Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 25 February, 2020 10:09 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg) LKK REF CC4/III18014242/Nhb3
Attachments: DV.pdf; ATA.pdf

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to improve our offer as below amount to settle your client's claim:

Cost of Repair	$ 640.00
Loss of Rental ($130.54 x 4.5 days)	$ 587.43
Loss of Income ($40 x 4.5 days)	$ 180.00
TOTAL	**$ 1,407.43**

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy** to us (LKK) for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Monday, 3 June, 2019 5:55 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: URGENT / FINAL REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg) LKK REF CC4/III18014242/Nhb3

Dear Vic,

We are not agreeable to the LOU at 3 days. We are prepared to accept 6.5 days for the same (please refer to the attachments).

Please review the matter and let us know if your principal is agreeable to settle our claim at $1,748.51. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

SMRT AUTOMOTIVE

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 03/06/2019 08:55
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg) LKK REF CC4/III18014242/Nhb3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim:

Cost of Repair	$ 640.00
Loss of Rental ($130.54 x 3 days)	$ 391.62
Loss of Income ($40 x 3 days)	$ 120.00
TOTAL	**$ 1,151.62**

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy** to us (LKK) for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Wednesday, 10 April, 2019 4:13 PM
To: Vic (LKKAuto)
Subject: URGENT / FINAL REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg) LKK REF CC4/III18014242/Nhb3

URGENT
FINAL REMINDER

Dear Vic,

Please let us have your offer by **17th April 2019**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

SMRT AUTOMOTIVE

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 13/03/2019 19:29
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: URGENT / 2nd REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg) LKK REF CC4/III18014242/Nhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that we are preparing for our mandate.

We will expedite and will get back to you for an update/offer in due course.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Wednesday, 2 January, 2019 5:27 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: URGENT / 2nd REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg)

URGENT
2ND REMINDER

Dear Vic,

Please let us have your offer by **10th January 2019**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

SMRT AUTOMOTIVE

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 20/11/2018 15:16
To: Thin Thin (LKKAuto)
Subject: URGENT / REMINDER Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg)

URGENT
REMINDER

Dear Thin Thin,

Video footage is not available. We attach 2 scene photos for your perusal.

Please let us have your offer by **27th November 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]
Sent: 08/10/2018 09:05
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; CS A Team
Subject: FW: LOD Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18014242/Nub3	Thin Thin

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 5 October 2018 7:07 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 1/8/2018 involving SHD 6389Z & SHB 4335C (Our Ref: TAX/08/18/2002/lg)

Dear All,

We attach our LOD and the supporting documents for your perusal.

Please acknowledge and let us have your offer soon. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

SMRT
AUTOMOTIVE