

INSURANCE COMPANY

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Veto/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

If NO of B 28, Ass. Lin:

Repair Cost: W/PM

SS

3498.90

Loss of Rental (LOR):

SS

718.28

(

4 days)

X \$ 179.57

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

20.00

(\$

50 x

4 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

4417.18

Global Sum SS: 4400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS

4400.00

Name 1:

Comfortelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

(08/11/23)

Surveyor: Kalvin

REF:

CS / QW / 8014231 / K16b

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insured Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHD 6653K Yr Regn: 27 Mar 2016Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: Mitsubishi c.c. 2400Colour: White A/C: ☒ Insured / Std / NI / NASp. Reading: 29.611 T/Radio: ☒ Insured / Std / NI / NA

Eng/No: _____

C/No: WDP 2120012BJ/8576Gen. Cond: Good / ☒ Poor / BurntSteering: Inorder / ☒ Jammed / Leaked / Burnt orBrake: Inorder / ☒ Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wan / Hk

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 3/7/2 D.O.I. 3/8/2Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHD 6653K - NS / INC / 70214523 / K16b
	PIP # 3270 (Reel # 2118 / 3971)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____

☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6653K

DATE 31/7/2018 14:56

MAKE :

MODEL : MERCEDES BENZ

MODEL : MERCEDES BENZ				
Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00
	Rear Bumper Covering (Lower Bumper)			\$ 155.00
	Rear Panel End			\$ 1,380.00
	Rear Panel Inner Garnish			\$ 240.00
	Rear Panel Inner Garnish Clip (10pcs)			\$ 40.00

Avt

Chuang

11

1 Calwin 10/11/18
3/8/18 1000 L
3/8/18
Before Paint photo.

200
\$ 400.00
500 \$ 50.00
\$ 120.00

Nett

400

X=

20

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305194399

TOMER

REGN NO:

SHD6653K

MILEAGE

MS

COMFORT TRANSPORTATION PTE LTD

MAKE :

MERCEDES BENZ

FUEL

TOMER NO:

7010045

E 1/2 F

RESS

383 SIN MING DRIVE

MODEL

E220CDI (E6)

DATE/TIME IN

Singapore SINGAPORE 575717

65508755

31.07.2018 13:25

(R)

(O)

YR OF MANU

23.03.2016

TARGET DATE

(P)

CHASSIS CODE

WDD2120012B318536

COMPLETION DATE/TIME

OUNT CARD NO:

JOB DESCRIPTION

Accident Date: 31.07.2018

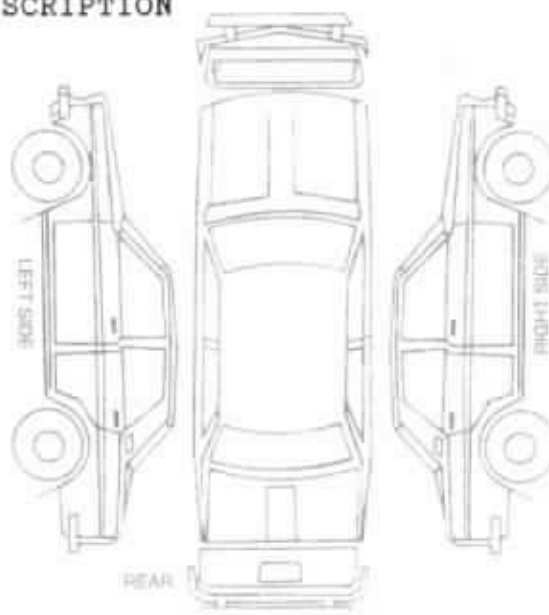
NATURE: 3P 31.07.2018

S/NO

LABOR CODE

DESCRIPTION

FRONT



HECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

2

3

4 No.

SHD6653K

CHIANG

Vehicle No.

SHD6653K

of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6653K

DATE 31/7/2018 14:56

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement ?			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH) ?	\$	135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) ?	\$	125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) ?	\$	115.00	\$ 230.00
	Rear Bumper Covering (Lower Bumper) ✓			\$ 155.00
	Rear Panel End ✕			\$ 1,380.00
	Rear Panel Inner Garnish ✕			\$ 240.00
	Rear Panel Inner Garnish Clip (10pc) ✕			\$ 40.00
	<i>Bar + lid x 2</i>			
	SUB TOTAL			\$ 5,225.00
	LESS 20%			\$ 1,045.00
	DISCOUNTED TOTAL			\$ 4,180.00
	Rear Bumper Sensor ✓			\$ 388.00 Nett
	Labour Charge			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 500.00 <i>500</i>
	Wiring Charge			\$ 50.00 ✕
	Remove/Refix Reverse Sensor			\$ 120.00 <i>200</i>
	TOTAL LABOUR			\$ 820.00
	ESTIMATE TOTAL			\$ 5,388.00
<p><i>1 Cal in 100%</i></p> <p><i>3/8/18 100%</i></p> <p><i>3/8/18</i></p> <p><i>Before Paint photo.</i></p> <div> <p>I KK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Part prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No legal modification(s) is allowed Supplementary item must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Reply |  Delete | Junk | ...

Accident involving SHD6653K & your insured SHD9705A dated 31.07.18 / **** 48 hours Ended *****

LS

Lim Tien Siong

 Reply | 

Fri 3/8/2018 9:42 AM

To: motor.survey@axa.com.sg

Cc: > Roger How Keen Meng; Chiang Liat Choon; kalvinang@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com

Sent Items

img-803091752-0001.pdf

106 KB



 Show all 1 attachments (106 KB) | [Download](#) | [Save to OneDrive - ComfortDelGro Corporation Limited](#)

Officer in charge,

48 hours ended.

Without further delay,

Base on sequence we shall engage **LKK** (Surveyor Panel) to survey our client vehicle **SHD6653K**

Refer to attach - Chiang's email record.

Hi LKK team,

Please take note - Fyna.

Best Regards,

Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

Our Job Ref No : 305194399
Date : 06/08/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KELVIN
Vehicle Reg No. : SHD6653K

Fax :

31/07/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SHD9705A
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,640.00
 - (b) Labour Charges \$630.00
 - Total for Part-By-Part Repair Cost \$3,270.00**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

We confirm the estimates and finalized amount

Signature : 
Name : Kelvin
Date : 7/8/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305194399
REGN NO : SHD6653K
MILEAGE : 0000000000
MAKE : MERCEDES BENZ
MODEL : E220CDI(E6)
DATE OF REGN : 23.03.2016
DATE/TIME IN : 31.07.2018 13:25
ACCIDENT DATE : 31.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0202-2282-G	212VB REAR BUMPER ASSY	1	1,510.00	20.00	1,208.00
0002 04-01-0202-2283-G	212VB REAR BUMPER LOWER C	1	155.00	20.00	124.00
0003 09-01-0299-2005-A	(212/211B)REVERSE SENSOR	1	388.00	2.00-	388.00
0004 04-01-0202-0740-G	212VC REAR BUMPER REINFOR	1	1,150.00	20.00	920.00

SUB-TOTAL : 2,640.00

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002 20-22	REMOVE/REFIX REVERSE SENSOR	30.00

SUB-TOTAL : 630.00

TOTAL : 3,270.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Print Sent Message

This mail is associated with :

***SHD6653K (C0474173)**
[SHD9705A]

TP

COMFORT TRANSPORTATION PTE LTD

Jul 31 2018 10:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/10/2018 08:35 AM.
To Kianchuan.chan@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <IA UPLOADED> C0474173

HI,

We refer to the above matter.

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue.

IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party.

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 2/10/2018

Survey Details:

Date of loss	31-Jul-18
Date of appointment	6-Aug-18
Date of survey	6-Aug-18
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHD 6653K
Make and Model	MERCEDES BENZ E220 BLUETEC - 2143cc
Date of registration	23.03.2016
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	5,388.00
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 2,640.00
Check items (estimate)	\$ -
Labour	\$ 630.00
Total	\$ 3,270.00
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>03 day</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost(w/GST)	\$	3,498.90	
Loss of use		NIL	
Loss of rental	\$	808.07	(4.5days x \$179.57)
Loss of income	\$	225.00	(4.5days x \$50.00)
LTA search fees		NIL	
Others		NIL	
Proposed Total	\$	4,531.97	

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 8 October 2018 10:38 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: T 0818/SHD6653K/ WT(ck) *Our ref: CC4/AXA18014231/K1pa3 [ACCIDENT INVOLVING SHD 9705A(AXA) & SHD 6653K ON 31/07/2018]

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$4400.00. Kindly forward DV soonest.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 8 October 2018 8:55:26 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: Your ref: T 0818/SHD6653K/ WT(ck) *Our ref: CC4/AXA18014231/K1pa3 [ACCIDENT INVOLVING SHD 9705A(AXA) & SHD 6653K ON 31/07/2018]

Your ref: **T 0818/SHD6653K/ WT(ck)** **Without Prejudice**
Our ref: CC4/AXA18014231/K1pa3

Dear Sir/Mdm,

ACCIDENT INVOLVING SHD 9705A(AXA) & SHD 6653K ON 31/07/2018

We refer to the above matter.

We propose settlement at a global sum of **\$4,400.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 4 September 2018 12:27 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 9705A AND SHD 6653K ALONG/AT AIRPORT BOULEVARD T2 TAXI QUEUE ON 31/07/2018

04 SEPT 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18014231/K1pa3

YOUR REF : P1680520 (SHD 9705A)

ACCIDENT INVOLVING SHD 9705A AND SHD 6653K ALONG/AT AIRPORT BOULEVARD T2 TAXI QUEUE ON 31/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHD 6653K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

As insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **MERCEDES E220 SHD6653K , SHD9705A** **ON 31-Jul-18 10:15**
ALONG **AIRPORT BOULEVARD - T2 TAXI BAY**

I / We **NASARUDIN BIN MOHD...** (Hirer) NRIC No.: **S1531248C**

and/or (Relief) NRIC No.:

Taxi Number **SHD6653K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **31-Jul-2018**

Name of Hirer **NASARUDIN BIN MOHD AMIN**
Hirer NRIC **S1531248C**

Signature :



Address **516 JELAPANG ROAD #11-247**
670516

Contact No. **92958228**



redefining / insurance

CLAIM REF : C0474173
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 31.07.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Nasarudin Bin Mohd Amin of vehicle no. SHD 6653K.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Four Thousand Four Hundred** only (**S\$4,400.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SHD 9705A) arising out of an accident with (SHD 6653K) on 31.07.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9705A arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9705A.

Dated this 10th day of October 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508598

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Witness : _____
Name : _____
I/C No : _____
Address : _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508598

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD6653K

MAKE
MERCEDES BENZ

MODEL
K220CDI (K6)

DATE OF REG
23.03.2016

CHASSIS CODE
WDD2120012R318536

INV. NO/DATE
91388804 08.08.2018

JOB NO.
305194399

OILMETER READING

DATE/TIME IN
31.07.2018 13:25

Description : 3P 31.07.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0202-2282	212VB REAR BUMPER ASSY	1	1,510.00	20.00	1,208.00
0002	04-01-0202-2283	212VB REAR BUMPER LOWER C	1	155.00	20.00	124.00
0003	09-01-0299-2005	(212/211B)REVERSE SENSOR	1	388.00	0.00	388.00
0004	04-01-0202-0740	212VC REAR BUMPER REINFOR	1	1,150.00	20.00	920.00
SUB-TOTAL				:		2,640.00

JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0003	20-22	REMOVE/REPAIR REVERSE SENSOR	30.00	30.00
SUB-TOTAL:			:	630.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN ON "BONAFIDE OWNERS" RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF THE INVOICE PERIOD OF DEFULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS (IF ANY) WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91388804	3,498.90	

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD6653K

INV. NO/DATE
91388804 08.08.2018

MAKE
MERCEDES BENZ

JOB NO.
305194399

MODEL
R220CDI (K5)

ODOMETER READING

DATE OF REG
23.03.2016

DATE/TIME IN
31.07.2018 13:25

CHASSIS CODE
WDD21200128318536

Items total		3,270.00
Add GST @	7.000 %	228.90
Invoice amount		3,498.90

Issued by : KATHERINETAN 08.08.2018 17:07:50
Repair type : (140/57/57)
Payment Type/Term: /Credit 30 days

1. WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT ON OWNERS RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY OUTSTANDING PAYMENT BY THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS AND DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91388804	3,498.90	

Our Ref: CT18070914

Date: 08 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	31/07/2018 @ 10:15 hrs
ALONG	AIRPORT BOULEVARD - T2 TAXI BAY
INVOLVING	SHD9705A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6653K** (the "Taxi"). The Taxi was hired to **NASARUDIN BIN MOHD AMIN IC NO S1531248C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (HOUR)		DATE	NAME OF DRIVER
				FROM	TO		
24/7/18	V. Sasamudin	293697	244	0600	2255		
25/7/18	V. Sasamudin	294043	346	0600	2240		
26/7/18	V. Sasamudin	294441	371	0600	2245		
27/7/18	V. Sasamudin	294484	423	0600	2023		
28/7/18	V. Sasamudin	294506	222	0640	1405		
29/7/18	V. Sasamudin	294523	170	1800	2030		
29/7/18	V. Sasamudin	294557	345	0640	2238		
30/7/18	V. Sasamudin	294595	375	1015	2320		
31/7/18	V. Sasamudin	294611	155	0615	1930		
31/7/18	V. Sasamudin	294653		1325	-		
04/8/18	V. Sasamudin	294653		-	1945		

31/7/18
04/8/18

V. Sasamudin
V. Sasamudin

294653
294653

1325
1945

-

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2018		06 Aug 2018 13:28 Edit Adj Rpt	S\$3,270.00 Edit Estimates	S\$3,270.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD6653K	Date of Loss:	31/07/2018 10:00 - :59 [28 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0474173	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHD9705A	Policy No. (Claimant):	MCOM0015						
		Excess:	S\$5,000.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 16/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (06/08/2018): New TP Assignment - C0474173/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6653K (C0474173)
 [SHD9705A]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Jul 31 2018 10:00AM
 [TRANS-CAB SERVICES PTE LTD]
 ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser		
Letters/Correspondences			1 per page <input type="checkbox"/>		
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement – Payment Breakdown	1	Edit	
Documentation			1 per page <input type="checkbox"/>		
No	Finalized On			Thumbnail	Print
1	01/08/18 09:17	AXA Insurance Pte Ltd (HQ) ESTIMATE & TP GIA REPORT	1	Load PDF	
2	01/08/18 09:17	SHD9705A INSD GIA REPORT	1	Load PDF	
3	03/08/18 09:30	ESTIMATE	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/08/18 20:20	TP ESTIMATE - MARKED	1	Load PDF	
2	02/10/18 08:28	LKK SURVEY PHOTOS	1	Load PDF	
3	02/10/18 08:28	LKK RESURVEY PHOTOS	1	Load PDF	
4	02/10/18 08:34	1A dd 021018	1	Load PDF	
5	16/10/18 11:12	WORKSHOP INVOICE	1	Load PDF	
6	16/10/18 11:12	AUTHORISATION TO ACT FORM	1	Load PDF	
7	16/10/18 11:12	DISCHARGE VOUCHER	1	Load PDF	
8	16/10/18 11:12	RENTAL RECEIPT	1	Load PDF	
9	16/10/18 11:12	LOD	1	Load PDF	
10	16/10/18 11:12	LETTER TO OT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD9705A (Insd veh)	Model:	MERCEDES-BENZ E220
	SHD6653K (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	31/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X]	Yes	<input type="checkbox"/> []	No	
Repair Estimate	:	\$			6,032.66	
Final Repair Cost	:	\$			3,498.90	
Loss of Token Sum	:	\$			200.00	4.00 days at \$50.00 per day
Rental (if any)	:	\$			718.28	4 days
LTA / GIA Search Fee	:	\$			0.00	
Others:	:	\$			0.00	
	:	\$				
Final Settlement Sum (Global Sum)	:	\$			4,400.00	

Is Third Party Workshop GIA Registered?	[X]	YES	[]	NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ (%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 4,400.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18014231/K1PA3Q2

Date: 16/10/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle No: SHD6653K

Insured Vehicle No: SHD9705A

Date of Loss: 31/07/2018

Nature of Claim: TP

Claim No: C0474173

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6653K

Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A)

Engine No: 65192433262927

Reg. Date: 23/03/2016 (Man. Year: 2015)

Chassis No: WDD2120012B318536

Colour: White

Odometer: 296111 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16

Rear Tyre Size: 225/55 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,568.00	2,640.00	1,928.00	42.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,070.00	630.00	440.00	41.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,638.00	3,270.00	2,368.00	42.00
+ GST 7.00/7.00% (S\$)	394.66	228.90	165.76	42.00
Nett Amount (S\$)	6,032.66	3,498.90	2,533.76	42.00
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$179.57/day) (S\$)		718.28		
Nett Liability (S\$)		4,417.18		
Global Sum Settlement (S\$)		4,400.00		

INSPECTION

Date of Assignment: 06/08/2018

Date Inspected: 03/08/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Oct 2018)
Parts:	143	MERCEDES-BENZ E220 BLUETEC 2.1 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD6653K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	1,510.00 FL	*1,510.00 FL
2	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Bent	1,150.00 FL	*1,150.00 FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH) (CONSISTENT)	Serviceable	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH) (CONSISTENT)	Serviceable	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH) (CONSISTENT)	Serviceable	230.00 FL	*- FL
6	1		*REAR BUMPER COVERING (LOWER BUMPER) (CONSISTENT)	Cut	155.00 FL	*155.00 FL
7	1		*REAR PANEL END (CONSISTENT)	Serviceable	1,380.00 FL	*- FL
8	1		*REAR PANEL INNER GARNISH (CONSISTENT)	Serviceable	240.00 FL	*- FL
9	1		*REAR PANEL INNER GARNISH CLIP (CONSISTENT)	Not Necessary	40.00 FL	*- FL
10	1		*BOOTLID (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
11	1		*REAR BUMPER SENSOR (CONSISTENT)	Shorted	388.00 FS	*388.00 FS
					Sub Total (S\$)	5,613.00 3,203.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	1,045.00 563.00
					Total Parts (S\$)	4,568.00 2,640.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
Gross Labour Cost (S\$)			1,070.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >