG

Des. of Damages: ☒ FR / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐

: Preli. Report

1) 06/9 11:15 AM

☐

: Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 9

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee: 250

Transportation: 50

S + RS, SI 50

Photos

Others 10

TOTAL

360

Report Format: MER-20

Lump Sum / B.I.: (\$ 2950 9600)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD18014278/R1qd3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 06-08-2018



Code : FWD

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SGZ 152A
Policy No.	PNPV2017-00004237-01	Coverage (\$)	0.00
Claim No.	1201800009865	Excess (\$)	2,500.00
Assign From	MERIMEN (JOSEY LOH)	Assign Date	06/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	03/08/2018	Inspection Date	07/08/2018
Survey held at	WAH HONG & CREDIT PTE LTD 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SINGAPORE 608581		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Aug 2018 Sendback Est	06 Aug 2018 14:48 S\$14,359.00	06 Aug 2018 15:26 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	CHUA SWEE LEONG, ID: S7513014G		
Vehicle Reg. No.:	SGZ152A	Date of Loss:	03/08/2018 16:00 - :59 [109 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800009865	Policy/Cover Note No.:	PNPV2017-00004237-01 (Comprehensive)
		Excess:	S\$2,500.00
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 16/08/2018]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Michael Tee <michael@wahhong.sg>
Sent: Thursday, 6 September 2018 12:30 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Re: FINALISE OF VEHICLE SGZ 152S (FWD-OD) & SJS 5736J (AWA-OD)

OK SGZ 152A (FWD) FOR LUMP SUM AT \$9,950.00 Before Excess & GST and 9 Days Repair Days And SJS5736J (AWA) FOR LUM SUM AT \$2,500.00 Before GST and 6 Repair Days

On 6 Sep 2018, at 11:40 am, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Michael,

WITHOUT PREJUDICE

SGZ 152A (FWD) – Offer Lump Sum \$9,950.00 before excess \$2,500.00 & GST and 9 repair days;
SJS 5736J (AWA) – Offer Lump Sum \$2,500.00 before GST and 6 repair days.

Kindly confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 7 August 2018 5:19 PM
To: michael@wahhong.sg
Cc: SUR
Subject: VEHICLE SGZ 152A (DOA: 03/08/2018)

Dear Michael,

As spoken with you.

As instructed by our client FWD Insurance, please proceed to repair the insured vehicle **SGZ 152A (excess \$2,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Aug 2018 13:58	CIm Veh Model Changed	(205037) TOYOTA LEXUS 3.5 RX350 STD (A).	[R] Michael Tee Lian Huat
2	06 Aug 2018 13:58	CIm Created	Reg No: SGZ152A, Policy No: PNPV2017-00004237-01, Acct Date: 2018/08/03, Claim Type: OD, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[R] Michael Tee Lian Huat
3	06 Aug 2018 14:48	CIm Submitted	14359.00.	[R] Michael Tee Lian Huat
4	06 Aug 2018 15:26	CIm Registration Modified	Excess: -> 2500.00.	[I] Josey Loh
5	06 Aug 2018 15:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[I] Josey Loh
6	06 Aug 2018 15:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/16	[I] Josey Loh
7	06 Aug 2018 15:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Josey Loh
8	06 Aug 2018 16:17	Assignment 1st Accessed		[A] Nivitha Govindasamy
9	06 Aug 2018 17:20	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
10	07 Aug 2018 14:18	Adj Rpt Initiated		[A] SHIAU CHAN
11	07 Aug 2018 14:20	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/16	[A] SHIAU CHAN
12	07 Aug 2018 14:21	Adj Mandate Request	Cur.Req:13859.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	07 Aug 2018 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/16. Mandate Remarks: Hi! Please re-seek mandate on check items after being verified	[I] Josey Loh
14	07 Aug 2018 16:42	Adj Mandate Set	Approved:12479.50:Hi! Please re-seek mandate on check items after being verified	[I] Josey Loh

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1880342	06/08/2018 13:58	Motor	Wah Hong Motors & Credit Pte Ltd (HQ)	Wah Hong Motors & Credit Pte Ltd (HQ)	SGZ152A		xx.xx
1881735	07/08/2018 14:18	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGZ152A		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 07 Aug 2018

Preliminary Advice

Vehicle No	: SGZ152A	Accident Date	: 03/08/2018
Make	: TOYOTA LEXUS	Policy No.	: PNPV2017-00004237-01
Assignment Date	: 06/08/2018	Excess	: S\$2,500.00
Date of Inspection	: 07/08/2018	Est. Duration of Repair	: 9.00
Inspection At	: WAH HONG MOTORS & CREDIT PTE LTD (HQ) 38 TOH GUAN ROAD EAST, #01-57, ENTERPRISE HUB SINGAPORE 608581		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,359.00
Revised Amount	:S\$	11,100.00
Check Items (Estimated)	:S\$	2,759.00
Total	:S\$	13,859.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	48,000.00
COE / PARF Rebate	:S\$	29,033.00
Salvage Value	:S\$	
Margin for Repair	:S\$	18,967.00

43,000

13,967

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3014G
Vehicle Details	
Vehicle No.:	SGZ152A
Vehicle to be Exported:	No
Intended De-registration Date:	07 Aug 2018
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS RX350
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	2GRJ094535
Chassis No.:	JTJBK11A002412114
Maximum Power Output:	204.0 kW (273 bhp)
Open Market Value:	\$55,421.00
Original Registration Date:	29 Jun 2009
First Registration Date:	29 Jun 2009
Transfer Count:	2
Actual ARF Paid:	\$55,421.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2019
PARF Rebate Amount:	\$27,710.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$14,840.00
COE Rebate Amount:	\$1,323.00
Total Rebate Amount:	\$29,033.00

The information contained herein is correct as at 07 Aug 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 3014G

Vehicle Details

Vehicle No.: SGZ152A
Vehicle to be Exported: No
Intended De-registration Date: 07 Aug 2018
Vehicle Make: TOYOTA
Vehicle Model: LEXUS RX350
Primary Colour: Grey
Manufacturing Year: 2009
Engine No.: 2GRJ094535
Chassis No.: JTJBK11A002412114
Maximum Power Output: 204.0 kW (273 bhp)
Open Market Value: \$55,421.00
Original Registration Date: 29 Jun 2009
First Registration Date: 29 Jun 2009
Transfer Count: 2
Actual ARF Paid: \$55,421.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 28 Jun 2019
PARF Rebate Amount: \$27,710.00

Intended COE Rebate Details

COE Expiry Date: 28 Jun 2019
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$14,840.00
COE Rebate Amount: \$1,323.00
Total Rebate Amount: \$29,033.00

The information contained herein is correct as at 06 Aug 2018

OK

48,000
29,033

18,967

Enquire Transfer Fee

Vehicle Details

Vehicle No.:	SGZ152A
Vehicle Type:	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS RX350
Chassis No.:	JTJBK11A002412114
Propellant:	Petrol
Engine No.:	2GRJ094535
Engine Capacity:	3456 cc
Maximum Power Output:	204.0 kW (273 bhp)
Maximum Laden Weight:	2545 kg
Unladen Weight:	1975 kg
Year Of Manufacture:	2009
Original Registration Date:	29 Jun 2009
Lifespan Expiry Date:	-
COE Category:	B - Car (1601cc & above)
Quota Premium:	\$14,840.00
COE Expiry Date:	28 Jun 2019
Road Tax Expiry Date:	28 Dec 2018
PARF Eligibility Expiry Date:	28 Jun 2019
:	
Inspection Due Date:	28 Jun 2020
Intended Transfer Date:	06 Aug 2018
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/08/2018 13:05
Date Of Accident	03/08/2018 16:35
Exact Location Of Accident	JTN OF BOUNDARY RD & SERANGOON AV 2 TOWARDS AMK 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGZ152A
Insured/Policyholder	
Name Of Registered Owner	CHUA SWEE LEONG
NRIC No	S7513014G
Email Address	JC9188@ICLOUD.COM
Mobile Phone No	(LOCAL) +65-90092913
Alternative Phone No	OFFICE-90092913

Vehicle Particulars

Manufacturer	LEXUS
Model	RX350-3.5 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00004237-01
Cover Note Number	

Driver

Name of Driver	TAN YEA FEN
NRIC No	S7869339H
Date Of Birth	07/12/1978
Occupation	INDOOR
Date Of Driving Pass	18/07/2008
Driving Experience	10 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98002416
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

→Address	51 HINDHEDE WALK #07-08
Postcode	587975
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to the attached Sketch Plan and the accident details

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF9438G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	AH HOCK
NRIC/Passport Number	
Contact Number	97218380
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

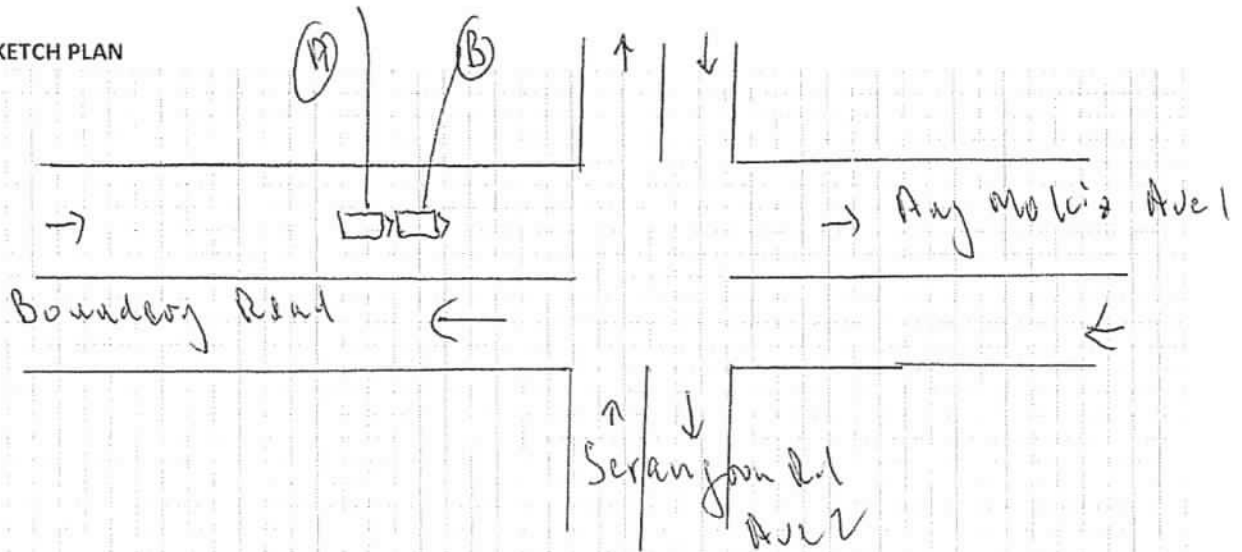
 11:45am
Policyholder's Signature
Date & Time: 06/08/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

03/08/18 Friday. Date of accident.
my vehicle number - SGZ 152A
Location - Boundary Road toward Ang Mo Kio Boundary Road towards Ang Mo Kio
Time of incident - 4.35pm.
my vehicle collided & hit the lorry (GBF 9438G) in front of my vehicle. travelling on second lane and GBF 9438G slow down my vehicle accelerate and hit the rear of lorry.
owner particular for - GBF 9438G
Name - Ah Hock
mobile number - 9721 8380
Note - writing on behalf of Tan Yea Fen 57869339H
Driver during the accident 98002416.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature] 11.45am

Policyholder's Signature

Date & Time: 06/08/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



YOUR CLASSIC CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.
All accidents must be reported within 24 hours or the next working day of the incident
regardless of whether it will lead to a claim.

POLICY NUMBER : PNPV2017-00004237-01

About this policy

Premium paid : S\$1,354.88
(Inclusive of GST)
Coverage start date : 29/06/2018
Coverage end date : 28/06/2019
Who is insured to drive: : You and any Authorised Driver
Policy Type : CLASSIC

About you (As the policyholder)

Your name : Chua Swee Leong
Address : 51 Hindhede Walk 07-08 Springdale Condominium Singapore 587975
Email : jc9188@hotmail.sg
NRIC/FIN : S7513014G
Date of birth : 06/05/1975
Marital status : Married
Gender : Male
Current no claims discount : 10%
Mobile Number : 90092913
Years of driving experience : Three or more
Certificate of merit : Yes

About your car

Car make and model : LEXUS RX350
Year of first registration : 2009
Car plate number : SGZ152A
Car chassis number : JTJBK11A002412114
Engine number : 2GRJ094535
Issued on: : 28/04/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions
and exclusions of this policy.

Please immediately inform us at +65-6820-8888
or email us to contact.sg@fwd.com if any details in
this Car Insurance Summary need to be changed.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7513014G**



Name

**CHUA SWEE LEONG
(CAI RUILONG)**

蔡 瑞 隆

Race

CHINESE

Date of birth

06-05-1975

Sex

M

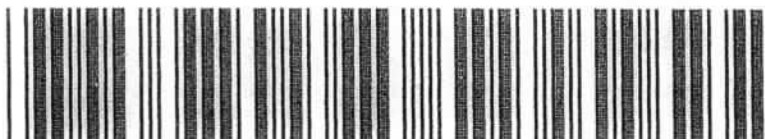
S7513014G

Country of birth

SINGAPORE

9009 2913 JC 9188@hotmail.sg

3759207



NRIC No. **S7513014G**

Date of issue

05-08-2005

**51 HINDHEDE WALK #07-08
SINGAPORE 587975**

NRIC No: **S7513014G**

Date: **22/08/2016**

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S7869339H**
Name:

TAN YEA FEN

Birth Date: **07 Dec 1978**

Issue Date: **13 Sep 2010**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7869339H**



Name

TAN YEA FEN

98002416

陈雅芬

Race

CHINESE

Date of birth

07-12-1978

Sex

F

Country of birth

MALAYSIA



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles \leq 200 cc	18 Jul 2008
Class 3	Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg	18 Jul 2008



Licence No: S7869339H

18A

9099390



NRIC No. S7869339H



Nationality
MALAYSIAN
Date of Issue
20-07-2010

51 HINDHEDE WALK #07-08
SINGAPORE 587975

NRIC No: S7869339H

Date: 22/08/2016



CERTIFICATE OF INSURANCE

Please call **+65-6322-2072** for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2017-00004237-01 (Comprehensive - Classic Plan)

Car plate number: SGZ152A

Car chassis number: JTJBK11A002412114

Engine number: 2GRJ094535

Your name (As the policyholder): Chua Swee Leong

Coverage start date: 29/06/2018

Coverage end date: 28/06/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company: Maybank

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 28/04/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at **+65-6820-8888**
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.

Wah Hong Motors & Credit Pte Ltd (Co.Reg.No:199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub

Singapore 608581

Tel: +65 6773 7377 Fax: +65 6896 6321 Email: nicholas@wahhong.sg;michael@wahhong.sg

INSURER: FWD Singapore Pte. Ltd. (HQ)**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	180803
Policy No:	PNPV2017-00004237-01	Date of Loss:	03/08/2018
Vehicle Reg. No.:	SGZ152A	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHUA SWEE LEONG		

Make/Model:	TOYOTA LEXUS, 3.5 RX350 STD (A)	Vehicle Reg. Date:	29/06/2009
Vehicle Colour:	BLACK		
Engine No:	2GRJ094535	Chassis No:	JJBK11A002412114
Odometer:	0 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	9

Present Location: WAH HONG MOTORS & CREDIT PTE LTD (HQ)**COST OF CLAIMS**

Parts	11,859.00
Miscellaneous Items	0.00
Labour	2,500.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	14,359.00
+ GST 7.00% (\$\$)	1,005.13
Nett Amount (\$\$)	15,364.13

This claim is handled by: MICHAEL TEE LIAN HUAT

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Aug 2018)

Parts: 143 TOYOTA LEXUS 3.5 RX350 STD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Wah Hong Motors & Credit Pte Ltd/SGZ152A/06/08/2018 14:48

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 Pc Front Bonnet	0.00	0.00	Pro ✓ *630.00 F
2	1		*1 Pc Front R/H Bonnet Hinge	0.00	0.00	Pro ✓ *45.00 F
3	1		*1 Pc Front L/H Bonnet Hinge	0.00	0.00	Pro ✓ *45.00 F
4	1		*1 Pc Front R/H Fender	0.00	0.00	Pro ✓ *440.00 F
5	1		*1 Pc Front L/H Fender	0.00	0.00	Pro ✓ *440.00 F
6	1		*1 Pc Front R/H Head Lamp (HID)	0.00	0.00	Pro ✓ *1,260.00 F
7	1		*1 Pc Front L/H Head Lamp (HID)	0.00	0.00	Pro ✓ *1,260.00 F
8	1		*1 Pc Front Grille	0.00	0.00	Pro ✓ *165.00 F
9	1		*1 Pc Front Grille Logo	0.00	0.00	Pro ✓ *55.00 F
10	1		*1 Pc Front Bumper	0.00	0.00	Pro ✓ *365.00 F
11	1		*1 Pc Front Bumper Sponge	0.00	0.00	Pro ✓ *90.00 F
12	1		*1 Pc Front R/H Bumper Retainer	0.00	0.00	Pro ✓ *40.00 F
13	1		*1 Pc Front L/H Bumper Retainer	0.00	0.00	Pro ✓ *40.00 F
14	1		*1 Pc Front Support Panel	0.00	0.00	Pro ✓ *685.00 F
15	1		*1 Pc Wiper Tank	0.00	X 0.00	X 0.00 *115.00 F
16	1		*1 Pc Wiper Motor & Pump Assy Tank	0.00	X 0.00	X 0.00 *105.00 F
17	1		*1 Pc Air Cleaner Assy	0.00	X 0.00	X 0.00 *490.00 F
18	1		*1 Pc Rad Spare Tank	0.00	X 0.00	X 0.00 *85.00 F
19	1		*1 Pc Front Bumper LWR Skirt	0.00	0.00	Pro ✓ *770.00 F
20	1		*1 Pc Front Bumper BMT	0.00	X 0.00	X 0.00 *28.00 F
21	1		*1 Pc Front Bonnet Lock	0.00	0.00	Pro ✓ *125.00 F
22	1		*1 Pc Fan Cooling Computer	0.00	X 0.00	X 0.00 *320.00 F
23	1		*1 Pc Engine Room Junction Block Assy	0.00	0.00	Pro ✓ *365.00 F
24	1		*1 Pc Front R/H Bumper Hole	0.00	X 0.00	X 0.00 *28.00 F
25	1		*1 Pc Front L/H Bumper Hole	0.00	X 0.00	X 0.00 *28.00 F
26	1		*1 Pc Front Bumper Lwr Air Guard	0.00	0.00	Pro ✓ *235.00 F
27	1		*1 Pc Front R/H Head Lamp Wiper Nozzle	0.00	0.00	Pro ✓ *255.00 F
28	1		*1 Pc Front L/H Head Lamp Wiper Nozzle	0.00	0.00	Pro ✓ *255.00 F
29	1		*1 Pc Air Con Condens	0.00	0.00	Pro ✓ *785.00 F
30	1		*1 Pc Front Grille Ghrome	0.00	0.00	Pro ✓ *490.00 F
31	1		*1 Pc Seal Cool	0.00	X 0.00	X 0.00 *195.00 F
32	1		*1 Pc Radiator	0.00	0.00	Pro ✓ *770.00 F
33	1		*1 Pc Radiator Cowling Assy	0.00	0.00	Pro ✓ *275.00 F
34	1		*1 Pc Air Con Fan Motor	0.00	0.00	Pro ✓ *165.00 F
35	1		*1 Pc Radiator Fan Motor	0.00	0.00	Pro ✓ *155.00 F
36	1		*1 Pc Front Engine Top Garnish	0.00	0.00	Pro ✓ *260.00 F

F=Franchise part.

Total Parts (S\$)

11,859.00

Wah Hong Motors & Credit Pte Ltd/SGZ152A/06/08/2018 14:48. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	1 job remove & replace all the parts mentioned above knocking straighten up necessary affected	New 1200	1,500.00
2	1 job spray painting on affected areas	New 800	1,000.00
Gross Labour Cost (S\$)			2,500.00

Wah Hong Motors & Credit Pte Ltd/SGZ152A/06/08/2018 14:48. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

RASUL
HP 90010068

9 days

4S

07/08/18 @ 1240


8/8/18

EXCESS : 2,500

REVERT

Resurvey after repair

Fax : 68416315

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Aug 2018 Sendback Est	06 Aug 2018 14:48 S\$14,359.00	06 Aug 2018 15:26 Edit Adj Rpt	S\$9,600.00 Edit Estimates	S\$9,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

Insured:	CHUA SWEE LEONG, ID: S7513014G		
Vehicle Reg. No.:	SGZ152A	Date of Loss:	03/08/2018 16:00 - :59 [109 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800009865	Policy/Cover Note No.:	PNPV2017-00004237-01 (Comprehensive)
		Excess:	S\$2,500.00
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 16/08/2018]		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- FWD_SG (07/08/2018): Alert - Adj Mandate Approved (S\$12479.50) - SGZ152A - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS




































View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SGZ152A (1201800009865)
OD
Aug 3 2018 4:00PM
[CHUA SWEE LEONG]
Wah Hong Motors & Credit Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser <input type="button" value="v"/>	
Assessment Reports				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)		Thumbnail	Print
1	06/08/18 14:48	Repairer Estimates		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/08/18 14:20	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)		Thumbnail	Print
1	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
2	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
3	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
4	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
5	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
6	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
7	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
8	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
9	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
10	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
11	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
12	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
13	16/08/18 17:09	Photographs of Damaged Items		Load JPG	<input checked="" type="checkbox"/>
14	16/08/18 17:09	Photos - Before		Load JPG	<input checked="" type="checkbox"/>
15	16/08/18 17:33	Photos - Before		Load JPG	<input checked="" type="checkbox"/>
16	16/08/18 17:33	Photos - Before		Load JPG	<input checked="" type="checkbox"/>
17	16/08/18 17:33	Photos - Before		Load JPG	<input checked="" type="checkbox"/>
18	16/08/18 17:33	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
19	16/08/18 17:33	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
20	16/08/18 17:33	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/09/18 13:34	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	06/09/18 13:34	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
4	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
5	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
6	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
7	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
8	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
9	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
10	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
11	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
12	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>
13	06/09/18 13:34	General View		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
14	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
15	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
16	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
17	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
18	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
19	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
20	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
21	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
22	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
23	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
24	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
25	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
26	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
27	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
28	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
29	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
30	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
31	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
32	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
33	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
34	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
35	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
36	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
37	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
38	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
39	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
40	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
41	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
42	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
43	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
44	06/09/18 13:34	General View	 Load JPG	<input checked="" type="checkbox"/>
45	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
46	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
47	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
48	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
49	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
50	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
51	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
52	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
53	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
54	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
55	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
56	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
57	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
58	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
59	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
60	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
61	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
62	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>
63	06/09/18 13:35	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)		Thumbnail	Print
64	06/09/18 13:35	General View		Load JPG	<input checked="" type="checkbox"/>
65	06/09/18 13:35	General View		Load JPG	<input checked="" type="checkbox"/>
66	06/09/18 13:35	General View		Load JPG	<input checked="" type="checkbox"/>
67	06/09/18 13:35	General View		Load JPG	<input checked="" type="checkbox"/>
68	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
69	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
70	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
71	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
72	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
73	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
74	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
75	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
76	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
77	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
78	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
79	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
80	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
81	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
82	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
83	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
84	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
85	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
86	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
87	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
88	06/09/18 13:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)		Thumbnail	Print
1	16/08/18 17:47	Survey Questionnaire		Load PDF	
2	16/08/18 17:47	Motor Own Damage Claim)		Load PDF	
3	16/08/18 17:47	Signed DV		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/08/18 14:16	ESTIMATE		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18014278/R1QD3E2

Date: 06/09/2018

REFERENCE

Insured/Claimant: CHUA SWEE LEONG Policy No: PNPV2017-00004237-01
Date of Loss: 03/08/2018 Nature of Claim: OD Claim No: 1201800009865

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGZ152A**
Make & Model: TOYOTA LEXUS, 3.5 RX350 STD (A) Engine No: 2GRJ094535
Reg. Date: 29/06/2009 (Man. Year: 2009) Chassis No: JTJBK11A002412114
Colour: Grey Odometer: 159763 km
Engine Capacity: 3456 cc
Market Value/New Car Price: S\$43,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18 Rear Tyre Size: 235/60 R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,859.00	10,025.00	1,834.00	15.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,500.00	2,000.00	500.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,359.00	12,025.00	2,334.00	16.25
Approved Total (Overridden) (S\$)		9,600.00		
- Excess (S\$)	0.00	2,500.00	-2,500.00	
(S\$)	14,359.00	7,100.00	7,259.00	50.55
+ GST 7.00/7.00% (S\$)	1,005.13	497.00	508.13	50.55
Nett Amount (S\$)	15,364.13	7,597.00	7,767.13	50.55

INSPECTION

Date of Assignment: 06/08/2018 Present Location:
Date Inspected: 07/08/2018 Inspected At:

Wah Hong Motors & Credit Pte Ltd (HQ)
Wah Hong Motors & Credit Pte Ltd (HQ)
38 Toh Guan Road East, #01-57,
Enterprise Hub
Singapore 608581

Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Sep 2018)
Parts:	143	TOYOTA LEXUS 3.5 RX350 STD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGZ152A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*1 Pc Front Bonnet	Buckled	630.00 F	*630.00 F
2	1		*1 Pc Front R/H Bonnet Hinge	Bent	45.00 F	*45.00 F
3	1		*1 Pc Front L/H Bonnet Hinge	Bent	45.00 F	*45.00 F
4	1		*1 Pc Front R/H Fender	Bent	440.00 F	*440.00 F
5	1		*1 Pc Front L/H Fender	Repair	440.00 F	*- F
6	1		*1 Pc Front R/H Head Lamp (HID)	Broken	1,260.00 F	*1,260.00 F
7	1		*1 Pc Front L/H Head Lamp (HID)	Broken	1,260.00 F	*1,260.00 F
8	1		*1 Pc Front Grille	Cracked	165.00 F	*165.00 F
9	1		*1 Pc Front Grille Logo	Necessary	55.00 F	*55.00 F
10	1		*1 Pc Front Bumper	Deformed	365.00 F	*365.00 F
11	1		*1 Pc Front Bumper Sponge	Cracked	90.00 F	*90.00 F
12	1		*1 Pc Front R/H Bumper Retainer	Necessary	40.00 F	*40.00 F
13	1		*1 Pc Front L/H Bumper Retainer	Necessary	40.00 F	*40.00 F
14	1		*1 Pc Front Support Panel	Bent	685.00 F	*685.00 F
15	1		*1 Pc Wiper Tank	Serviceable	115.00 F	*- F
16	1		*1 Pc Wiper Motor & Pump Assy Tank	Serviceable	105.00 F	*- F
17	1		*1 Pc Air Cleaner Assy	Serviceable	490.00 F	*- F
18	1		*1 Pc Rad Spare Tank	Serviceable	85.00 F	*- F
19	1		*1 Pc Front Bumper LWR Skirt	Scratched	770.00 F	*770.00 F
20	1		*1 Pc Front Bumper BMT	Serviceable	28.00 F	*- F
21	1		*1 Pc Front Bonnet Lock	Bent	125.00 F	*125.00 F
22	1		*1 Pc Fan Cooling Computer	Serviceable	320.00 F	*- F
23	1		*1 Pc Engine Room Junction Block Assy	Cracked	365.00 F	*365.00 F
24	1		*1 Pc Front R/H Bumper Hole	Serviceable	28.00 F	*- F
25	1		*1 Pc Front L/H Bumper Hole	Serviceable	28.00 F	*- F
26	1		*1 Pc Front Bumper Lwr Air Guard	Deformed	235.00 F	*235.00 F
27	1		*1 Pc Front R/H Head Lamp Wiper Nozzle	Cracked	255.00 F	*255.00 F
28	1		*1 Pc Front L/H Head Lamp Wiper Nozzle	Cracked	255.00 F	*255.00 F
29	1		*1 Pc Air Con Condens	Bent	785.00 F	*785.00 F
30	1		*1 Pc Front Grille Ghrome	Cracked	490.00 F	*490.00 F
31	1		*1 Pc Seal Cool	Not Necessary	195.00 F	*- F
32	1		*1 Pc Radiator	Bent	770.00 F	*770.00 F
33	1		*1 Pc Radiator Cowling Assy	Cracked	275.00 F	*275.00 F
34	1		*1 Pc Air Con Fan Motor	Shorted	165.00 F	*165.00 F
35	1		*1 Pc Radiator Fan Motor	Shorted	155.00 F	*155.00 F
36	1		*1 Pc Front Engine Top Garnish	Cracked	260.00 F	*260.00 F

F=Franchise part.

Total Parts (\$\$)	11,859.00	10,025.00
---------------------------	------------------	------------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	1 job remove & replace all the parts mentioned above knocking straighten up necessary affected	New	1,500.00	1,200.00
2	1 job spray painting on affected areas	New	1,000.00	800.00
Gross Labour Cost (S\$)			2,500.00	2,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >