

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 November 2019 9:24 AM  
**To:** Sherini Pillai  
**Cc:** Admin A  
**Subject:** RE: MCT18080009 (SHD4822C & FBJ2912D ON 1.8.18) \*\*\* LKK REF: CC4/III18014252/Gfa3  
**Attachments:** Attached LOD and TP Result for bike FBJ 2912D

Hi Sherini,

We refer to the above matter.

We have rejected third party claim as per instruction. However third party appealed the matter based on PIR. Kindly refer to the attached email & doc from third party for your easy reference.

In view of this, kindly advise if we shall maintain our rejection or else advise further instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Wednesday, 17 July 2019 3:49 PM  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: MCT18080009 (SHD4822C & FBJ2912D ON 1.8.18) \*\*\* LKK REF: CC4/III18014252/Gfa3  
**Importance:** High

LKK REF: CC4/III18014252/Gfa3

III REF: MCT18080009

Dear Ms Sherini,

Apologies for late reply and content were duly noted.

We will submit our without prejudice report to your good office soonest.

We will expedite the matter.

Thank you.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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*Save the Earth. Print only when necessary.*

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**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]

**Sent:** Monday, 15 July 2019 3:40 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MCT18080009 (SHD4822C & FBJ2912D ON 1.8.18) \*\*\* LKK REF: CC4/III18014252/Gfa3

Hi Poh Kin,

Please revert urgently as we are closing our file.

Regards,  
Sherini Pillai

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, July 08, 2019 11:34 AM

**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MCT18080009 (SHD4822C & FBJ2912D ON 1.8.18) \*\*\* LKK REF: CC4/III18014252/Gfa3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Poh Kin,**

**Kindly assist urgently.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Sent:** Monday, 8 July 2019 9:57 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** MCT18080009 (SHD4822C & FBJ2912D ON 1.8.18)

**Importance:** High

Hi LKK,

We have rejected the TPD claim.

Any survey done? We are closing this file therefore please advise urgently.

Thank you.

Regards,  
Sherini Pillai

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



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