

(NSM)

INS. CASE OWNER:

PRIYA

CC 4/III1801

4242, N<sup>3</sup>

LKK:

IDAC:

Surveyor:

MAE

DOE:

ASSIGNMENT

8/8/18

Date / Time:

6/8/18

Registered in Meriten:

8/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 4275C

Claim No.:

MT15080046

Name of Insured:

LTPU

Policy No.:

MUM0015

Insured Tel No.:

HP:

Make / Model:

HYUNDAI

Excess Sec II :SS

D.O.A.:

1/8/18

Place of Accident:

MRPRT Buro Tms T2  
PERMANA

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

HUNG FERN KOON

OI GIA REPORT:

☒ YES

NO

TP GIA REPORT:

☒ YES

NO

Driver Tel No.:

(V/L: ☒ YES / NO)

Insured Liability:

%

Final? Yes / No

SHB 62892



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

17/8/18

TH

8/8/18

TH

15/09/18

16/09/19

26/09/19

27/09/19

12/06/19

26/02/2020

SHB 62892 - x

SHB 4275C - 4472.18716067/5467/4/18

Case reported by victim initially.

checked &amp; denied. Case controlled by victim.

- MINALIZED.

OI rear-ended to TP.

- III AGENT DO

- TP LOD IN BY BMAIL

- TYPE REPORT FOR WHARF APPROVAL

- REPORT DONE

- REPORT DONE

- STAN WHARF APPROVAL TO III

BY WHARF.

- III APPROVED WHARF e 2 DAYS

- STAN SH OFFICE TO TP.

- TP ACCEPTED OFFICE.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

03/09/2020 - ALL DONE IN ORDER TO CLOSE.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 640.00

(2 days)

Reduction:

66 %

FINAL SETTLEMENT

Date/Time:

26/02/20

Confirm with:

LEE GUK

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28. Ass. Lia:

Repair Cost:

SS 640.00

COPY REPAIR INVOICE TP

Loss of Rental (LOR):

SS 717.97

(5.5 days)

X \$ (30.34)

Loss of Use (LOU):

SS 210.00

340

5.5 days)

Loss of Income (LOI):

SS -

(5

x days)

LOR only ☐ LOU only ☐LOR + LOI ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow / Independent)

Legal Cost:

SS -

1) Claim status: Norm./Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

Total:

SS 1,577.97

Global Sum SS:

1,500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS 1,500.00

Name 1:

SURE TAXIS

Payee 2: (Strike if N.A.)

SS -

Name 2:

PTB

Payee 3: (Strike if N.A.)

SS -

Name 3:

VED

Surveyor NAZ

REF:

III

(14742/NWB)

TAX/08/18/2002

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHD 6389Z Yr Regn: 9 JAN 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

Truck / Trailer or

Make: SSANGYONG RODIUS SV270 c.c

Colour WHITE A/C: (Insured) Std / NI / NA

Sp. Reading 765,439 T/Radio: (Insured) Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Steering: (Inorder) / Jammed / Leaked / Burnt or

Brake: (Inorder) / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / (STD) / Rrim or

Tyre Size: F: 215/65 R16

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAKE

Front 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 1/8/18 D.O.I. 6/8/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/9/18 FINALIZED PART BY PART REPAIR \$640 / 2 DAY

(CRV: \$1,248.86 / 66%)

III L/S

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_ ) \$ + RS \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_ ) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_ ) Others

☐ : Weekend (\$ \_\_\_\_\_ )

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / L.B.I: (\$ \_\_\_\_\_ )

8-8-18 / 13:00

10-8-18 / 08:00

JT 7-8-18 / 08:00

# SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6389Z  
Ref. No : TAX/08/18/2002  
Reg. Date : 09/01/2012  
Vehicle Type : TAXI  
Make : SSANGYONG  
Model : RODIUS-SV270  
Name of Driver : TAN KOK WAH  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 01/08/2018 10:25:00 PM  
Accident Reported Date / Time : 02/08/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : NAZ  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024097351  
Special Instruction to ARC, if any :



3HB4335C(COMFORT) - III *plp*  
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL  
SURVEYOR Muhd Nazril (LKK) & Email sur@lkkauto.com HP:98804220  
LUMPSUM REPAIR

Prepared Date : 02/08/2018 10:21:29 AM

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1<sup>st</sup> witness \_\_\_\_\_ Date \_\_\_\_\_

2<sup>nd</sup> witness \_\_\_\_\_ Date \_\_\_\_\_

*Qc 8/8/18 18:00 pass*

Chassis No : KPTV0B1FSCP066727

Mileage : 0

Work Shop :

Repair Completed Date / Time :

### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labout Charges	: 507.00	300.00
Total Spray Painting Charges	: 653.00	300.00
Total Material Charges	: 468.86	0.00
Other Charges	: 260.00	40.00
<b>TOTAL</b>	<b>: 1,888.86</b>	<b>640.00</b>
<b>Lum Sum Total</b>	<b>: <del>1,900.00</del></b>	<b><del>650.00</del></b>
No. of Repair Days	: 4.00	2.00
Prepared / Adjusted By	:	NAZ ( LKK )
Arc / Surveyor Sing Off Date	: 02/08/2018 04:07:47 PM	06/08/2018 12:40:44 PM

F

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 02/08/2018 04:06:10 PM

### Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Q/V-1808-025

Invoice No :

Quotation Date : 10/8

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 8/6/2018 3:59:32 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR REAR PORTION ✓	507.00	300.00 ✓
<b>Total Labour</b>	<b>507.00</b>	<b>300.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY REAR BUMPER ✓	473.00	200.00 ✓
RESPRAY BUMPER BEAM ✓	180.00	100.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>653.00</b>	<b>300.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00 ✓
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20.00 ✓
WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>260.00</b>	<b>40.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
881A2100	REAR		Rear Bumper Assy	R 1	925.27	100.00	0.00	Replace	Repair	No R
	COMMON		REAR BUMPER CLIP	X 6	4.25	10.00	22.95	Replace	Check	No X 3/2
39012110	BODY		LAMP ASSY, REFLEX REFLECTOR LH	X 0	10.52	10.00	0.00	Replace	Not given	No X 3/2
39022110	BODY		LAMP ASSY, REFLEX REFLECTOR RH	X 0	10.52	10.00	0.00	Replace	Not given	No X 3/2
	REAR		REVERSE SENSOR	X 0	165.10	10.00	0.00	Replace	Not given	No X 3/2
38212100	BODY		ABSORBER ENERGY RR BUMPER	X 1	111.73	10.00	100.56	Replace	Check	No X 3/2
38302100	COMMON		BEAM ASSY-IMPACT RR BUMPER	X 1	513.97	10.00	462.57	Replace	Check	No X 3/2
TOTAL MATERIALS							586.08	0.00		
TOTAL MATERIALS(Discounted)							468.86	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

300  
+ 340  
-----  
640

CONFIRMED PART BY PART REPAIR \$640.00 / 2 DAYS

47  
5/9/18

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6389Z  
Ref. No : TAX/08/18/2002  
Reg. Date : 09/01/2012  
Vehicle Type : TAXI  
Make : SSANGYONG  
Model : RODIUS-SV270  
Name of Driver : TAN KOK WAH  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 01/08/2018 10:25:00 PM  
Accident Reported Date / Time : 02/08/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024097351  
Special Instruction to ARC, if any :  
SHB4335C(COMFORT) - III  
Prepared Date : 02/08/2018 10:21:29 AM



Driver Side

Chassis No : KPTV0B1FSCP066727

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 653.00	0.00
Total Material Charges	: 1,269.08	1,269.08
Other Charges	: 260.00	0.00
<b>TOTAL</b>	<b>: 2,689.08</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 2,700.00</b>	<b>0.00</b>
No. of Repair Days	: 4.00	0.00 2.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 02/08/2018 04:07:47 PM	06/08/2018 12:40:44 PM

F

VICOM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 02/08/2018 04:06:10 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 8/6/2018 3:59:32 PM



**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	<del>507.00</del> 300	0.00
<b>Total Labour</b>	<b>507.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	<del>473.00</del> 200	0.00
TO RESPRAY BUMPER BEAM	<del>180.00</del> 100	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>653.00</b> 300	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	<del>80.00</del> 20	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	<del>120.00</del> 20	0.00
TO WASH AND VACUUM	<del>60.00</del> 10	0.00
<b>Total Other Costs</b>	<b>260.00</b>	<b>0.00</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NAZ LKK

6/8/18 1600

L/S

2 DAYS

AFTER REPAIR PHOTO

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7881A21000	REAR		Rear Bumper Assy	1	925.27	10.00	832.74	Replace	Replace	No <i>XR</i>
	COMMO N		REAR BUMPER CLIP	6	4.25	10.00	22.95	Replace	Replace	No <i>EXN</i>
8390121100	BODY		LAMP ASSY, REFLEX REFLECTOR LH	1	10.52	10.00	9.47	Replace	Replace	No <i>X JVC</i>
8390221100	BODY		LAMP ASSY, REFLEX REFLECTOR RH	1	10.52	10.00	9.47	Replace	Replace	No <i>X JVC</i>
	REAR		REVERSE SENSOR	1	165.10	10.00	148.59	Replace	Replace	No <i>X SVL</i>
7882121000	BODY		ABSORBER ENERGY RR BUMPER	1	111.73	10.00	100.56	Replace	Replace	No <i>X SVL</i>
7883021000	COMMO N		BEAM ASSY-IMPACT RR BUMPER	1	513.97	10.00	462.57	Replace	Replace	No <i>X SVL</i>
<b>TOTAL MATERIALS</b>								<b>1,586.35</b>	<b>1,586.35</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>1,269.08</b>	<b>1,269.08</b>	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

## Print Received Message

This mail is associated with :

**\*SHD6389Z (MCT18080046)**

**[SHB4335C]**

TP

SMRT TAXIS PTE LTD

Aug 1 2018 10:00PM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/02/2020 16:09 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1500.00) - SHD6389Z - Claim Handler: Priya

Approved:1500.00.

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 6 August 2018 9:26 AM  
**To:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Suraidah B Saidi PTCBC; Catherine Chong (LKK Auto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: SHD6389Z - Survey (III)  
**Attachments:** 2002 - 6389.pdf

9.40am @ 6/8/18  
Person @ Shanti  
vehicle in  
sur @ Naz

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHD6389Z and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:BThaiyalN@smrt.com.sg]  
**Sent:** 04 August, 2018 10:17 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: SHD6389Z - Survey (III)

Dear Sir / Mdm,

Vehicle is yet to be surveyed

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 02/08/2018 16:30  
**To:** Motor Claim - III  
**Subject:** RE: SHD6389Z - Survey (III)

Dear Sir / Mdm,

We agree to your proposal

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** 02/08/2018 16:09

**To:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Subject:** RE: SHD6389Z - Survey (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]

**Sent:** 02 August, 2018 3:10 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <[TuckFoo@smrt.com.sg](mailto:TuckFoo@smrt.com.sg)>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <[YeoPohsuan@smrt.com.sg](mailto:YeoPohsuan@smrt.com.sg)>; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC)

<[YewChung@smrt.com.sg](mailto:YewChung@smrt.com.sg)>; Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <[ZhiYang.Phua@smrt.com.sg](mailto:ZhiYang.Phua@smrt.com.sg)>;

Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <[ngsiuching@smrt.com.sg](mailto:ngsiuching@smrt.com.sg)>; Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <[limkhachiew@smrtlan.com.sg](mailto:limkhachiew@smrtlan.com.sg)>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <[weisiong@smrt.com.sg](mailto:weisiong@smrt.com.sg)>; Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

<kimming.chin@smrtlan.com.sg>

**Subject:** RE: SHD6389Z - Survey (III)

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHD6389Z** within 48 hours according to GIA guide line, involving your insured **SHB4335C**

Vehicle in **Woodlands SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING





































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Aug 2018 <a href="#">Edit Reg</a>		06 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$640.00</b> <a href="#">Edit Estimates</a>	<b>S\$640.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHD6389Z	Date of Loss:	01/08/2018 22:00 - :59 [78 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18080046	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHB4335C	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 20/08/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (26/02/2020): Alert - Adj Mandate Approved (S\$1500.00) - SHD6389Z - Claim Handler: Priya</li> <li>III_SG (18/02/2020): Alert - Adj Mandate Maintained - SHD6389Z - Claim Handler: Priya</li> <li>III_SG (07/05/2019): Alert - Adj Mandate Approved (S\$1151.62) - SHD6389Z - Claim Handler: Priya</li> <li>III_SG (27/03/2019): Alert - Adj Mandate Maintained - SHD6389Z - Claim Handler: Priya</li> <li>III_SG (13/09/2018): Alert - Adj Mandate Approved (S\$0.00) - SHD6389Z - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHD6389Z (MCT18080046)  
[SHB4335C]  
TP  
SMRT TAXIS PTE LTD  
Aug 1 2018 10:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
2	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
3	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
4	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
5	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
6	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
7	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
8	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
9	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
10	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
11	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
12	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
13	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
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16	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
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18	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
19	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
20	16/08/18 23:11	General View								Load JPG	<input checked="" type="checkbox"/>			
21	16/08/18 23:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
22	16/08/18 23:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
23	16/08/18 23:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
24	16/08/18 23:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
25	16/08/18 23:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
									1 per page			<input checked="" type="checkbox"/>		
Documentation														
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	08/08/18 10:54	EMAIL FROM III DD 06082018								Load PDF				
2	08/08/18 10:54	TP GIA REPORT								Load PDF				
3	13/08/18 18:41	TP ESTIMATE- MARKED								Load PDF				
4	19/03/19 15:14	WORKSHOP INVOICE								Load PDF				
5	19/03/19 15:14	RENTAL RECEIPT								Load PDF				
6	19/03/19 15:14	RENTAL MILEAGE								Load PDF				
7	31/10/19 09:58	TP COMPUTATION OF DAYS								Load PDF				
8	09/03/20 10:35	AUTHORISATION TO ACT FORM								Load PDF				
9	09/03/20 10:35	DISCHARGE VOUCHER								Load PDF				
10	09/03/20 10:35	LOD								Load PDF				
No	Finalized On	India International Insurance Pte Ltd (HQ)								Thumbnail	Print			
1	10/08/18 09:09	Singapore Accident Statement								Load PDF				

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014242/NHS3Q2

Date: 09/03/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant SHD6389Z Insured Vehicle No: SHB4335C  
 Vehicle No: SHD6389Z Date of Loss: 01/08/2018 Nature of Claim: TP Claim No: MCT18080046

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD6389Z  
 Make & Model: SSANGYONG RODIUS, 2.7 (A) Engine No: HIDDEN  
 Reg. Date: 09/01/2012 (Man. Year: 2012) Chassis No: KPTV0B1FSCP066727  
 Colour: White Odometer: 765439 km  
 Engine Capacity: 0 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/65 R16 Rear Tyre Size: 215/65 R16  
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm  
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,762.61	0.00	1,762.61	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,420.00	640.00	780.00	54.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>3,182.61</b>	<b>640.00</b>	<b>2,542.61</b>	<b>79.89</b>
+ Loss of Use (5.5 x S\$40.00/day) (S\$)		220.00		
+ Car Rental (5.5 x S\$130.54/day) (S\$)		717.97		
<b>Nett Liability (S\$)</b>		<b>1,577.97</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,500.00</b>		

## INSPECTION

Date of Assignment: 06/08/2018  
 Date Inspected: 06/08/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 19 Mar 2019)
<b>Parts:</b>	M1-MPV	SSANGYONG RODIUS 2.7 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHD6389Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY	Repair	925.27 F	*- F
2	6		*REAR BUMPER CLIP	Not Necessary	25.50 F	*- F
3	1		*LAMP ASSY ,REFLEX REFLECTOR LH	Serviceable	10.52 F	*- F
4	1		*LAMP ASSY ,REFLEX REFLECTOR RH	Serviceable	10.52 F	*- F
5	1		*REVERSE SENSOR	Serviceable	165.10 F	*- F
6	1		*ABSORBER ENERGY RR BUMPER	Serviceable	111.73 F	*- F
7	1		*BEAM ASSY -IMPACT RR BUMPER	Serviceable	513.97 F	*- F
Total Parts (S\$)						1,762.61 0.00

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	300.00
2	SPRAY PAINT	New	653.00	300.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,420.00	640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >