

## Vic (LKKAUTO)

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**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Friday, 26 July, 2019 2:19 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Dear Vic,

Pardon the late update; managed to allocate \$10.6k; kindly assist accordingly.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Friday, July 26, 2019 1:46 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** [EXTERNAL] RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate  
**Importance:** High

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Dear Kian Meng,

We refer to the mandate.

Please be informed that our offer was rejected by the TP repairer.

TP repairer however, proposed for a global sum of \$11,000.00 (all in). Kindly refer to the attached email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 3 July, 2019 9:20 AM

**To:** Chan, Kian-Meng

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

RESEND

Dear Kian Meng,

We refer to the mandate.

Please be informed that our offer was rejected by the TP repairer.

TP repairer however, proposed for a global sum of \$11,000.00 (all in). Kindly refer to the attached email.

For your further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

**Sent:** Friday, 24 May, 2019 11:05 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Dear Vic,

Kindly assist to settle up to global sum \$9500.00 (all in).

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, May 21, 2019 2:51 PM

**To:** Chan, Kian-Meng

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** [EXTERNAL] RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

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Dear Kian Meng,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAUTO)

**Sent:** Friday, 15 March, 2019 9:55 AM

**To:** Chan, Kian-Meng

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Dear Kian Meng,

We refer further to our below email.

Please find below comments as per our surveyor with regards to your queries below:

No.	Parts
5	TAILGATE REFLECTORS – Merimen Photo 101 – cracked
26	REAR FENDER INNER TRIM BOARDS – Merimen Photos 93, 94,95 (left) and photos 96 – 99 (right)
27	TAILLAMPS – Merimen Photos 82 – 86 (left) and photos 105 – 106 (right)
33	SET REAR REVERSE CAMERA – Merimen Photos 47 – 48 (no display on screen upon inspection) and photos 69 – 70

After repair photos before paint were uploaded in merimen.

For your approval please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAUTO)

**Sent:** Monday, 11 March, 2019 4:27 PM

**To:** Chan, Kian-Meng

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Dear Kian Meng,

We refer to the below email.

We will check and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

**Sent:** Monday, 11 March, 2019 4:20 PM

**To:** Vic (LKKAuto)

**Subject:** FW: LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Dear Vic,

Appreciate your kind attention to expedite on this as well.

Best regards,

**Chan Kian Meng**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Chan, Kian-Meng

**Sent:** Monday, February 11, 2019 11:01 AM

**To:** 'Vic (LKKAuto)'

**Cc:** Admin A

**Subject:** LKK ref: CC6/AIG18014253/UHB3Q2 | AIG ref: 9105664110SG-003 | Mandate

Good day Vic,

We refer to case in subject matter, kindly assist to verify damage / provide photos for parts below:

No.	Parts
5	TAILGATE REFLECTORS
26	REAR FENDER INNER TRIM BOARDS
27	TAILLAMPS
33	SET REAR REVERSE CAMERA

In addition, appreciate if you can upload before paint photos.

Best regards,

**Chan Kian Meng**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

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